Colorado Medicaid eConsult

Data Report for SFY 23-24

Presented by: Dana Chang, eConsult
Evaluation Specialist

COLORADO
Department of Health Care
Policy & Financing

Agenda

- eConsult Overview

- Overview of First Annual Report Data

- eConsult Submissions To Date

- PCMP Enrollment To Date

- Upcoming Policy Update

COLORADO
Department of Health Care
Policy & Financing

eConsult Overview

- Colorado Medicaid eConsult is Live as of 2/1/24.

- eConsults provide asynchronous (store and forward) communications between a Primary Care Medical Provider (PCMP) and a Specialty Provider.

- Safety Net Connect (SNC) is the selected vendor for operating the State's eConsult Platform.

- Colorado Medicaid eConsult is a **free**, web-based platform. A **web browser** and **internet connection** are the only technology required to access the platform. No software installation is required.

- PCMPs can use multiple eConsult platforms (not tied to just one system/platform).

- Single Sign On (SSO) capability with most Electronic Health Records (EHRs).

COLORADO
Department of Health Care
Policy & Financing

Overview of First Annual Report Data

- Date Range: February 1st, 2024 – June 30th, 2024
  - ➢ Future reports will include a full SFY of data for a comprehensive analysis
- Focus Areas to Highlight:
  - ➢ PCMP Enrollment
  - ➢ Specialty Field Availability
  - ➢ Provider survey participation and experiences/feedback
  - ➢ eConsult Outcomes (PCMP management, Further work-up recommended, face-to-face recommended)
- RAE 1, has established its own eConsult program for all eligible Members in its region
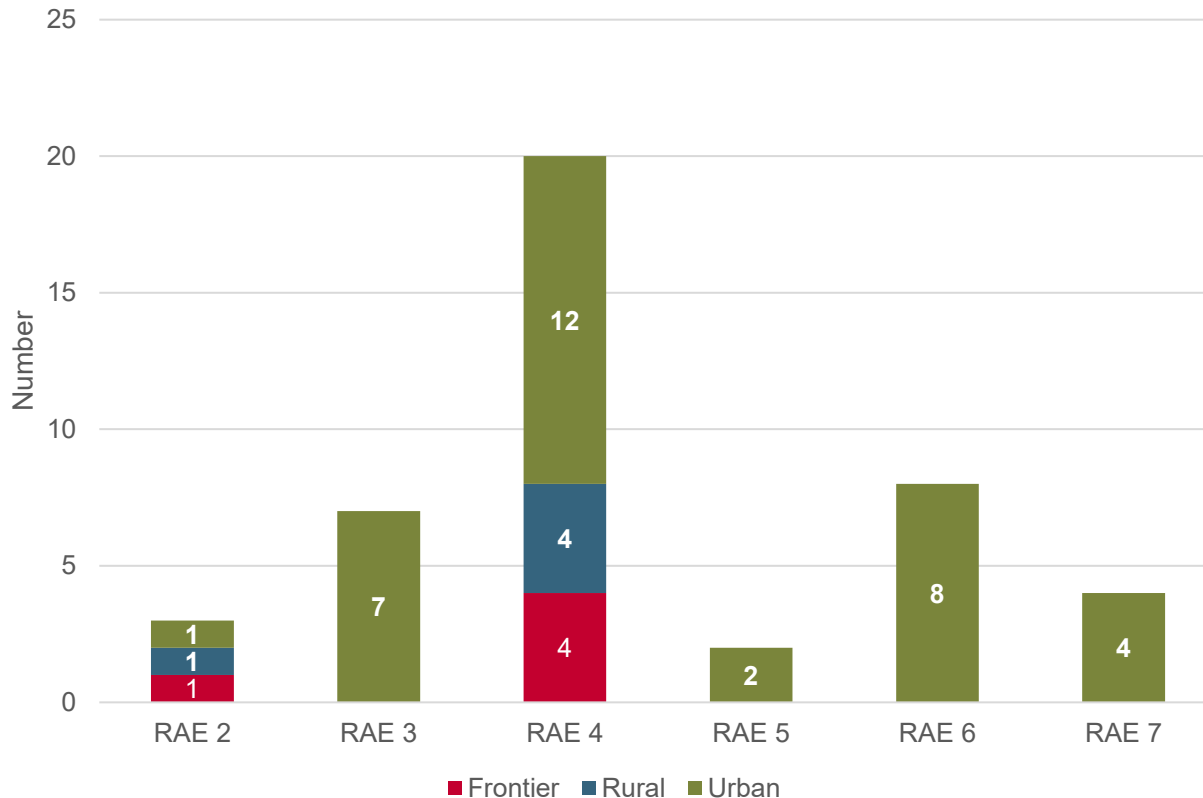- Annual Evaluation Report, eConsult Annual Report FY24

COLORADO
Department of Health Care
Policy & Financing

SFY23-24 PCMP Enrollment

In SFY 23-24, 44 PCMP sites have been trained with a total of 135 trained Providers.
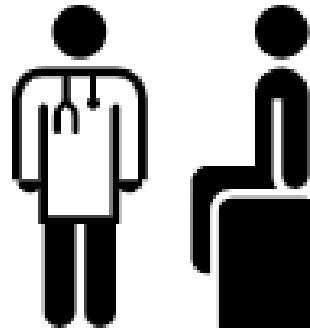
Participating PCMP Sites By RAE By County Designation

Specialty Fields Availability

In SFY 23-24, PCMPs had access to 21 adult specialties and 14 pediatric specialties.

Adult and Pediatric Specialties (13)	Adult Specialties Only (8)	Pediatric Specialties Only (1)
Allergy/Immunology Cardiology Dermatology Endocrinology Gastroenterology Hematology/Oncology Infectious Disease Neurology Orthopedics Otolaryngology (ENT) Psychiatry Pulmonology Urology	Addiction Medicine Hepatology Nephrology OB/GYN Ophthalmology Pain Medicine Physical Med/Rehab Rheumatology **Currently Recruiting/licensing process:** Geriatric Medicine	Developmental Pediatrics **Currently Recruiting:** Ophthalmology, Rheumatology

Provider Experience - PCMPs

Easy to use and very efficient

Specialist responded within 24 hours

This is very helpful since there are not any endocrine doctors taking any new Medicaid patients

Quicker consults that don't necessarily need an in-person visit or at least some guidance while we are waiting for patient to be seen
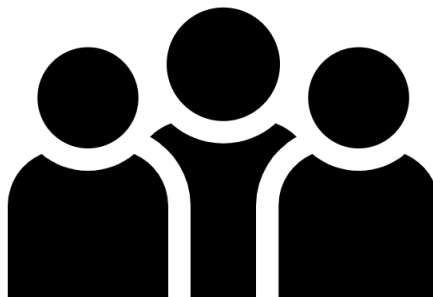
Treatment plans improved

Provider Experience - Specialists

Easy to help PCPs direct patient care

These questions can help patients more quickly than waiting for in person consult or help bridge time to consult and allow PCMPs to obtain additional workup in anticipation of in person consult

Allowed assistance for PCPs to help patients with issues when specialist in my field hard to come by
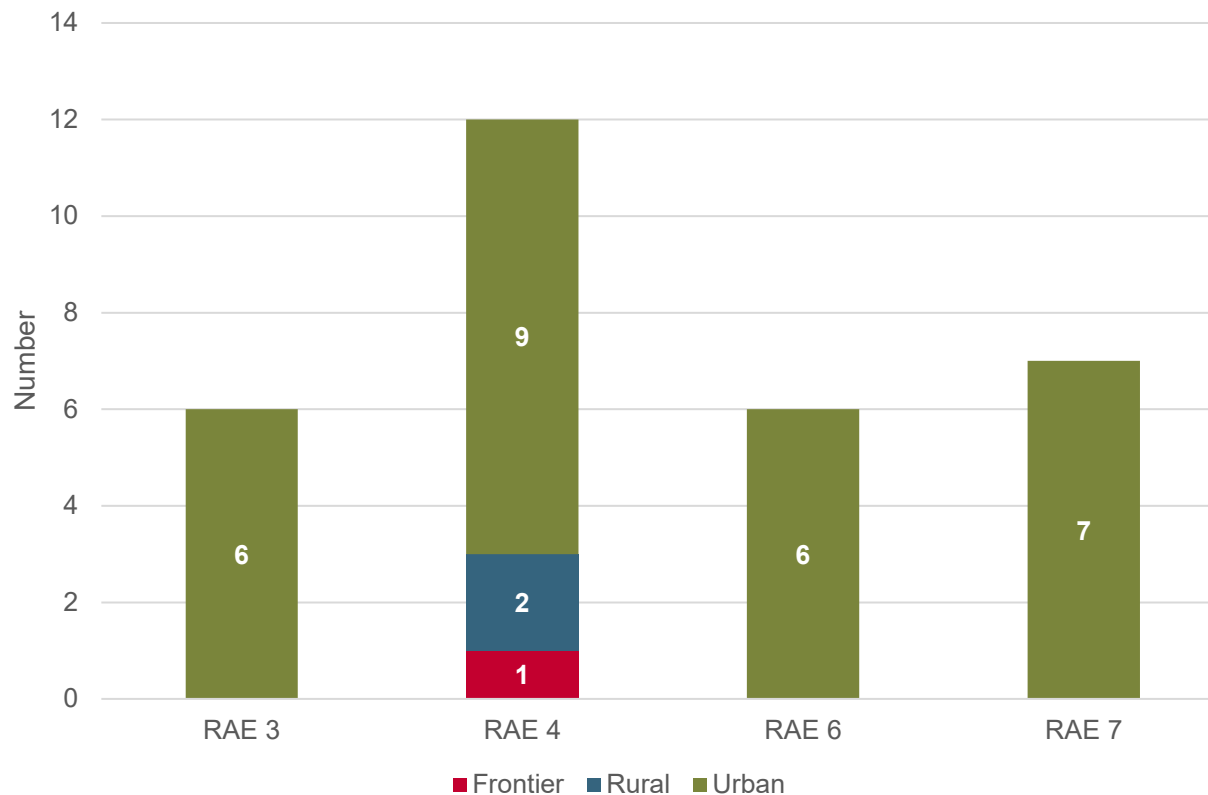
As a specialist, this can be very helpful when the patient ultimately comes into the clinic

Interface is very easy to understand and navigate
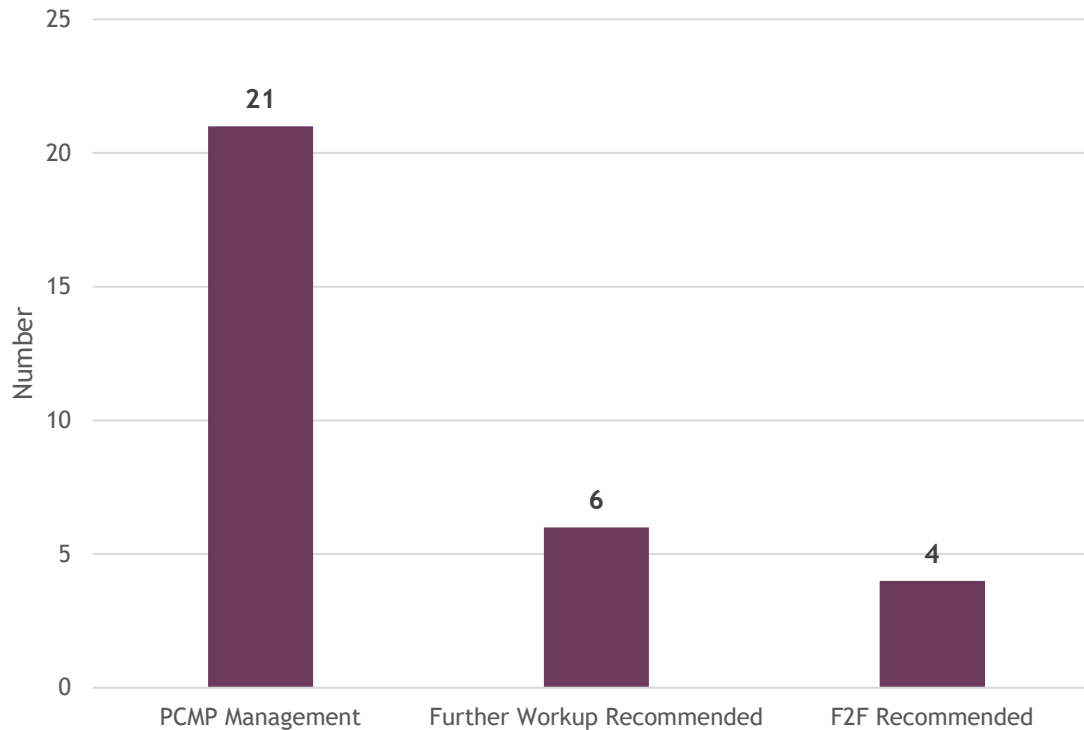
SFY 23-24 Submitted eConsults

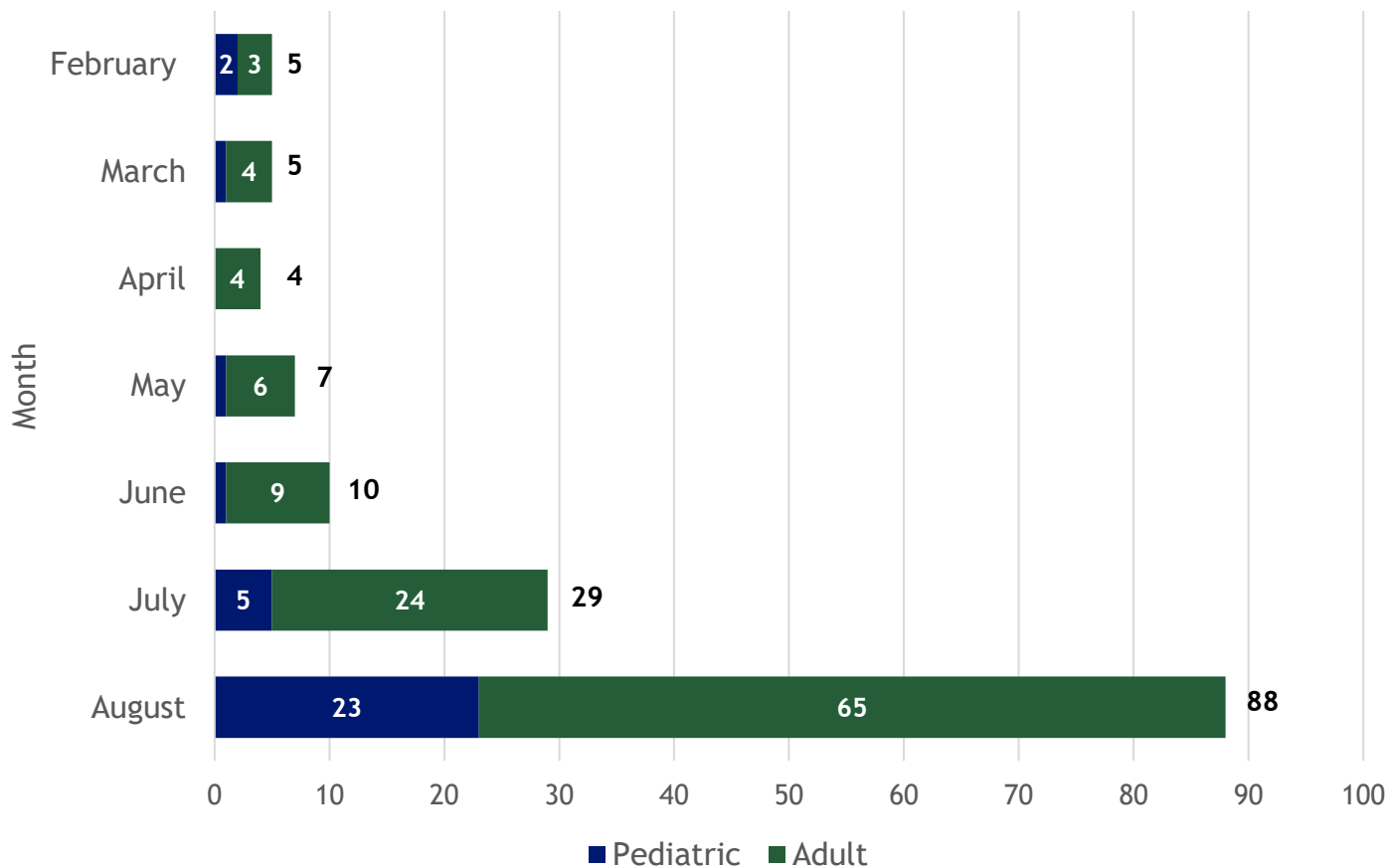In SFY 23-24, RAEs 3, 4, 6 and 7 submitted a total of 31 eConsults through Colorado Medicaid eConsult.

eConsult Outcomes

In SFY 23-24:

- 21 eConsults were resolved as "PCMP Management"
- 6 were closed as "Further Workup Recommended"
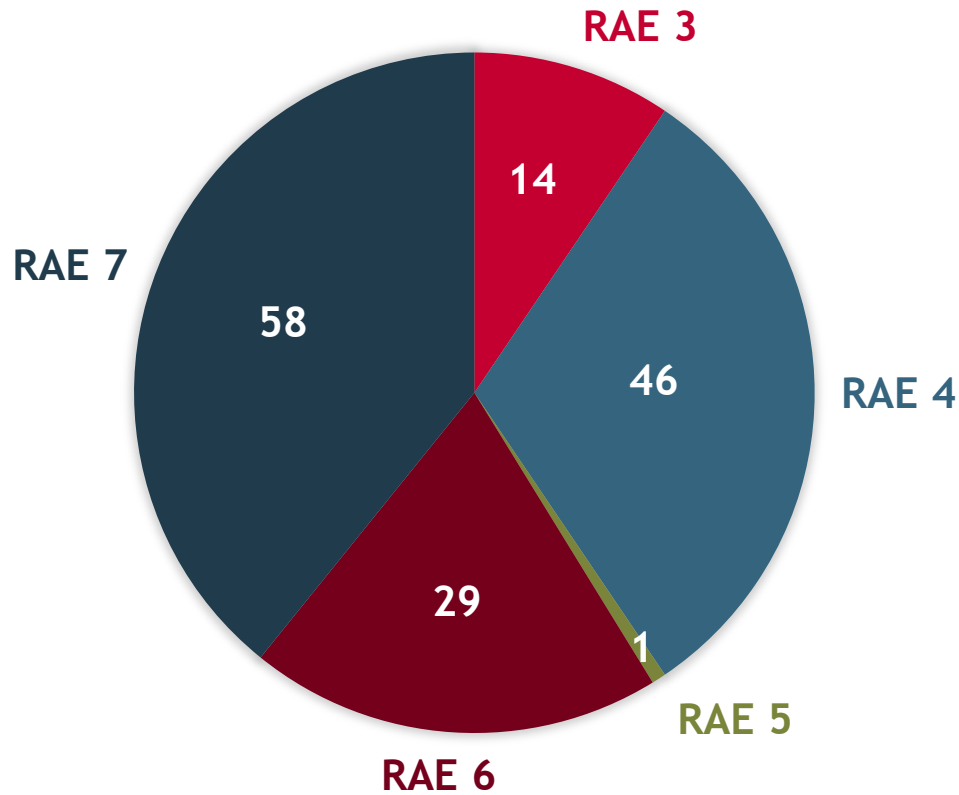- 4 were resolved as "Face to Face Recommended"

eConsult Submissions to Date by Month

Chart showing eConsult submissions to date by month, split between Pediatric (dark blue) and Adult (green):

Month	Pediatric	Adult	Total
February	2	3	5
March	1	4	5
April		4	4
May	1	6	7
June	1	9	10
July	5	24	29
August	23	65	88

■ Pediatric ■ Adult
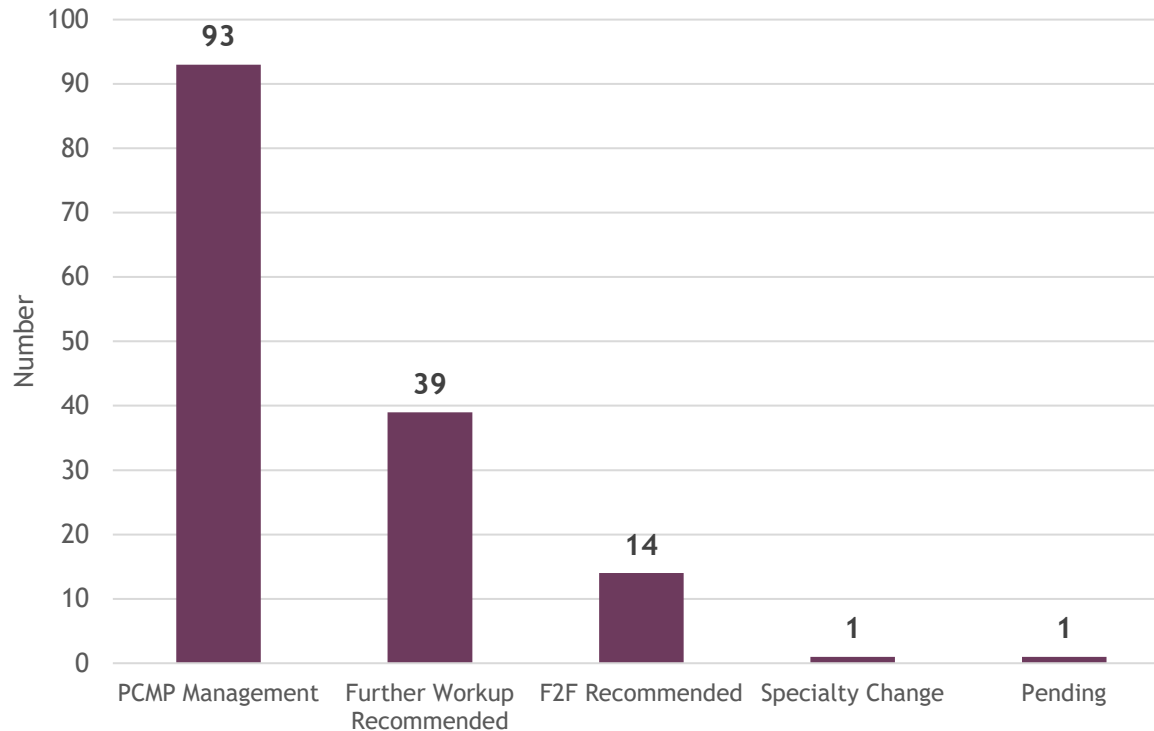
eConsult Submissions to Date By RAE

As of August 31, 2024, a total of 148 eConsults were submitted.

eConsult Outcomes to Date

As of August 2024:

- 93 eConsults were resolved as "PCMP Management"
- 39 were closed as "Further Workup Recommended"
- 14 were resolved as "Face to Face Recommended"
- 1 was closed as "Specialty Change"
- 1 is pending for close code

COLORADO
Department of Health Care
Policy & Financing

PCMP Enrollment to Date

PCMP Enrollment: 2/1/24 to 8/31/24

Enrolled and Trained PCMP Practice Sites and Providers	
Total Trained Practice Sites	100 Practice Sites
Total enrolled and trained Providers	255 Providers

Upcoming Policy Update

- Expansion of the Submitter Role
- Specialty to Specialty eConsults
    - ➢ Current PCMP user role will be expanded to a more generalized submitter role, this will allow flexibility for non-PCMPs (e.g., Specialists) to submit eConsults
- HCPF will present the Specialty to Specialty Policy update more in-depth at upcoming stakeholder engagement meetings

Questions?

Thank You!

For more information:
hcpf_econsult@state.co.us