

# Colorado Medicaid eConsults

Provider and Community  
Experience Subcommittee  
February 2024



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# Agenda

- eConsult Overview
- Program Goals
- Specialist Availability
- Compensation
- Get Connected



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# eConsult Overview

- eConsults provide asynchronous (store and forward) communications between a Primary Care Medical Provider (PCMP) and a Specialty Provider
- eConsults allow PCMPs to seek specialist advice electronically, expediting care, and often eliminating the need for an in-person specialist visit



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# Go Live

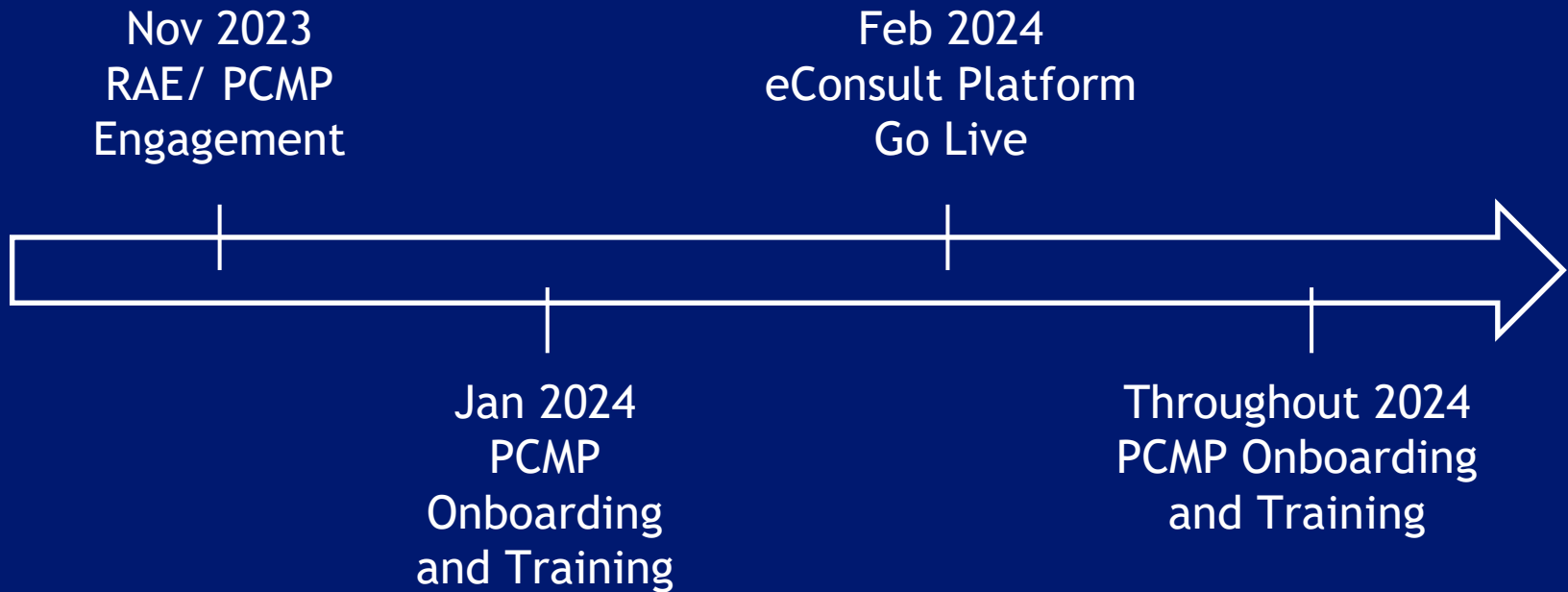
- Colorado Medicaid eConsult is live and operational as of February 1<sup>st</sup>, 2024
- Health First Colorado Providers have access to a free, secure, electronic consultation platform through [ColoradoMedicaideConsult.com](https://ColoradoMedicaideConsult.com)



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# Timeline



\*Note: the timeline is subject to change without prior notice and is only provided as a reference



# Program Goals

- Increase access to Specialty Care for Members
- Fee For Service (FFS) billing outside the eConsult platform
  - Criteria listed in the billing manual  
<https://hcpf.colorado.gov/telemedicine-manual#eConsults>
- Reimbursement rate review
- Specialty to specialty eConsults



# Available Specialties

## Adult and Pediatric Specialties

Allergy/Immunology	Orthopedics
Cardiology	Otolaryngology/ENT
Dermatology	Psychiatry
Endocrinology	Pulmonology
Infectious disease	Urology
Neurology	
Oncology	

## Additional Adult Specialties

Addiction Medicine	Gastroenterology
Hepatology	Hematology
OB/GYN	Rheumatology
Pain Medicine	Nephrology
Physical Med/Rehab	
Sleep Medicine	

## Additional Pediatric Specialties

Developmental Peds

### Currently Recruiting:

Adult: Geriatric Medicine,  
Ophthalmology

Peds: Ophthalmology,  
Gastroenterology,  
Hematology,  
Rheumatology, Nephrology



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# Compensation

- PCMPs will receive approximately \$17 per closed eConsult when billing Fee-For-Service using CPT 99452
- ConferMED will pay Specialty Providers approximately \$35 per closed eConsult



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# Steps to Participate

Step 1

Practice emails SNC at [Coloradosupport@safetynetconnect.com](mailto:Coloradosupport@safetynetconnect.com) to begin enrollment process.

Step 2

SNC sends practice enrollment and user creation forms for completion.

Step 3

Once completed forms are returned, SNC will confirm the enrollment.

Step 4

SNC will send training session times and registration to practice.



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# Upcoming Stakeholder Engagement

- Upcoming stakeholder engagement opportunities will be listed on HCPF's eConsult Platform website:
  - [https://hcpf.colorado.gov/eConsult\\_Platform](https://hcpf.colorado.gov/eConsult_Platform)



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**Questions?**

**Thank You!**

For more information:  
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