

# Colorado Medicaid eConsults

Provider and Community  
Experience Subcommittee  
February 2024



**COLORADO**

Department of Health Care  
Policy & Financing

# Agenda

- eConsult Overview
- Program Goals
- Specialist Availability
- Compensation
- Get Connected



**COLORADO**

Department of Health Care  
Policy & Financing

# eConsult Overview

- eConsults provide asynchronous (store and forward) communications between a Primary Care Medical Provider (PCMP) and a Specialty Provider
- eConsults allow PCMPs to seek specialist advice electronically, expediting care, and often eliminating the need for an in-person specialist visit



**COLORADO**

Department of Health Care  
Policy & Financing

# Go Live

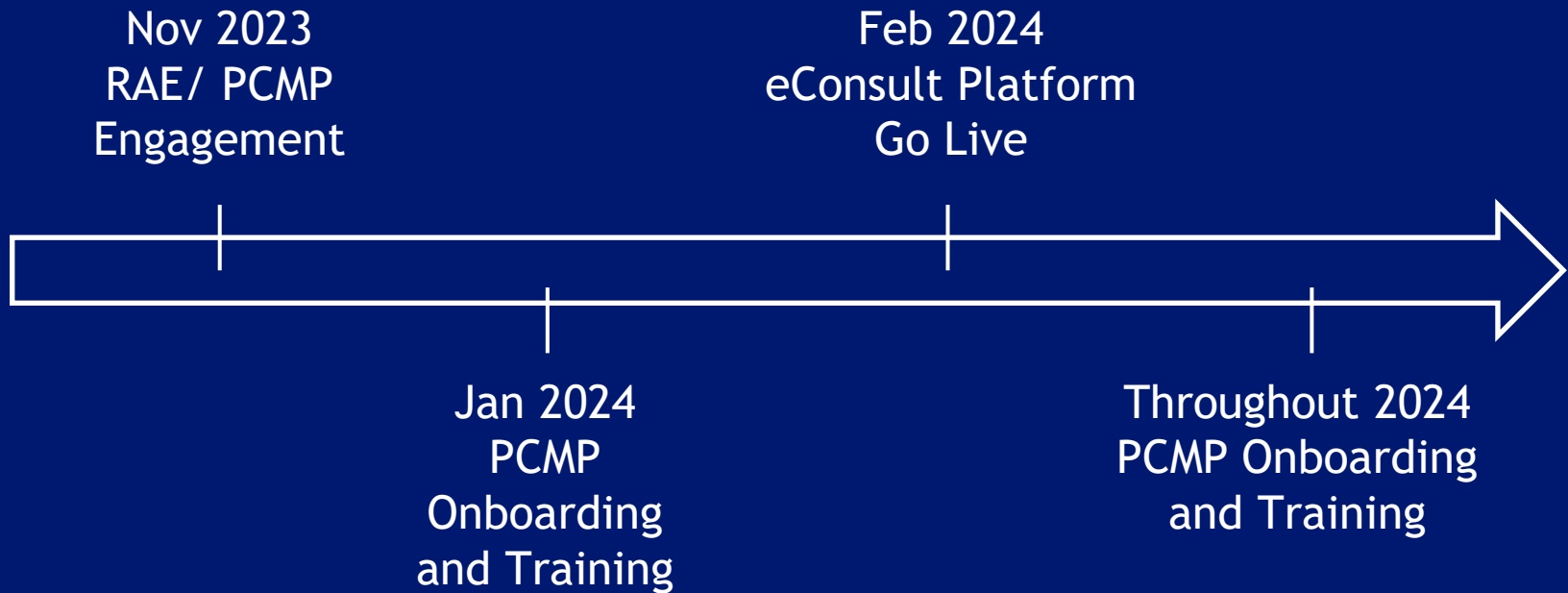
- Colorado Medicaid eConsult is live and operational as of February 1<sup>st</sup>, 2024
- Health First Colorado Providers have access to a free, secure, electronic consultation platform through [ColoradoMedicaideConsult.com](https://ColoradoMedicaideConsult.com)



**COLORADO**

Department of Health Care  
Policy & Financing

# Timeline



\*Note: the timeline is subject to change without prior notice and is only provided as a reference



# Program Goals

- Increase access to Specialty Care for Members
- Fee For Service (FFS) billing outside the eConsult platform
  - Criteria listed in the billing manual  
<https://hcpf.colorado.gov/telemedicine-manual#eConsults>
- Reimbursement rate review
- Specialty to specialty eConsults



# Available Specialties

## Adult and Pediatric Specialties

Allergy/Immunology      Orthopedics  
Cardiology                Otolaryngology/ENT  
Dermatology              Psychiatry  
Endocrinology            Pulmonology  
Infectious disease      Urology  
Neurology  
Oncology

## Additional Adult Specialties

Addiction Medicine      Gastroenterology  
Hepatology                Hematology  
OB/GYN                    Rheumatology  
Pain Medicine              Nephrology  
Physical Med/Rehab  
Sleep Medicine

## Additional Pediatric Specialties

Developmental Peds

### Currently Recruiting:

Adult: Geriatric Medicine,  
Ophthalmology

Peds: Ophthalmology,  
Gastroenterology,  
Hematology,  
Rheumatology, Nephrology



**COLORADO**

Department of Health Care  
Policy & Financing

# Compensation

- PCMPs will receive approximately \$17 per closed eConsult when billing Fee-For-Service using CPT 99452
- ConferMED will pay Specialty Providers approximately \$35 per closed eConsult



**COLORADO**

Department of Health Care  
Policy & Financing



# Steps to Participate

Step 1

Practice emails SNC at [Coloradosupport@safetynetconnect.com](mailto:Coloradosupport@safetynetconnect.com) to begin enrollment process.

Step 2

SNC sends practice enrollment and user creation forms for completion.

Step 3

Once completed forms are returned, SNC will confirm the enrollment.

Step 4

SNC will send training session times and registration to practice.



**COLORADO**

Department of Health Care  
Policy & Financing

# Upcoming Stakeholder Engagement

- Upcoming stakeholder engagement opportunities will be listed on HCPF's eConsult Platform website:
  - [https://hcpf.colorado.gov/eConsult\\_Platform](https://hcpf.colorado.gov/eConsult_Platform)



**COLORADO**

Department of Health Care  
Policy & Financing



**Questions?**

**Thank You!**

For more information:  
[hcpf\\_econsult@state.co.us](mailto:hcpf_econsult@state.co.us)

