



## MINUTES Accountable Care Collaborative Provider and Community Experience (P&CE) Subcommittee

September 8, 2022, 8:00-9:30 A.M.

### 1. Introductions & Approval of July Minutes (handout)

Kathie Snell, P&CE Co-Chair, called the meeting to order. The following people were in attendance:

**Voting members:** Kathie Snell (P&CE CO-Chair, Aurora Mental Health Center), Joanna Martinson (P&CE Co-Chair, KPJ First Services), Anita Rich (Retired/Community Member), Carolyn Green, MD (retired), Andrea Loasby (CU School of Medicine and Children's Hospital Colorado), Pat Cook (CO Gerontological Society), Jennie Munthali (CDPHE) and Shera Matthews (Doctors Care). A quorum was established.

**Non-Voting Members:** Brooke Powers (HCPF, liaison to P&CE), Callie Kerr (HCPF), Erin Herman (HCPF), Nikole Mateyka (Colorado Community Health Alliance (CCHA) Regional Accountable Entity 6 (RAE 6)), Violet Willett (RMHP/RAE1), Jen Hale-Coulson (NHP/RAE2), Alee LaCalamito (NHP/RAE2), Laura Johnson (CCHA/RAE6), Natasha Lawless (NHP/RAE2), Jeremy Sax (DHMP), Karma G. Wilson (MSN, RN Southeast Colorado Hospital), Marsha Aliaga-Dickens (COA/RAE3/RAE5), Nicole Konkoly (RMHP/RAE1), Tina Gonzales (Health Colorado/RAE4), Kaylanne Chandler (HCI/RAE4), Ashley Clement (NHP/RAE2), Jessica Zaiger (CCHA), Alyssa Rose (RMHP/RAE1), Lisa Hinman (DHMP), Lauren Landers-Tabares (HCPF), Kidron Backes (HCPF/Office of Community Living-Case Management Unit Supervisor), Jordan Larson (HCPF), Tina McCrory (Health Colorado/RAE4), Emilee Kaminski (CHCO/CUSOM), Dede de Percin, Joseph Anderson (RAE3/RAE5), Christina Brown (Health Colorado), and Lindsey Markum (National Jewish Health).

Kathie Snell asked for a motion to approve the July 2022 Meeting Minutes. Anita Rich did abstain from voting due to her absence from the July meeting, and the meeting minutes were approved.

### 2. P&CE Follow-up items and Housekeeping

Kathie Snell, P&CE CO-Chair and State ACC PIAC member

- 2 Open voting member seats (Hospital and Behavioral Health). Recently, there has been an interest in the Hospital open voting member seat.
  - [Application](#)
- [eConsult Platform](#) update
  - The eConsult team will be re-engaging with the PC&E once a vendor is selected. If you have any questions, please email: [hcpf\\_econsult@state.co.us](mailto:hcpf_econsult@state.co.us)



- Dede de Percin inquired if there were any updates on the timeline for selection of a vendor. No details as far as that but the Department expects the eConsult Platform to go live Summer/Fall 2023.

### 3. [State ACC PIAC Update](#)

Joanna Martinson, State ACC PIAC member

- During the July meeting:
  - HCPF staff gave a [presentation](#) on the Legislative Session
  - Mark Queirolo (HCPF) gave a [presentation](#) on ACC 3.0
  - PIAC voting members who are terming out include Joanna Martinson.

### 4. RAE Care Coordination Oversight

Following up from the July meeting's HSAG presentation on care coordination, each RAE and MCO presented on how they each provide oversight of care coordination and manage quality and compliance.

- [RAE1\\_Rocky Mountain Health Plans](#)-Violet Willet
  - Jennie Munthali (CDPHE) asked, how do you determine which community partners have access to the data system? Violet Willet answered that they ask everyone! They welcome all community partners.
- [RAE2\\_Northeastern Health Partners](#)-Jen Hale-Coulson (Clinical Director)
- [RAE4\\_Health Colorado](#)- Kaylanne Chandler (Director of Care Management Operations)
- [RAE3/RAE5\\_Colorado Access \(COA\)](#)-Joseph Anderson (Director of Care Management) and Marsha Aliaga-Dickens
- [RAE6/7\\_Colorado Community Health Alliance \(CCHA\)](#)-Katie Mortenson
- [Denver Health \(DHMP\)](#)-Jeremy Sax

### 4. Open Discussion-

(Due to time constraints, these will be discussed at the October meeting. Please bring additional questions to that meeting.)

- Anita Rich asked how is behavioral health being wrapped up within the lens of care coordination? How do all of the different scopes of care coordination including medical issues, behavioral health, social issues. How do they all work together in the RAE/MCO?
- Karma Wilson asked how are the RAEs working with the rural and frontier hospitals in the care of their patients. From her experience, this has been a non-existent part of the care management process. The struggle is real for mental health care for the rural and frontier area. Lack of resources, lack of support, and lack of mental health to serve this area.
- Dede de Percin's question: How can we be successful at Care Coordination when there aren't providers (BH, Specialists) or resources (housing, e.g.). This is a global problem that the RAEs can't solve, but also critical to successful care coordination and patient outcomes.

- Pat Cook asked if Next month can all the RAES return and talk about consumer lens and outliers. The calls she receives in her office across the state is more real time, practical and or urgent issues. When she calls case managers to explore, it can be a very successful collaboration to null. It would also be really helpful another month to talk about real time intersection with SEP for the high risk, HCBS waiver clients and care coordination. She would be interested in inbound calls and topics of concerns.

**Next meeting:** October 13, 2022 8:00-9:30 A.M.

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Brooke Powers at 303-866-2184 or [brooke.powers@state.co.us](mailto:brooke.powers@state.co.us) or the 504/ADA Coordinator [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us) at least one week prior to the meeting to make arrangements.