



## COLORADO

Department of Health Care  
Policy & Financing

### Minutes Of The Meeting Of The Provider and Community Experience (P&CE) Committee

March 13, 2025, 8:00-9:30 AM

Participant Video/Audio:

[meet.google.com/tmh-hyaa-xvd](https://meet.google.com/tmh-hyaa-xvd)  
724-740-8075 PIN: 587 524 192#

#### 1. Welcome, Introductions and Housekeeping

The following people were in attendance:

- A. **Voting Members Present:** Mark Levine, MD (P&CE Co-Chair; State PIAC Member), Kathie Snell (P&CE Co-Chair; Aurora Mental Health & Recovery), David Keller, MD (State PIAC Member; Children's Hospital Colorado), Karma Wilson (Southeast Colorado District Hospital), Sabrina May (PASCO Home Health), Andrea Loasby (CU School of Medicine), Angie Goodger (CDPHE), Pat Cook (Colorado Gerontological Society), Theresa Anselmo (Director of La Plata County Public Health), Jeffrey Johnson (Imagine!), and Gail Nehls (Envida).
- B. **Voting Members Absent:** Marc Ogonosky (Member)
- C. **HCPF Staff:** Lindsey Folkerth, Callie Kerr, Erin Herman, Andi Bradley, Matt Sundeen, Matt Pfeifer, Dana Chang, Emily Woessner, Katie Lonigro, Tamara Keeney
- D. **Others in Attendance:** Schivonne Keller (Clinica Family Health), Dennis Roy (Colorado Family Caregivers), Terri McCraney-Powell (Denver Indian Health and Family Services), Laurel Karabatsos, Joanna Martinson (NHP), Jeff Johnson, Ashleigh Phillips, ReNae Anderson, Carolyn Quick (COA), Casey Thomas (COA), Courtney Bishop, Janet Rasmussen (Clinica Family Health) Michelle Lackore (Kaiser Permanente), Tina Gonzales (HCI), Jen DeBrito (RAE 2/4), Jessica Zaiger (CCHA), Nikole Mateyka (CCHA), Lisa Romero (Kaiser Permanente), Marissa Kaesemeyer (Colorado Access), Hannah Gall (Family & Intercultural Resource Center), Theresa Lin (SNC), George Roupas (Colorado Access), Chris Fellenz (Kaiser Permanente), Sophie Thomas (CCHA), Tina Gage (RAE 4), Saskia Young (Colorado Association of Health Plans), Nate Koller (RAE 4), Katie DeFord (CCHA), Elizabeth Freudenthal (Children's Hospital Colorado) and Emilee Sheridan (CHCO & CU Department of Pediatrics).



The voting members did not have time to look at the minutes from the February meeting, there will be a vote next month for approval.

## 2. P&CE Follow-Up Items and Housekeeping

Mark Levine, P&CE CO-Chair

Mark Levine gave an update on the February 2025 [PIAC](#) meeting:

- ACC Phase III Evaluation plan
- Communications plan for Members and providers. No formal recommendations were provided
- Disability competent care. Recommendations were requested as they are seeking a forum for ongoing collaboration with community, other agencies, providers etc. It was recommended that the subcommittees PMME and P&CE would be a good place to continue the discussion in the future.
- Federal partner updates were provided, suggested to bring to all subcommittees

Mark noted that the charter for P&CE will be discussed at the next P&CE meeting and circulated beforehand to voting members.

## 3. [eConsults Updates](#)

Emily Woessner and Dana Chang, HCPF

Emily Woessner and Dana Chang from the Department came to present on the updates from the eConsult platform for the Department. Emily and Dana gave a review of eConsult platform and updates that will be taking place in the future. The Department is dedicated to presenting on the findings from the first year of the utilization of the eConsult platform from our vendor Safety Net Connect. The eConsult team will continue to provide updates in the future to the subcommittee.

Questions: Please reach out to [HCPF\\_econsult@state.co.us](mailto:HCPF_econsult@state.co.us)

## 4. Provider Communication Plan

Katie Lonigro, HCPF

Katie Lonigro from the Department came to present on the Provider Communication Plan. Katie spoke to the emphasis of Member communication around the phase III transition of the Health First Colorado Medicaid program from phase II. Katie also highlighted the need for Provider communication with

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the transition as well. Katie presented that the Department will be releasing fact sheets, educational webinars and updating our webpage for a central provider resource.

Questions or feedback or need help? Please email: [Katie.lonigro@state.co.us](mailto:Katie.lonigro@state.co.us)

**5. ACC III Evaluation**

Tamara Keeney HCPF

Tamara Keeney from the Department came back to the subcommittee for another discussion around the ACC Phase III Evaluation and to dive deeper into the ideas around the research questions that are being drafted. Tamara shared that the Department has goals for ACC Phase III to see improvements on core measures, improved scores on Member and provider surveys, and cost shifting from expensive care to prevention and outpatient care.

Questions or feedback? Please email: [Tamara.keeney@state.co.us](mailto:Tamara.keeney@state.co.us)

**6. Open Discussion:**

- i. Suggested areas of focus:
  1. Additional discussions around ACC Phase III Evaluation
  2. Health neighborhoods
  3. Attribution

**Next meeting: April 10, 2025 8:00-9:30am**

**Acronym Key:**

- ACC-Accountable Care Collaborative
- ARPA- American Rescue Plan Act
- BHA-Behavioral Health Administration
- BH-Behavioral Health
- BHASO-Behavioral Health Administrative Service Organization
- BHE-Behavioral Health Entities
- BIPOC-Black, Indigenous, and People of Color
- BUS-Binary Unit System
- CANS-Child and Adolescent Needs and Strengths (assessment)
- CBO-Community Based Organizations



CCHA-Colorado Community Health Alliance  
CC-Care Coordination  
CDHS-Colorado Department of Human Services  
CDPHE-Colorado Department of Public Health & Environment  
CHCO-Children’s Hospital of Colorado  
CHI-Colorado Health Institute  
CHRP-Children’s Habilitation Residential Program  
CJ-Criminal Justice  
CJJC- Criminal and Juvenile Justice Collaborative  
CMA-Case Management Agency  
CMHC-Community Mental Health Center  
CMS- Centers for Medicare & Medicaid Services  
COA-Colorado Access  
CSA- Community Service Agencies  
CYCHCN-Children and Youth with Special Health Care Needs  
DHMP-Denver Health Medical Plan  
D-SNP-Dual Eligible Special Needs Program  
DM-ID-2: Diagnostic Manual-Intellectual Disability 2  
DOC-Department of Corrections  
DOI-Division of Insurance  
DYS-Department of Youth Services  
FFS-Fee-For-Service  
FQHC-Federally Qualified Health Centers  
HCBS-Home and Community Based Services  
HCPF- Department of Health Care Policy and Finance  
HIEs- Health Information Exchanges  
HTP-Hospital Transformation Program  
HQIP-Healthcare Quality Improvement Platform  
IDD- Intellectual/Developmental Disability  
ICB-Integrated Care Benefit  
IPN-Independent Provider Network  
LTSS-Long Term Supported Services  
KPI-Key Performance Indicators  
MAT-Medication Assisted Treatment  
MCE-Managed Care Entity  
MCO-Managed Care Organization  
MIEP- Medicaid Inmate Exclusive Policy  
MPH-master’s in public health  
NEMT-Non-Emergency Medical Transportation  
NHP-Northeast Health Partners  
OCL-Office of Community Living  
OeHI-Office of eHealth Innovation  
OOS-Out of State  
P&CE-Provider and Community Experience Subcommittee

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PCP-Primary Care Physician  
PCMP-Patient Centered Medical Home  
PMME-Performance Measurement and Membership Engagement Subcommittee  
PMPM-Per Member Per Month  
PHE-Public Health Emergency  
PH-Physical Health  
PHQ-9-Patient Health Questionnaire  
PIAC-Program Improvement Advisory Committee  
PRTF- Psych Residential Treatment Facility,  
QRTP-Qualified Residential Treatment Program  
RAE-Regional Accountable Entity  
RFP-Request For Proposal  
RMHP-Rocky Mountain Health Plans  
SNC-Safety Net Connect, eConsult.  
SDoH-Social Determinants of Health  
SHIE- Social Health Information Exchange  
SIM- State Innovation Model  
STBH-Short-Term Behavioral Health benefit  
SUD-Substance Use Disorder

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Callie Kerr [callie.kerr@state.co.us](mailto:callie.kerr@state.co.us) or the 504/ADA Coordinator [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us) at least one week prior to the meeting to make arrangements.

