



**COLORADO**

Department of Health Care  
Policy & Financing

**Minutes Of The Meeting Of The  
Provider and Community Experience (P&CE) Committee**

**January 9, 2025, 8:00-9:30 AM**

**Participant Video/Audio:**

[meet.google.com/tmh-hyaa-xvd](https://meet.google.com/tmh-hyaa-xvd)  
**724-740-8075 PIN: 587 524 192#**

## **1. Welcome, Introductions and Housekeeping**

The following people were in attendance:

- A. Voting Members Present:** David Keller, MD (P&CE Co-Chair, State PIAC Member; Children's Hospital Colorado), Kathie Snell (P&CE Co-Chair; Aurora Mental Health & Recovery), Karma Wilson (Southeast Colorado District Hospital), Sabrina May (PASCO Home Health), Angie Goodger (CDPHE), Pat Cook (Colorado Gerontological Society), Theresa Anselmo (Delta Dental Foundation of Colorado), Gail Nehls (Envida), Jeffrey Johnson (Imagine!), Marc Ogonosky (Member) and Mark Levine, MD (retired; State PIAC Member).
- B. Voting Members Absent:** Andrea Loasby (CU School of Medicine)
- C. HCPF Staff:** Lindsey Folkerth, Callie Kerr, Erin Herman, Andi Bradley, Matt Sundeen, Matt Pfeifer, Helen Fraser, Britta Fuglevand, Matt Passwaters, Courtney Sedon, Madisen Frederick, Sandi Wetenkamp and Erin Sears.
- D. Others in Attendance:** Schivonne Keller (Clinica Family Health), Dennis Roy (Colorado Family Caregivers), Terri McCraney-Powell (Denver Indian Health and Family Services), Laurel Karabatsos, Joanna Martinson (NHP), Jeff Johnson, Ashleigh Phillips, ReNae Anderson, Carolyn Quick (COA), Casey Thomas (COA), Courtney Bishop, Janet Rasmussen (Clinica Family Health) Michelle Lackore (Kaiser Permanente), Tina Gonzales (HCI), Jen DeBrito (RAE 2/4), Jessica Zaiger (CCHA), Nikole Mateyka (CCHA), Lisa Romero (Kaiser Permanente), Marissa Kaesemeyer (Colorado Access), Hannah Gall (Family & Intercultural Resource Center), Theresa Lin (SNC), George Roupas (Colorado Access), Chris Fellenz (Kaiser Permanente), Sophie Thomas (CCHA), Tina Gage (RAE 4), Saskia Young (Colorado Association of Health Plans), Nate Koller (RAE 4), Katie DeFord (CCHA), Elizabeth Freudenthal (Children's Hospital Colorado) and Emilee Sheridan (CHCO & CU Department of Pediatrics).



A quorum was established, and the voting members approved the December 2024 meeting minutes.

## 2. Practice Assessment Tool

Britta Fuglevand & Helen Fraser, HCPF

Helen and Britta from HCPF presented on the Practice Assessment Tool specifically the Primary Care Payment structure for ACC Phase III at the December 2024 meeting. The Practice Assessment tool was sent to committee members for their feedback and today's return visit feedback was discussed.

The standard three-tier assessment will be used to determine practice capabilities along the continuum of advanced primary care and to compensate practices fairly.

Any additional feedback? Please reach out to [helen.fraser@state.co.us](mailto:helen.fraser@state.co.us) and [britta.fuglevand@state.co.us](mailto:britta.fuglevand@state.co.us)

## 3. NEMT- Courtney Sedon and Matt Paswaters, HCPF

Courtney and Matt from HCPF presented on NEMT (Non-Emergent Medical Transportation) benefit that Members of Health First Colorado have access to.

Please visit the website for more information: [NEMT](#)

Questions or feedback? Please email [Courtney.sedon@state.co.us](mailto:Courtney.sedon@state.co.us) or [Matthew.paswaters@state.co.us](mailto:Matthew.paswaters@state.co.us)

## 4. P&CE Follow-Up Items and Housekeeping

David Keller, P&CE CO-Chair

- Committee CO-Chair position, please send interest to [Lindsey.folkerth@state.co.us](mailto:Lindsey.folkerth@state.co.us) if interested in filling the role for the P&CE subcommittee.
- One open seat for the subcommittee, At-Large seat position is vacant.
  - Open-seat [application](#); please send to anyone you know that might be interested!

## 5. ACC PIAC Update

David Keller, PIAC CO-Chair



- December 2024 meeting recap:
  - Updates from subcommittees, how does PIAC get the committees to give recommendations.
  - Looked at the Charters for the committees.
  - Practice Assessment Tool discussion.

**6. Open Discussion:**

1. Think about recommendations that the P&CE subcommittee can send to the PIAC
2. Suggestion to explore the issue of consumers not finding access to care services that individuals need- Behavioral health and physical health.
  - i. If the RAE is non-responsive, please inform HCPF
  - ii. Creative solutions might be a solution, RAE 4 specifically gave feedback that they have increased; CMAs, DHS, RAE all included in the meetings of challenging cases, outliers.

**Next meeting: February 13, 2024 8:00-9:30am**

**Acronym Key:**

- ACC-Accountable Care Collaborative
- ARPA- American Rescue Plan Act
- BHA-Behavioral Health Administration
- BH-Behavioral Health
- BHASO-Behavioral Health Administrative Service Organization
- BHE-Behavioral Health Entities
- BIPOC-Black, Indigenous, and People of Color
- BUS-Binary Unit System
- CANS-Child and Adolescent Needs and Strengths (assessment)
- CBO-Community Based Organizations
- CCHA-Colorado Community Health Alliance
- CC-Care Coordination
- CDHS-Colorado Department of Human Services
- CDPHE-Colorado Department of Public Health & Environment
- CHCO-Children’s Hospital of Colorado
- CHI-Colorado Health Institute
- CHRP-Children’s Habilitation Residential Program
- CJ-Criminal Justice
- CJJC- Criminal and Juvenile Justice Collaborative
- CMA-Case Management Agency
- CMHC-Community Mental Health Center
- CMS- Centers for Medicare & Medicaid Services
- COA-Colorado Access

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- CSA- Community Service Agencies
- CYCHCN-Children and Youth with Special Health Care Needs
- DHMP-Denver Health Medical Plan
- D-SNP-Dual Eligible Special Needs Plans
- DM-ID-2: Diagnostic Manual-Intellectual Disability 2
- DOC-Department of Corrections
- DOI-Division of Insurance
- DYS-Department of Youth Services
- FFS-Fee-For-Service
- FQHC-Federally Qualified Health Centers
- HCBS-Home and Community Based Services
- HCPF- Department of Health Care Policy and Finance
- HIEs- Health Information Exchanges
- HTP-Hospital Transformation Program
- HQuIP-Healthcare Quality Improvement Platform
- IDD- Intellectual/Developmental Disability
- ICB-Integrated Care Benefit
- IPN-Independent Provider Network
- LTSS-Long Term Supported Services
- KPI-Key Performance Indicators
- MAT-Medication Assisted Treatment
- MCE-Managed Care Entity
- MCO-Managed Care Organization
- MIEP- Medicaid Inmate Exclusive Policy
- MPH-master's in public health
- NEMT-Non-Emergency Medical Transportation
- NHP-Northeast Health Partners
- OCL-Office of Community Living
- OeHI-Office of eHealth Innovation
- OOS-Out of State
- P&CE-Provider and Community Experience Subcommittee
- PCP-Primary Care Physician
- PCMP-Patient Centered Medical Home
- PMME-Performance Measurement and Membership Engagement Subcommittee
- PMPM-Per Member Per Month
- PHE-Public Health Emergency
- PH-Physical Health
- PHQ-9-Patient Health Questionnaire
- PIAC-Program Improvement Advisory Committee
- PRTF- Psych Residential Treatment Facility,
- QRTP-Qualified Residential Treatment Program
- RAE-Regional Accountable Entity
- RFP-Request For Proposal
- RMHP-Rocky Mountain Health Plans



SNC-Safety Net Connect, eConsult.  
SDoH-Social Determinants of Health  
SHIE- Social Health Information Exchange  
SIM- State Innovation Model  
STBH-Short-Term Behavioral Health benefit  
SUD-Substance Use Disorder

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Callie Kerr [callie.kerr@state.co.us](mailto:callie.kerr@state.co.us) or the 504/ADA Coordinator [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us) at least one week prior to the meeting to make arrangements.

