



COLORADO

Department of Health Care
Policy & Financing

Minutes Of The Meeting Of The Provider and Community Experience (P&CE) Committee

December 14, 2023, 8:00-9:30 AM

Participant Video/Audio:

meet.google.com/tmh-hyaa-xvd
724-740-8075 PIN: 587 524 192#

1. Welcome, Introductions and Housekeeping

The following people were in attendance:

- A. **Voting Members Present:** Kathie Snell (P&CE Co-Chair; Aurora Mental Health & Recovery), Marc Ogonosky, Carolyn Green, MD (retired), Karma Wilson (Southeast Colorado District Hospital), Angie Goodger (CDPHE), Andrea Loasby (CU School of Medicine), Theresa Anselmo, and Mark Levine, MD (retired; State PIAC Member).
- B. **Voting Members Absent:** David Keller, MD (P&CE Co-Chair; State PIAC Member; Children's Hospital Colorado), Pat Cook (Colorado Gerontological Society), and Gail Nehls (Envida).
- C. **HCPF Staff:** Brooke Powers, Callie Kerr, Blue Parish, Allison Roth, Erin Herman, Tiffani Domokos, Katie Lonigro, Andrea Bradley, Sheila Gamueda, Lexis Mitchell, and Valerie Joyner.
- D. **Other Attendees:** Ashleigh Phillips, Carolyn Quick (COA), Casey Thomas (COA), Courtney Bishop, Janet Rasmussen (Clinica Family Health) Michelle Lackore (Kaiser Permanente), Tina Gonzales (HCI), Jen DeBrito (RAE 2/4), Jessica Zaiger (CCHA), Nikole Mateyka (CCHA), Lisa Romero (Kaiser Permanente), Marissa Kaesemeyer (Colorado Access), Hannah Gall (Family & Intercultural Resource Center), George Roupas (Colorado Access), Chris Fellenz (Kaiser Permanente), Sophie Thomas (CCHA), Tina Gage (RAE 4), Saskia Young (Colorado Association of Health Plans), Nate Koller (RAE 4), Katie DeFord (CCHA), Elizabeth Freudenthal (Children's Hospital Colorado) and Emilee Kaminski (CHCO & CU Department of Pediatrics).

A quorum was established, and the voting members approved the November 2023 meeting minutes.



2. P&CE Follow-Up Items and Housekeeping

Kathie Snell, P&CE Co-Chair

- Introduction of Blue Parish, HCPF liaison taking over the meeting responsibilities from Brooke Powers.
- 2 open seats: Behavioral Health; Long-term Services and Supports
 - [Voting member seat application](#)

3. [ACC PIAC Update](#)

ACC PIAC Members

- November meeting
 - Unwind of continuous coverage
 - The committee requested data on differential enrollment data from the RAEs.
 - eConsult update
 - The committee recommended that the eConsult platform be available to the RAE care coordination staff.
 - Presentation on recent SB-Access to Behavioral Health services.
 - Discussion on diagnoses code list and the tracking of utilization of the codes.
 - The committee requested an update from the Department on the Social Health Information Exchange.
 - Discussion on the RAEs and Care Management Agencies, the PIAC requested future updates.
- December 2023 meeting will be held, please stay tuned for updates!

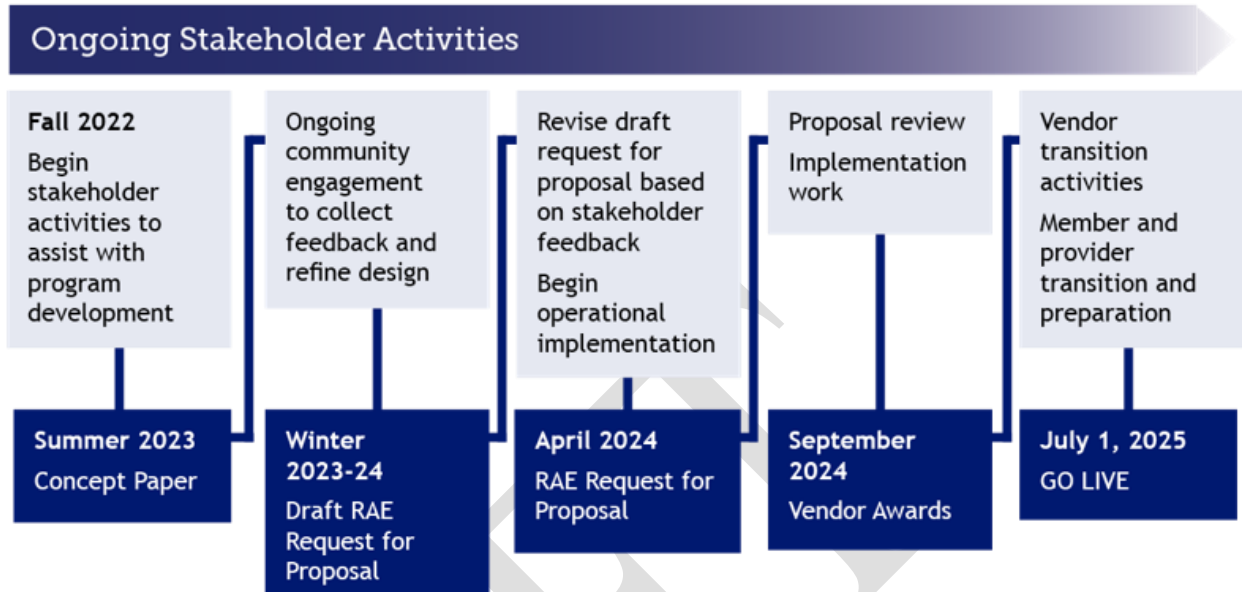
4. [ACC Phase III](#)

Katie Lonigro and John Laukkanen, HCPF

End of Year Update of the work for ACC Phase III, Katie Lonigro

- Total ACC Phase III engagements since November 2022
 - 105+ stakeholder discussions with 4,300+ attendees
 - 10 visits to P&CE
- Plan to release the DRAFT RFP by the end of January 2024
- [Concept Stage Summary](#) captures feedback from Aug. through October 2023
- [Phase III RAE map decision](#)





- Please subscribe to the [newsletter](#) about all things ACC Phase III.

OCL/Capitation Alignment for ACC Phase III, John Laukkanen

Problem Statement:

- The Capitated Behavioral Health Benefit is a foundational array of coverage, intended to be available to all Medicaid members, including those on HCBS Waivers.
- Many HCBS Waiver members are denied BH services for co-occurring conditions due to diagnostic confusion and/or providers who are not confident or competent to treat members with these conditions.
- Many of these members with BH needs are regularly pushed to rely solely on the care they can receive through their HCBS Waivers, which do not contain the full array of BH services that the MCEs are responsible for providing.

Current Efforts HCPF is Taking

- Updates to MCE Contracts for July 1, 2023 that include:
 - Requirements for MCEs to use the DM-ID-2 (diagnostic tool for members with IDD)
 - Updates to Exhibit H- DEVELOPMENTAL DISABILITY AND TRAUMATIC BRAIN INJURY GUIDANCE
- HCPF is creating a UM Dashboard to track MCE authorizations/denials that will include diagnosis to help monitor trends related to care. Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.



- HCPF created a FAQ for members in Long-Term Care Settings, Regional Centers and for members on HCBS Waivers who many need to access RAE-covered BH Services
- OCL is working to draft policy guidance on payment (pathways for accessing/providing) for adaptive supports for members needing resources to help them engage in traditional behavioral health services.
- OCL will be creating a HCPF website as a single landing page for key resources for providers serving members with complex conditions and dual diagnosis.

BHA Efforts

- BHA Rules taking effect January 1, 2024:
 - A Comprehensive Provider must serve all priority populations (PP) [12.5.2.A.1] and have an Equity Plan that addresses this [12.5.4.A].
 - An Essential Provider is not required to have an Equity Plan related to serving priority populations.
 - A Comprehensive Provider [12.5.2.D.6] and an Essential Provider [12.4.3.D.6] “shall not refuse to treat an individual based on the individuals based on the individuals...Co-occurring mental health and substance use disorders, physical disability, or intellectual or developmental disability, irrespective of primary diagnosis, co-occurring conditions, or if an individual requires assistance with activities or daily living or instrumental activities of daily living....”

Slides will be available later after the release of the RFP for ACC Phase III.

5. Open Discussion

1. *It is great that the Department is looking at a large list for diagnosis, although it is a small list now, it's a good start. Since people may go to the ER for one reason but may also have other diagnoses, that is important.*
2. *Looking for further information on trainings in Colorado?*
 - i. *What are the gaps in training?*
 - ii. *What has been established? Nationally?*
3. *What is going on with the NEMT program?*
 - i. *Has service been shut down in Denver?*
 - ii. *As seen in the news, there was some fraudulent activity in the NEMT program.*
 1. *Reach out to the RAE, care coordination*



Next meeting: January 11, 2023, 8:00-9:30am

Acronym Key:

- ACC-Accountable Care Collaborative
- ARPA- American Rescue Plan Act
- BHA-Behavioral Health Administration
- BH-Behavioral Health
- BHASO-Behavioral Health Administrative Service Organization
- BHE-Behavioral Health Entities
- BUS-Binary Unit System
- CBO-Community Based Organizations
- CCHA-Colorado Community Health Alliance
- CC-Care Coordination
- CDHS-Colorado Department of Human Services
- CDPHE-Colorado Department of Public Health & Environment
- CHCO-Children’s Hospital of Colorado
- CHI-Colorado Health Institute
- CHRP-Children’s Habilitation Residential Program
- CMA-Case Management Agency
- CMHC-Community Mental Health Center
- CMS- Centers for Medicare & Medicaid Services
- COA-Colorado Access
- CYCHCN-Children and Youth with Special Health Care Needs
- DHMP-Denver Health Medical Plan
- D-SNP-Dual Eligible Special Needs Plans
- DM-ID-2: Diagnostic Manual-Intellectual Disability 2
- FFS-Fee-For-Service
- FQHC-Federally Qualified Health Centers
- HCBS-Home and Community Based Services
- HCPF- Department of Health Care Policy and Finance
- HIEs- Health Information Exchanges
- HTP-Hospital Transformation Program
- HQIP-Healthcare Quality Improvement Platform
- IDD- Intellectual/Developmental Disability
- ICB-Integrated Care Benefit
- LTSS-Long Term Supported Services
- KPI-Key Performance Indicators
- MAT-Medication Assisted Treatment
- MCE-Managed Care Entity
- MCO-Managed Care Organization
- MPH-master’s in public health
- NEMT-Non-Emergency Medical Transportation



NHP-Northeast Health Partners
OCL-Office of Community Living
OeHI-Office of eHealth Innovation
OOS-Out of State
P&CE-Provider and Community Experience Subcommittee
PCP-Primary Care Physician
PCMP-Patient Centered Medical Home
PMME-Performance Measurement and Membership Engagement Subcommittee
PMPM-Per Member Per Month
PHE-Public Health Emergency
PH-Physical Health
PHQ-9-Patient Health Questionnaire
PIAC-Program Improvement Advisory Committee
QRTP-Qualified Residential Treatment Program
RAE-Regional Accountable Entity
RMHP-Rocky Mountain Health Plans
SDoH-Social Determinants of Health
SHIE- Social Health Information Exchange
SIM- State Innovation Model
STBH-Short-Term Behavioral Health benefit
SUD-Substance Use Disorder

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Blue Parish at blue.parish@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

