

Minutes Of The Meeting Of The Provider and Community Experience (P&CE) Committee

April 10, 2025, 8:00-9:30 AM

Participant Video/Audio: <u>meet.google.com/tmh-hyaa-xvd</u> 724-740-8075 PIN: 587 524 192#

1. Welcome, Introductions and Housekeeping

The following people were in attendance:

- A. Voting Members Present: Mark Levine, MD (P&CE Co-Chair; State PIAC Member), David Keller, MD (State PIAC Member; Children's Hospital Colorado), Karma Wilson (Southeast Colorado District Hospital), Sabrina May (PASCO Home Health), Andrea Loasby (CU School of Medicine), Angie Goodger (CDPHE), Pat Cook (Colorado Gerontological Society), Theresa Anselmo (Director of La Plata County Public Health), Jeffrey Johnson (Imagine!), and Gail Nehls (Envida).
- **B. Voting Members Absent:** Marc Ogonosky (Member), Kathie Snell (P&CE Co-Chair; Aurora Mental Health & Recovery).
- **C. HCPF Staff:** Lindsey Folkerth, Callie Kerr, Erin Herman, Andi Bradley, Matt Sundeen, Matt Pfeifer, Tamara Keeney
- D. Others in Attendance: Schivonne Keller (Clinica Family Health), Dennis Roy (Colorado Family Caregivers), Terri McCraney-Powell (Denver Indian Health and Family Services), Laurel Karabatsos, Joanna Martinson (NHP), Jeff Johnson, Ashleigh Phillips, ReNae Anderson, Carolyn Quick (COA), Casey Thomas (COA), Courtney Bishop, Janet Rasmussen (Clinica Family Health) Michelle Lackore (Kaiser Permanente), Tina Gonzales (HCI), Jen DeBrito (RAE 2/4), Jessica Zaiger (CCHA), Nikole Mateyka (CCHA), Lisa Romero (Kaiser Permanente), Marissa Kaesemeyer (Colorado Access), Hannah Gall (Family & Intercultural Resource Center), Theresa Lin (SNC), George Roupas (Colorado Access), Chris Fellenz (Kaiser Permanente), Sophie Thomas (CCHA), Tina Gage (RAE 4), Saskia Young (Colorado Association of Health Plans), Nate Koller (RAE 4), Katie DeFord (CCHA),Elizabeth Freudenthal (Children's Hospital Colorado) and Emilee Sheridan (CHCO & CU Department of Pediatrics).



A quorum was established and the voting members approved the February and March meeting minutes.

2. P&CE Follow-Up Items and Housekeeping

Mark Levine, P&CE CO-Chair

Mark Levine gave an update on the March 2025 PIAC meeting:

- ACC Phase III Evaluation plan
- Communications plan for Members and providers. No formal recommendations were provided
- Disability competent care. Recommendations were requested as they are seeking a forum for ongoing collaboration with community, other agencies, providers etc. It was recommended that the subcommittees PMME and P&CE would be a good place to continue the discussion in the future.

Mark Levine presented a slide show around the subcommittee and the charter for Provider and Community Experience. Mark Levine prompted a discussion around the charter and how to evolve the focus of the subcommittee. The charter will be brought to the next meeting for review and finalization of the charter.

3. ACC III Evaluation

Tamara Keeney HCPF

Tamara Keeney from the Department came back to the subcommittee for another discussion around the ACC Phase III Evaluation and to dive deeper into the ideas around the research questions that are being drafted. Tamara shared that the Department has goals for ACC Phase III to see improvements on core measures, improved scores on Member and provider surveys, and cost shifting from expensive care to prevention and outpatient care. There was a robust group discussion around ACC III Evaluation, which Tamara will take back. Tamara plans to attend future meetings for the subcommittee.

Questions or feedback? Please email: Tamara.keeney@state.co.us

Next meeting: June 12, 2025 8:00-9:30am



Acronym Key:

ACC-Accountable Care Collaborative ARPA- American Rescue Plan Act **BHA-Behavioral Health Administration BH-Behavioral Health** BHASO-Behavioral Health Administrative Service Organization **BHE-Behavioral Health Entities** BIPOC-Black, Indigenous, and People of Color **BUS-Binary Unit System** CANS-Child and Adolescent Needs and Strengths (assessment) **CBO-Community Based Organizations** CCHA-Colorado Community Health Alliance **CC-Care Coordination** CDHS-Colorado Department of Human Services CDPHE-Colorado Department of Public Health & Environment CHCO-Children's Hospital of Colorado CHI-Colorado Health Institute CHRP-Children's Habilitation Residential Program **CJ-Criminal Justice** CJJC- Criminal and Juvenile Justice Collaborative CMA-Case Management Agency CMHC-Community Mental Health Center CMS- Centers for Medicare & Medicaid Services COA-Colorado Access **CSA-** Community Service Agencies CYCHCN-Children and Youth with Special Health Care Needs DHMP-Denver Health Medical Plan D-SNP-Dual Eligible Special Needs Program DM-ID-2: Diagnostic Manual-Intellectual Disability 2 **DOC-Department of Corrections DOI-Division of Insurance DYS-Department of Youth Services FFS-Fee-For-Service** FQHC-Federally Qualified Health Centers **HCBS-Home and Community Based Services** HCPF- Department of Health Care Policy and Finance **HIEs- Health Information Exchanges HTP-Hospital Transformation Program** HQuIP-Healthcare Quality Improvement Platform IDD- Intellectual/Developmental Disability **ICB-Integrated Care Benefit IPN-Independent Provider Network** LTSS-Long Term Supported Services KPI-Key Performance Indicators Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.



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MAT-Medication Assisted Treatment MCE-Managed Care Entity MCO-Managed Care Organization **MIEP-** Medicaid Inmate Exclusive Policy MPH-master's in public health NEMT-Non-Emergency Medical Transportation NHP-Northeast Health Partners OCL-Office of Community Living **OeHI-Office of eHealth Innovation** OOS-Out of State P&CE-Provider and Community Experience Subcommittee **PCP-Primary Care Physician** PCMP-Patient Centered Medical Home PMME-Performance Measurement and Membership Engagement Subcommittee **PMPM-Per Member Per Month** PHE-Public Health Emergency **PH-Physical Health** PHQ-9-Patient Health Questionnaire PIAC-Program Improvement Advisory Committee PRTF- Psych Residential Treatment Facility, **QRTP-Qualified Residential Treatment Program RAE-Regional Accountable Entity RFP-Request For Proposal RMHP-Rocky Mountain Health Plans** SNC-Safety Net Connect, eConsult. SDoH-Social Determinants of Health SHIE- Social Health Information Exchange SIM- State Innovation Model STBH-Short-Term Behavioral Health benefit SUD-Substance Use Disorder

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Callie Kerr <u>callie.kerr@state.co.us</u> or the 504/ADA Coordinator <u>hcpf504ada@state.co.us</u> at least one week prior to the meeting to make arrangements.

