



COLORADO

Department of Health Care
Policy & Financing

Minutes Of The Meeting Of The Provider and Community Experience (P&CE) Committee

January 9, 2025, 8:00-9:30 AM

Participant Video/Audio:

meet.google.com/tmh-hyaa-xvd
724-740-8075 PIN: 587 524 192#

1. Welcome, Introductions and Housekeeping

The following people were in attendance:

- A. **Voting Members Present:** David Keller, MD (P&CE Co-Chair, State PIAC Member; Children's Hospital Colorado), Kathie Snell (P&CE Co-Chair; Aurora Mental Health & Recovery), Karma Wilson (Southeast Colorado District Hospital), Sabrina May (PASCO Home Health), Angie Goodger (CDPHE), Pat Cook (Colorado Gerontological Society), Theresa Anselmo (Delta Dental Foundation of Colorado), Gail Nehls (Envida), Jeffrey Johnson (Imagine!), Marc Ogonosky (Member) and Mark Levine, MD (retired; State PIAC Member).
- B. **Voting Members Absent:** Andrea Loasby (CU School of Medicine)
- C. **HCPF Staff:** Lindsey Folkerth, Callie Kerr, Erin Herman, Andi Bradley, Matt Sundeen, Matt Pfeifer, Helen Fraser, Britta Fuglevand, Matt Passwaters, Courtney Sedon, Madisen Frederick, Sandi Wetenkamp and Erin Sears.
- D. **Others in Attendance:** Schivonne Keller (Clinica Family Health), Dennis Roy (Colorado Family Caregivers), Terri McCraney-Powell (Denver Indian Health and Family Services), Laurel Karabatsos, Joanna Martinson (NHP), Jeff Johnson, Ashleigh Phillips, ReNae Anderson, Carolyn Quick (COA), Casey Thomas (COA), Courtney Bishop, Janet Rasmussen (Clinica Family Health) Michelle Lackore (Kaiser Permanente), Tina Gonzales (HCI), Jen DeBrito (RAE 2/4), Jessica Zaiger (CCHA), Nikole Mateyka (CCHA), Lisa Romero (Kaiser Permanente), Marissa Kaesemeyer (Colorado Access), Hannah Gall (Family & Intercultural Resource Center), Theresa Lin (SNC), George Roupas (Colorado Access), Chris Fellenz (Kaiser Permanente), Sophie Thomas (CCHA), Tina Gage (RAE 4), Saskia Young (Colorado Association of Health Plans), Nate Koller (RAE 4), Katie DeFord (CCHA), Elizabeth Freudenthal (Children's Hospital Colorado) and Emilee Sheridan (CHCO & CU Department of Pediatrics).



A quorum was established, and the voting members approved the December 2024 meeting minutes.

2. Practice Assessment Tool

Britta Fuglevand & Helen Fraser, HCPF

Helen and Britta from HCPF presented on the Practice Assessment Tool specifically the Primary Care Payment structure for ACC Phase III at the December 2024 meeting. The Practice Assessment tool was sent to committee members for their feedback and today's return visit feedback was discussed.

The standard three-tier assessment will be used to determine practice capabilities along the continuum of advanced primary care and to compensate practices fairly.

Any additional feedback? Please reach out to helen.fraser@state.co.us and britta.fuglevand@state.co.us

3. NEMT- Courtney Sedon and Matt Paswaters, HCPF

Courtney and Matt from HCPF presented on NEMT (Non-Emergent Medical Transportation) benefit that Members of Health First Colorado have access to.

Please visit the website for more information: [NEMT](#)

Questions or feedback? Please email Courtney.sedon@state.co.us or Matthew.paswaters@state.co.us

4. P&CE Follow-Up Items and Housekeeping

David Keller, P&CE CO-Chair

- Committee CO-Chair position, please send interest to Lindsey.folkerth@state.co.us if interested in filling the role for the P&CE subcommittee.
- One open seat for the subcommittee, At-Large seat position is vacant.
 - Open-seat [application](#); please send to anyone you know that might be interested!

5. ACC PIAC Update

David Keller, PIAC CO-Chair

- December 2024 meeting recap:
Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.
www.colorado.gov/hcpf



- Updates from subcommittees, how does PIAC get the committees to give recommendations.
- Looked at the Charters for the committees.
- Practice Assessment Tool discussion.

6. Open Discussion:

1. Think about recommendations that the P&CE subcommittee can send to the PIAC
2. Suggestion to explore the issue of consumers not finding access to care services that individuals need- Behavioral health and physical health.
 - i. If the RAE is non-responsive, please inform HCPF
 - ii. Creative solutions might be a solution, RAE 4 specifically gave feedback that they have increased; CMAs, DHS, RAE all included in the meetings of challenging cases, outliers.

Next meeting: February 13, 2024 8:00-9:30am

Acronym Key:

- ACC-Accountable Care Collaborative
- ARPA- American Rescue Plan Act
- BHA-Behavioral Health Administration
- BH-Behavioral Health
- BHASO-Behavioral Health Administrative Service Organization
- BHE-Behavioral Health Entities
- BIPOC-Black, Indigenous, and People of Color
- BUS-Binary Unit System
- CANS-Child and Adolescent Needs and Strengths (assessment)
- CBO-Community Based Organizations
- CCHA-Colorado Community Health Alliance
- CC-Care Coordination
- CDHS-Colorado Department of Human Services
- CDPHE-Colorado Department of Public Health & Environment
- CHCO-Children’s Hospital of Colorado
- CHI-Colorado Health Institute
- CHRP-Children’s Habilitation Residential Program
- CJ-Criminal Justice
- CJJC- Criminal and Juvenile Justice Collaborative
- CMA-Case Management Agency
- CMHC-Community Mental Health Center
- CMS- Centers for Medicare & Medicaid Services
- COA-Colorado Access
- CSA- Community Service Agencies



CYCHCN-Children and Youth with Special Health Care Needs
DHMP-Denver Health Medical Plan
D-SNP-Dual Eligible Special Needs Plans
DM-ID-2: Diagnostic Manual-Intellectual Disability 2
DOC-Department of Corrections
DOI-Division of Insurance
DYS-Department of Youth Services
FFS-Fee-For-Service
FQHC-Federally Qualified Health Centers
HCBS-Home and Community Based Services
HCPF- Department of Health Care Policy and Finance
HIEs- Health Information Exchanges
HTP-Hospital Transformation Program
HQIP-Healthcare Quality Improvement Platform
IDD- Intellectual/Developmental Disability
ICB-Integrated Care Benefit
IPN-Independent Provider Network
LTSS-Long Term Supported Services
KPI-Key Performance Indicators
MAT-Medication Assisted Treatment
MCE-Managed Care Entity
MCO-Managed Care Organization
MIEP- Medicaid Inmate Exclusive Policy
MPH-master's in public health
NEMT-Non-Emergency Medical Transportation
NHP-Northeast Health Partners
OCL-Office of Community Living
OeHI-Office of eHealth Innovation
OOS-Out of State
P&CE-Provider and Community Experience Subcommittee
PCP-Primary Care Physician
PCMP-Patient Centered Medical Home
PMME-Performance Measurement and Membership Engagement Subcommittee
PMPM-Per Member Per Month
PHE-Public Health Emergency
PH-Physical Health
PHQ-9-Patient Health Questionnaire
PIAC-Program Improvement Advisory Committee
PRTF- Psych Residential Treatment Facility,
QRTP-Qualified Residential Treatment Program
RAE-Regional Accountable Entity
RFP-Request For Proposal
RMHP-Rocky Mountain Health Plans
SNC-Safety Net Connect, eConsult.



SDoH-Social Determinants of Health
SHIE- Social Health Information Exchange
SIM- State Innovation Model
STBH-Short-Term Behavioral Health benefit
SUD-Substance Use Disorder

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Callie Kerr callie.kerr@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

DRAFT

