



COLORADO

Department of Health Care
Policy & Financing

Minutes Of The Meeting Of The Provider and Community Experience (P&CE) Committee

September 11, 2025, 8:00-9:30 AM

Participant Video/Audio:

meet.google.com/tmh-hyaa-xvd
724-740-8075 PIN: 587 524 192#

1. Welcome, Introductions and Housekeeping

The following people were in attendance:

- A. **Voting Members Present:** Mark Levine, MD (P&CE Co-Chair; State PIAC Member), Kathie Snell (P&CE Co-Chair; Aurora Mental Health & Recovery), Children's Hospital Colorado), Karma Wilson (Southeast Colorado District Hospital), Andrea Loasby (CU School of Medicine), Angie Goodger (CDPHE), Pat Cook (Colorado Gerontological Society), Marc Ogonosky (Member), Theresa Anselmo (Director of La Plata County Public Health), Jeffrey Johnson (Imagine!), and Gail Nehls (Envida).
- B. **Voting Members Absent:** David Keller, MD (State PIAC Member), Sabrina May (PASCO Home Health)
- C. **HCPF Staff:** Lindsey Folkerth, Callie Kerr, Erin Herman, Richard Clark, Matt Pfeifer, Andi Bradley, Brooke Snyder, Erin Sears, Kara Marang, Margot Marincic, and Tom Franchi
- D. **Others in Attendance:** Schivonne Keller (Clinica Family Health), Dennis Roy (Colorado Family Caregivers), Terri McCraney-Powell (Denver Indian Health and Family Services), Laurel Karabatsos, Joanna Martinson (NHP), Jeff Johnson, Ashleigh Phillips, ReNae Anderson (RHMP), Carolyn Quick (COA), Casey Thomas (COA), Courtney Bishop, Janet Rasmussen (Clinica Family Health) Michelle Lackore (Kaiser Permanente), Tina Gonzales (HCI), Jen DeBrito (RAE 2/4), Jessica Zaiger (CCHA), Nikole Mateyka (CCHA), Lisa Romero (Kaiser Permanente), Marissa Kaesemeyer (Colorado Access), Hannah Gall (Family & Intercultural Resource Center), Theresa Lin (SNC), George Roupas (Colorado Access), Chris Fellenz (Kaiser Permanente), Sophie Thomas (CCHA), Tina Gage (RAE 4), Saskia Young (Colorado Association of Health Plans), Nate Koller (RAE 4), Katie DeFord (CCHA), Elizabeth Freudenthal (Children's Hospital Colorado), Colleen Daywalt (CCHA), Ian Engle (State PIAC) and Emilee Sheridan (CHCO & CU Department of Pediatrics).



- A quorum was established, and Mark Ogonosky gave a motion to approve, it was seconded by Karma Wilson, and a final vote was taken, all in favor. Motion carried, August minutes were approved.

2. P&CE Follow-Up Items and Housekeeping

Mark Levine (P&CE Co-Chair; State PIAC Member)

- **PIAC Meeting Summary:**
 - Executive Director “Kim” briefed on challenges tied to **federal changes (HR1)** and near-term to multi-year impacts.
 - Presentation from **Behavioral Health Administrative Service Organizations** (one-stop shop model).
 - **ACC Phase 3: “Go-live” update**
- **P&CE Housekeeping:**
 - Kathie Snell is stepping down as P&CE Co-Chair, we are looking for a new Co-Chair. Please send nominations or interest to Lindsey.folkerth@state.co.us

3. Skilled Nursing Facilities (SNFs), Long-Term Care (LTC), and Primary Care Richard Clark (HCPF)

- Context & Rationale
 - In LTC, facilities coordinate most care; claims are bundled, limiting visibility in Medicaid data.
 - Goal of the discussion: explore how RAEs/ACC can better connect with rounding primary care providers (PCPs) in facilities to improve quality, coordination, and transitions.
- Key Discussion Points
 - Communication gaps between facilities and rounding providers can drive avoidable hospitalizations (e.g., weekend coverage, difficulty reaching PCPs).
 - Dual eligibles (Medicare/Medicaid): major data visibility gap for RAEs; facility/physician services often paid by Medicare → limited Medicaid linkage.
 - RAE-Rounding Group relationships & incentives:
 - Colleen Daywalt (CCHA): Exploring partnerships/contracting vehicles with rounding groups; need data-sharing and quality/payment models

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(including for transitions of care); rounding groups often cover hundreds of facilities statewide.

- Emily Kimmich: Example—Bloom Healthcare rounds in facilities for Medicaid-only residents even if not a PCMP.
- Jamie Zajac (COA): Using SNF “member feeds” to identify not-engaged members; plan to build relationships with high-volume facilities; outreach has been challenging.
- Care-plan governance & training ideas:
 - Mark Levine: Consider training/certification for rounding professionals authorized to sign care plans (referenced a Virginia example); strengthen RAE care manager ↔ rounding PCP linkage.
- Member-centered transitions & rural realities:
 - Ian Engle: Emphasized options counseling, early in-reach on admission, informed choice, and tailored transitions, especially in rural areas with limited provider choice.
 - Karma Wilson: Severe rural staffing/bandwidth constraints; most nursing-home admissions are truly 24/7-care-need.
 - Pat Cook: System navigation is complex (multiple entry points/programs; provider confusion re: Medicare vs Medicaid; assisted living sometimes channels to specific physician groups despite resident rights; medication reconciliation issues). Suggested



telehealth expansion and inviting a state/Denver County Medicare/Medicaid trainer to level-set providers.

- Population snapshots & quality levers (Richard Clark):
 - Roughly 5/6 of NF residents are dually eligible; NF population stable over 20 years while HCBS grew; higher acuity & behavioral needs remain in NF.
 - Potential under-use of PT once Medicare days lapse; consider educating PCPs on extended rehab pathways when appropriate.
 - DOJ remediation goals: identify and transition members who can live in the community; need better provider contact and data to define support plans.

4. Next Steps & Adjournment

- Next meeting: October 9, 2025, 8:00-9:30am

Acronym Key:

ACC-Accountable Care Collaborative
 ARPA- American Rescue Plan Act
 BHA-Behavioral Health Administration
 BH-Behavioral Health
 BHASO-Behavioral Health Administrative Service Organization
 BHE-Behavioral Health Entities
 BIPOC-Black, Indigenous, and People of Color
 BUS-Binary Unit System
 CANS-Child and Adolescent Needs and Strengths (assessment)
 CBO-Community Based Organizations
 CCHA-Colorado Community Health Alliance
 CC-Care Coordination
 CDHS-Colorado Department of Human Services
 CDPHE-Colorado Department of Public Health & Environment
 CHCO-Children's Hospital of Colorado
 CHI-Colorado Health Institute
 CHRP-Children's Habilitation Residential Program
 CJ-Criminal Justice
 CJC- Criminal and Juvenile Justice Collaborative
 CMA-Case Management Agency
 CMHC-Community Mental Health Center
 CMS- Centers for Medicare & Medicaid Services

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COA-Colorado Access
CSA- Community Service Agencies
CYCHCN-Children and Youth with Special Health Care Needs
DHMP-Denver Health Medical Plan
D-SNP-Dual Eligible Special Needs Program
DM-ID-2: Diagnostic Manual-Intellectual Disability 2
DOC-Department of Corrections
DOI-Division of Insurance
DYS-Department of Youth Services
FFS-Fee-For-Service
FQHC-Federally Qualified Health Centers
HCBS-Home and Community Based Services
HCPF- Department of Health Care Policy and Finance
HIEs- Health Information Exchanges
HTP-Hospital Transformation Program
HQIP-Healthcare Quality Improvement Platform
IDD- Intellectual/Developmental Disability
ICB-Integrated Care Benefit
IPN-Independent Provider Network
LTSS-Long Term Supported Services
KPI-Key Performance Indicators
MAT-Medication Assisted Treatment
MCE-Managed Care Entity
MCO-Managed Care Organization
MIEP- Medicaid Inmate Exclusive Policy
MPH-master's in public health
NEMT-Non-Emergency Medical Transportation
NHP-Northeast Health Partners
OCL-Office of Community Living
OeHI-Office of eHealth Innovation
OOS-Out of State
P&CE-Provider and Community Experience Subcommittee
PCP-Primary Care Physician
PCMP-Patient Centered Medical Home
PMME-Performance Measurement and Membership Engagement Subcommittee
PMPM-Per Member Per Month
PHE-Public Health Emergency
PH-Physical Health
PHQ-9-Patient Health Questionnaire
PIAC-Program Improvement Advisory Committee
PRTF- Psych Residential Treatment Facility,
QRTP-Qualified Residential Treatment Program
RAE-Regional Accountable Entity
RFP-Request For Proposal



RMHP-Rocky Mountain Health Plans
SNC-Safety Net Connect, eConsult.
SDoH-Social Determinants of Health
SHIE- Social Health Information Exchange
SIM- State Innovation Model
STBH-Short-Term Behavioral Health benefit
SUD-Substance Use Disorder

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Callie Kerr callie.kerr@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

