

# Secondary Medical Necessity SUD Reviews SB 21-137

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Department of Health Care  
Policy & Financing

# Background Information

- Behavioral Health Recovery Act (SB 21-137, Section 9)
  - Effective 07/01/2023
  - Requires HCPF to contract with an external vendor to provide a secondary medical necessity review for previously denied residential or inpatient SUD services



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# Secondary Reviews

- Providers can submit a request form for a secondary medical necessity review
  - If RAE denies or reduces SUD services
  - Member appeal process have been exhausted
- Members can request secondary review by contacting HCPF
  - Member's provider is still responsible for formally requesting secondary review



# Secondary Reviews

- The Department's third-party vendor, Acentra, reviews the documentation included in the original denial
  - Information or documentation from the member's appeals are not included in Acentra's review
  - Acentra has 10 business days to complete review
- Decision documented in Atrezzo and mailed to requested provider and member
  - HCPF will send a letter to the member's RAE
- Decision is final and cannot be appealed



# Helpful Links

## **SB 21 -137:**

[https://leg.colorado.gov/sites/default/files/2021a\\_137\\_signed.pdf](https://leg.colorado.gov/sites/default/files/2021a_137_signed.pdf)

## **SUD Request Form:**

<https://hcpf.colorado.gov/par>

## **HCPF Secondary Review Inbox:**

[hcpf\\_sudreviewrequest@state.co.us](mailto:hcpf_sudreviewrequest@state.co.us)

## **Provider FAQ:**

<https://hcpf.colorado.gov/secondary-medical-necessity-sud-reviews>





# Questions?



# Contact Info

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