

PCP



- Easy sign-on
- Submit clinical question
- Receive timely clinical guidance



eConsult Platform

- Single Statewide platform
- Directs to appropriate specialists
- Makes appropriate F2F referral
- Facilitates dialogue
- Tracks status
- Integration into large health system EHRs



Specialist



- Review and respond when convenient
- Offers clinical guidance
- Determine when F2F needed

HCPF

- Oversight and reporting

- Design cost- and quality-based referral processes

- Arrange training of PCPs on common clinical questions