



MINUTES
Accountable Care Collaborative (ACC)
Provider and Community Experience (P&CE) Subcommittee

February 11, 2022, 8:00-9:30 A.M.

1. Introductions & Approval of January Minutes (handout)

Kathie Snell, P&CE Co-Chair, called the meeting to order and Brooke Powers, Health Care Policy & Financing Department (HCPF) took attendance. The following people were in attendance:

- A. Voting members:** Joanna Martinson (P&CE Co-Chair, KPJ First Services), Kathie Snell (Aurora Mental Health Center), Anita Rich (Retired/Community Member), Gail Nehls (Envida), Jennie Munthali (Colorado Department of Public Health and Environment (CDPHE), Carolyn Green, MD (retired), Pat Cook (CO Gerontological Society (CGS)), Andrea Loasby (CU School of Medicine & Children's Hospital Colorado) and Marc Ogonosky (Health First Colorado Member). A quorum was established.
- B. Non-Voting Members:** Brooke Powers (HCPF, liaison to P&CE), Callie Kerr (HCPF), Mona Allen (Health Colorado, Regional Accountable Entity 4 (RAE 4), Nikole Mateyka (Colorado Community Health Alliance (CCHA) RAE 6), Katie Mortenson (CCHA, RAE 6&7), Barbara Bischof (RAE 1), Nicole Konkoly (RMHP), Emily Woessner (HCPF), Rachel Artz-Steinberg (CCMCN), Lisa Hinman (Denver Health Medical Plan (DHMP)), Angie Goodger (CDPHE), Murielle Romine (DHMP), Marjorie Champenoy (RAE 1), Tara Maxfield, Diane Seifert (CCHA/RAE 7), Elaine Wood (Community Options), Dede de Percin (Mile High Health Alliance (MHHA), Kidron Backes (HCPF-Office of Community Living (OCL)).

Kathie Snell asked for a motion to approve the January 2022 Meeting Minutes, through an online poll. A quorum was established, and the January 2022 meeting minutes were approved.

2. P&CE Follow-up Items and Housekeeping

Joanna Martinson, P&CE Co-Chair

- **Reminder:** 1 open voting member seat within the hospital scope of work. The P&CE Subcommittee will follow HCPF's PIAC membership/procedures. The application has been posted. The committee encourages, all of those who currently participate in the P&CE meetings to apply for the open voting member seat. The application can be found [here](#). The voting member seat has been open for a few months now, we are looking forward to filling the position.
- **eConsults Update:** Emily Woessner, eConsult Contract Administrator- HCPF



- Exciting news! The Dept. has received verbal approval from Centers for Medicare & Medicaid Services (CMS) to move forward with the eConsult project. Currently, we have a draft invitation to negotiate (ITN) that is being reviewed internally and once that is reviewed the next step is it will go to CMS for the review for the funding and solicitation. We are expected to release the ITN sometime in May 2022 for vendors to bid on, as long as everything goes as expected with CMS. Periodic updates will come at future subcommittee meetings as they come in. Any questions can be emailed to: hcpf_econsult@state.co.us You can also visit the Departments webpage: <https://hcpf.colorado.gov/stakeholder-telemedicine> for more information. The webpage will be updated in the coming near future, as it is a little outdated. STAY TUNED!

3. STATE ACC PIAC-UPDATE

Joanna Martinson, State ACC Program Improvement Advisory Committee (PIAC) voting member.

- Please visit the ACC PIAC [Website](#); there is a lot of valuable information located on the website, including the minutes from the PIAC meetings as well as handouts/presentations. PIAC meetings are always held from 9:30 AM-12:15PM, usually the third Wednesday of the month, please visit the site for the date of the next meeting.
- Joanna provided the highlights from the January 19th PIAC meeting:
 - [PHE](#) unwind discussion was fairly brief. The main takeaway was to make sure that our members are getting in their correct addresses and information in. It is important, so that when the PHE does happen the members are getting letters and communications and they don't miss out on renewal processes.
 - COVID-19 Updates: 75.1% of all Coloradans are vaccinated and 47.1% of Medicaid members 5 and up are vaccinated. Free test kits are going out.
 - Aaron Green, the new Equity, Diversity & Inclusion (EDI) Officer presented again at the PIAC meeting and it was extremely informative and helpful. Joanna encourages everyone to look at his presentation on the PIAC Website.
 - Aaron Green explained how he is going to host a series of town halls in the future and go over how he envisions EDI.
 - Joanna briefly shared the [survey](#) results from the last P&CE meeting about workforce challenges with the PIAC. The results were very informational and there was great feedback that was obtained. Thank you for your help!

4. Care Coordination

Kidron Backes, Management Care Coordination Specialist Case, OCL, HCPF

American Rescue Plan Act Information sites: [ARPA MEMO](#), [ARPA Newsletter](#), [ARPA Press Release](#)

The Department is going to leverage ARPA-funding for a project to:

- Define best practices for Case Management and Care Coordination
- Identify and solidify roles of collaboration for RAEs and CMAs serving the same member
- Create a new Care Coordination Collaboration system and measure outcomes for members

This project will utilize the P&CE subcommittee for feedback and expertise. Barriers on definitions have been identified by this stakeholder group. Look at federal best practices and look at other states that have really done well. What is case management in Colorado currently? What are the barriers in Colorado? We hope to use the report (created by a contractor) to create a pilot program that will be outlined by the contractor. We hope to run the pilot and at the end of the pilot program, have the contractor come back in and evaluate it.

Proposed (not exact) timeline presented at the January 2022 meeting: ARPA “Best Practices Project” is hoping to align the RAE responsibilities and CMA responsibilities with the care coordination definition and case management definition. Currently in Phase 1 of the timeline. Currently, we have a list of approved contractors and we are looking at which ones to narrow down. There are 67 ARPA projects currently proposed at HCPF.

- Contract Procurement: 1/30/2022
- CM Redesign/ACC 3.0: 1/1/2023-12/31/2023
- Environmental Scan: 6/30/2022
- Stakeholder Engagement-PIAC/MEAC: 6/30/2022
- Case Management and Care Coordination Core Competencies: 6/30/2022
- Cross-Agency Person Centered Facilitation and Planning: 6/30/2022
- Roles and Responsibilities Crosswalk: 6/30/2022
- Cross-Agency Documentation (Agency association, comorbidities, high support need): 6/30/2022
- Identification and Recommendation of Rule and Contract Changes: 6/30/2022
- Rule and Contract Changes: 6/30/2022
- Efficacy of Pilot: 6/30/2022
- Pilot Development and Training: 7/1/2022-12/31/2022
- Implementation and Payment: 1/1/2023
- Evaluation and Assessment: 1/1/2024-6/30/2024

Discussion

- Angie Goodger spoke on the need for shared definitions with care coordination and

case management and how the work of the care coordination workgroup could be leveraged. She would like some of their ideas to be considered in the ARPA project, eager to help. What could the care coordination group do in the meantime? Can we set up a meeting to share and collaborate?

- Kidron Backes would really like to bring all of the past work and current work together, compile it and utilize it with the contractor. Proposed formal recommendation can be provided to the contractor once we have one narrowed down. Another idea is that we can provide recorded conversations to the contractor.
- Joanna Martinson agrees of these suggestions. Suggested reaching out to Jen Hale-Coulson (worked with the workgroup in the past) and collect some of the power points and documents from past work, that would be helpful for this process and not duplicating work that has already been done.

SEPs/CCBs Discussion: Please introduce yourself!

- RAE1/PRIME: Barb Bishop (Clinical Program Manager) and Nikole Konkoly (Community Integration Committee). Diane Walt (not on the call currently, but she represents the SEPs for Mesa County for RMHP). Elaine Wood (Community Options as Case Management Director and Children Services Director.)
- RAE2: Joanna Martinson
- RAE3/RAE5: Joseph Anderson. RAE5 covers Denver County, RAE3 covers Adams, Douglas and Elbert Counties. Three standing monthly meetings with CMAs that we are very proud of with North Metro Rocky Mountain Human Services and Developmental Pathways. Was involved in care coordination workgroup.
- RAE4: Mona Allen (Health Colorado)
- RAE6/RAE7: Diane Seifert (Primary Care Network Manager, RAE7) Resource Exchange, the SEP/CCB in both regions. Nikole Mateyka (Supervisor of Transitions of Care) Adult Care Management INC., Options for care and DDRRC and Imagine (monthly case reviews that has helped with communication).
- Denver Health: Tara Maxfield, Lisa Hinman, and Murielle (Denver Health Medical Plan (DHMP), Provider Relations/Contracting)

5. Open Discussion

Kathie Snell, P&CE Co-Chair

- Dede de Percin wanted to highlight that new Medicaid renewal processes go into effect on Feb. 15th, including ex parte review and the new wet signature component. Dede also informed the group of a new innovated health insurance enrollment option that will be available when getting taxes done this year. Tax filers will be able to check a box on their state income tax filing if they don't have insurance if they are interested. It will screen tax filers to see if they qualify for Medicaid and open up a special enrollment period (SEP) on Connect for Health Colorado Insurance site, if ineligible for Medicaid.
- Dede de Percin inquired about any updates on information for the stakeholder

processes with this subcommittee for the 'Access Monitoring Review Plan', which is due October 1, 2022, which looks at the access of specialty care as well as primary care and whether it is sufficient. Also, any updates for the stakeholder processes for ACC 3.0? This subcommittee will be utilized for those conversations...until then discussions are relevant. When there is more clarity it will be shared. If you are available, please attend the PIAC meetings, they are very informative.

Please join us at the next meeting: ~~March 10, 2022, 8-9:30am~~; April 14, 2022, 8-9:30am

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Brooke Powers at 303-866-2184 or brooke.powers@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.