

Care Coordination and Population Health Framework

Provider & Community Experience Subcommittee

November 12, 2020

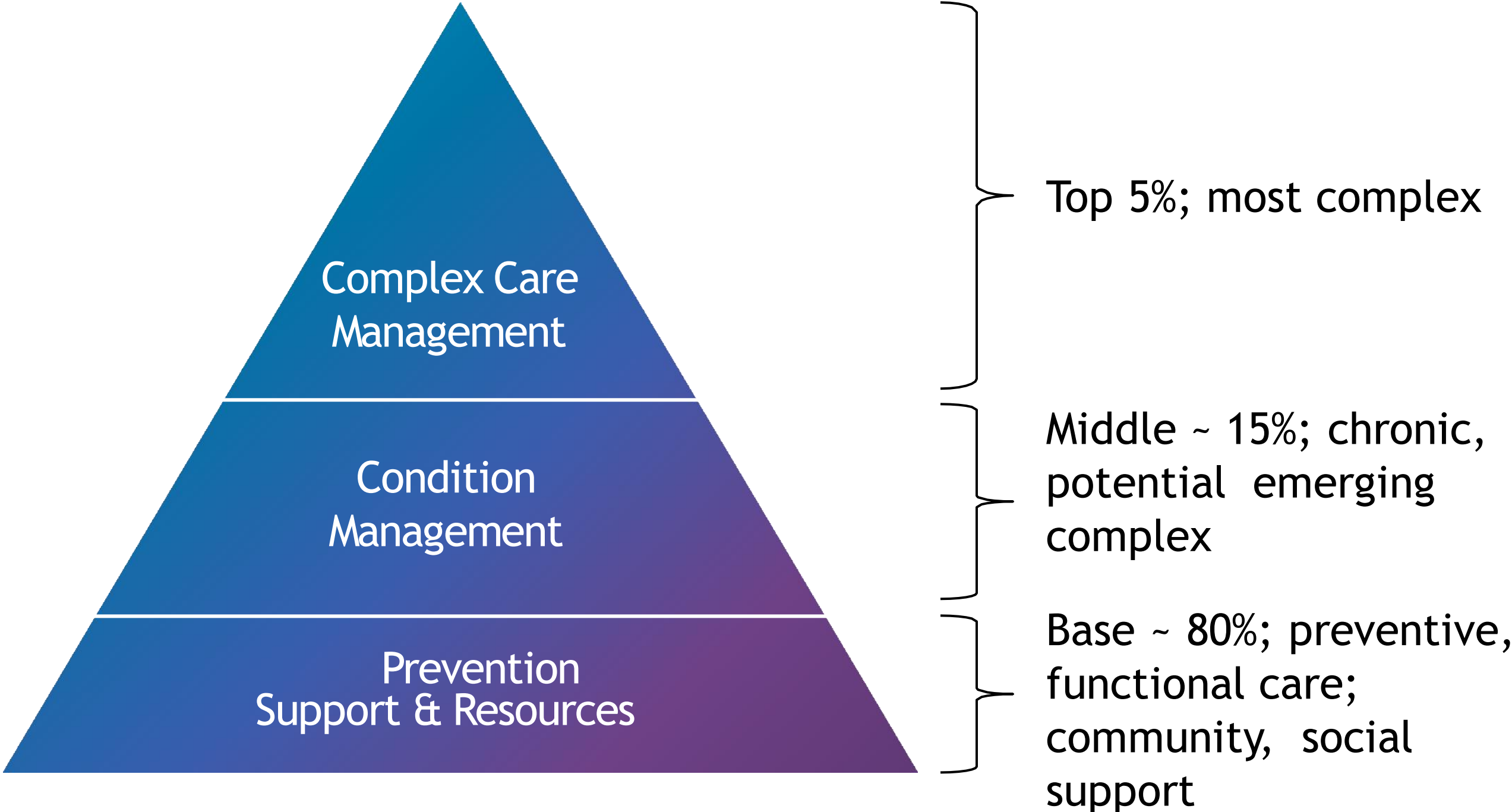
Our Mission

Improving health care access and outcomes for the **people** we serve while demonstrating sound stewardship of financial **resources**

Refining ACC Focus

- Department focus on member health improvement
- Medicaid Cost Control goals
- All RAEs have developed population management strategic plans

Statewide Approach to Addressing Member Health



Care Coordination Definitions

(1) Deliberate Care Coordination

A range of deliberate activities to organize and facilitate the appropriate delivery of health and social services that support member health and well being.

Care Coordination Definitions

(2) Extended Care Coordination

Activities targeted to specific members who require more intense and extended assistance and includes appropriate interventions.

Care plan or Face to Face Interaction

RAE Performance SFY19-20

REGION	DENOMINATOR			NUMERATOR		BASELINE (SFY2019-2020)
	NUMBER OF MEMBERS WITH COMPLEX NEEDS	Total Pop (June 2020)	% Complex Members	NUMBER OF MEMBERS WITH COMPLEX NEEDS IN EXTENDED CARE COORDINATION		
ACC				46.22%		
REGION 01	3,526	145,008	2.43%	491		13.93%
REGION 02	2,004	80,093	2.50%	1,284		64.07%
REGION 03	9,135	280,316	3.26%	3,629		39.73%
REGION 04	3,927	123,937	3.17%	2,221		56.56%
REGION 05	4,313	115,825	3.72%	2,182		50.59%
REGION 06	4,582	148,102	3.09%	1,970		42.99%
REGION 07	6,274	175,824	3.57%	3,827		61.00%
GOAL	33,761	1,069,105	3.16%	15,604		

Assessment precedes a care plan

- Care plan has SMART goals
- Member directed care plans

SEP, CCB, or other care plans are integrated

- At least 1 contact per month
- Frequency of contact depends on care plan
- Bi-directional communication

Members stay in ECC until no longer complex

Members stay in ECC until end date on care plan

RAE1	RAE2	RAE3	RAE4	RAE5	RAE6	RAE7
Always	Always	Always	Always	Always	Always	Always
Always	Always	Always	Always	Always	Always	Always
Sometimes	Sometimes	Always	Sometimes	Always	Sometimes	Sometimes
Sometimes	Sometimes	Always	Sometimes	Always	Sometimes	Sometimes
Always	Sometimes	Always	Sometimes	Always	Sometimes	Sometimes
Sometimes	Sometimes	Always	Sometimes	Always	Always	Always
Sometimes	Sometimes	Always	Sometimes	Always	Always	Always
Sometimes	Sometimes	Always	Sometimes	Always	Sometimes	Sometimes
Always	Sometimes	Always	Sometimes	Always	Always	Always
Always	Always	Sometimes	Always	Sometimes	Sometimes	Sometimes
Always	Sometimes	Always	Sometimes	Always	Sometimes	Sometimes
Always	Sometimes	Always	Sometimes	Always	Always	Always
Always	Sometimes	Always	Sometimes	Always	Always	Always
Always	Always	Always	Sometimes	Always	Always	Always
Sometimes	Sometimes	Always	No response	Always	Sometimes	Sometimes
Always	Always	Sometimes	Sometimes	Sometimes	Always	Always
Sometimes	Always	Always	Sometimes	Always	Always	Always
Always	Sometimes	Sometimes	Never	Sometimes	Sometimes	Sometimes
Always	Sometimes	Always	Sometimes	Always	Sometimes	Sometimes
Not relevant	Sometimes	Sometimes	Sometimes	Sometimes	Sometimes	Sometimes

Questions to Explore

- How does care coordination align with the population health framework?
- What activities should count for extended care coordination?
- What revisions to these definitions should be considered for next year?

Condition Management

Efforts to manage and support Members with specific health conditions utilizing existing programming among RAE Network Providers, or by developing programming, to manage and support Members with specific health conditions.

Thank You!