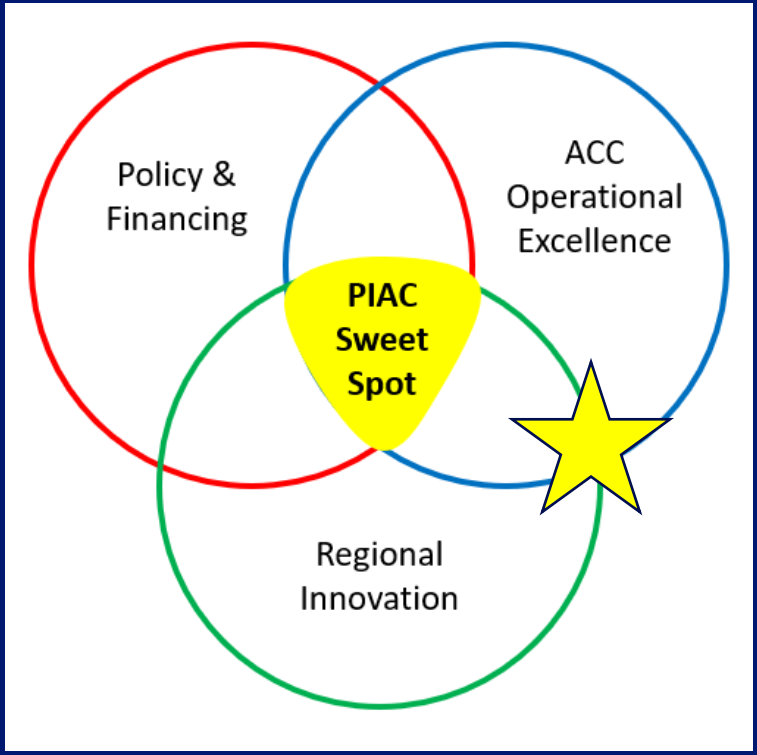
ACC PIAC
Provider & Community Experience Subcommittee

CHARGE and OBJECTIVES

PIAC's Strategic Focus Areas

- Responding to and understanding the impact of COVID
- Driving equity outcomes and reducing healthcare disparities
- **Supporting the implementation of the ACC's population management framework, specifically care coordination**
- Responding to the work of the Behavioral Health Task Force and impending Behavioral Health Administration
- Monitoring ACC performance outcomes vis-à-vis member experience

ACC PIAC Strategic Framework



PC&E Charge (purpose)

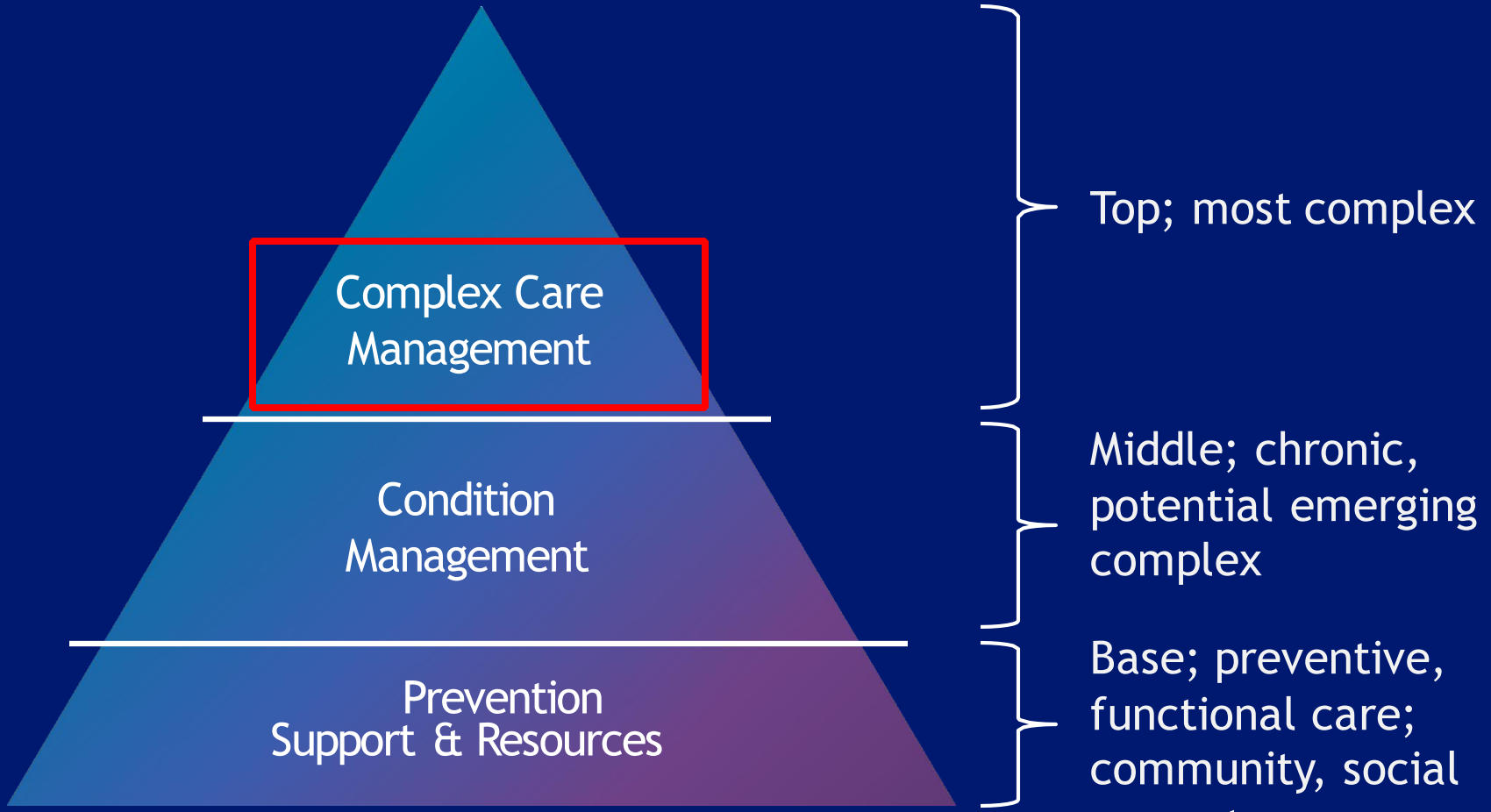
Current:

To assess the experience of providers and community-based organizations (CBOs) within the ACC by identifying, prioritizing, and investigating key challenges and solutions to best support and build capacity within providers and CBOs, to foster collaboration and development of a health neighborhood between providers, CBOs, and RAEs, and to leverage their collective strengths in broader regional and state improvement work.

Proposed: (***based on PIAC Strategic Focus areas & guidance from PIAC***):

To assess the experience of PCMPs, the Health Neighborhood and Community within the ACC by identifying, prioritizing, and investigating key challenges and potential solutions concerning the **Population Management framework.**

Statewide Approach to Addressing Member Health & Cost through Population Management



Population Management Framework

- Targeted interventions for populations and conditions to improve health and reduce cost
- Management of **11 conditions** based on prevalence, comorbidity and cost with specific focus on:
  - **Maternity, Diabetes, Complex Care**, Hypertension, Chronic Heart Failure, Asthma, COPD, Anxiety, Depression, Chronic Pain, SUD
- Higher level of services and coordination efforts with members with complex needs

PC&E Objectives

Proposed:

- Explore models, components and best practices for care coordination and chronic disease management within the **population management framework** in the context of both clinical care linkages and the social determinants of health.
- Explore how eConsults can support **population management**, increase access to specialty care and advance the Health Neighborhood.

PC&E - Next Steps

- Shift work of *Access to Specialty Workgroup up* to PC&E-level
  - HCPF eConsult presentation @ May PC&E meeting
  - 4-6 month focus on eConsult; return every 4 months?
- Create a cadence of shifting focus between 2 objective areas every few months?
- Focus on care coordination/condition management objective
  - Role of the *Care Coordination Workgroup*?
- Present proposed charter and objectives to PIAC in September for final approval