



MINUTES
Accountable Care Collaborative
Provider and Community Experience (P&CE) Subcommittee

March 11, 2021, 8:00-9:30 A.M.

1. Introductions & Approval of February Minutes (handout)

Kathie Snell, P&CE Co-Chair, called the meeting to order. The following people were in attendance:

Voting members: Kathie Snell (P&CE Co-Chair), Joanna Martinson (P&CE Co-Chair), Jennie Munthali (Colorado Department of Public Health and Environment), Anita Rich (Retired/Community Member) Shera Matthews (Doctors Care), Michelle Hoy (MindSprings Health), Andrea Loasby (Children's Hospital), Carolyn Green (retired provider) Jamie Haney (Developmental Disabilities Resource Center), Gail Nehls (Envida) A quorum was established.

Non-Voting Members: Brooke Powers, Milena Guajardo, Jen Hale-Coulson, Jared Bateman, Katie Mortenson, Dede de Percin, Vicente Cardona, Diane Seifert, Elise Cooper, Jessica Zaiger, Nikole Ordway, Triciann Romero, Alyssa Rose, Matthew Wilkins, Heather Akins, Mary Bender, Louisa Wren, Natalie Strom, Suprena Crawford, Dianelyris Melendez, Marc Ogonosky, and Angela Goodger

HCPF's website is transitioning to a platform. As a result, the February Minutes and March Agenda could not be posted. The February Minutes will be voted for approval in April.

2. P&CE Follow-up Items & Housekeeping

Kathie Snell, P&CE Co-Chair

- Open voting member seat for Medicaid member (or their family member). Mark Ogonowsky is attending this meeting and interested in the position.
- [Member Care Coordination Transition Regional Accountable Entity \(RAE\) to RAE Recommendation](#) Update - Brooke Powers
 - Brooke provided an update on the planned launch of the Member Care Coordination Transition form from the recommendation P&CE put last year. Members share interest in seeing the review and fine-tuning details. Brooke plans to share the review process details with PC&E.

3. [State Accountable Care Collaborative \(ACC\) Program Improvement Advisory Committee \(PIAC\) Update](#)

Dede de Percin, State ACC PIAC member

- First three meeting of the year are a retreat and closed to the public. Currently



working on PIAC focus areas, equity recommendations, changes to the charter and bylaws, subcommittee alignment to PIAC focus area, and a new PIAC Co-chair was elected, Maria Zubia (Kids First Health Care).

4. Workgroup Updates & Discussion

Joanna Martinson, P&CE Co-Chair

- Access to Specialty Care Workgroup - Vicente Cardona, Chair
 - Vicente reviews discussions from last meeting on Care Compacts and telemedicine policy. This workgroup is currently awaiting more guidance to avoid duplication and to streamline efforts.
- Care Coordination Workgroup - Jen Hale-Coulson, Chair
 - Extended Care Coordination (ECC) - Presentation
 - Jen begins the presentation with a review of the complexity in defining ECC.
 - ECC key components and best practices are identified across three domains: Responsibility, Assessment, and Care Plan. Nuances include differences in who is doing the assessments and the use of different systems. Care Plan best practices included the importance of Specific, Measurable, Achievable, Relevant, and Time Bound (SMART) goals, the incorporation of a member's voice and choice (member-driven), integration and coordination across other plans and treatments, and member outreach. Discussion involved the importance of addressing barriers during the assessment and care planning, including the behavioral health medicine component, and the RAEs responsibility in managing care coordination efforts. Attendees also discuss changing the term "care plan" to be more specific, for example "care coordination care plan".
 - At the next workgroup meeting in April, members will review the remaining ECC domains while exploring other potential ECC domains. The identified remaining domains are Monitoring Plan, Communication, and Length of Time.
 - Care Coordination Workgroup Summary - Workgroup identified areas of importance such as creating definitions, having clear and common language, and identifying best practices. RAEs are finding alignment across the domains after additional discussions and identification of best practices.
 - Next steps include meeting a week early in April to finishing working through the remaining domains while focusing on identifying activities and best practices. Once finalized, the care coordination workgroup will bring to PC&E for review/approval with plans for it to go to PIAC in April. While PIAC is reviewing, HCPF will also be reviewing the recommendation.
 - Care Coordination Process Mapping Activities and Walkthrough - See Handout.

Next meeting: April 8, 2021, 8:00-9:30 A.M.

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Brooke Powers at 303-866-2184 or brooke.powers@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.