

MINUTES

Accountable Care Collaborative Provider and Community Experience (PCE) Subcommittee

January 14, 2021, 8:00-9:30 A.M.

1. Introductions & Approval of December Minutes (handout)

Kathie Snell, PCE Co-Chair

Kathie Snell called the meeting to order. The following people were in attendance:

Voting members: Kathie Snell; Joanna Martinson; Pat Cook; Michelle Hoyer; Andrea Loasby; Dr. Carolyn Green; Anita Rich; Shera Matthews, Gail Nehls, and Jamie Haney.

Non-voting members: Brooke Powers; Angela Goodger; Barbara Blair; Alissa Scharpen; Jared Bateman; Alma Mejorado; Jennie Munthali, Jessica Zaiger; Matthew Wilkins; Nikole Mateyka; Wayne Watkins; Meghan Prentiss; Mary Beckner; Jill Atkinson; Jen Hale-Coulson and Donald Moore.

Brooke asked for edits/comments on the previous meeting's minutes; Carolyn confirmed with Vicente that the second bullet point (which outlines our goal to create a list of providers that serve Medicaid clients) was accurately captured. Following that, Brooke held a digital poll to the voting members to vote on the meeting's minutes; the minutes were approved.

2. P&CE Follow-up Items & Housekeeping

Kathie Snell, PCE Co-Chair

Kathie Snell announced that Jenni Munthali from CDPHE will join this sub-committee as a voting member representing public health. Jenni stated that she works for CDPHE and that her work focuses on the needs of children. Kathie then reminded everyone that we have one vacant voting member seat for a Medicaid member or the family member of a member. Furthermore, Kathie asked for any suggestions on how to best find/reach-out-to members that would be interested in filling this role.

Brooke provided an update on the RAE-to-RAE Transition recommendation (with draft transition form) that the PCE had put forward to the PIAC with the goal of standardizing the transition of members from one region/RAE to another when members are receiving care coordination. The PIAC approved the recommendation in October and Brooke brought it to the RAEs for feedback and to the Department's leadership for feedback. The Department's leadership has asked that the use of the transition form requirement be incorporated into

the Department's [current Transition of Care Policy](#); (Brooke displayed the existing policy). Anita asked if the Department's existing policies are available to external stakeholders. Brooke stated that the RAEs have access to this information on the Department's RAE SharePoint site but added that she is unsure if the policy has been posted publicly.

3. [State ACC PIAC Update](#)

Dede de Percin, State ACC PIAC member

Dede stated that, for those interested in data related to Medicaid programming, the Department provides a monthly data spreadsheet during the PIAC meeting; this spreadsheet is also available on the Department's public website. The January and February PIAC meetings will be closed to the public (only for Voting Members) so that they can complete their end of year review and plan for this calendar year. Additionally, the meeting included a discussion of the BHIS sub-committee's criminal justice work and reviewed the State Behavioral Health Task Force Blueprint. Lastly, the meeting reviewed the State's plan for the COVID-19 vaccine distribution.

4. Workgroup Updates & Discussion

Joanna Martinson, PCE Co-Chair

- **Access to Specialty Care Workgroup** - Vicente Cardona & Lila Cumming, Co-Chairs
Vicente stated that, due to the holiday season, the workgroup did not hold two meetings. He added that they have a goal of reaching out to specialty providers.
- **Care Coordination Workgroup** - Jen Hale-Coulson, Chair
Jen stated that they sent out an invitation for a revamping of this workgroup. She added that the meetings will be held the second Monday of the month from 2:00 pm to 3:30 pm (with the first meeting on February 8th).

5. Review/Debrief of P&CE 2020 Work and Charter

Brooke Powers, HCPF liaison to PCE

Brooke stated that the State PIAC would be holding their "retreat" (closed-door meeting) during the January and February months. Brooke added that they would spend time reviewing the Subcommittees' charters, areas of opportunity, etc. Brooke asked for our opinions on the existing charter, our charge (purpose) and objectives over the last year so that we can better understand what has and hasn't worked and what changes we would like to make, in the future. She added that she does not anticipate the PIAC making any significant changes to the PCE charge, but that she, along with PCE Co-Chairs, would like to bring our feedback to the PIAC. (Brooke then displayed and read the sub-committee's Charge).

Brooke then reviewed this subcommittees three objectives and asked for any feedback. Michelle stated that, for Objective #1, NEMT (Non-Emergent Medical Transport) is an issue for members needing psychiatric and/or SUD placement. She stated that emergency transportation often won't take members and NEMT's processes are lengthy; additionally, she asked for the best way to advocate for these issues. DeDe stated that there is a Transportation Council that is operating in various regions and that that may be a better place to discuss these issues. Michelle stated that this issue can often get lost between

different entities and that this issue should be thought of as not only a transportation issue but also a care coordination issue. Another attendee, a provider, stated that she heard there was legislation in the works that could provide transportation but that she is unsure if anything came of it. Other attendees brought up instances where there are gaps in this service, while others discussed El Paso, Park and Teller counties application for a grant to hire staff with a social work backgrounds to administer this work. Lastly, an attendee stated that her point of contact within the Department is Ryan Dwyer in the Health Programs office.

Brooke stated that the Department continues to be able to provide more data on the ACC program to the public in order to judge the efficacy of our work. An attendee added that we should align with the Regional health connector workgroup and align with any of the Department's year-end-goals (specifically related to diversity inclusion and access).

Brooke then asked the attendees for their suggestions on how the subcommittee recruits and officially adds new voting members. The current wording in the charter is confusing. The recommendation is for the co-chair to appoint new voting members.

6. Provider Interim Payment Program

Amanda Jacquecin, HCPF

Amanda stated that Round 3 of the Provider Interim Payment Program's payment are now available. This program offers small to medium size PCMPs a 3-month supplemental payment, on top of their regular claims/payments. Five organizations are providing the money which will provide a \$25,000 grant which does not need to be repaid, and a \$25,000 0% interest loan which will have to be repaid. Criteria: Providers must have billed at least \$105,000 to Medicaid in Q4. Additionally, they are allowing more providers to apply, so long as they meet certain percentages for Medicaid, CHP+ and uninsured clients (30% for rural providers and 40% for urban providers). She added that, funding is still available to new providers (i.e., providers that applied in the previous Quarter, cannot apply again). Additionally, although their goal remains to be to get more integrated care providers, they are using other means other than claims, to get more providers these loans. Some attendees stated that some providers are concerned about the viability of the loans and their ability to pay them back. Amanda added that some requirements, such as not laying off employees, has affected the number of applicants.

Brooke opened the floor to questions or other updates. Dede stated that, in the previous week, the Governor held a number of Health-related meetings on the different regions of Colorado; she added that these meetings were available online. With no further questions/comments the meeting was adjourned.

Next meeting: February 11, 2021, 8:00-9:30 A.M.