



COLORADO

Department of Health Care
Policy & Financing

MINUTES Accountable Care Collaborative Provider and Community Experience (P&CE) Subcommittee

August 12, 2021, 8:00-9:30 A.M.

1. Introductions & Approval of June Minutes (handout)

Kathy Snell, P&CE Co-Chair, called the meeting to order and the following people were in attendance:

Voting members: Joanna Martinson (P&CE Co-Chair), Kathy Snell (Aurora Mental Health Center), Marc Ogonosky (Health First Colorado), Gail Nehls (Envida), Anita Rich (Retired/Community Member), Michelle Hoy (Mindspring Health), Jamie Haney (Developmental Disabilities Resource Center), Jennie Munthali (CDPHE), Carolyn Green, MD (retired) Andrea Loasby (CU School of Medicine and Children's Hospital Colorado), Pat Cook (CO Gerontological Society), Shera Matthews (Doctors Care), Lila Cummings (CHA). A quorum was established.

Non-Voting Members: Brooke Powers (HCPF liaison to P&CE), Callie Kerr (HCPF), Angie Goodger (CDPHE) Louisa Wren (RAE 1), Jessica Zaiger (CCHA), Nikole Mateyka (CCHA Region 6), Sara Leahy (CO Rural Health Center), Andrea Skubal (CCHA), Julia Duffer (Health Colorado), Whitney Kurka (Wellspring), Matthew Wilkins (Health Solutions in Partnership with Health Colorado), Katie Mortenson (CCHA), Heather Steele (RMHP), Suprena Crawford (DentaQuest), Aaron Brotherson (Colorado Access), Joseph Anderson (Rae 3 and Rae 5), Jen Hale-Coulson (RAE 2), Amanda Jacquelin (HCPF), Vincente Cardona (MHHA), Diane Seifert (CCHA), Joseph Anderson (COA), Nicole Konkoly (RMHP), Jill Atkinson (Mountainland Peds), Marjorie Champenoy (RMHP), Emilee Kaminski (CHCO & University of CO- PEDs Department), Kaylanae Chandler (RAE 4), Diane Seifert (CCHA Rae 7), Vincent Cardona (Mile High Health Alliance), Mattie Brister (Mile High Health Alliance), Amanda Wade (San Luis Valley Health), and Ryan Dwyer (HCPF).

Kathie Snell asked for a motion to approve the June 2021 Meeting Minutes, through a poll. The meeting minutes were approved and there were no abstentions.

2. State ACC PIAC Update

Joanna Martinson, State ACC PIAC member gave an update that she moved to a small organization in Weld County and no longer with North Colorado Health Alliance.

Joanna reported on the ACC PIAC meeting in June. Encourages review of slides and handouts from the meeting in June.

- Five Bills relevant to HCPF were signed into Law:
 - Telehealth Bill



- Case Management Redesign Bill (CCB Organizations)
- Skilled Nursing Facilities
- Remote Support of HCBS
- Prescription Drug Importation
- Other important updates:
- BH Administration.
- Grant developed to improve health equity with pulmonary disorders.
- Colorado Option insurance- Standardized plan (Bronze, Silver, Gold) for all the carriers on the exchange to offer. Input is very helpful for this ACT. Also included was disparities of health.
- Update on the public health emergency. The change in Medicaid enrollment numbers when that ends and ensuring that people can get healthcare in CO moving forward. End of December 2021. Discussions haven't occurred since new variant has caused havoc.
- Adult Maternal/Prenatal coverage will continue through December 2025. New design and evaluation which have enhanced the results. Go to the website to look at graphs and information. There is a great amount of interest in maternal health, especially in dental. Delta Dental has a grant program for maternal health-which is exciting.
- The Medicaid renewal packets need to be signed within the appropriate amount of time allotted. Changes are being made to the modernization of the PEAK website, which will be beneficial to the members that access it. The packet will become more simplified. Changes are targeted for October 2021.
- When you look at the Agenda from today's meeting, the links are active and a great resource to look at. Links include past minutes or past handouts. Use them because they are helpful.

3. P&CE Follow-up Items & Housekeeping

Brooke Powers, HCPF:

- The Charter- P&CE presentation to PIAC October 20, 2021, to present our new charge and the official vote on charter revisions. Objective areas include: Exploring models and best practices in care coordination and eConsults. Think about what our work product is going to be at the end.
- PIAC year-October 1-September 30.
- Voting membership-modifying and aligning it with terms that the PIAC entails. Alignment includes: Have all the subcommittee terms be similar to each other- 4-year terms; 2 consecutive terms for voting members. Voting members of the P&CE and on the PIAC members; align the terms for each. Individuals who serve as a cochair of a subcommittee, can serve a third term. Local and State level have different terms-Brooke will try to rework based on feedback.

4. Non-Emergent Medical Transportation (NEMT)

Ryan Dwyer, HCPF, shared recent changes in the non-emergent transportation-NEMT. August 1, 2021-NEMT is a transportation system for members who do not have access to transportation for medical appointments. The Department expanded from 9 counties to the entire state, last year, through a contract with IntelliRide but there was some feedback from the RAEs and other entities on concern and difficulty. The State decided to scale back and go back to the original 9 counties. IntelliRide is no longer the servicer for the entire State for NEMT, but back to its original 9 counties: Douglas, Arapahoe, Jefferson, Weld, Adams, Boulder, Larimer, Broomfield, and Denver.

- No plans to implement a co-pay for NEMT services
- COVID+ members need to let dispatchers know their diagnosis, wear masks and most drivers put up plastic barriers up in the car to protect.
- Kimberly Hurley Acting GM of IntelliRide

5. eConsults

Betsy Holt, HCPF, reviewed the Goals of the eConsult program:

- Reduce duplicative, unnecessary specialty visits.
- Improve access to necessary specialty clinical guidance
- Efficiently triage members to specialists when care is appropriate.
- The selected eConsult platform will be a single statewide platform that directs to appropriate specialists, makes appropriate face-to-face referral, facilitates dialogue, tracks status, and integration into large health systems EHR's
- HCPF's role: Oversight and Reporting, Design costs-and-quality- based referral processes and Arrange training of PCP's on clinical questions.
- Updated anticipated timeline of the plan platform (timeline tentative):
 - Fall 2021: RFP Posted and Vendor Selection
 - Winter 2022: Contract Negotiations
 - Spring 2022: CMS Review of Contract
 - Summer 2022: Implementation Activities
 - Fall 2022: Go Live

Discussion: What are the key factors for success in PCP practices? Efficiency, stakeholder engagement, easy integration, payment varies depending on the specialist, vendor selection being vetted would be important to stakeholders.

Next Steps: P&CE to start to create a recommendation regarding the role/expectations of the RAEs relative to HCPF's eConsult program. This specifics around the eConsult program are still evolving and the discussions will continue into

the near future.

6. Care Coordination

Brooke reviewed the current contract language relative to care coordination in the ACC Program.

Next Steps: Start work on developing a foundation or core principles for Care Coordination

7. Open Discussion

- The challenges that people may face with the end of the PHE?
- Gap in vaccination between Medicaid and non-Medicaid members and funds? Additional Federal money has been provided to providers and specifically to target the homebound population. RAE 2 gave an example that they set aside a large amount of money in the beginning of the COVID pandemic, to help aid vaccination type events. For example, they have been sending nurses to farms and especially targeting migrant workers-to promote vaccinations.
- Opportunities on helping shape ACC 3.0. P&CE group would like to participate in discussions on how that will look.