

Telemedicine Stakeholder Engagement Overview

Goals

- 1 Information sharing
- 2 Compliance
- 3 Equitable input
- 4 Trust & community

1

Information sharing

- Department approach for research study policy development
- Opportunities for providing feedback and input
- High-level training and support for telemedicine use and reimbursement

2

Compliance

- Emphasis on need for compliance with standards and sub-regulatory guidance
- Specific training for specific benefits and services

3

Equitable input

- Ensure that a broad range of voices are heard in the policy development and research process
- Ensure that all questions and comments are thoughtfully considered
- Ensure that results of that consideration are shared

4

Trust & community

- Leverage the opportunity to demonstrate transparency, build community, and create trusting relationships with providers, members and advocates.

High-Level Plan

- General information sharing /level-setting webinar, scheduled after July MSB
- Leverage opportunities to work with other outreach efforts
- Specific Department training with opportunities to offer feedback
- Specific audience (provider type or regional) engagements with key questions for feedback
- Stakeholder resource web-page with input form

High-Level Plan

- Data collection and analysis:
 - Utilization data deep dive
 - External reports
 - Department budget analysis
 - Member survey
 - RAE survey



Questions?

Contact

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