



COLORADO

Department of Health Care
Policy & Financing

Minutes Of The Meeting Of The Provider and Community Experience (P&CE) Committee

September 12, 2024, 8:00-9:30 AM

Participant Video/Audio:

meet.google.com/tmh-hyaa-xvd
724-740-8075 PIN: 587 524 192#

1. Welcome, Introductions and Housekeeping

The following people were in attendance:

- A. **Voting Members Present:** Kathie Snell (P&CE Co-Chair; Aurora Mental Health & Recovery), Marc Ogonosky (Member), Carolyn Green, MD (retired), Karma Wilson (Southeast Colorado District Hospital), Sabrina May (PASCO Home Health), Angie Goodger (CDPHE), Pat Cook (Colorado Gerontological Society), Theresa Anselmo (Delta Dental Foundation of Colorado), Gail Nehls (Envida), Jeffrey Johnson (Imagine!) and Mark Levine, MD (retired; State PIAC Member).
- B. **Voting Members Absent:** Andrea Loasby (CU School of Medicine), David Keller, MD (P&CE Co-Chair, State PIAC Member; Children's Hospital Colorado) and Sabrina May (PASCO Home Health).
- C. **HCPF Staff:** Lindsey Folkerth, Callie Kerr, Olga Gintchin, Dana Chang, Erin Herman, Andi Bradley, Matt Sundeen, Matt Pfeifer, Sarah Davis and Erin Sears.
- D. **Others in Attendance:** Schivonne Keller (Clinica Family Health), Dennis Roy (Colorado Family Caregivers), Terri McCraney-Powell (Denver Indian Health and Family Services), Laurel Karabatsos, Joanna Martinson (NHP), Jeff Johnson, Ashleigh Phillips, ReNae Anderson, Carolyn Quick (COA), Casey Thomas (COA), Courtney Bishop, Janet Rasmussen (Clinica Family Health) Michelle Lackore (Kaiser Permanente), Tina Gonzales (HCI), Jen DeBrito (RAE 2/4), Jessica Zaiger (CCHA), Nikole Mateyka (CCHA), Lisa Romero (Kaiser Permanente), Marissa Kaesemeyer (Colorado Access), Hannah Gall (Family & Intercultural Resource Center), Theresa Lin (SNC), George Roupas (Colorado Access), Chris Fellenz (Kaiser Permanente), Sophie Thomas (CCHA), Tina Gage (RAE 4), Saskia Young (Colorado Association of Health Plans), Nate Koller (RAE 4), Katie DeFord (CCHA), Elizabeth Freudenthal (Children's Hospital Colorado) and Emilee Kaminski (CHCO & CU Department of Pediatrics).



A quorum was established, and the voting members approved the August 2024 meeting minutes.

2. P&CE Follow-Up Items and Housekeeping

- A few voting members terms are ending in September, please reach out to Lindsey.folkerth@state.co.us if you don't wish to continue with a second term.
- One open seat, At-Large seat position.

3. ACC PIAC Update

Matt Pfiefer, HCPF Liaison to PIAC

- August 2024 meeting recap:
 - Stakeholder Feedback discussion: How it was used in the development of ACC Phase III
 - Health Equity-EDIA Department discussion around the work going on the healthcare space in the country
 - Intent to award has been posted: Rocky Mountain Health Plans (RAE1), Northeast Health Partners (RAE2), Colorado Community Health Alliance (RAE3), and Colorado Access (RAE4).

4. Member Correspondence Improvements Webinars

Sarah Davis, HCPF

- Webinar date: October 9, 2024; 2:00PM and 5:00PM
- Webinar will cover:
 - Appreciation and sharing accomplishments.
 - Share about recent and planned improvements to member noticing reflecting feedback from various sources with a focus on eligibility Notice of Action and renewal letters.
 - Share feedback opportunities for future improvements to member letters.

5. eConsult Update

Dana Chang, HCPF

Data Report SFY23-24

- eConsult Overview:
 - Colorado Medicaid eConsult is Live as of 2/1/24
- Improving health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.
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- eConsults provide asynchronous (store and forward) communications between a Primary Care Medical Provider (PCMP) and a Specialty Provider
- Safety Net Connect (SNC) is the selected vendor for operating the States's eConsult Platform.
- Colorado Medicaid eConsult is a free, web-based platform. A web browser and internet connection are the only technology required to access the platform. No software installation is required.
- PCMPs can use multiple eConsult platforms (not tied to just one system/platform).
- Single Sign On (SSO) capability with most Electronic Health Records (EHRs).
- In SFY 23-24, 44 PCMP sites have been trained with a total of 135 trained Providers.
- Feedback from Providers:
 - Easy to use and very efficient
 - Specialist responded within 24 hours
 - Very helpful since there are not any endocrine doctors taking any new Medicaid patients
 - Quicker consults that don't necessarily need an in person visit
 - Easy to help PCMPs select patient care
 - Interface is very easy to understand
- February there were 5 eConsults and in August the Department saw a growth to 85 eConsults!
- PCMP Enrollment to Date 2/1/24 to 8/31/24
 - Total Trained Practice Sites: 11 Practice Sites
 - Total Enrolled and Trained Providers: 255 Providers

6. SHS Program (School Health Services)

Olga Gintchin, HCPF

Program Overview

- Any public school district or Board of Cooperative Educational Services (BOCES) with students in kindergarten through twelfth grade may participate.
- Medicaid reimbursement received for health services already being provided.
- Jointly administered with Colorado Department of Education (CDE).
- Reimbursement goes to school district or BOCES to be used on health needs.
- Services Provided: Must be listed on an Individualized Education Program (IEP) or other medical plan of care.

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- Nursing
- Personal Care
- Occupational Therapy
- Speech and Hearing
- Physical Therapy
- Mental/ Behavioral Health
- Frequently Asked Questions:
 - **Can a Private Duty Nurse bill Medicaid for services provided in a school setting?**
 - *After receiving authorization by the school district, health service providers may bill Medicaid directly for services provided in a school setting.*
 - **Are telehealth services billable through the SHS program?**
 - *Yes, in fact they are a valuable method of delivery for rural school districts.*
 - **Do all school districts participate in the program?**
 - *No, however school districts who participate include 87% of the student population. Districts/BOCES who would like to participate should email HCPF_SchoolHealthServices@state.co.us or visit the program website.*
 - **Can private school participate in the SHS program?**
 - *No, only public schools can participate.*

7. Open Discussion

Next meeting: October 10, 2024, 8:00-9:30am

Acronym Key:

ACC-Accountable Care Collaborative
 ARPA- American Rescue Plan Act
 BHA-Behavioral Health Administration
 BH-Behavioral Health
 BHASO-Behavioral Health Administrative Service Organization
 BHE-Behavioral Health Entities
 BIPOC-Black, Indigenous, and People of Color
 BUS-Binary Unit System
 CANS-Child and Adolescent Needs and Strengths (assessment)
 CBO-Community Based Organizations
 CCHA-Colorado Community Health Alliance
 CC-Care Coordination

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CDHS-Colorado Department of Human Services
CDPHE-Colorado Department of Public Health & Environment
CHCO-Children’s Hospital of Colorado
CHI-Colorado Health Institute
CHRP-Children’s Habilitation Residential Program
CJ-Criminal Justice
CJJC- Criminal and Juvenile Justice Collaborative
CMA-Case Management Agency
CMHC-Community Mental Health Center
CMS- Centers for Medicare & Medicaid Services
COA-Colorado Access
CSA- Community Service Agencies
CYCHCN-Children and Youth with Special Health Care Needs
DHMP-Denver Health Medical Plan
D-SNP-Dual Eligible Special Needs Plans
DM-ID-2: Diagnostic Manual-Intellectual Disability 2
DOC-Department of Corrections
DYS-Department of Youth Services
FFS-Fee-For-Service
FQHC-Federally Qualified Health Centers
HCBS-Home and Community Based Services
HCPF- Department of Health Care Policy and Finance
HIEs- Health Information Exchanges
HTP-Hospital Transformation Program
HQUIP-Healthcare Quality Improvement Platform
IDD- Intellectual/Developmental Disability
ICB-Integrated Care Benefit
LTSS-Long Term Supported Services
KPI-Key Performance Indicators
MAT-Medication Assisted Treatment
MCE-Managed Care Entity
MCO-Managed Care Organization
MIEP- Medicaid Inmate Exclusive Policy
MPH-master’s in public health
NEMT-Non-Emergency Medical Transportation
NHP-Northeast Health Partners
OCL-Office of Community Living
OeHI-Office of eHealth Innovation
OOS-Out of State
P&CE-Provider and Community Experience Subcommittee
PCP-Primary Care Physician
PCMP-Patient Centered Medical Home
PMME-Performance Measurement and Membership Engagement Subcommittee
PMPM-Per Member Per Month



PHE-Public Health Emergency
PH-Physical Health
PHQ-9-Patient Health Questionnaire
PIAC-Program Improvement Advisory Committee
PRTF- Psych Residential Treatment Facility,
QRTP-Qualified Residential Treatment Program
RAE-Regional Accountable Entity
RFP-Request For Proposal
RMHP-Rocky Mountain Health Plans
SNC-Safety Net Connect, eConsult.
SDoH-Social Determinants of Health
SHIE- Social Health Information Exchange
SIM- State Innovation Model
STBH-Short-Term Behavioral Health benefit
SUD-Substance Use Disorder

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Callie Kerr callie.kerr@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

