



COLORADO

Department of Health Care
Policy & Financing

Minutes Of The Meeting Of The Provider and Community Experience (P&CE) Committee

October 10, 2024, 8:00-9:30 AM

Participant Video/Audio:

meet.google.com/tmh-hyaa-xvd
724-740-8075 PIN: 587 524 192#

1. Welcome, Introductions and Housekeeping

The following people were in attendance:

- A. **Voting Members Present:** Marc Ogonosky (Member), Carolyn Green, MD (retired), Karma Wilson (Southeast Colorado District Hospital), Sabrina May (PASCO Home Health), Sabrina May (PASCO Home Health), Angie Goodger (CDPHE), Pat Cook (Colorado Gerontological Society), Theresa Anselmo (Delta Dental Foundation of Colorado), Gail Nehls (Envida), Jeffrey Johnson (Imagine!) and Mark Levine, MD (retired; State PIAC Member).
- B. **Voting Members Absent:** Kathie Snell (P&CE Co-Chair; Aurora Mental Health & Recovery), Andrea Loasby (CU School of Medicine), and David Keller, MD (P&CE Co-Chair, State PIAC Member; Children's Hospital Colorado).
- C. **HCPF Staff:** Lindsey Folkerth, Callie Kerr, Lexis Mitchell, Tamara Keeney, Erin Herman, Andi Bradley, Matt Sundeen, Matt Pfeifer, Coumba McCall, Tom Franchi and Erin Sears.
- D. **Others in Attendance:** Schivonne Keller (Clinica Family Health), Dennis Roy (Colorado Family Caregivers), Terri McCraney-Powell (Denver Indian Health and Family Services), Laurel Karabatsos, Joanna Martinson (NHP), Jeff Johnson, Ashleigh Phillips, ReNae Anderson, Laurel Karabatso, Carolyn Quick (COA), Casey Thomas (COA), Courtney Bishop, Janet Rasmussen (Clinica Family Health) Michelle Lackore (Kaiser Permanente), Tina Gonzales (HCI), Jen DeBrito (RAE 2/4), Jessica Zaiger (CCHA), Nikole Mateyka (CCHA), Lisa Romero (Kaiser Permanente), Marissa Kaesemeyer (Colorado Access), Hannah Gall (Family & Intercultural Resource Center), Theresa Lin (SNC), George Roupas (Colorado Access), Chris Fellenz (Kaiser Permanente), Sophie Thomas (CCHA), Tina Gage (RAE 4), Saskia Young (Colorado Association of Health Plans), Nate Koller (RAE 4), Katie DeFord (CCHA), Elizabeth Freudenthal (Children's Hospital Colorado) and Emilee Kaminski (CHCO & CU Department of Pediatrics).



A quorum was established, and the voting members approved the September 2024 meeting minutes.

2. P&CE Follow-Up Items and Housekeeping

- One open seat for the subcommittee, At-Large seat position is now vacant. Thank you, Carolyn Green for your commitment to the subcommittee! You will be missed.
 - Open-seat [application](#); please send to anyone you know that might be interested!

3. [ACC PIAC](#) Update

Matt Pfeifer, HCPF Liaison to PIAC

- September 2024 meeting recap:
 - IPN Survey Results (Same presentation from PC&E meeting today)
 - ACC Phase III Evaluation (Same presentation from PC&E meeting today)
 - Brainstorm of questions for voting members to ask Kim Bimestefer, the Executive Director, on her upcoming visit to the upcoming PIAC in October 2024
 - ACC Phase III Planning for PIAC and Subcommittees discussion

4. SUD [SB21-137](#)

Lexis Mitchell, HCPF

Lexis Mitchell gave background on SB21-137. In 2021, legislative bill was passed by the General Senate Assembly which Bill 21-137, section 9 requires the Department to contract with an external vendor to provide secondary medical necessary views for previously denied, or reduce resident, or impatient SUD services. Went into effect on July 1st of 2023.

Questions please reach out to the Department inbox:

hcpf_sudreviewrequest@state.co.us

5. Independent Provider Network (IPN) Survey Results

Matt Pfeifer, HCPF

Matt Pfeifer reviewed [results](#) from the Behavioral Health Independent Provider Network (IPN) satisfaction survey. The final survey analysis will be posted on the [IPN Website](#).

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6. ACC Phase III Evaluation Plan

Tamara Keeney, HCPF

Tamara Keeney, the Department's Clinical Research & Analytics Section Manager, gave an overview of the evaluation plan for ACC Phase III. This will be a seven-year project when ACC Phase III kicks off in July 2025. This originally went to the larger PIAC, and it was recommended to involve the regional Member Experience Advisory Committees and subcommittees, in the evaluation process. The Department will share an updated evaluation plan with PIAC in January 2025.

The P&CE suggested case studies pertaining to racial and ethical disparities as well as age disparities. Trends on escalation forms, would be also good to look at.

7. Open Discussion

Next meeting: November 14, 2024, 8:00-9:30am

Acronym Key:

ACC-Accountable Care Collaborative
 ARPA- American Rescue Plan Act
 BHA-Behavioral Health Administration
 BH-Behavioral Health
 BHASO-Behavioral Health Administrative Service Organization
 BHE-Behavioral Health Entities
 BIPOC-Black, Indigenous, and People of Color
 BUS-Binary Unit System
 CANS-Child and Adolescent Needs and Strengths (assessment)
 CBO-Community Based Organizations
 CCHA-Colorado Community Health Alliance
 CC-Care Coordination
 CDHS-Colorado Department of Human Services
 CDPHE-Colorado Department of Public Health & Environment
 CHCO-Children's Hospital of Colorado
 CHI-Colorado Health Institute
 CHRP-Children's Habilitation Residential Program
 CJ-Criminal Justice

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CJJC- Criminal and Juvenile Justice Collaborative
CMA-Case Management Agency
CMHC-Community Mental Health Center
CMS- Centers for Medicare & Medicaid Services
COA-Colorado Access
CSA- Community Service Agencies
CYCHCN-Children and Youth with Special Health Care Needs
DHMP-Denver Health Medical Plan
D-SNP-Dual Eligible Special Needs Plans
DM-ID-2: Diagnostic Manual-Intellectual Disability 2
DOC-Department of Corrections
DYS-Department of Youth Services
FFS-Fee-For-Service
FQHC-Federally Qualified Health Centers
HCBS-Home and Community Based Services
HCPF- Department of Health Care Policy and Finance
HIEs- Health Information Exchanges
HTP-Hospital Transformation Program
HQIP-Healthcare Quality Improvement Platform
IDD- Intellectual/Developmental Disability
ICB-Integrated Care Benefit
IPN-Independent Provider Network
LTSS-Long Term Supported Services
KPI-Key Performance Indicators
MAT-Medication Assisted Treatment
MCE-Managed Care Entity
MCO-Managed Care Organization
MIEP- Medicaid Inmate Exclusive Policy
MPH-master's in public health
NEMT-Non-Emergency Medical Transportation
NHP-Northeast Health Partners
OCL-Office of Community Living
OeHI-Office of eHealth Innovation
OOS-Out of State
P&CE-Provider and Community Experience Subcommittee
PCP-Primary Care Physician
PCMP-Patient Centered Medical Home
PMME-Performance Measurement and Membership Engagement Subcommittee
PMPM-Per Member Per Month
PHE-Public Health Emergency
PH-Physical Health
PHQ-9-Patient Health Questionnaire
PIAC-Program Improvement Advisory Committee
PRTF- Psych Residential Treatment Facility,

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QRTP-Qualified Residential Treatment Program
RAE-Regional Accountable Entity
RFP-Request For Proposal
RMHP-Rocky Mountain Health Plans
SNC-Safety Net Connect, eConsult.
SDoH-Social Determinants of Health
SHIE- Social Health Information Exchange
SIM- State Innovation Model
STBH-Short-Term Behavioral Health benefit
SUD-Substance Use Disorder

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Callie Kerr callie.kerr@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

