

# **Provider Revalidation Manual**

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Please read before starting the revalidation application.

It is important to review the information in the provider profile before starting the Revalidation application. Not all information may be edited during completion of the Revalidation application. If any prepopulated information is not current, please follow the process to submit a maintenance request to update the information prior to beginning revalidation. Once the maintenance request is approved, and the updated information displays in the provider profile, please select the "Revalidation" link to begin the Revalidation application. Providers are permitted to have only one request submitted for review at a time.

This manual is designed to serve as a step-by-step guide to follow while completing the Revalidation application.

This guide is targeted toward users who are already familiar with the enrollment process. If the user is new to the enrollment process, it will be helpful to review the <u>Provider Enrollment</u> <u>Manual</u> for additional information such as definitions of the fields within each panel.

## Introduction

Child Health Plan *Plus* (CHP+) and Health First Colorado (Colorado's Medicaid Program) providers must revalidate in the program at least every five (5) years to continue as a provider. HB 18-1282 requires newly enrolling and currently enrolled organization health care providers (not individuals) to obtain and use a unique National Provider Identifier (NPI) for each service location and provider type enrolled in the Colorado interChange. Providers will be contacted via email approximately six (6) months prior to their revalidation deadline. The deadline is based on the date the enrollment application was approved.

Much of the information needed for the Revalidation application will be pre-populated and will not be editable during completion of the Revalidation application. Providers are strongly encouraged to review the profile before beginning revalidation and submit a maintenance request if any information needs to be updated. This will expedite the revalidation process.

If the provider has been assigned a tracking number for the Revalidation application, then determines that un-editable information must be updated, the provider must wait until the revalidation is approved or denied. Once the Revalidation application has been approved, providers will be able to submit a maintenance request to update the information.

# **Before Beginning**

To navigate through the revalidation application in the Provider Web Portal, please have the latest version of one of the following web browsers installed on the personal computer (PC).

- Microsoft Edge
- Mozilla Fire Fox
- Safari

• Google Chrome

Also required is Adobe Flash Player 10.0 or later for document viewing.

### More Information on a Field

Throughout the Revalidation process a red asterisk \* next to a field indicates that it is required information.

Note: panels with fields that display an asterisk may not be applicable for some Provider Type/Specialty combinations. These fields can be left blank for those providers. However, if data is entered in one of the fields, then all the fields with an asterisk must be completed.

In certain fields, additional information can be found by hovering the cursor over the exclamation point. Hovering over this will open a gray box that gives more information about the field. The gray information box will disappear when the cursor is moved.

!
*Provider Type 0
*Provider Type
Enter 2 or more characters to begin search. Select entry from list.

### **Help Feature on Each Page**

Throughout the revalidation process there is a question mark symbol towards the top right corner of each page. Clicking on it will open a dialog help window specific to the screen the user is currently in:

Тм	🕙 Provider Portal Help - Google Chrome — 🗌 🗙
	Not secure   hcpmodel.coad.xco.dcs-usps.com/hcp_v500/hp/ushc/help/provider/providerenrollmentrequestinforma
Home Eligibility Cla	Text Size 🖃 🖽
	Provider Enrollment: Request Information
Home > Provider Re	Provide the initial enrollment and contact information to begin the provider enrollment process.
	Request Information
Provider Name VALE	1. Enter initial enrollment information, such as the type of enrollment (e.g. a facility, group, or individual), the provider type, and the requested effective date.
	2. A unique NPI will be required per House Bill 18-1282 for any enrollments that are started on or after 01/01/2020.
Provider Revalid	Note: If, after initiating the enrollment information, either the Enrollment Type or the Provider Type fields in the Request Information page are subsequently changed prior to submitting the final enrollment request, you must navigate back through the entire enrollment wizard. Fields that are contingent on the Enrollment Type or Provider Type values are reset to blank and must be re- entered. You must respond to a confirmation dialog prior to changing the Provider Type value.
Request	3. Enter the contact information.
Information	4. Click <b>Continue</b> to continue the enrollment process.
Specialties	Click <b>Finish Later</b> to save the enrollment application and finish it at a later date. <b>Note:</b> Attachments that have been added will not be saved and will need to be reattached before application submission.
Addresses	Click <b>Cancel</b> to return to the Provider Enrollment page. Data that has been entered will be lost and you will be navigated out of the provider enrollment application.
Provider	Provider Revalidation: Request Information
Identification	Note: If the Tax ID number displayed has changed, do not continue the revalidation process for this entity. Cancel out of the revalidation
Languages	process by selecting the "Cancel" option. (The existing Health First Colorado enrollment must be terminated and a new enrollment application must be completed with the new information.) The "Change of Ownership" page within the new enrollment application must be completed as well.
Other Information	Revalidation - Request Information
Disclosures	1. Providers can view but not edit the Enrollment Type, Provider Type, NPI (the NPI effective on the current date) and Tax ID.
Attachments and	2. The Contact Information can be updated as needed.
Fees	Click <b>Continue</b> to continue the application process.
Agreement	Click <b>Finish Later</b> to save the application and finish it at a later date. <b>Note:</b> Attachments that have been added will not be saved and will need to be reattached before application submission.
Summary	Click Cancel to return to the Provider Home Page. Data that has been entered will be lost and the application will be cancelled.
	Browser Hints - FireFox
	1. Backspace key not working - use the short-cut menu (right mouse click) and select CUT to remove text.
	<ol><li>Unable to modify existing text - use the short-cut menu (right mouse click) and select CUT to remove text. Once text has been removed, replace it with the new value.</li></ol>
	Browser Hints - UI

## **Key Facts**

Prior to beginning the revalidation process, having the following information available will help make the process quicker. Additional requirements will vary depending on the provider type & enrollment type.

Please visit the <u>Revalidation Information by Provider Type web page</u> to view additional requirements for the provider type and specialty.

**Mailing Address** – This address is where paper Prior Authorization Request (PAR) letters are sent if the provider is not receiving PAR letters electronically.

**Billing Address** – This address is where paper checks and remittance advice statements are sent if the provider is not receiving them electronically.

**License Number (if applicable)** – This is the identification number assigned by licensing agencies. Be sure to enter all alphanumeric characters, dots and dashes of the license number and attach a copy.

**Certification Information (if applicable)** – This is for any additional certifications the provider would like included in the profile. Be sure to include all alphanumeric characters of the certificate number and attach a copy.

Malpractice & Liability Insurance Information – Complete the insurance information.

#### **Ownership/Controlling Interest & Conviction Disclosure Information**

For each person or entity with an ownership or controlling interest of 5% or more, the Board of Directors, partners, managing employees, etc., in the enrolling provider, the following information is needed:

- Name
- Address
- Federal Employer ID Number (EIN) or Social Security Number (SSN) for individuals
- Date of birth (DOB) if individual

For more information, please review the Disclosure Instructions located on the Department's website under Provider Forms then Provider Enrollment & Update Forms.

- Disclosure Instructions SSN (colorado.gov)
- Disclosure Instructions EIN (colorado.gov)

## **Completing the Revalidation Application**

The Provider Web Portal utilizes an autosave feature to automatically save entered data in the revalidation process. While completing the application, the user will see three buttons available at the bottom of each panel.

Continue Finish Later Cancel

These buttons allow the user to:

**Continue** – Continue to the next panel of the Revalidation application. The autosave process is initiated after reviewing data on the Request Information panel and clicking Continue. Each click of this button on subsequent panels will automatically save the data entered on the current panel.

**Cancel** – Stops the application. If an Application Tracking Number (ATN) has been generated, this button will prompt the end of the application process without saving the data on the current panel (data entered on prior panels has already been saved). If an ATN has not been generated yet, clicking this button will prompt the end of the application process without saving the data. Please note that a confirmation notification to cancel will appear before the user is permitted to proceed.

The Cancel Confirmation screen shown below will appear. If "**Yes**" is selected, all data entered on this and any previous panels will be lost if an ATN has not been generated.

✓ Cancel Confirmation
Are you sure you want to cancel this application? If you select "Yes" - <u>ALL</u> data that has been entered on this page will be lost and you will be navigated out of the application. If you have received an Application Tracking Number (ATN), you will need to resume the enrollment. If you have not received an ATN yet, you will need to start over.
Yes No

Finish Later – Saves the information and allows the user to come back to the application later.

#### Suspend Incomplete Application Pop Up

Suspend Incomplete Application	×
Do you want to suspend this application and resume later	?
Yes No	
105 110	

Select "No" and the user will return to the application process. Select "Yes" and you will be logged out of the Revalidation application and assigned a tracking number to the Revalidation application. It is important to retain the application tracking number (ATN) for future use.

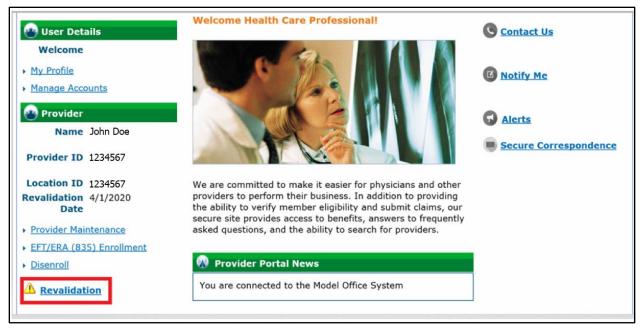
# Accessing the Provider Web Portal

Login to **Provider Web Portal**.

	COLORADC Department of Health Policy & Financing		Health First COLORADO Colorado's Medicaid Program Contact Us   Login Español   русский
Home Home Login *User ID	Provider enrollment	Provider services (forms, rates & billing manuals)	Monday 06/29/2020 09:31 AM MST What's new? (bulletins, newsletters, updates)

Click "Revalidation" as shown in the next screenshot.

The date that displays next to the "Revalidation Date" field is the date that the provider is due to complete revalidation.



This will direct providers to the **Welcome** panel of revalidation.

### Welcome Panel

Welcome	Welcome to the Online Provider Revalidation Process
Request Information	Please complete each step in the revalidation process. Required fields are noted. You will be able to save the information and return using the tracking number assigned by the system. When you have completed all steps of the application, print a copy of the information for your records, "submit" and "confirm' the application for
Specialties	processing.
Addresses	Please click the "Continue" button to start the revalidation process.
Provider Identification	Want to make sure your application is processed as quickly as possible?
Languages	Please do NOT begin your application before reviewing all of the training resources available. Starting an
Other Information	application prior to reviewing the training materials will likely result in an incomplete or incorrect application. An incorrect or incomplete application requires additional review, which may add weeks of additional
Disclosures	processing time. Please visit our Revalidation web page at: www.colorado.gov/pacific/hcpf/revalidation. Be
Attachments and Fees	sure to review the <b>Information by Provider Type (link)</b> before you begin the online trainings – it will help you select the correct training, right from the start.
Agreement	
Summary	Continue

Once the information has been reviewed, click the "Continue" button to start Revalidation.

## **Request Information Panel**

After clicking the "Continue" button, the Request Information Panel will be displayed.

	COLORA Department of I Policy & Finance	<b>DO</b> Health Care	Health First COLORADO Colorado's Medicaid Program
Home Eligibility	Claims Care Management Resources		
Home > Provider	Revalidation > Revalidation Request Inf	ormation	Friday 10/02/2020 10:50 AM MST
Provider Name Mex	Sical Provider Provider ID Provi Taxonomy 1234	ders - 1234567891 (NPI)	Location 000000000 - Medical Provider
Provider Peyra	idation: Request Information		8
Welcome  Request Information Specialties	You are revalidating your enrollmen screen and select the Continue butt Later".	on to move forward to eac	current information. Complete the fields on each ch page. All mandatory data is required to "Finish y questions regarding the information provided in
Addresses	<ul> <li>Indicates a required field.</li> </ul>		
Provider	Initial Enrollment Information		
Identification	Enrollment T	vpe Group	
Languages		ype 35-Community Menta	al Health Center
Other Information			
Disclosures	Provider Information The provider identification numbers	listed below are additiona	l identifiers for the enrolling providers. Not all
Attachments and	fields are required.		nent application. The existing Colorado Medicaid
Fees	enrollment associated to the old EII	N must be terminated by c	completing the Change of Ownership option from
Agreement	enrollment.	w application. Please canc	el out of this process and begin a new
	NPI 1234567891 NPI Zip + 4 88888-1234 Tax Tax ID Number 1234567	MCD 1234567 conomy 1234220000FL -Clin Mental Health (Ir Community Ment Tax ID Type EIN	
	Contact Information		
	*Last Name	DOF	
	*First Name	DOE	
	Suffix		
	*Phonee	3035551212	Ext 123
	Fax Numbere		
	*Contact Emaile	johndoe@imaprovider.o	om
	*Confirm Emaile	johndoe@imaprovider.c	
	*Email For Provider Publicationse	johndoe@imaprovider.c	com
	*Confirm Emaile	johndoe@imaprovider.c	om
	Preferred Method of Communication	Email 🗸	
			Continue Finish Later Cancel
R05.00.336		Privacy Notice	

Within this panel the provider must verify that contact information is current, and if necessary, update the information. This is the contact person who may be contacted to answer questions regarding the Revalidation application.

Fields that are view only:

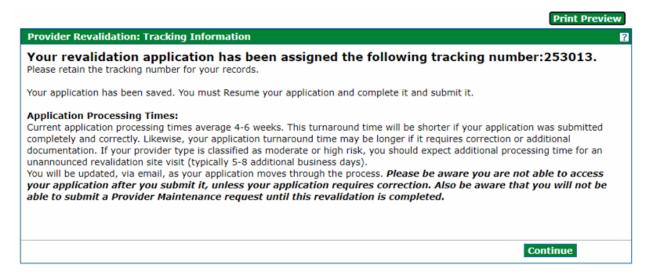
- Provider's NPI
- Medicaid ID (MCD)
- NPI Zip +4
- Taxonomy
- Tax ID Number
- Tax ID type (EIN or SSN)

If the NPI is matched to another actively enrolled provider location the user will not be able to continue with the application until the error is resolved.

If the Tax ID is a Social Security Number (SSN) and there is another actively enrolled provider in the system with the same SSN, the user will not be able to continue with the revalidation process. Individuals (SSNs) are limited to one (1) enrollment.

### **Tracking Information**

After clicking "**Continue**" on the Request Information panel, the Tracking Information panel will display the revalidation ATN. Click "**Continue**" to resume the revalidation application. The revalidation process will automatically save data entered on subsequent panels each time the user clicks the "**Continue**" button.



## **Specialties Panel**

	COLORAD Department of Hea Policy & Financing	lth Care	Colorado	ORADO S Medicaid Program
tome Eligibility Cla	aims Care Management Resources			
Home > Provider Re	evalidation > Revalidation Specialties		Tuesday 03/31/2	2020 03:58 PM MST
Provider Name Medic	al Provider Provider ID Provider Taxonomy 363LF0		ion 0000000000 - Medica	al Provider
Provider Revalid	lation: Specialties			?
Welcome	Specialties			
Request Information	Specialties can be updated after the Rev maintenance request.	alidation Application has been a	approved by submittin	g a provider
Specialties	Specialty	Taxonomy	Effective Date	End Date
Addresses	🕀 🖌 Physician	Preventive Medicine - Medical Toxicology	01/01/2019	
Provider Identification	Click to add additional specialties.	Hedical Toxicology		
Languages				
Other Information	Additional Taxonomies (if applicable			
Disclosures	Additional Taxonomies can be updated a Provider Maintenance request.	fter the Revalidation Application	has been approved b	y submitting a
Attachments and Fees		Taxonomy		
Agreement	<ul> <li>Click to collapse.</li> </ul>			
Summary	Taxonomy 0			
	Add			
		Continue	Finish Later	Cancel
05.00.319		Privacy Notice		

Specialties and Additional Taxonomies may not be updated during revalidation. Specialties and Additional Taxonomies may be added with a separate maintenance request after the revalidation is completed.

### **Addresses Panel**

anguages	required neius and	u click the <b>Auu</b> Du	ILLOH. CHICK KEHIOVE	to remove the end	ne iow.	
Other Information		Туре	Address	City	State	Action
Disclosures			123 Mail	DENVER	Colorado	
	∃ Billing		123 Billing	DENVER	Colorado	
ttachments and ees	□ Service Locat	ion	123 Service Location	COLORADO SPRINGS	Colorado	
greement						
ummary	*Address Typee		~			
	*Location	In-State	~			
	Code					
	*Address	123 Service Locat	ion			
	* 014					
	*City			ounty El Paso	~	
	*State		→ *Zip (			_
	Primary Email	The second of the second	Confirm E	malle [provider@	provider.com	
	Secondary		r.com Confirm E	mail • provider@	provider.com	
	Email@ Phone@		67890 Ext Ph	ionee v		Ext
	Phone					Ext
	Service Address If 'Address Type' address.		ervice', the service info	rmation below will	be lost upon Ad	d or Save of
	Opt Out of Pro Dire	ovider 🗌 ectory				
		J New 🗌 nbers	ADA Compliant	Men	pting New 🗌 Ibers with cial Needs	
	TDD Capa	ability 🗌	Phonee		Ext	
	ТТҮ Сара	ability 🗌	Phonee		Ext	
	You have reached	Reset Cance	oer of addresses allowe	d for this list.		
			Ser of addresses anowe		nish Later Ca	ancel

Within this panel the provider may update:

- Service Location
- Billing Address
- Mailing Address

If updating the Service Location, Billing or Mailing address, select the drop-down to update the information. Select "Save" to save the updated information. Select "Reset" to refresh the information. Select "Cancel" to cancel the update within this section.

### **Provider Identification Panel**

**Note:** Providers must select at least one payer. Providers will be required to view and electronically sign a Provider Participation Agreement (PPA) specific to each payer selected.

Provider Revalid	ation: Provider Identification
<u>Welcome</u>	* Indicates a required field.
Request	Provider Legal Name
Information	The provider legal name and information is provided once for each enrollment.
<u>Specialties</u>	Provider Legal CMHC PAYER
Addresses	Name
Provider Identification	Doing Business CMHC PAYER As
	Organizational Structure
Languages	Select the applicable type of business.
Other Information	Organization Corporation
Disclosures	Туре
Attachments and	
Fees	Payer
Agreement	Select at least one payer. Providers will be required to view and electronically sign a Provider Participation
Summary	Agreement (PPA) specific to each payer selected.
	*Payer  ☑ Colorado BHA ☑ Title XIX Payer

### Initial view of licenses (nothing is expanded):

Lice	ense				
lice	nary license data must be entered if required for th nses may be added and indicated as secondary. Cli julatory Agencies (DORA) license.				
	k "+" to view or update the details in a row. Click " uired fields and click the <b>"Add"</b> button. Click " <b>Ren</b>			row, ent	er all the
	•	nove" to remove		-	er all the Action
	uired fields and click the <b>"Add"</b> button. Click <b>"Ren</b>	nove" to remove	the entire row.	-	

#### Expanded view of a license record:

Lic	ense							
lice Reg Clic	mary license data mu nses may be added a gulatory Agencies (D0 :k "+" to view or upd uired fields and click	and indicated as seco DRA) license. ate the details in a ro	ondary. Click <u>here</u> to ow. Click "-" to collap	search fo	r a Colorado w. To add a r	Department	: of	
	License # Effective Date Expiration Date Status Action							
⊡	DEN.0000123		01/01/2018	02/2	8/2022	Active		
C m fo	nter the entire license olorado Department o latching license recor ound, manually enter	of Regulatory Agencie d is found, the data the license informati	es (DORA), an auton will be returned for r ion.	natic licens eview. If r	se look up w	ill be perforr license reco	med. If a	
	Issuing Authority	Colorado DORA						
	Effective Date		*Expiratio		02/28/2022	2 🔳		
	*Issuing State	Colorado 🗸	Des	cription	Test Descrip	otion A		
	*Type <u>Save</u> R	Primary		Sta	tus Active			
Ŧ	Click to add new lice existing license	ense or renew						

### Adding a new license with a different number:

License							
Primary license data must be e licenses may be added and ind Regulatory Agencies (DORA) lic Click "+" to view or update the required fields and click the <b>"A</b>	icated as secondary. Click ense. details in a row. Click "-" t	here to search for a Colo	rado Departmen d a new row, en	t of			
License # Effective Date Expiration Date Status Action							
DEN.0000123	01/01/2018	02/28/2022	Active				
Click to collapse.							
found, manually enter the lice	Colorado Department of Regulatory Agencies (DORA), an automatic license look up will be performed. If a matching license record is found, the data will be returned for review. If no matching license record is found, manually enter the license information.  If renewing an existing license, select the license record						
If adding a new license, er	nter data in the following	<u> </u>					
*Issuing Authority		*License #					
*Effective Datee	*Ex	piration Date					
*Issuing State	~	Description					
*Туре	~						
Add Reset							

### Renewing an existing license with the same number:

License							
licenses ma Regulatory Click "+" to	y be added and ind Agencies (DORA) lic view or update the	icated as secondary. Click cense. details in a row. Click "-"	selected provider type and sphere to search for a Colorad to collapse the row. To add a <b>re</b> " to remove the entire row	lo Department a new row, ent	t of		
	License #	Effective Date	Expiration Date	Status	Action		
	000123	01/01/2018	02/28/2022	Active			
🗉 Click to	collapse.						
found, ma	Colorado Department of Regulatory Agencies (DORA), an automatic license look up will be performed. If a matching license record is found, the data will be returned for review. If no matching license record is found, manually enter the license information.  If renewing an existing license, select the license record DEN.0000123 Colorado V						
-		nter data in the followin	<u> </u>				
		do DORA	License # DEN.0000				
	tive Datee 03/01	/2022 III *E	kpiration Datee 02/28/20	26			
*Iss	uing State Colora	ido 🗸	Description				
	*Type Prima	ry 🗸					
	Add Reset						

Cer	Certification								
	Click "+" to view or update the details in a row. Click "-" to collapse the row. To add a new row, enter all the required fields and click the "Add" button. Click "Remove" to remove the entire row.								
	Enter Certification information if applicable. If certified, please provide the specialty certification number, effective date, and expiration date of certification.								
	Specialty	Certificate Number	Certification Type	Effective Date	End Date	Action			
÷	Clinic - Practitioner	AA123	National Specialty Board	01/01/2023	12/31/2023	<u>Remove</u>			
Ŧ	Click to add certification.								

Field Click	# en changing your DEA #, suppo ds marked required in this secti k "+" to view or update the det uired fields and click the <b>"Add</b> "	on are only required if any ir ails in a row. Click "-" to coll	nformation is entered in this apse the row. To add a new r	section.
	DEA #	Effective Date	End Date	Action
Ξ	Click to collapse.			
	*DEA # FC9876543 Add <u>Reset</u>	*Effective Datee 07/01/2	019 🛒 *End Datee	08/31/2022
		C	ontinue Finish Later	Cancel

Within this panel the provider is able to:

- Add new license information or renew an existing license (if applicable). Be sure to enter all alphanumeric characters, dots and dashes.
  - If the license is a Colorado Department of Regulatory Agencies (DORA), an automatic lookup will be performed when the Issuing Authority and License # are entered. If a match is found in DORA, the Effective Date, Expiration Date, and Issuing State will be retrieved and populated automatically.
- Review and update the Expiration Date for an existing license.
   NOTE: If updating an existing license, the expiration date can be changed to an earlier date, it cannot be extended. Extending the expiration date is considered a renewal.
- Review and update Certification records. Existing Certification records might have a Certification Type that is no longer valid. If applicable, review each Certification record and select a new Certification Type.
- Review and update DEA End Date.
- Review and update Medicare information.

When updating license or DEA data, attach a current copy to verify the information. Refer to the Attachments and Fees Panel section.

Fields that are view only:

- Provider Legal Name
- Doing Business As name
- Organization Type
- Existing license information (excluding the Expiration Date field)
- Expired license information
- Existing DEA license information (excluding the End Date field)



### Languages Panel

	Depart	<b>ORADO</b> ment of Health Care Financing		h First RADO dicaid Program
ome Eligibility Cl	aims Care Management	Resources		
Home > Provider R	evalidation > Revalidatio	n Languages	Tuesday 03/31/2020	05:02 PM MST
Provider Name Mee	lical Provider	Provider ID Providers - 1234567891 (NPI)	Location 0000000000 - Med	dical Provider
		Taxonomy 363LF0000X		
Provider Revali	dation: Languages			2
Welcome Request Information Specialties	language(s) below. Th Click "+" to view or up	e ability to translate different languages for n is field is not required. odate the details in a row. Click "-" to collapse ck the <b>"Add"</b> button. Click <b>"Remove"</b> to rem	the row. To add a new row, er	
Addresses		Language		Action
Provider Identification	<ul> <li>Click to collapse.</li> <li>*Language</li> </ul>	•		
Revalidation Network Participation	Add			
Languages				
• Languages Other Information	-	Cont	nue Finish Later Cano	el
	-	Conti	nue Finish Later Cano	el
Other Information	-	Conti	nue Finish Later Cano	el
Other Information Disclosures Attachments and	-	Conti	nue Finish Later Cano	el

Within this panel the provider may review and update the languages spoken within the office or facility. There are currently 60 languages available to choose from. After each language is selected, click the "Add" button. The screen will update and add the selected item to the list of languages.

Providers that have language(s) below Click "+" to view o required fields and	. This field is r r update the c	not required. letails in a ro	w. Click "-" to	collapse the r	ow. To add a new		
			Language				Action
Click to collaps	se.						
*Language	Danish	۲	]				
Add							
T				Continue	Finish Later	Cancel	1

If a language needs to be removed, click the "Remove" link in the "Action" column.

language(s) below. This field is Click "+" to view or update the	o translate different languages for members should select the appro not required. details in a row. Click "-" to collapse the row. To add a new row, en <b>Id"</b> button. Click <b>"Remove"</b> to remove the entire row.	
	Language	Action
Danish		<u>Remove</u>
<ul> <li>Click to add language.</li> </ul>		
	Continue Finish Later Cance	el

-

## **Other Information Panel**

Provider Revalid	lation: Other Information	i.					1	
Welcome	Additional information is p	rovided for e	ach enrollment, for	group/facility	and indi	ividual providers.		
Request	* Indicates a required field.							
Information	Malpractice/General Liability Insurance							
Specialties	Click "+" to view or update	Click "+" to view or update the details in a row. Click "-" to collapse the row. To add a new row, enter all the						
Addresses	required fields and click th	e "Add" but	ton. Click "Remove	" to remove	the entir	e row.		
<u>Provider</u> Identification	All Applicants must complete, Malpractice/General liability insurance is mandatory under current State and Federal law.							
Languages Name			Policy ID	Effective Date		Expiration Date	Action	
> Other	<ul> <li>Insurance Carrier</li> </ul>		123456	01/01/20	19	12/31/2019		
Information	Click to collapse.							
Disclosures								
Fingerprinting	*Carrier Name	Insurance C	arrier	*Policy ID	123456			
Attachments and		PRIVATE INS						
Fees	*Effective Date	01/01/2020	*	Expiration Date	12/31/2	020		
Agreement				Date				
Summary	Add Rese	<u>et</u>						

#### Supplemental Questions

PROVIDER ENROLLMENT MEDICAID PARTICIPATION QUESTIONNAIRE
Medicaid Participation
Medicaid Participation
1. *Are you currently enrolled in the Title XVIII (Medicare) program or the Title XIX (Medicaid) program or CHIP of any other state(s)? ○ Yes ○ No
2. *Are you currently applying for enrollment in the Title XVIII (Medicare) program or the Title XIX (Medicaid) program or CHIP of any other state(s)? O Yes O No
3. *Have you ever been denied enrollment for cause in the Title XVIII (Medicare) program or the Title XIX (Medicaid) program or CHIP in Colorado or of any other state(s)? OYes ONo
4. *Has your enrollment in the Title XVIII (Medicare) program or the Title XIX (Medicaid) program or CHIP of any other state(s) ever been terminated or revoked for cause? ○Yes ○No
5. *Have you ever been excluded from participation in Medicare, Medicaid and all other Federal health care programs by the Office of the Inspector General, U.S. Department of Health and Human Services? O Yes O No
6. *Have you ever been excluded from participation in federal procurement? $\bigcirc$ Yes $\bigcirc$ No
7. *Do you hold all licenses and certifications as required based on your provider type?
8. <b>*Is this license expired, or subject to conditions or restrictions?</b> OYes ONo
9. *Have you ever been subject to a payment suspension based on a credible allegation of fraud? O Yes O No
10. <b>*Do you currently have an outstanding overpayment of \$1,500 or more that is over 30 days past due, you have not entered into a payment plan for, and is not currently the subject of an appeal?</b> ○ Yes ○ No

.

An individual enrollment with a provider type 24 Non-physician Practitioner Individual (Registered Nurses only) will have the following section displayed:

On Premise Supervision for non-physician practitioners (Registered Nurses Only)
Registered nurses, by state regulation, require on premise supervision and must complete this form to enroll with Colorado Medicaid.
Registered Nurses (Other than employees of a Certified Health Department* and employees of a Nurse Home Visitor Program (NHVP) site**).
Benefit services by registered nurses must be provided in compliance with the following requirements:
<ul> <li>Services must be performed under the direct and personal supervision of an advanced practice nurse (APN) or physician (MD) who is immediately available when services are provided. This means that the supervising APN/MD must be physically present on the premises when the service is provided.</li> </ul>
<ul> <li>The on premise requirement does not apply to targeted case management provided by registered nurses under the Nurse Home Visitor Program. Registered nurses can provide this service without a supervising APN/MD on premises.</li> </ul>
<ul> <li>Services must be ordered by the supervising APN/MD.</li> </ul>
<ul> <li>Claims must be submitted through the supervising APN/MD. Registered nurses must look to the supervising or billing APN/MD for compensation.</li> </ul>
<ul> <li>The supervising APN/MD Colorado Medical Assistance Program provider number must appear on the claim form as the supervising physician, the referring provider, or the billing provider.</li> </ul>
<ul> <li>Claims must be billed using procedure codes specifically designated for non-physician billing.</li> </ul>
<ul> <li>Claims must identify the registered nurse with provider number, as the rendering provider.</li> </ul>
<ul> <li>The registered nurse applicant must identify the Colorado Medical Assistance Program enrolled APN/MD(s) who will provide supervision.</li> </ul>
Add each supervisor's name and NPI in the APN/MD table below. Each supervisor's original signature must be included as an attachment with this enrollment. Click <u>here</u> to download the supervisor signature form. An original signature assures that the supervisor is aware of and understands the supervisory role and requirements.
* Employees of a Certified Health Agency (CHA) do not require on premise supervision. Check the "Certified Health Agency" box below and enter the agency's provider name and National Provider Identifier (NPI) in the APN/MD table below. A separate attachment including an original signature is not required for the CHA.
** Employees of a Nurse Home Visitor Program (NHVP) site providing case management services do not require on premise supervision. Check the "Nurse Home Visitor Program" box below to attest that enrollment is for the NHVP and enter the name of the Nurse Home Visitor program site. A separate attachment including an original signature is not required for the NHVP.
Certified Health
Agency Nurse Home Program Name Visitor Program
Click "+" to view or update the details in a row. Click "-" to collapse the row. To add a new row, enter all the required fields and click the "Add" button. Click "Remove" to remove the entire row.

Last Name	First Name	NPI	Action
Click to collapse.			
Last Name	First Name		
NPI			
Add Reset			

Within this panel the provider will be able to:

- Review and update Malpractice/General Liability Insurance information.
- Answer the Supplemental questions. Each question must have an answer before the provider is permitted to continue.
- Review and update Institutional Bed information. If updating bed information, the license is required to be attached showing the number of hospital beds.
- Review and update the website address.

Registered Nurses are required to complete and attach the RN Supervision form. This may be found on the <u>Provider Forms web page</u> on the Department website under the dropdown heading 'Provider Enrollment and Update Forms'.

**Note**: Insurance information is required to be entered for all provider types. Only some provider types are required to include an insurance attachment. Please refer to the <u>Provider</u> <u>Type Information for Revalidation web page</u> to determine if your provider type is required to attach proof of insurance policy.

### **Disclosures Panel**

Each of the disclosures are required to be completed with current information.

When entering information into any of the disclosures, it is important to take note of the following tips:

- There is a limit of 50 characters in all fields. The system will allow the user to enter more than 50 characters, however this may cause system issues during processing if more than 50 characters are entered.
- Enter organizational entities in the Organization Name field, all on one line with no extra spacing or information.
  - Example: ABC Company
  - Example of what not to enter:
    - A B C Company
    - ABC Company (2 spaces between ABC and Company)

- Company, ABC
- ABC Company but it used to be 123 Company before we changed.... (Please do not add any additional information in these fields. Only the name of the entity).
- ABC Company
- Enter the names of individuals in the First Name, Middle Initial and Last Name fields. The name of the individual must be entered and cannot be a title, such as 'Board of Director'.
  - Example for John Doe:

John	Name:	
Midd	le Initial:	
	Name:	
Doe		

- Example of what not to enter:
  - John Smith (all in the same field)
  - Mr. John (Please do not include prefixes).
  - Smith, CEO (Please do not included a suffix).
  - John Smith but he just became owner because it used to be owned by...... (Please do not add any additional information in these fields. Only the name of the entity).

Welcome

<u>Request</u>

**Information** 

**Specialties** 

Addresses

Provider

Identification

Other Information

Attachments and

Languages

**Disclosures** 

Agreement

Summarv

Fees

#### **Provider Revalidation: Disclosures**

#### Privacy Act Notice Statement

This statement explains the use and disclosure of information about providers and the authority and purposes for which taxpayer identification numbers, including Social Security Numbers (SSNs) and dates of birth (DOB), may be requested and used. Any information provided in connection with provider enrollment will be used to verify eligibility to participate as a provider and for purposes of the administration of the Colorado Medical Assistance Program. This information will also be used to ensure that no payments will be made to providers who are excluded from participation. Any information may also be provided to the U.S. DHHS Centers for Medicare and Medicaid Services, the Internal Revenue Service, the Colorado Office of the Attorney General, the Medicaid Fraud Control Unit, or other federal, state or local agencies as appropriate. Providing this information is mandatory to be eligible to enroll as a provider with the Colorado Medical Assistance Program, pursuant to 42 C.F.R. § 433.37. Failure to submit the requested information may result in a denial of enrollment as a provider to obtain reimbursement from the Colorado Medical Assistance Program.

#### Ownership/Controlling Interest and Conviction Disclosure

Disclosure of information regarding ownership and control and on a provider's owners and other persons convicted of criminal offenses against Medicare, Medicaid, or the title XX services programs is required by the Centers for Medicare and Medicaid Services and the Colorado Department of Health Care Policy and Financing pursuant to regulations found at 42 CFR § 455.100 through 42 CFR § 455.106. The following disclosures must be made to Colorado Medicaid utilizing the Disclosure links in the table below.

- All entities, fiscal agents and managed care entities (see definitions) must disclose the information required in Disclosure A through F.
- Answer all questions by selecting the Yes/No buttons and entering the required information in the text area. The Disclosure is incomplete if a text field is left blank, or if an entry is partially completed.

?

Disclosure Name	Description	Statu
A. OWNERSHIP OR CONTROL INTEREST	Persons (individual or corporation) with an ownership or control interest in the disclosing entity, fiscal agent or managed care entity having direct or indirect ownership of 5% or more, an officer/director of a corporation or a partner of a partnership.	New
B. SUBCONTRACTOR OWNERSHIP	Persons or entities with an ownership or controlling interest in any subcontractor in which the disclosing entity has direct or indirect ownership of 5% or more.	Nev
C. INDIVIDUAL RELATIONSHIPS	Persons mentioned in Disclosure A and Disclosure B related to one another as a spouse, parent, child, or sibling.	Nev
D. MANAGING EMPLOYEES	Persons who hold a position of managing employee within the disclosing entity, fiscal agent or managed care entity.	Nev
E. BUSINESS RELATIONSHIPS	Persons, businesses, organizations or corporations with an ownership or control interest (identified in Disclosure A) that have an ownership or controlling interest of 5% or more in any other provider, fiscal agent or managed care entity.	Nev
<u>F. CONVICTIONS OF CRIMINAL</u> <u>OFFENSE</u>	Persons who have an ownership or control interest in the provider, or is an agent or managing employee of the provider who has been convicted of a criminal offense related to that person's involvement in any program under Medicare, Medicaid, Children's Health Insurance Program or the Title XX services since the inception of these programs.	Nev

Revised: 08/24/2023

**Disclosure A** is regarding ownership and controlling interest in the applicant. Indicate the information for each person (individual or corporation) with 5% or more ownership or controlling interest in the applicant. The board of directors or government agency management structure may be applicable, depending on how the business is registered. (Board of Director members or management structure may show 0% ownership). For individual applicants (SSN enrollments) it is recommended to select the "No" option in the first question to indicate that ownership/control interest does not apply to the individual.

#### Disclosures Panel – Ownership/Controlling Interest Disclosure A

Answer Revalidation Disclosure Questions	3
Ownership/Controlling Interest and Conviction Disclosure	
Disclosure of information regarding ownership and control and on a provider's owners and other persor offenses against Medicare, Medicaid, or the title XX services programs is required by the Centers for M Services and the Colorado Department of Health Care Policy and Financing pursuant to regulations four through 42 CFR § 455.106. The following disclosures must be made to Colorado Medicaid.	edicare and Medicaid
<ul> <li>All entities, fiscal agents and managed care entities (see definitions) must disclose the inform Disclosures A through F.</li> </ul>	ation required in
<ul> <li>Answer all questions by selecting the Yes/No buttons and entering the required information in the is incomplete if a text field is left blank, or if an entry is partially completed.</li> </ul>	e text area. The Disclosure
* Indicates a required field.	
Click "+" to view or update the details in a row. Click "-" to collapse the row. To add a new row, enter al click the "Add" button. Click "Remove" to remove the entire row.	I the required fields and
# Disclosure Name	Action
Click to collapse.	
Disclosure A Information - Ownership/Controlling Interest	
Enter the percent interest, name, address, federal employer identification nu Social Security Number (SSN) and date of birth (DOB) of each person (indivi corporation) with an ownership or control interest in the disclosing entity, fi managed care entity. Corporations, LLC, Non-Profits must list Officers and D Government agencies must list board members if organized as a corporation corporate entities must attach a separate list of primary business address, e location, and P.O. Box address. (Individuals enrolling/enrolled with an SSN, question 1 to indicate there is no ownership/control interest applicable.)	dual or scal agent or irectors. . Additionally, very business
1. *Is there any person (individual or corporation) with an ownership or control interest in the disclosing entity as indicated above? OYes ONo	
2. <b>*Is the entity entered above an individual?</b> ○Yes ○No	
Add	

A "Yes" answer will open an additional section as shown below, for the required information to be entered.

Disclosure A Information - Ownership/Controlling Interest
Enter the percent interest, name, address, federal employer identification number (EIN) or Social Security Number (SSN) and date of birth (DOB) of each person (individual or corporation) with an ownership or control interest in the disclosing entity, fiscal agent or managed care entity. Corporations, LLC, Non-Profits must list Officers and Directors. Government agencies must list board members if organized as a corporation. Additionally, corporate entities must attach a separate list of primary business address, every business ocation, and P.O. Box address. (Individuals enrolling/enrolled with an SSN, select "No" to question 1 to indicate there is no ownership/control interest applicable.)
. *Is there any person (individual or corporation) with an ownership or control
interest in the disclosing entity as indicated above?
●Yes ○No *% Interest:
15
Organization Name: (OR)
First Name:
John
Middle Initial:
Last Name:
Doe
*Street Address:
123 Main St.
*City:
Denver
*State:
СО
*Zip:e
800014000
*SSN/EIN:
123456789
. *Is the entity entered above an individual?
●Yes ○No
*Date of Birth: 0
07/21/1965
Add

If the entity is an individual, then question 2 must be checked "Yes" to enter the individual's "Date of Birth", as shown above. If the user selects that the entity is not an individual, but enters information for an individual, the application will be returned to the user to correct the information.

When this information is complete, click the "Add" button and the panel will update as shown below.

#### Disclosures Panel – Ownership/Controlling Interest Disclosure A – Add or Submit

Answe	r Revalidation Disclosure Questions	?
Owne	rship/Controlling Interest and Conviction Disclosure	
offens Servio	sure of information regarding ownership and control and on a provider's owners and other persor es against Medicare, Medicaid, or the title XX services programs is required by the Centers for Me es and the Colorado Department of Health Care Policy and Financing pursuant to regulations four gh 42 CFR § 455.106. The following disclosures must be made to Colorado Medicaid.	edicare and Medicaid
	entities, fiscal agents and managed care entities <u>(see definitions)</u> must disclose the informatic acclosures A through F.	ation required in
	swer all questions by selecting the Yes/No buttons and entering the required information in the ncomplete if a text field is left blank, or if an entry is partially completed.	text area. The Disclosure
* Indi	cates a required field.	
	" to view or update the details in a row. Click "-" to collapse the row. To add a new row, enter all e "Add" button. Click "Remove" to remove the entire row.	the required fields and
#	Disclosure Name	Action
÷	A. OWNERSHIP OR CONTROL INTEREST	<u>Remove</u>
÷	Click to add new Provider Disclosure	
7		Submit Cancel

Continue to add entities as applicable. For additional entries click on the "+" symbol on the lefthand side of the panel.

When all Ownership/Controlling Interest is entered, click on the "Submit" button on the righthand side of the panel. The panel will update and this item on the Disclosure list will now reflect "Completed", as shown below.

### Disclosures Panel – Ownership/Controlling Interest Disclosure A – Completed

Click the disclosure name to open the disclosure for editing. After completing the disclosure, select <b>"Add"</b> . When you have completed the disclosure, click <b>"Submit"</b> to return to the main Disclosures page. All Disclosures must be completed to <b>Continue</b> .		
Disclosure Name	Description	Status
<u>A. OWNERSHIP OR CONTROL</u> INTEREST	Persons (individual or corporation) with an ownership or control interest in the disclosing entity, fiscal agent or managed care entity having direct or indirect ownership of 5% or more, an officer/director of a corporation or a partner of a partnership.	Completed
B. SUBCONTRACTOR OWNERSHIP	Persons or entities with an ownership or controlling interest in any subcontractor in which the disclosing entity has direct or indirect ownership of 5% or more.	New
C. INDIVIDUAL RELATIONSHIPS	Persons mentioned in Disclosure A and Disclosure B related to one another as a spouse, parent, child, or sibling.	New
D. MANAGING EMPLOYEES	Persons who hold a position of managing employee within the disclosing entity, fiscal agent or managed care entity.	New
E. BUSINESS RELATIONSHIPS	Persons, businesses, organizations or corporations with an ownership or control interest (identified in Disclosure A) that have an ownership or controlling interest of 5% or more in any other provider, fiscal agent or managed care entity.	New
F. CONVICTIONS OF CRIMINAL OFFENSE	Persons who have an ownership or control interest in the provider, or is an agent or managing employee of the provider who has been convicted of a criminal offense related to that person's involvement in any program under Medicare, Medicaid, Children's Health Insurance Program or the Title XX services since the inception of these programs.	New

**Disclosure B** is regarding Subcontractor Ownership and Control. Indicate all persons or entities with an ownership or controlling interest in any subcontractor in which the disclosing entity/applicant has direct or indirect ownership of 5% or more.

A "Yes" answer will open an additional section for the required information to be entered. When the information is completed, click the "Add" button and the panel will update.

#### **Disclosures Panel – Subcontractor Ownership and Control Disclosure B - Questions**

Disclosu	re B Information - Subcontractor Ownership and Control	
Social Sec ownershij or indirec	percent interest, name, address, federal employer identification number (EIN) of curity Number (SSN) and date of birth (DOB) of each person or entity with an o or controlling interest in any subcontractor in which the disclosing entity has di t ownership of 5% or more. If "None", select "No" to indicate that subcontractor o/control interest does not apply.	irect
interest ir ownershi	any person (individual or corporation) with an ownership or control n any subcontractor in which the disclosing entity has direct or indirect p as indicated above?	
●Yes ○I		
*% Inter	2st:	
5		
	ne: (First Middle Last)	
John Doe		
*Street A	///	
123 Main		
*City:		
Denver		
*State:		
CO		
*Zip:e		
80014000	0	
*SSN/EIN		
12345678	9	
. *Is the er	ntity entered above an individual?	
●Yes ○I		
*Date of I	Birth: e	
07/30/196	5 📰	
A		
	Submit	Cance

Continue to add entities as applicable. When all Subcontractor Ownership and Control information is entered, click on the "Submit" button on the right-hand side of the panel. The panel will update and this item on the Disclosure list will now reflect "Completed".

**Disclosure C** is regarding Individual Relationships. Indicate any individuals mentioned in Disclosure A and Disclosure B that are related to one another as a spouse, parent, child or sibling.

A "Yes" answer will open an additional section for the required information to be entered.

#### **Disclosures Panel – Individual Relationships Disclosure C – Questions**

Disclosure C Information - Individual Relationships		
	date of birth, and relationship for any of the persons persons mentioned in any other disclosing entity who are prent, child or sibling.	
*Are there any persons mentioned in Discle or to any other person (individual or corpor interest in any other provider enrolled in the Program?	ation) with an ownership or control	
*Full Name of Person 1:		
*SSN:0 *Date of Birth:0		
*Relationship: *Full Name of Person 2:		
*SSN:0		
Add		

When the information is completed, click the "Add" button and the panel will update.

Continue to add individuals as applicable. When all Individual Relationships are entered, click on the "Submit" button on the right-hand side of the panel. The panel will update and this item on the Disclosure list will now reflect "Completed".

**Disclosure D** is regarding Managing Individuals. Indicate any individuals that hold a position of managing employee within the disclosing entity/applicant.

A "Yes" answer will open an additional section for the required information to be entered. When the information is completed, click the "Add" button and the panel will update.

#### **Disclosures Panel – Managing Individuals Disclosure D – Questions**

Click to collapse.  isclosure D Information - Managing Individuals  st any person who holds a position of managing employee within the disclosing gent or managed care entity. If no person meets the criteria, select "No".  *Is there any person who holds a position of managing employee as outlined above?  *Yes ONO  *First Name:  *Itast Name:  *Last Name:  *SSN:0  *Date of Birth:0  *City:	
st any person who holds a position of managing employee within the disclosing gent or managed care entity. If no person meets the criteria, select "No". *Is there any person who holds a position of managing employee as outlined above? •Yes ONO *First Name: Middle Initial: *Last Name: *SSN:0 *SSN:0 *Street Address:	
st any person who holds a position of managing employee within the disclosing gent or managed care entity. If no person meets the criteria, select "No". *Is there any person who holds a position of managing employee as outlined above? •Yes ONO *First Name: Middle Initial: *Last Name: *SSN:0 *SSN:0 *Street Address:	
<pre>gent or managed care entity. If no person meets the criteria, select "No". *Is there any person who holds a position of managing employee as outlined above?</pre>	
above? • Yes O No *First Name: Middle Initial: *Last Name: *SSN: • *Date of Birth: • *Street Address:	ı entity, fisca
<pre>*First Name: Middle Initial: *Last Name: *SSN: 0 *Date of Birth: 0 *Street Address:</pre>	
*Last Name: *SSN: 0 *Date of Birth: 0 #Date Address:	
*Last Name: *SSN: 0 *Date of Birth: 0 #Date Address:	
*Last Name: *SSN: 0 *Date of Birth: 0 #Date Address:	
*SSN: 0 *Date of Birth: 0 *Street Address:	
*SSN: 0 *Date of Birth: 0 *Street Address:	
*Date of Birth: 0 *Street Address:	
*Date of Birth: 0 *Street Address:	
*Street Address:	
*Street Address:	
*City	
City:	
*State:	
*Zip:e	

Continue to add individuals as applicable. When all Managing Individuals are entered, click on the "Submit" button on the right-hand side of the panel. The panel will update and this item on the Disclosure list will now reflect "Completed".

**Disclosure E** is regarding Business Relationships. Indicate any persons or entity (identified in Disclosure A) that has an ownership or controlling interest of 5% or greater in any other provider, fiscal agent or managed care entity.

A "Yes" answer will open an additional section for the required information to be entered. When the information is completed, click the "Add" button and the panel will update.

#### **Disclosures Panel – Business Relationships Disclosure E– Questions**

Disclosure E Information - Business Relationships
List any person or entity (identified in Disclosure A) that has an ownership or controlling interest of 5% or more in any other provider, fiscal agent or managed care entity. If no person or entity meets the criteria above, select "No".
1. *Is there any individual with an ownership or control interest as outlined above? $\textcircled{\sc 0}$ Yes $\bigcirc$ No
% Interest:
*Full Name of Provider: (First Middle Last)
SSN: 0
Date of Birth: •
*Full Name Other Provider:
SSN/EIN:
2. <b>*Is there any business, organization or corporation with an ownership or control</b>
interest as outlined above? ● Yes ○ No
% Interest:
*Full Name of Provider:
EIN:
*Full Name Other Provider:
SSN/EIN:
Add
Submit Cancel

Continue to add entities as applicable. When all Business Relationships are entered, click on the "Submit" button on the right-hand side of the panel. The panel will update and this item on the Disclosure list will now reflect "Completed".

**Disclosure F** is regarding Convictions. Indicate any persons with ownership or controlling interest in, or that is an agent or managing employee of the applicant who has been convicted of a criminal offense related to that person's involvement in any program under Medicare, Medicaid, Children's Health Insurance Program or the Title XX services since the inception of these programs.

#### **Disclosures Panel – Conviction Disclosure F – Questions**

Disclosure F Information - Conviction Disclosure
List any person (individual or corporation) who has an ownership or control interest in the provider, or is an agent or managing employee of the provider who has been convicted of: a criminal offense related to that person's involvement in any program under Medicare, Medicaid, CHP+ or the Title XX services since the inception of these programs;
<ul><li>neglect or abuse of a patient, in connection with the delivery of a health care item or service;</li></ul>
<ul> <li>fraud, theft, embezzlement, breach of fiduciary responsibility, or other financial misconduct, in connection with the delivery of a health care item or service or with respect to any act or omission in a health care program (other than Medicare and a State health care program) operated by, or financed in whole or in part, by any Federal, State or local government agency;</li> </ul>
<ul> <li>an offense relating to the unlawful manufacture, distribution, prescription or dispensing of a controlled substance.</li> </ul>
1. *Is there any person who has been convicted of a criminal offense as outlined above?
*SSN/EIN: *Offense:
*Conviction Date: •
2. <b>*Is the entity entered above an individual?</b> (●) Yes ○No <b>*Date of Birth:</b> ● () () () () () () () () () () () () () (
Add

Submit Cancel

A "Yes" answer will open an additional section for the required information to be entered. When the information is completed, click the "Add" button and the panel will update.

Continue to add entities as applicable. When all Convictions are entered, click on the "Submit" button on the right-hand side of the panel. The panel will update and this item on the Disclosure list will now reflect "Completed".

When all questions have been completed within the Disclosures panel, select "Continue", "Finish Later" or "Cancel".

#### **Disclosures Panel – Completed**

Disclosure Name	Description	Status
<u>A. OWNERSHIP OR CONTROL</u> INTEREST	Persons (individual or corporation) with an ownership or control interest in the disclosing entity, fiscal agent or managed care entity having direct or indirect ownership of 5% or more, an officer/director of a corporation or a partner of a partnership.	Completed
B. SUBCONTRACTOR OWNERSHIP	Persons or entities with an ownership or controlling interest in any subcontractor in which the disclosing entity has direct or indirect ownership of 5% or more.	Completed
C. INDIVIDUAL RELATIONSHIPS	Persons mentioned in Disclosure A and Disclosure B related to one another as a spouse, parent, child, or sibling.	Completed
D. MANAGING EMPLOYEES	Persons who hold a position of managing employee within the disclosing entity, fiscal agent or managed care entity.	Completed
E. BUSINESS RELATIONSHIPS	Persons, businesses, organizations or corporations with an ownership or control interest (identified in Disclosure A) that have an ownership or controlling interest of 5% or more in any other provider, fiscal agent or managed care entity.	Completed
F. CONVICTIONS OF CRIMINAL OFFENSE	Persons who have an ownership or control interest in the provider, or is an agent or managing employee of the provider who has been convicted of a criminal offense related to that person's involvement in any program under Medicare, Medicaid, Children's Health Insurance Program or the Title XX services since the inception of these programs.	Completed

### **Fingerprinting Panel**

If the provider's Revalidation Risk Level is 'High', the below panel will be displayed, and fingerprints are required for each individual owner that is listed with an ownership of 5% or more. Owner information is populated by the information that is entered in the Disclosures in the application. For providers that are business entities, all owners with 5% or more interest in the business will be displayed with a status indicating any individuals that need to submit fingerprints at this time.

	of Affordable Care Act (ACA). Here click [+] for EACH person	identified below, a	nd complete the	answers before submit	ting.
	Туре	Name	Tax ID	Status	Pass/Fail
•	Provider	ABC Company	123456789	Not Noticed	Not Completed
÷	Owner	John Doe	123456789	Not Noticed	Not Completed

If an Owner has **not** completed their Fingerprinting and Criminal Background Check (for either **MEDICARE or MEDICAID**), please follow the instructions on this panel to have fingerprints submitted within 30 calendar days of the submission of the Revalidation application. Please review the Fingerprinting FAQ on the <u>Provider FAQ Central web page</u> and select the Fingerprinting drop-down section.

e	nt: F	ingerprinting and Crimi	nal Background	Check		?
	Cr	l high-risk Providers and a iminal Background Check Affordable Care Act (ACA)	as part of enhance			
	Pleas	e click [+] for EACH perso	n identified below	, and complete the	answers before submitt	ting.
		Туре	Name	Tax ID	Status	Pass/Fail
	Ξ	Provider	ABC Company	123456789	Not Noticed	Not Completed
		is a business entity and do ers listed	bes not require fin	gerprints, please co	mplete Fingerprinting f	or all individual
	Ξ	Owner	John Doe	123456789	Not Noticed	Not Completed
		*Have you completed *Have you completed I		OF PIEDICARE!	)Yes	
		nave you completed i	ingerprinting to	any State?		
	of th fir	ngerprints for all persons I Application or Revalidatio e application could result i ngerprints MUST be obtain plorado Bureau of Investig	n of a high-risk pr n the denial of the ed from a State of	ovider. Failure to re application. Individ Colorado approved	spond within 30 days o duals may NOT fingerpr	f submission of int themselves;
		Save Reset	<u>Cancel</u>			
				Contin	nue Finish Later	Cancel

If an Owner has completed their Fingerprinting and Criminal Background Check (for either **MEDICARE or MEDICAID**), mark "Yes" next to the appropriate selection. If marked "Yes", the panel will update and request confirmation of which state the fingerprinting was completed in. Then check the box next to the acknowledgement statement.

ent: F	ingerprinting and Crimi	nal Background	Check		?
Cr	l high-risk Providers and a iminal Background Check Affordable Care Act (ACA)	as part of enhance			
Pleas	e click [+] for EACH perso	n identified below	, and complete the	answers before submi	tting.
	Туре	Name	Tax ID	Status	Pass/Fail
	Provider	ABC Company	123456789	Not Noticed	Not Completed
	is a business entity and do ers listed	es not require fin	gerprints, please co	mplete Fingerprinting	for all individual
E	Owner	John Doe	123456789	Not Noticed	Not Completed
* wi be De	*What state, including (if fingerprinting is co By submitting this infor th the entity reported abo provided to the Departme epartment to be in complia erson listed).	mation I recognize ve. If sufficient do ent, I acknowledge	e that the Departme cumentation to sup e that I may still new	the ate) ent will validate finger port the information s ed to submit Fingerpri	ubmitted cannot ints to the
	Save Reset	Cancel	Contin	ue Finish Later	Cancel

Click "Save" once completed for **each Owner** and then click "Continue" to the next section.

Once the application is submitted, Providers and owners requiring fingerprinting will be given specific instructions on how to proceed.

## **Attachments and Fees Panel**



	#	Transmission Method	File	Attachment Type	Action
	Ξ (	Click to collapse.			
		*Attachment Type	e Transfer 🔹 se File No file chosen		
-	App	lication Fee	No Application Fee Required		
R05.00.319			Privacy Notice		

#### **Attachments Section**

Attachments	Rev	alidation Attachments			
and Fees	Click	the <b>Remove</b> link to remove th	ne entire row.		
Agreement	#	Transmission Method	File	Attachment Type	Action
Summary		Click to collapse.			
	*	-	e Transfer 🔻 se File No file chosen	Make sure the use clicks "Add" to atta	
		*Attachment Type	<b>T</b>	each document	_
		Add <u>Cancel</u>			

Select the '+' sign to add each attachment as needed. Select the 'Remove' link to remove an attachment. Select 'Continue', 'Finish Later', or 'Cancel' once all attachments have been added.

Attachments	Rev	validation Attachments			
and Fees	Clic	k the <b>Remove</b> link to remove th	ne entire row.		
Agreement	#	Transmission Method	File	Attachment Type	Action
Summary	1	FT-File Transfer	Email74889.txt (1K)	Other	Remove
		Click to add attachment.			

Required attachments may be submitted electronically on this panel. Please note that attachments sent by mail, email or fax cannot be accepted. These must be added to the attachments and fees page of the Revalidation application.

Not all documents listed under Supporting Documentation may apply to revalidation.

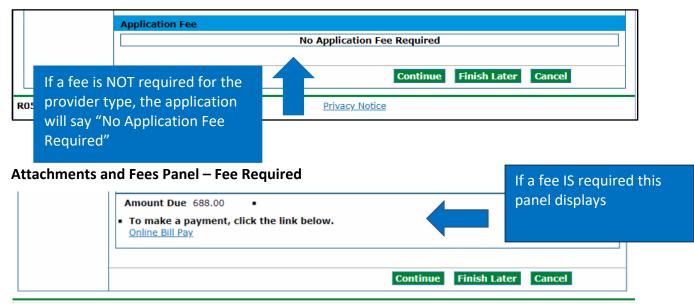
If any of the following information was added or updated in the Revalidation application, then a current copy is required to be included:

- Licenses
- Certifications
- Malpractice/General Liability insurance (nursing facilities only)
- Institutional bed information License required

#### **Application Fee Section**

The application fee is required to be paid during revalidation. The Application Fee questions as shown in the panel below will only be displayed when applicable. If the service location has enrolled or revalidated with Medicare or another state's Medicaid program in the last 5 years, and paid an application fee, the application fee may not be required for revalidation. A copy of the receipt indicating payment must be uploaded on this page in the attachments section with a selection type of "Other".

#### Attachments and Fees Panel – No Fee Required



**Financial Hardship** – If the user is requesting a waiver for financial hardship, include a letter describing the financial hardship and why the hardship justifies an exception, as well as any additional supporting documentation that the user believes may aid the Department and CMS (Centers for Medicare & Medicaid Services) in the determination. The supporting documentation may include but is not limited to historical cost reports, recent financial reports such as balance sheets and income statements, cash flow statements, tax returns, etc. If the user chooses to apply for an application fee waiver, the revalidation will be delayed while a determination is made. The letter and supporting documentation must be uploaded on this page in the attachments section with a selection type of "Other".

If it is determined that an application fee is due, click the "Online Bill Pay" link, and a payment form will open in a pop-up window:

	tion of the online bill pay process to make a one-time payment for your Colorado Medicaid bill.
The following forms of pay	/ment are accepted:
Account Information	
○ Personal  ● Busine	SS
*Business Name	
Address	
City	State V Zip Code
Phone Number 9	
Payment Information	
*Payment Method	Credit Card
*Card Number	*Verification Code®
*Card Expiration Date	
Payment Amount	\$688.00 cessing fee of 2.95% or e-check processing fee of \$2.50 will be added during payment authorization.
*Email Address elow	v to receive a confirmation email.  *Email Address Confirmation
*Email Address	
Authorize Payment	
Please verify your paymen below to submit your pay	nt above and make any necessary changes. When verification is complete, click the "Authorize Payment" button
	processed until you click the "Authorize Payment" button below. Only click once to avoid duplicate payments. Once sed, you will receive a confirmation number that you can print for your records. Click the "Cancel" button below to
	s and exit. Do not use your browser Back button.

Note: A processing fee of 2.95% is charged for a debit/credit card payment, and a processing fee of \$2.50 is charged for an e-check.

Email Address 🛛	Email Address Confirmation 0
Authorize Payment	
Please verify your paymo pelow to submit your pa	ent above and make any necessary changes. When verification is complete, click the "Authorize Payment" button yment.
, ,	·
	e processed until you click the "Authorize Payment" button below. Only click once to avoid duplicate payments. Once
our payment has proce	issed, you will receive a confirmation number that you can print for your records. Click the "Cancel" button below to issed, you will receive a confirmation number that you can print for your records. Click the "Cancel" button below to iss and exit. Do not use your browser Back button.
your payment has proce	ssed, you will receive a confirmation number that you can print for your records. Click the "Cancel" button below to

## **Agreement Panel**

All provider participation agreements must be read and accepted before submitting the revalidation application.

	lation: Agreement				
Welcome	Instructions				
<u>Request</u> Information	The terms of revalidation are stated below. The provider must accept these terms to submit the revalidation application. Failure to accept these terms means that no revalidation application is retained or submitted.				
<u>Specialties</u>	Access the summary of revalidation link to review all data that has been entered into the revalidation				
Addresses	application. Changes can be made to the existing application by navigating back to the appropriate screen using the links in the table of contents. Once changes are made, the revalidation application can be reviewed				
<u>Provider</u> Identification	again.				
<u>Languages</u>	Once the application is submitted and confirmed, a tracking number will be assigned. Print a copy of the tracking number and application for your records.				
Other Information					
<u>Disclosures</u>	Terms of Agreement				
Attachments and	Provider Name CMHC PAYER				
<u>Fees</u>	Address 321				
Agreement	DENVER				
Summary	Colorado, 88888-8888				
Saminary	Tax ID 358709870				
	NPI 1073029971				
	Contact Name TEST TEST				
	Contact Email test@test.com				
	No provider application, enrollment form, provider authorization form (if applicable), or Provider Participation Agreement (PPA) will be processed without completion of this page.				
	Read and print the PPA(s) for your records. The PPA applies to all programs and payers.				
	Note that the Acceptance checkbox in the Terms of Agreement section at the bottom of the page will remain disabled until all applicable PPAs have been read.				
	Read and Print: Colorado BHA Provider Participation Agreement         Read and Print: Title XIX Payer Provider Participation Agreement				
	I accept the Colorado BHA PPA				
	I accept the Title XIX Payer PPA				
	Note: The provider must review the applicable PPAs prior to signing below.				
	You will be submitting the Provider Revalidation application electronically. Therefore, your signature on this application will be electronic. By submitting this application electronically, you acknowledge that you understand that your electronic signature is binding to the same extent as your written signature.				
	<b>*I accept</b> I understand that my electronic signature is equivalent to written signature.				
	*Your Signature				
	(Entering your name in the box to the right will constitute your electronic				
	signature.) Suffix				
	Submission Date 04/10/2023				
	Review Finish Later Cancel				

Once complete, a checkmark will appear.

Enter the Provider name as the electronic signature and click in the "I accept" box in order to complete the page. The "Review" button will then become active.

## **Summary Panel**

This panel will show the Revalidation application in its entirety. At this point, the user should review all information that has been entered for accuracy.

Welcome	Request Information						
	Revalidation Effective Date 08/02/	(2022					
<u>Request</u> Information	Enrollment Type Group		er Type Clinic -				
		Provide	Practitioner	r			
<u>Specialties</u>	Provider Federal Tax 456789123						
<u>Addresses</u>	Identification Number						
Provider	(TIN)						
Identification	Effective Date 06/13/2023	End Date 12/31/2299					
<u>_anguages</u>			Date				
		9000177714					
Other Information		193200000X-Multi-Specialty					
<u>Disclosures</u>	Contact Name TEST T						
Attachments and	- Contact Phone 1-529- 4641	-896- Ext _	-				
Fees	Contact Email test@te	est com					
Agreement	Preferred Method of Email	coccom					
	Communication						
Summary	Email For Provider Publications test1@	test.com					
	Addresses		Expand	All Collapse			
	Address Type	Address	City	State			
	Service Location	123 EVERGREEN RD	DENVER	Colorado			
	■ Billing	123 EVERGREEN RD	DENVER	Colorado			
		123 EVERGREEN RD	DENVER	Colorado			
	Specialties						
	Specialty Clinic - Practitioner Ta	axonomy Multi-Specialty Ef					
	· · ·	interior opeciality E		1/2299			
	· · ·		12/3	2,2200			
	Additional Registered Nurse -		12/3	1,2233			
	Additional Registered Nurse - Taxonomies Educator		12/3				
			12/3	1, 22.5			
	Taxonomies Educator Provider Identification	Diabetes	12/3				
	Taxonomies Educator		12/3				
	Taxonomies Educator Provider Identification Gender _	Diabetes	12/3				
	Taxonomies Educator Provider Identification Gender _ Provider Name TEST	Diabetes	12/3				
	Taxonomies Educator Provider Identification Gender _	Diabetes	12/3				
	Taxonomies Educator Provider Identification Gender _ Provider Name TEST	Diabetes	ase _				

Medicare # _	Effective 	. Med	dicare Type				
NCPDP Provider ID Number							
Pharmacy Classification _							
.anguages Language English							
Differ Information							
Malpractice/General Liability							
No Malpractio	:e/General Liability	Insurance exist for t	his application				
Certification							
Specialty	Certificate Number	Certification Type	Effective Date	End Date			
Clinic - Practitioner	1546465216	Accreditation	02/12/2022	06/12/2022			
Clinic - Practitioner	986264621	Foster Care Home	01/02/2023	06/12/2023			
Medicaid Participation							
-							
Medicaid Participati 1. Are you currently enrolled XIX (Medicaid) program of	d in the Title XVIII (		or the Title				

- Are you currently applying for enrollment in the Title XVIII (Medicare) program or the Title XIX (Medicaid) program or CHIP of any other state(s)? No
- 3. Have you ever been denied enrollment for cause in the Title XVIII (Medicare) program or the Title XIX (Medicaid) program or CHIP in Colorado or of any other state(s)?
- 4. Has your enrollment in the Title XVIII (Medicare) program or the Title XIX (Medicaid) program or CHIP of any other state(s) ever been terminated or revoked for cause? No
- 5. Have you ever been excluded from participation in Medicare, Medicaid and all other Federal health care programs by the Office of the Inspector General, U.S. Department of Health and Human Services?
- 6. Have you ever been excluded from participation in federal procurement? No
- 7. Do you hold all licenses and certifications as required based on your provider type? Yes
- 8. Is this license expired, or subject to conditions or restrictions? No
- 9. Have you ever been subject to a payment suspension based on a credible allegation of fraud?
  - No
- 10. Do you currently have an outstanding overpayment of \$1,500 or more that is over 30 days past due, you have not entered into a payment plan for, and is not currently the subject of an appeal? No

Website Address \_\_

Disclosure Name	Description	Status
A. OWNERSHIP OR CONTROL INTEREST	Persons (individual or corporation) with an ownership or control interest in the disclosing entity, fiscal agent or managed care entity having direct or indirect ownership of 5% or more, an officer/director of a corporation or a partner of a partnership.	Completed
3. SUBCONTRACTOR OWNERSHIP	Persons or entities with an ownership or controlling interest in any subcontractor in which the disclosing entity has direct or indirect ownership of 5% or more.	Completed
C. INDIVIDUAL RELATIONSHIPS	Persons mentioned in Disclosure A and Disclosure B related to one another as a spouse, parent, child, or sibling.	Completed
D. MANAGING EMPLOYEES	Persons who hold a position of managing employee within the disclosing entity, fiscal agent or managed care entity.	Completed
E. BUSINESS RELATIONSHIPS	Persons, businesses, organizations or corporations with an ownership or control interest (identified in Disclosure A) that have an ownership or controlling interest of 5% or more in any other provider, fiscal agent or managed care entity.	Completed
<u>F. CONVICTIONS OF CRIMINAL</u> OFFENSE	Persons who have an ownership or control interest in the provider, or is an agent or managing employee of the provider who has been convicted of a criminal offense related to that person's involvement in any program under Medicare, Medicaid, Children's Health Insurance Program or the Title XX services since the inception of these programs.	Completed

Supporting Documentation				
Please submit electronic copies of all documentation required for the selected Provider Type and Specialty. A list of required documents can be found on this website: <u>Colorado.gov/HCPF/Information-Provider-Type</u> . If a hardship exemption is being requested in lieu of the application fee, please upload the letter and supporting documentation here as well.				
Submit as Attachment: Completed W-9 Form (if applicable)				
Submit as Attachment:	Completed Proof of Lawful Presence (if applicable)			
Submit as Attachment:	Completed Supervising Physician Signature Form (if applicable)			
Submit as Attachment:	License (if applicable)			
N	o Revalidation Attachments exist for this application			
Application Fee				
	No Application Fee Required			
Terms of Agreement				
	enrollment form, provider authorization form (if applicable), or Provider (PPA) will be processed without completion of this page.			
Read and print the PPA(s) f	or your records. The PPA applies to all programs and payers.			
Note that the Acceptance checkbox in the Terms of Agreement section at the bottom of the page will remain disabled until all applicable PPAs have been read.				
Read and Print: Title XIX Payer Provider Participation Agreement				
application will be electroni	Provider Revalidation application electronically. Therefore, your signature on this c. By submitting this application electronically, you acknowledge that you ronic signature is binding to the same extent as your written signature.			
I understand that my electr	ronic signature is equivalent to written signature.			
Y Entering your name in t right will constitute y	our electronic			
	signature.) Suffix			
Ag	reement Date 08/02/2023			
(Entering your name in right will constitute y	the box to the our electronic signature.) Suffix _			
Instructions for Summar	y Page			
Contents panel, navigate ba Type fields are modified on enrollment application wiza	en viewing the Summary page, please select the appropriate link in the Table of ack to that page, and make changes. Note that if the Enrollment Type or Provider the Request Information page, that you will be required to navigate through the rd again and update all fields that are contingent upon these two fields. e contents of this application, select 'Confirm' to submit the enrollment for ummary for your records.			
Print Preview	Submit Finish Later Cancel			

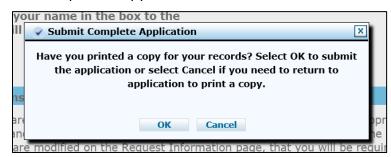
**Print Preview** – Select this button to print a copy of the Revalidation application. This will be the only opportunity to print a copy of the Revalidation application.

**Submit** – Select this button to submit the Revalidation application for review.

Finish Later – Select this button to save the information and finish the application later.

**Cancel** – Select this button to log out of the application without saving the information.

When the "Submit" button is selected, the user will be asked if they have printed a copy of this application for their records. If the user has already printed a copy, or does not wish to print a copy, click "OK". If the user would like to print a copy and has not done so yet, click "Cancel" to return to the application to print a copy.



Once the "OK" button has been selected, the provider will view the tracking number to the Revalidation application:

	OLORADO epartment of Health Care blicy & Financing	Health First COLORADO Colorado's Medicaid Program
me Eligibility Claims Care Manag	gement Resources	
ome > Provider Revalidation > Rev	alidation Summary > Revalidation Tracking Information	Monday 04/06/2020 04:10 PM MST
ovider Name Medical Provider	Provider ID Providers - 1234567891 (NPI)	Location 000000000 - Medical Provider
	Taxonomy 363LF0000X	
		Print Preview
<b>Provider Revalidation: Trackin</b>	g Information	2
Please retain the tracking number later date, if needed.	for your records. The tracking number will be used to re	vise your submitted revalidation at a
later date, if needed. A confirmation email has also been provider@provider.com.	for your records. The tracking number will be used to re n sent to the following contact person's email, designate cation to revalidate your current Medicaid enrollment.	
later date, if needed. A confirmation email has also been provider@provider.com. Thank you for submitting an applic <b>Revalidation Application Proce</b> Current revalidation processing tin submitted completely and correcti or additional documentation. If you time for an unannounced revalidat You will be updated, via email, as	n sent to the following contact person's email, designate cation to revalidate your current Medicaid enrollment.	d in the revalidation application: orter if your revalidation application was e may be longer if it requires correction ou should expect additional processing c. <b>Please be aware you are not able</b>
later date, if needed. A confirmation email has also been provider@provider.com. Thank you for submitting an applic <b>Revalidation Application Proce</b> Current revalidation processing tin submitted completely and correcti or additional documentation. If you time for an unannounced revalidat You will be updated, via email, as	n sent to the following contact person's email, designate cation to revalidate your current Medicaid enrollment. ssing Times: nes average 4-6 weeks. This turnaround time will be sho y. Likewise, your revalidation application turnaround tim ur provider type is classified as moderate or high risk, yo ion site visit (typically 5-8 additional business days), your revalidation application moves through the process	d in the revalidation application: orter if your revalidation application was e may be longer if it requires correction ou should expect additional processing c. <b>Please be aware you are not able</b>

Select the "Exit" button to return to the **Welcome** panel.

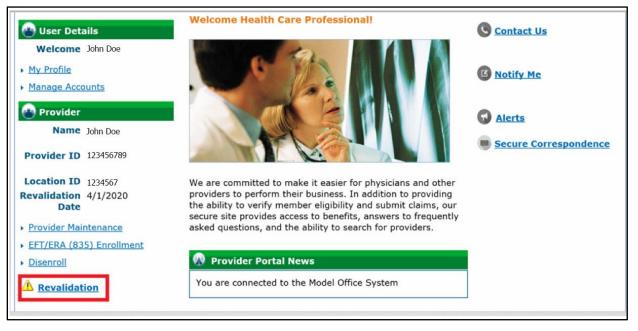
For additional support, providers may contact the Department's fiscal agent for Health First Colorado by calling the Provider Services Call Center at 1-844-235-2387.

Providers may also visit the For Our Providers web page for additional resources.

#### **Resume Revalidation**

If the user was unable to complete the revalidation process and elected to save the work, the process can be resumed by logging in to the Provider Web Portal and selecting the Revalidation link. The provider will be brought to the Revalidation application.

If the application was completed, but the user received a Return to Provider (RTP) email from fiscal agent stating additional or corrected information is needed, access the application using the same link.



Unless the Revalidation application is returned to a provider (RTP) for updates or corrections, no changes may be made to the information entered once the application is submitted.

#### **Revalidation Status**

If the application has been submitted for review, selecting the "Revalidation" link will bring the provider to the Provider Revalidation Status panel:

<u>Home</u> > <u>Provider Revalidation</u> > Enrol	lment Status	Friday 03/13/2020 02:19 PM MS
rovider Name Medical Provider	Provider ID Providers - 1234567891 (NPI)	Location 000000000 - Medical Provider
	Taxonomy 363LF0000X	
Provider Revalidation - Status		Back to My Home
	r to verify the current status of your revalidation a page for additional information such as FAQs, Fact	
Tracking Number 123456		
Search Cancel		
Provider Revalidation - Summar	ý.	
	revalidation application. For any further queries, p as FAQs, Fact Sheets, and other communication r	
Tracking Number 123456 Date Submitted 03/13/2020 Status Under Review	1	
Status Date 03/13/2020	•	

Even if there are notes here indicating the application needs to be returned to the provider, the user **WILL NOT** be able to access the application to make corrections until this status reads "Returned to Provider for Additional Information", "Returned to Provider for Additional Authorization(s)" or "Returned to Provider for Missing Documentation".

Once the Revalidation application is returned to the provider, a notification email is sent to the contact email address entered.

To make the required corrections the user will need to log in to the Provider Web Portal and select the revalidation link on the Welcome page. If the status indicates that corrections are needed, select the "Revise Revalidation Application" link as shown below.

This link only displays when the application is returned for corrections.

Home Eligibility Claims Care Manag	gement Resources	
<u>Home</u> > <u>Provider Revalidation</u> > En	irollment Status	Thursday 07/11/2019 12:24 PM MST
Provider Name Medical Provider	Provider ID Providers - 1234567891 (NPI)	Location 000000000 - Medical Provider
	Taxonomy 363LF0000X	
Provider Revalidation - Statu	s	Back to My Home 🛐
	nber to verify the current status of your reval urces web page for additional information su er Revalidation.	
*Tracking Number 123456		
	der revalidation application. For any further o	queries, please refer to the <u>Provider Resources</u> mmunication regarding Provider Revalidation.
Tracking Number 123456		
Date Submitted 07/11/2019		
Status Returned to p Additional Inf		
Status Date 07/11/2019		
Reason Instructions	-RTP:Check address mismatch	
Letter that i	Please refer to the instructions provided in the semailed to you to determine what needs to be itted in your application.	
Revise Revalidation Application		

The user will then be brought to the Revalidation application to make the necessary corrections indicated in the letter and resubmit the Revalidation application.

#### Site Visits

Per federal requirement 42 CFR 455.432, site visits are required for providers who are designated as "moderate" or "high" categorical risks.

The purpose is to verify that the information submitted to the Department of Health Care Policy & Financing (the Department) is accurate and to determine compliance with federal and state enrollment requirements. If the provider type falls into one of these risk categories, the user will be contacted for the required site visit. A representative will conduct a site visit for the service location to verify certain aspects of the revalidation. Providers that refuse a site visit may be excluded from participation.

For further information about risk categories by provider type, please refer to the risk levels on the Information by <u>Provider Type Information for Revalidation web page</u>

#### **Provider Revalidation Notifications**

The provider will receive several email notifications during the revalidation process which will be sent to the contact email address entered in the Contact Information section of the Revalidation application.

Fiscal agent reviewers may also use this information to reach out directly with questions about the Revalidation application.

- During the revalidation review process, if additional information and/or missing documentation is needed, a notification email will be sent to the email address entered in the contact information. The applicant will then be able to return to the Revalidation application by logging in to the Provider Web Portal and selecting the Revalidation link. Once this is completed, the fiscal agent will be notified of the update and will continue processing.
- Once the application has been reviewed, an email notification will be sent to the address entered in the contact information advising the applicant of the outcome.
  - If the Revalidation application is approved, the user will be advised of the approval.
  - If the Revalidation application is rejected, the user will be advised of the reason.
     (See File a Grievance section for more information).

#### File a Grievance

If the Revalidation application is rejected or denied, the user has the option to submit a new Revalidation ATN or they may file a grievance to have the application re-opened for processing. If the Revalidation ATN has been denied, and the revalidation link is selected, this will initiate a new Revalidation application. To have the denied application re-opened for processing the user may follow the below steps to submit a grievance.

- 1. Go to Provider Enrollment Portal Home page .
- 2. Select this box.

Home	
Home	
Login ? *User ID	Provider enrollment
*Password Log In	
<u>Forgot User ID?</u> Enter your User Name before clicking 'Forgot Password?' <u>Forgot Password?</u>	<u>Website Requirements</u>
Register Now	Provider Portal News

3. Select the Enrollment Status link.



4. Enter the Application Tracking Number (ATN) and Tax ID number, then click the Search button.

Provider Enrollme	nt - Status			Back to My Home 🛛
	rovider Resources			ollment application. For any further queries, , Fact Sheets, and other communication
* Indicates a requir	red field.			
*Tracking Number	123456	*Tax ID Number	123456	]
Search	Cancel			

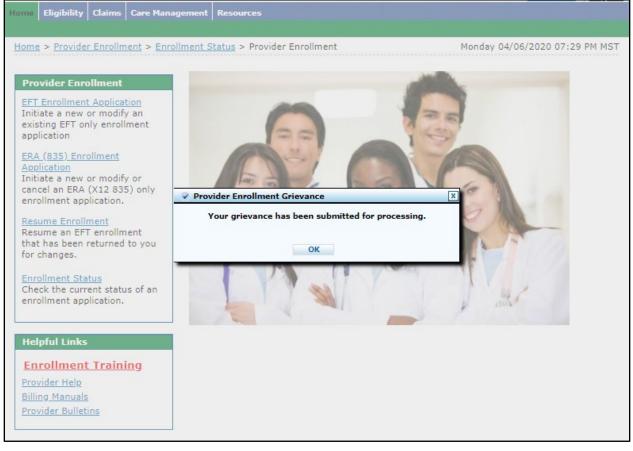
5. Scroll to the bottom of the page and select link 'Click here to submit a grievance'.

Provider Enrollment - Summary			
Below is the status of your provider enrollment application. For any further queries, please refer to the <u>Provider Resources</u> web page for additional information such as FAQs, Fact Sheets, and other communication regarding Provider Enrollment.			
Tracking Number 1234567			
Date Submitted 04/06/2020			
Status Denied			
Status Date 04/06/2020			
Reason Eligibility error-DEN:Duplicate Application			
Notes 04/06/2020:			
Reason _			
Notes 04/06/2020: Deny to test grievance process.			
Reason _			
Notes 04/06/2020: Deny to test grievance process.			
If you disagree with this outcome and want to appeal this decision Click here to submit a grievance			

6. Enter the reason for disagreeing with the decision and click the Submit button.

Provider Enrollment - Sum	imary
Below is the status of your pr	rovider enrollment application. For any further queries, please refer to the <u>Provider Resources</u> web on such as FAQs, Fact Sheets, and other communication regarding Provider Enrollment.
Tracking Number 123456 Date Submitted 04/06/2 Status Denied Status Date 04/06/2	020
Provider Enrollment - Grie	
Enrollment Grievance for t	
	Medical Provider 123 ABC Ave
Address	
* Indicates a required field.	_
Select one or more reasons fo	or Grievance.
NOTE: Only the first 500 char	<ul> <li>DEA number is expired</li> <li>DEA verification returned adverse results</li> <li>State Determination Verification returned adverse results</li> <li>Fingerprint/Background Assessment was unsuccessful</li> <li>LEIE (OIG) Verification returned adverse results</li> <li>License or Certification has an adverse status</li> <li>License or Certification is expired</li> <li>Medicaid / Medicare number is not enrolled</li> <li>Medicaid / Medicare number is deactivated</li> <li>NPI is deactivated or invalid</li> <li>SAM (formerly EPLS) Verification returned adverse results</li> <li>The Social Security Administration Death Master List has reported this Name, SSN, and DOB as being a deceased person</li> <li>Site Visit Inspection was unsuccessful</li> <li>racters will be saved with this Grievance Request.</li> </ul>
	Submit Cancel

### 7. The grievance has been filed.



The status will also change to reflect this.

ovider Enrollment - Status Back to My Hor	me <table-cell></table-cell>
ter your assigned tracking number and Tax ID to verify the current status of your enrollment application. For any further qu ease refer to the Provider Resources web page for additional information such as FAQs, Fact Sheets, and other communication garding Provider Enrollment. Indicates a required field.	
*Tax ID Number 123456	
Search Cancel	
ovider Enrollment - Summary	
low is the status of your provider enrollment application. For any further queries, please refer to the <u>Provider Resources</u> we ge for additional information such as FAQs, Fact Sheets, and other communication regarding Provider Enrollment.	ь
racking Number 123456	
Date Submitted 04/06/2020	
Status Grievance Review	
Status Date 04/06/2020	
Reason Eligibility error-DEN:Duplicate Application	
Notes 04/06/2020:	
Reason _	
Notes 04/06/2020: Deny to test grievance process.	
Reason _	
Notes 04/06/2020: Deny to test grievance process.	
Reason _	
Notes 04/06/2020: Please reopen for processing.	

8. Once the grievance is approved the Revalidation application is returned to an "Under Review" status. The application will be processed by an analyst and an email will be sent to the contact if there are any remaining issues.

# **Revision Log**

Revision Date	Section/Action	Pages	Made by
08/12/2020	Provider Revalidation Manual Created	-	DXC
10/01/2020	Changed DXC references to fiscal agent	50, 51, 54	Gainwell Technologies (formerly DXC)
10/2/2020	Updated graphic	8	HCPF
1/31/2022	Updated graphic with fee	8	Gainwell Technologies
3/10/2022	Updated for Provider Identification Panel update	14-17	Gainwell Technologies
9/26/22	Updated screenshots	14-16, 23-36	Gainwell Technologies
01/31/2023	Updated two graphics for 2023 application fee	39 - 40	Gainwell Technologies
02/16/2023	Updated browser name	2	Gainwell
	Updated verbiage and three graphics for Provider Identification, Agreement, Summary panels	12, 41- 42, 46-47	Technologies
	Updated graphic for Disclosures panel	45	
04/05/2023	Updated button verbiage and graphic (Completing the Revalidation Application)	5-6	Gainwell Technologies
	Updated Provider Web Portal link	6	
	Added Tracking Information section	10	
	Updated Cancel button verbiage	47	
	Updated Provider Enrollment Portal link	53	
06/15/2023	Updated graphic panels:		Gainwell
	Provider Identification	13	Technologies
	Agreement	42, 43	
	Terms of Agreement	48	

Revision Date	Section/Action	Pages	Made by
08/10/2023	Added graphic for Certification panel (Provider Identification Panel)	16	Gainwell Technologies
	3rd bullet, verbiage added for Certification record 2nd bullet, removed (Other Information Panel), 2 <sup>nd</sup> paragraph removed certification information verbiage Added graphic for Provider Revalidation: Summary (Summary Panel	17 24 46, 47	
08/24/2023	Updated screenshots Added Department of Regulatory Agencies (DORA) license information	14-16 17	Gainwell Technologies