

Dear Provider,

The flexibility that paused disenrollment for providers past their revalidation date during the COVID-19 Public Health Emergency (PHE) is ending effective November 12, 2023. Providers with revalidation due dates of October 1, 2020, through November 11, 2023, have been given a post-PHE grace period to complete the revalidation process.

Those providers will also be sent another notification six (6) months prior to their revalidation date. Providers with revalidation due dates between October 1, 2020, through November 11, 2023, who had no claims activity in the last three (3) years must revalidate by November 11, 2023.

Providers that do not complete the revalidation process by their revalidation due date will be subject to claims denial or disenrollment. Providers with revalidation applications that are 'in process' must complete the process by November 11, 2023. Visit the [Revalidation web page](#) to learn more about the provider revalidation process and how to prepare.

Providers are encouraged to coordinate with any Ordering, Prescribing or Referring (OPR) providers to ensure the provider IDs have also been revalidated.

Reasons to Revalidate and Continue Serving Health First Colorado (Colorado's Medicaid program) Members

Health First Colorado providers have the opportunity to improve the health and well-being of over a million Coloradans. Health First Colorado is more than health insurance; it is a vital public service enabling one in 5 Coloradans to stay healthy or move toward better health.

The following items have been implemented to improve the provider experience:

- Increased provider rates by 2% this fiscal year
- Claims paid within an average of 5 days
- Eliminated Medicaid copays to reduce provider collections
- Added additional staff to help answer provider call lines

Resources

Providers are encouraged to review revalidation information and resources for guidance on the provider revalidation process.

Refer to the [Revalidation Quick Guide](#) located on the [Quick Guides web page](#) and the [Provider Revalidation Manual](#) located under the Revalidation Resources section on the [Revalidation web page](#) for more information.

Providers can locate the new revalidation dates on the **Provider Revalidation Dates Spreadsheet** located on the [Revalidation web page](#) under the Revalidation Resources section.

Accessing the Provider Web Portal for Revalidation

1. Log into the [Provider Web Portal](#).
2. Click the **Revalidation** link located under the Provider section. **Only** providers who are within 6 months of their revalidation date will have this link available.
Result: User is directed to the **Provider Revalidation: Welcome** panel.
3. Review the information on the **Welcome** panel.
4. Press the **Continue** button to begin the Revalidation process.

Refer to the [Revalidation Quick Guide](#) located on the [Quick Guides web page](#) or the [Provider Revalidation Manual](#) located on the [Revalidation web page](#) under the Revalidation Resources section for more information on completing the process.

Contact the [Provider Services Call Center](#) with any questions.

Thank you,

Department of Health Care Policy & Financing

Please do not reply to this email; this address is not monitored.
