



Provider News & Resources

November 23, 2020 | Issue 7

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Did You Know?: Revalidation Information

Updated Billing Manuals

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Resolved Issue: HCBS CHRP Claim Denials

Featured Resources:

[Why Become a Provider?](#)

[Provider Training](#)

Upcoming Holidays:

Thanksgiving Day - Thursday, November 26 - State Offices, DentaQuest, Gainwell Technologies and the ColoradoPAR Program will be closed.

Black Friday - Friday, November 27 - State Offices and the ColoradoPAR Program will be closed. The Member Contact Center will remain open. DentaQuest and Gainwell Technologies will be open.

The receipt of warrants and EFTs may potentially be delayed due to the processing at the United State Postal Service or providers' individual banks.

Upcoming holidays are posted to the [Provider Resources web page](#) and on the last page of every

Did You Know?

Revalidation is Underway

Child Health Plan *Plus* (CHP+) and Health First Colorado (Colorado's Medicaid Program) providers must revalidate in the program every five (5) years to continue as a provider.



Providers can find their upcoming revalidation deadline by checking the new Provider Revalidation Dates spreadsheet, now available on the [Revalidation web page](#) under the Health First Colorado and CHP+ Provider Revalidation section.

Visit the [Revalidation web page](#) for additional information and links to helpful resources.

Providers are also encouraged to review the [Special Revalidation Newsletter](#) and [Special Revalidation Newsletter II](#), available on the [Provider News web page](#) under the Newsletters > 2020 drop-down section.

Important Reminder: Failure to revalidate may result in delay of payment.



Recently Published Billing Manuals

Appendices

- [Appendix R - Remittance Advice \(RA\) Messages](#)
- [Appendix X - HCPCS and NDC Crosswalk for Billing Physician-Administered Drugs](#)

CMS 1500

- [Durable Medical Equipment, Prosthetics, Orthotics, and Supplies \(DMEPOS\)](#)
- [Early Intervention Program](#)
- [Outpatient, Imaging and Radiology](#)
- [Physical and Occupational Therapy \(PT/OT\)](#)

UB-04

- [Indian Health Services \(IHS\)](#)

Visit the [Billing Manuals web page](#) to locate all published manuals.

Reminder - Sign Up for Provider Email Communications



Recipients of this email are already signed up to receive Provider Bulletins and general announcements. To receive emails specific to provider type, [sign up by selecting the email list\(s\) that best apply](#).

Keeping provider contact information up to date in the Provider Web Portal will also help to ensure that providers receive emails specific to their organization's claims. The email address associated with the mailing address in the Web Portal will be used for provider communications. Visit the [Provider Maintenance Provider Web Portal Quick Guide web page](#) for instructions on how to access and update the email address on file.

Looking for a recent newsletter or email? Weekly newsletters and many of the emails sent out to providers are also posted on the [Provider News web page](#).

Known Issue

Resolved 11/14/20

(HCBS CHR) Waiver Claims Denying for Explanation of Benefits (EOB) 4758

Some HCBS CHR claims were denying for EOB 4758 - "Billing Provider Type/Specialty Restriction on Procedure Coverage Rule."

Affected claims were reprocessed on 11/20/20.

Issue resolved 11/14/20

Please do not reply to this email; this address is not monitored.
