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Did You Know?

End of Grace Period for OPR Providers

The grace period on claims payment for Ordering, Prescribing and Referring (OPR) Providers has ended; claims for the following provider types will deny if the referring provider is not actively enrolled with Health First Colorado (Colorado's Medicaid program).

- Durable Medical Equipment, Prosthetics, Orthotics, and Supplies (DMEPOS)
- Home Health and Private Duty Nursing
- Pediatric Personal Care
- Radiology and Imaging services
- Laboratory services
- Physical, Occupational, and Speech Therapy services (outpatient)
- Audiology services
- School Health Services Program (physical, occupational, and speech therapy services)

[June Provider Bulletin](#)

[Password Reset Process for Delegates Quick Guide](#)

Upcoming Holiday:

Juneteenth Thursday, June 19, 2025

State Offices, AssureCare, DentaQuest and Optum will be closed.

Acentra, Gainwell Technologies and Prime Therapeutics will be open.

- Outpatient Hospital-based therapies, radiology and imaging services, and laboratory services
- Vision Care and Eyewear services
- Doula services
- Lactation Support Service

Refer to the [Ordering, Prescribing and Referring Claim Identifier Project web page](#) for more information.



Reminder: Self Service Provider Web Portal Registration Available

The Password Reset Webform is an easy self-service method to request a password reset for access to the [Provider Web Portal](#). The Password Reset Webform is only available for account administrators who have previously registered for the Provider Web Portal. Registration must be completed ahead of using the Password Reset Webform.

Providers may register by visiting the Provider Web Portal home page and entering the information related to the provider ID. Portal Registration is a required step for administrators, and may be completed on behalf of providers who have an approved enrollment application.

The account administrator is solely responsible for creating delegate accounts but is not responsible for resetting delegate passwords in the Provider Web Portal. Delegates **may not** request an administrative password reset.

Refer to the [Password Reset Process for Administrators Quick Guide](#) for more information.

New Quick Guide Available for Password Reset Process for Delegates

Provider profile account Administrators are responsible for creating delegate accounts but are not responsible for resetting delegate passwords in the [Provider Web Portal](#). If a delegate needs to reset a password, the delegate may use the "Forgot Password" function on the Provider Web Portal. The [Provider Services Call Center](#) is not able to reset passwords for account administrators or for delegates.

Refer to the [Password Reset Process for Delegates Quick Guide](#) for more information.

Add Home & Community-Based Services (HCBS) Facility IDs for Provider Locations

Home & Community-Based Services (HCBS) providers may enter, edit or delete the Facility (FAC) ID for HCBS provider specialties that require a Certificate and Transmittal (C&T) document from the Colorado Department of Public Health and Environment (CDPHE). The FAC ID is used as a unique identifier to sync reporting across agencies.

Refer to the [Provider Enrollment Manual](#), [Provider Revalidation Manual](#), [Provider Maintenance Quick Guide](#) and [Provider Revalidation Quick Guide](#) for more information.

Help Shape the Future of Health First Colorado: Apply to Join the Medical Care Advisory Committee (MCAC)

The Department is now recruiting for the Medical Care Advisory Committee.

In 2024, the Centers for Medicare and Medicaid Services updated federal requirements ([42 CFR 431.12](#)) directing states to establish and operate a public Medicaid Advisory Committee.

This new committee will play an important role in improving quality of care, advancing health equity, and strengthening Medicaid services across Colorado.

Individuals are being sought with relevant experience in health care or advocacy who:

- Serve or represent Health First Colorado members
- Have demonstrated leadership or expertise in their field
- Are open to diverse viewpoints
- Have a desire to improve Medicaid services for all members

[Applications](#) are open from May 12, 2025 to July 1, 2025.

Learn more about the committee and eligibility requirements on the [Medical Care Advisory Committee website](#).

Individuals are encouraged to apply or share this opportunity with others who may be interested.

Recently Updated Billing Manuals and Fee Schedules

Billing Manuals

- [Appendix R - Remittance Advice \(RA\) Messages](#)
- [Appendix X - CO HCPCS XWAL](#)
- [DMEPOS HCPCS Codes](#)
- [Durable Medical Equipment, Prosthetics, Orthotics and Supplies \(DMEPOS\) Billing Manual](#)
- [Non-Emergent Medical Transportation \(NEMT\) Billing Manual](#)

Visit the [Billing Manuals web page](#) to locate all published manuals.

Fee Schedules

- [Alternative Care Facility \(ACF\) PETI Forms](#)
 - ACF PETI - Denver (7/25)
 - ACF PETI - Non-Denver (7/25)
 - [Developmental Disabilities \(DD\), Supported Living Services \(SLS\) and Children's Extensive Supports \(CES\) Fee Schedule](#)
 - [Elderly, Blind, and Disabled \(EBD\), Community Mental Health Supports \(CMHS\), Brain Injury \(BI\) and Complementary and Integrative Health \(CIH\) Fee Schedule](#)
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- [Child Health Plan Plus Behavioral Health Fee Schedule](#)
- [Community First Choice Fee Schedule](#)
- [Children with Complex Health Needs \(CwCHN\), Children's Home and Community Based Services \(CHCBS\) and Children's Habilitation Residential Program \(CHRP\) \(formerly Children with Life Limiting Illness \(CLLI\), CHCBS and CHRP\) Fee Schedule](#)
- [Supportive Living Program \(SLP\) PETI Forms](#)
 - SLP PETI - Denver (7/25)
 - SLP PETI - Non-Denver (7/25)

Visit the [Provider Rates and Fee Schedule web page](#) to locate all published fee schedules.
