



COLORADO
Department of Health Care
Policy & Financing

Provider News & Resources

Special Durable Medical Equipment (DME) Newsletter

March 4, 2024

Known Issue

Some Professional Claims with Durable Medical Equipment (DME) E2599, K0108 and T5999 Procedure Codes Denying for Explanation of Benefits (EOB) 7827

Some professional claims with DME procedure codes E2599, K0108 and T5999 with date of service prior to 07/01/23 are denying for EOB 7827 - "Unlisted procedure code should not be used when a more descriptive procedure code representing the service provided is available."

A resolution to this issue is in process.

Affected claims will be reprocessed.

Resolved Known Issues

Resolved 02/27/24:

Some Professional Claims for Durable Medical Equipment (DME) Services for Procedure Code A4287

Denying for Explanation of Benefits (EOB) 0192

Some professional claims for procedure code A4287 were denying for EOB 0192 - "Prior Authorization (PA) is required for this service. An approved PA was not found matching the provider, member, and service information on the claim."

Procedure code A4287 became effective 01/01/24 as a replacement for temporary code K1005. A4287 will not require a Prior Authorization Request (PAR).

Affected claims were reprocessed on 02/29/24.

Issue resolved 02/27/24.

Resolved 02/24/24:

Some Professional Claims for Durable Medical Equipment (DME) Services for Procedure Code E0955 with Modifier NU Suspending for Explanation of Benefits (EOB) 2861

Some professional claims for DME services for procedure code E0955 with modifier NU were suspending for EOB 2861 - "No Rate on File for the Date(s) of Service."

Affected claims were reprocessed on 02/29/24.

Issue resolved 02/24/24.
