



COLORADO

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Did You Know? Submit Paid Claims as Adjustment

An update to a previously paid claim can be submitted as an adjustment. Providers should not void the claim and rebill unless the claim was billed in error or for an incorrect member. All adjusted claims should be sent electronically, not by paper. Adjustments can be sent via the [Provider Web Portal](#) or via batch through the provider's clearinghouse.

Non-Emergent Medical Transportation (NEMT) Moratorium for New Enrollments

The moratorium of six (6) months for new Non-Emergent Medical Transportation (NEMT) provider enrollments approved by the Centers for Medicare & Medicaid Services (CMS) has been extended and will be in effect until at least March 31, 2026.

Pharmacy and All Medication Prescribers Prescriber Tool Update

The Prescriber Tool is a powerful resource available directly within many Electronic Health Record (EHR) system workflows,

the service billed"

Resolved 9/26/25: Professional or Institutional Claims for Some Essential Safety Net Providers (ESNP) Provider Types Were Denying for Explanation of Benefits (EOB) 0182

Resolved 9/30/25: "Unknown Error" Message when Editing Service Address in Provider Web Portal

Resolved 10/2/25: Some Professional Claims for Services Billed with Procedures Codes 90837, 90832, 90834, 90846 or 90847 were Denying Incorrectly for Explanation of Benefits (EOB) 2861

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Francis Xavier Cabrini Day - Monday, October 6, 2025

Featured Resources:

[October 2025 Provider Bulletin \(B2500530\)](#)

[September Special Provider Bulletin - Synagis® Vaccine Benefit \(B2500529\)](#)

[September Special Provider Bulletin - Rate Reductions \(B2500528\)](#)

giving providers seamless access to vital member pharmacy benefit information. This tool has integrated features such as e-prescribing, Real-Time Benefits Inquiry (RTBI) and electronic prior authorizations to deliver transparency and efficiency at the point of care. Providers can make faster, more informed decisions with instant access to medication coverage details and lower-cost therapeutic alternatives, improving care while managing rising pharmaceutical costs.

Key Benefits Include:

- **EHR Integration:** The Prescriber Tool is accessible in most EHRs within the provider workflow, making it easily accessible during patient visits.
- **Real-Time Pharmacy Benefit Information:** Gain immediate access to member-specific benefits, including cost-effective therapeutic alternatives and coverage details.
- **Faster Prior Authorizations:** Submit and manage prior authorizations electronically and efficiently.
- **System Upgrade Coming:** Beginning in February 2026, the new Pharmacy Benefit Management System will expand access to the tool by integrating with more EHR systems.

Visit the [Prescriber Tool Project web page](#) for more information.



Pediatric Behavioral Therapy

Targeted Rates for Pediatric Behavioral Therapy Providers

Procedure Code	Code Description	Rate Effective 7/1/2025	Rate Effective 10/1/2025
97151*	BHV ID ASSMT BY PHYS/QHP	\$882.78	\$866.88
97153	ADAPTIVE BEHAVIOR TX BY TECH	\$18.17	\$17.20
97154	GRP ADAPT BHV TX BY TECH	\$11.51	\$8.81
97155	ADAPT BEHAVIOR TX PHYS/QHP	\$26.62	\$25.80
97158	GRP ADAPT BHV TX BY PHY/QHP	\$17.83	\$9.34

*The rates for 97151 were originally reported in the [Special Provider Bulletin - Rate Reductions](#) as \$27.59 and \$27.09 for July 1, 2025, and October 1, 2025. The rate was converted to 15-minute increments to account for the assumed number of timed units to complete service delivery to achieve the fee schedule rate. This was due to the comparison to other states' rates used for benchmarking purposes. The rate continues to be paid at an 8-hour increment at the rates listed in the table above and in the [Health First Colorado fee schedule](#).

Featured Resources

- [October 2025 Provider Bulletin \(B2500530\)](#)
 - [September Special Provider Bulletin - Synagis® Vaccine Benefit \(B2500529\)](#)
 - [September Special Provider Bulletin - Rate Reductions \(B2500528\)](#)
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Recently Updated Billing Manuals and Fee Schedules

Billing Manuals

- [Durable Medical Equipment HCPCS Codes](#)
- [Durable Medical Equipment, Prosthetics, Orthotics and Supplies \(DMEPOS\)](#)
- [Federally Qualified Health Center \(FQHC\) and Rural Health Clinic \(RHC\)](#)
- [HCPCS / NDC Crosswalk for Billing Physician-Administered Drugs](#)
- [Immunizations](#)
- [Medical-Surgical](#)
- [Obstetrical Care](#)
- [Telemedicine and eConsult](#)

Visit the [Billing Manuals web page](#) to locate all published manuals.

Fee Schedules

- [FY2025-26 Health First Colorado Fee Schedule Effective 10/1/25](#)
- [Hospital Back-Up rates for FY 2025-26](#)

Visit the [Provider Rates and Fee Schedule web page](#) to locate all published fee schedules.

Known Issues

All Providers

Some Provider Web Portal Users Are Receiving an Error During Eligibility Verification

Some providers performing member Eligibility Verification in the [Provider Web Portal](#) may receive an error message when the search contains a date range. This occurs for members with multiple, non-overlapping aid code records within the date range searched. Providers may search by a single date instead of a date range to avoid this error message.

A resolution is in process.

Durable Medical Equipment (DME)/Supply Professional Claims for Supply Providers with Certain Procedure Codes and a Modifier of BO are Denying

Professional claims with a Date of Service (DOS) on or after 3/1/2025 are denying for Explanation of Benefits (EOB) 7802 – “The non-payment modifier is not appropriate with the billed procedure code” when billed with the following procedure codes and a modifier of BO:

B4102, B4103, B4104, B4150, B4152, B4153, B4154, B4155, B4157, B4158, B4159, B4160, B4161, B4162 or B9999.

Affected claims will be reprocessed.

A resolution is in process.

Home & Community-Based Services (HCBS) Incorrect Units and Dollars Were Applied to Some Prior Authorizations (PAs) for Professional Claims for In-Home Support Services (IHSS) and Agency Services

Incorrect units and dollars were applied to some Prior Authorizations (PAs) for Professional claims for In-Home Support Services (IHSS) and Agency Services with Date of Service (DOS) on or after 7/1/2025. Impacted claims were paid at an incorrect rate. Paid claims will be voided and reprocessed at the correct rate.

Contact the member's case manager with questions.

Resolved Known Issues

Resolved 9/25/25: Clinics Billing for Hospital Observations on Professional Claims Forms (CMS1500) were Denying Incorrectly for EOB 0182 - "Billing Provider Type and/or Specialty is not allowable for the service billed"

Claims billed by clinics for Hospital Observation with procedure code 99221 for clinic services with Date of Service (DOS) on or after 7/1/24 were denying incorrectly for Explanation of Benefits (EOB) EOB 0182 - "Billing Provider Type and/or Specialty is not allowable for the service billed."

Affected claims will be reprocessed.

Issue resolved 9/25/25.

Resolved 9/26/25: Professional or Institutional Claims for Some Essential Safety Net Providers (ESNP) Provider Types Were Denying for Explanation of Benefits (EOB) 0182

Professional or Institutional claims for some Essential Safety Net Providers (ESNP) provider types were denying on or after 9/5/2025 for Explanation of Benefits (EOB) 0182 – "Billing Provider Type and/or Specialty is not allowable for the service billed."

Affected claims will be reprocessed.

Issue resolved 9/26/25.

Resolved 9/30/25: "Unknown Error" Message when Editing Service Address in Provider Web Portal

Some providers were encountering an "Unknown Error" message when attempting to add or update information in the Service Address Information panel of the Provider Web Portal. The issue has been resolved. We apologize for the inconvenience.

Behavioral Health

Resolved 10/2/25: Some Professional Claims Submitted by Provider Type (PT) 37 and PT 25 were Denying Incorrectly for Explanation of Benefits (EOB) 2861

Some professional claims submitted by PT 37 (Licensed Psychologist) and PT 25 (Non-Physician Practitioner) for services billed with procedures codes 90837, 90832, 90834, 90846 or 90847 with Dates of Service (DOS) 7/1/2025 - 9/30/2025 were denying incorrectly for Explanation of Benefits (EOB) 2861 - "No Rate on File for the Date(s) of Service."

Affected claims were reprocessed on 10/03/2025.

Issue resolved 10/02/2025.

Meeting Announcements



Substance Use Disorder (SUD) Continuum

Invitation: 2025 Annual 1115 Waiver Substance Use Disorder Stakeholder Forum

The annual 1115 Expanding the Substance Use Disorder (SUD) Continuum of Care (1115 SUD Waiver) stakeholder forum will be hosted on Tuesday, October 28, 2025. The most recent Annual Report outlining the SUD component of Demonstration Year 4 of the 1115 SUD Waiver and update the community about ongoing efforts and anticipated changes will be reviewed during the forum by the Department of Health Care Policy & Financing (the Department).

This year's forum will be held virtually on Tuesday, October 28, 2025, from 9:00 a.m. to 10:30 a.m. Mountain Time. Participants can [register](#) now to attend.

Visit the [Expanding the Substance Use Disorder \(SUD\) Continuum of Care Waiver web page](#) for more information on the 1115 SUD waiver. Send any questions and comments to hcpf_1115waiver@state.co.us.

Meeting Accommodation and Language Access Notice

Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request.

Notify hcpf_1115waiver@state.co.us or the Civil Rights Officer at hcpf504ada@state.co.us at least one (1) week prior to the webinar to make arrangements.

Las ayudas y servicios auxiliares para individuos con discapacidades y servicios de idiomas para individuos cuyo idioma materno no sea inglés pueden estar disponibles por solicitud. Comuníquese con organizador de reuniones hcpf_1115waiver@state.co.us o con el oficial de derechos civiles a hcpf504ada@state.co.us al menos una (1) semana antes de la reunión para hacer los arreglos necesarios.

Upcoming Holidays

Frances Xavier Cabrini Day - Monday, October 6, 2025

State Offices, AssureCare and the [Provider Services Call Center](#) will be closed. Acentra, DentaQuest, Gainwell Technologies and Prime Therapeutics will be open.

Please do not reply to this email; this address is not monitored.
