



# Provider News & Resources

January 25, 2021 | Issue 13

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2021 HCPCS Special Bulletin

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Updated Billing Manuals

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Resolved Known Issue: DME RB and RA Modifiers

Resolved Known Issue: DME NU Modifier

## *Featured Resources:*

[Care & Case Management web page](#)

[Electronic Visit Verification - Main web page](#)

[Revalidation web page](#)

## *Upcoming Holidays:*

**Presidents' Day - Monday, February 15** - State Offices, the ColoradoPAR Program, DentaQuest and Gainwell Technologies will be closed.

The receipt of warrants and EFTs may potentially be delayed due to the processing at the United State Postal Service or providers' individual banks.

## COVID-19 New Diagnosis Codes

The Colorado interChange is being updated with 12 new COVID-19 diagnosis codes to describe the introduction or infusion of therapeutics.

A follow-up communication will be sent once the update is complete. Affected claims will be reprocessed.

The codes are:

XW033E5	XW033G5	XW033H5
XW043E5	XW043G5	XW043H5
XW13325	XW013F5	XW043F5
XW14325	XW033F5	XW0DXF5

## Healthcare Common Procedure Coding System (HCPCS) Updates for 2021

In January 2021, Health First Colorado (Colorado's Medicaid Program) implemented the annual 2021 Healthcare Common Procedure Coding System (HCPCS) deletions, changes, and additions effective for dates of service on or after January 1, 2021.

Refer to the [Special Provider Bulletin - HCPCS Updates for 2021 B2100458](#) for more information.

## Home & Community-Based Services (HCBS) Providers

### Extension of Senate Bill (SB) 19-238 Reporting Tool

The deadline to download the [Senate Bill \(SB\) 19-238](#) system-generated reimbursement reports has been extended to February 6, 2021.

The Provider Web Portal was updated to re-open access to the Reporting Tool. For instruction on using the Senate Bill 19-238 Reporting Tool, refer to [HCPF Informational Memo \(IM\) 20-054](#).

## Home & Community-Based Services (HCBS) Providers

Upcoming holidays are posted to the [Provider Resources web page](#) and on the last page of every monthly [Provider Bulletin](#).

## Denver Minimum Wage Claim Processing Information

A temporary solution for reimbursement rates will be implemented for the Denver Minimum Wage increase.

Claims will be suspended for the following Healthcare Common Procedure Coding System (HCPCS) services:

- H0038
- S5130
- T1019
- T2016

Providers are encouraged to submit claims prior to Thursday 3:00 p.m. MT via Batch or Friday 12:00 p.m. MT via the Portal.

Claims submitted after this cutoff may miss the **current** financial cycle but will be processed in the **next** financial cycle.



## Recently Published Billing Manuals

- [Appendix R - Remittance Advice \(RA\) Messages](#)
- [Appendix X - HCPCS and NDC Crosswalk for Billing Physician-Administered Drugs](#)

Visit the [Billing Manuals web page](#) to locate all published manuals.

## Known Issues

### Nurse Home Visitor Program (NHVP) Claims Billed with HD or TD Modifiers Denying for Explanation of Benefits (EOB) 7802

Some Nurse Home Visitor Program (NHVP) claims for the following procedure codes billed with the HD & TD modifiers are denying for EOB 7802 – “The non-payment modifier is not appropriate with the billed procedure code.”

The codes are:

99401		99402		99403
99404		99406		99407
G8431		G8510		G9006
T1017				

A resolution to this issue is in process. Affected claims will be reprocessed.

## Resolved Issues

Resolved 1/13/21

### Durable Medical Equipment (DME) Supply Claims Billed with TW Modifier Denying for Explanation of Benefits (EOB) 7802

Some Durable Medical Equipment (DME) supply claims billed with the TW modifier were denying for EOB 7802 – “The non-payment modifier is not appropriate with the billed procedure code.”

Claims were reprocessed 1/19/21.

Issue resolved 1/13/21

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**Resolved 1/13/21**

**Durable Medical Equipment (DME) Supply Claims Billed with RB or RA Modifiers Denying for Explanation of Benefits (EOB) 7802**

Some Durable Medical Equipment (DME) supply claims billed with the RB or RA modifiers were denying for EOB 7802 – “The non-payment modifier is not appropriate with the billed procedure code.”

Claims were reprocessed 1/19/21.

Issue resolved 1/13/21

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**Resolved 1/13/21**

**Durable Medical Equipment (DME) Supply Claims Billed with NU Modifiers Denying for Explanation of Benefits (EOB) 7802**

Some Durable Medical Equipment (DME) supply claims billed with the NU modifier were denying for EOB 7802 – “The non-payment modifier is not appropriate with the billed procedure code.”

Claims were reprocessed 1/19/21.

Issue resolved 1/13/21

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