



# Provider News & Resources

December 4, 2023 Issue 81

## *In This Issue:*

Did You Know? Third Party Liability (TPL)

Updated Billing Manuals

Verifying Medicaid Coverage - New Coverage Types: New Coverage Type Not Eligible for Medicaid or Child Health Plan *Plus* (CHP+)

Resolved Known Issue: Claims for Speech Therapy Denying for Non-Physician Practitioner Group Providers

Resolved Known Issue: Claims with DME Procedure Codes E2599, K0108 and T5999 Denying EOB 7577

Resolved Known Issue: Professional Claims with Procedure Code V5267 Denying EOB 7827

Resolved Known Issue: Professional

## **Did You Know? Third Party Liability (TPL)**

Providers cannot bill members for co-pays or deductibles assessed by third-party resources or bill members for the difference between commercial health insurance payments and their billed charges when Health First Colorado (Colorado's Medicaid program) does not make additional payment.

A member's commercial health insurance must be billed first, and lower-of pricing is used to calculate reimbursement from Health First Colorado.

Visit the [Third-Party Liability and Recoveries web page](#) and refer to the [General Provider Information Manual](#) for more information.

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Claims with Procedure Code S0190  
with a G7 Modifier Denying EOB  
7802

***Featured Resources:***

[December 2023 Provider Bulletin  
\(B2300502\)](#)

***Upcoming Holidays:***

**Christmas Day  
Monday, December 25**

State Offices, Gainwell  
Technologies, DentaQuest,  
AssureCare and the ColoradoPAR  
Program will be closed.

**Recently Updated  
Billing Manuals**

- [Appendix Z - Outpatient Hospital  
Specialty Drugs](#)
- [340B Policy and Procedures](#)
- [Speech Therapy](#)

Visit the [Billing Manuals web page](#) to  
locate all published manuals.

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## Verifying Medicaid Coverage - New Coverage Types

### New Coverage Type Not Eligible for Medicaid or Child Health Plan *Plus* (CHP+)

Health First Colorado (Colorado's Medicaid program) and Child Health Plan *Plus* (CHP+) **providers must confirm that individuals have specific coverage types** before rendering any Medicaid or CHP+ services or submitting claims.

Eligibility coverage types:

- Medicaid: "**Medicaid State Plan**" and "**TXIX**" (Title XIX)
  - Child Health Plan *Plus*: "**CHP+B**"
  - "Behavioral Health Coverage through the Regional Accountable Entities (RAEs):  
**"Medicaid Behavioral Health Benefits"** and "**BHO+B**"
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Providers may now see a new "coverage" type.

- Behavioral Health Administration Benefits: "**BHA Benefit Plan**" and "**BHAB**"
- **Note:** This program is not part of Medicaid or CHP+.

**Claims submitted to Gainwell Technologies for individuals who do not have current Medicaid or CHP+ coverage listed will be denied.**

## Resolved Known Issues

### Speech Therapy

#### **Resolved 11/22/23: Claims for Speech Therapy Denying for Non-Physician Practitioner Group Providers**

Claims for Speech Therapy submitted after 11/15/23 for Non-Physician Practitioner Group providers were denying incorrectly for codes 92507, 92508, 92605, 92606, 92607, 92608, 92610, 92611 and 92614.

Affected claims were reprocessed on 11/30/23.

Issue resolved 11/22/23.

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### Durable Medical Equipment

#### **Resolved 11/22/23: Some Professional Claims with DME Procedure Codes E2599, K0108 and T5999 are Denying for EOB 7577**

Some professional claims with DME procedure codes E2599, K0108 and T5999 were denying for Explanation of Benefits (EOB 7577) - "CXT-S service is an unlisted procedure."

Affected claims will be reprocessed.

Issue resolved 11/22/23.

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## **Audiology**

### **Resolved 11/22/23: Some Professional Claims with Procedure Code V5267 are Denying for EOB 7827**

Some professional claims with procedure code V5267 that were submitted after 07/01/23 were denying for Explanation of Benefits (EOB) 7827 - "Unlisted procedure code should not be used when a more descriptive procedure code representing the service provided is available."

Affected claims were reprocessed on 11/30/23.

Issue resolved 11/22/23.

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## **Women's Health**

### **Resolved 11/22/23: Some Professional Claims with Procedure Code S0190 with a G7 Modifier are Denying for EOB 7802**

Some professional claims with procedure code S0190 with a G7 modifier that were submitted after 1/1/22 were denying for Explanation of Benefits (EOB) 7802 - "The non-payment modifier is not appropriate with the billed procedure code."

Affected claims will be reprocessed.

Issue resolved 11/22/23.

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