



# Provider News & Resources

November 6, 2020 | Issue 6

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## *Upcoming Holidays:*

**Veterans Day - Wednesday,  
November 11** - State Offices  
and the ColoradoPAR  
Program will be closed.  
Gainwell Technologies and  
DentaQuest will be open.

**Thanksgiving Day -  
Thursday, November 26** -  
State Offices, DentaQuest,  
Gainwell Technologies and  
the ColoradoPAR Program  
will be closed.

**Black Friday - Friday,  
November 27** - State Offices  
and the ColoradoPAR  
Program will be closed. The  
Member Contact Center will  
remain open. DentaQuest

## Activate CO Exposure Notifications for COVID-19



The Colorado Department of Public Health & Environment has released an app to help fight COVID-19 and is now available for download.

Colorado (CO) Exposure Notifications will quickly send notifications if virus exposure is likely within the last 14 days, allowing the ability to seek timely medical attention and take action to protect others. The app is free and **does not** share personal information.

Visit [AddYourPhone.com](https://AddYourPhone.com) to watch a short video and read the Frequently Asked Questions to learn how the app works and how to download on Apple or Android devices.

## **NEW COVID-19 Procedure Codes**

This article has been updated since the original publication.

New procedure codes released by the Centers for Medicare & Medicaid Services (CMS) may not be covered by Health First Colorado. Providers are reminded to check the [Provider Rates & Fee Schedules web page](#) before billing, to ensure the codes are a covered benefit. The following list of COVID-19 procedure codes have been loaded into the Colorado interChange; however, any professional claims submitted will remain in suspended status:

- 87636
- 87637
- 87811
- 86413
- 86408
- 86409
- 87426

## Paper Mail during the COVID-19 State of Emergency

A delay may occur in processing any correspondence to Gainwell Technologies due to pandemic restrictions,

and Gainwell Technologies will be open.

The receipt of warrants and EFTs may potentially be delayed due to the processing at the United State Postal Service or providers' individual banks.

Upcoming holidays are posted to the [Provider Resources web page](#) and on the last page of every monthly [Provider Bulletin](#).

including checks or claims.

Providers are reminded to utilize all electronic options for claims submissions including claims with attachments. All attachments can be sent via the [Provider Web Portal](#).

Contact the [Provider Services Call Center](#) for assistance on sending attachments, voids or adjustments, or refunds.

## Telemedicine Providers

### Upcoming Telemedicine Webinar

A strategy to potentially implement electronic consultations, or eConsults, is developing to improve telemedicine policies. The goals of this strategy are to:

- Enable comprehensive primary care and support primary care providers operating at the top of their scope
- Reduce duplicative and unnecessary specialty visits
- Increase timely access statewide for appropriate specialty care consultations



A stakeholder engagement webinar will be hosted on November 30, 2020, from 12:00 – 1:00 p.m. In this session, the Department will share the work completed to date, a high-level model and policy, and next steps. Participants will be asked to provide feedback.

[Register for the Webinar](#)

November 30, 2020  
12:00 p.m. - 1:00 p.m. MT

Live webinar access: Registered participants will receive a confirmation email with a link to the event.

Telephone access: 1-877-820-7831; Participant Code 977000#

Contact Betsy Holt, Policy Development Stakeholder Relations Specialist, at [Betsy.Holt@state.co.us](mailto:Betsy.Holt@state.co.us) for more information on this meeting.

Visit the [Telemedicine & eConsults Policy Development web page](#) to listen to the recording, if unable to attend the webinar.

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify the 504/ADA Coordinator at [hcpf504ada@state.co.us](mailto:hcpf504ada@state.co.us) at least one week prior to the webinar to make arrangements.

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### **NEW** Federally Qualified Health Centers (FQHCs) and Rural Health Clinics (RHCs) Telemedicine Visits Limited to Appropriate Procedure Codes

Effective 11/5/20, the Colorado interChange has been updated to limit reimbursement for telemedicine visits for FQHCs and RHCs to a list of appropriate procedure codes. This update does not apply to encounters. Currently, telemedicine encounters will not be restricted to the list of procedure codes.

FQHC and RHC providers are reminded UB-04 institutional claims submitted for these procedure codes must be billed with the GT modifier indicating the service(s) were provided through telemedicine.

For the complete list of identified procedure codes, refer to the [November 2020 Provider Bulletin \(B20000455\)](#) to read the FQHC/RHC article.

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*Please do not reply to this email; this address is not monitored.*

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