



COLORADO
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In This Issue:

Member Eligibility Update -
Community First Choice (CFC)
Benefit Plan

Reminder: Provider License Status
for Freestanding Birth Centers
(FSBCs)

Health-Related Social Needs -
Nutrition Benefit Stakeholder
Webinars

Phase III of the Accountable Care
Collaborative (ACC) Goes Live on
July 1, 2025

Recently Updated Billing Manuals

Featured Resources:

[Provider Maintenance Quick Guide](#)

Member Eligibility Update - Community First Choice (CFC) Benefit Plan

A new benefit plan called Community First Choice (CFC) may show for some members when verifying eligibility. This will display on the Coverage Details panel in the [Provider Web Portal](#) beginning July 1, 2025.

Refer to the [Benefit Plan and Program Aid Code Acronyms Quick Guide web page](#) for information about verifying eligibility via X12 batch.



Reminder: Provider License Status for Freestanding Birth Centers (FSBCs)

Some claims are currently denying for no active license on file. Expired practitioner licenses (required for most individual practitioners and Freestanding Birth Centers [FSBCs] licensing) can lead to claim denials. All licensed Health First Colorado providers including FSBCs need their licenses to be updated through the appropriate State Department. Some practitioner licenses can be automatically updated while others may need individual action to update licenses.

Providers may have an active license with the Department of Regulatory Agencies (DORA) or through the Colorado Department of Public Health and Environment (CDPHE) but the license may not be on file with Health First Colorado. Providers are urged to check the status of the license (individual provider and facility) on file and manually update as needed.

Refer to the Update Licenses and [Clinical Laboratory Improvement Amendments \(CLIA\) Quick Guide](#) for information on updating licenses.

Health-Related Social Needs - Nutrition Benefit Stakeholder Webinars

Stakeholders are invited to participate in upcoming webinars to share feedback and ask questions about the development and implementation of the **Nutrition Benefit** under the Health-Related Social Needs (HRSN) initiative.

This benefit aims to improve health outcomes through targeted services, including:

- Nutrition counseling and education
- Medically tailored meals
- Pantry stocking or home-delivered meals

Stakeholder webinars will inform nutrition service delivery, billing, and policy design. The Nutrition Benefit will go live no sooner than January 1, 2026. The HRSN benefit rollout will occur in phases, beginning July 1, 2025, with housing.

Webinar Details:

Three (3) virtual webinars will be hosted via Zoom. [Register](#) in advance. A confirmation email will be received after registration with information to join the webinar.

Audience: Providers, members, advocacy groups and impacted communities.

Webinar Schedule and Topics:

- August 13, 2025, 12:00 p.m. - 1:30 p.m. | Nutrition Counseling/Education & Pantry Stocking or Home-delivered Meals
- September 10, 2025, 12:00 p.m. - 1:30 p.m. | Medically Tailored Meals
- October 15, 2025, 12:00 p.m. - 1:30 p.m. | Other Benefit Details

Unable to Attend?

Webinar recordings and materials will be emailed to registrants and posted to the [Addressing the Health-Related Social Needs \(HRSN\) of Health First Colorado and CHP+ Members web page](#) within 10 days.

Webinar Accommodation and Language Access Notice:

Audio will be available in English and Spanish.

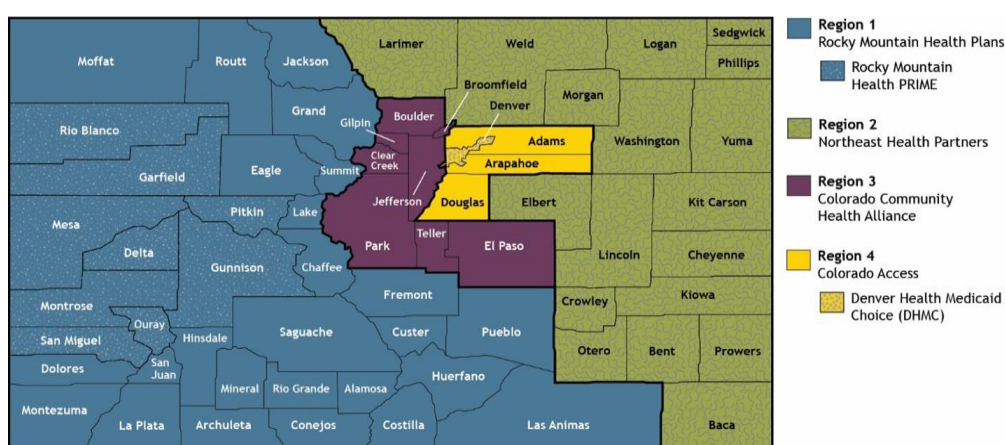
Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request. Notify the webinar organizer **Ryan Lazo** at HCPF_Stakeholders@state.co.us or the Civil Rights Officer at HCPF504ADA@state.co.us at least one week prior to the webinar to make arrangements.

Las ayudas y servicios auxiliares para individuos con discapacidades y servicios de idiomas para individuos cuyo idioma materno no sea inglés pueden estar disponibles por solicitud. Comuníquese con el organizador de reuniones **Ryan Lazo** a HCPF_Stakeholders@state.co.us o con el oficial de derechos civiles a HCPF504ADA@state.co.us al menos una semana antes de la reunión para hacer los arreglos necesarios.

Phase III of the Accountable Care Collaborative (ACC) Goes Live on July 1, 2025

Created in 2011, the ACC is the primary delivery system for Health First Colorado (Colorado's Medicaid program). Regional Accountable Entities (RAEs) are responsible for promoting member health and well-being by administering the capitated behavioral health benefit, establishing and supporting networks of providers and coordinating medical and community-based services for members in their region.

Current contracts with the RAEs, referred to as Phase II, will end on June 30, 2025. New contracts, ACC Phase III, will launch on July 1, 2025. As part of this transition, the number of RAEs will be reduced from seven (7) to the following four (4) regions:



Complete the [Accountable Care Collaborative \(ACC\) Phase III Triage Center form](#) if experiencing an urgent or critical issue as part of the transition to ACC Phase III. System-wide issues impacting multiple providers will be documented in the [ACC Phase III Change Management Issues and Resolutions Log](#) once identified.

Contact the RAE with questions about this transition, including questions about member attribution and payment.

Other Resources:

- Factsheets available on the [ACC Provider and Stakeholder Resource Center web page](#):
 - [ACC Phase III Member Attribution factsheet](#)
 - [ACC Phase III PCMP Payment Structure factsheet](#)
 - [ACC Phase III Care Coordination Tiers](#)
 - [ACC Transition of Care Policy](#)

- Resources available on the [ACC Member Messaging Resource Center web page](#):
 - [ACC Phase III Member Communications Toolkit](#)
 - [Regional Organization 101 Factsheet](#)
 - [ACC Phase III web page](#)

Recently Updated Billing Manuals

- [Appendix X - HCPCS / NDC Crosswalk for Billing Physician-Administered Drugs](#)
- [Community First Choice Billing Manual](#)
- [Telemedicine and eConsult Billing Manual](#)

Visit the [Billing Manuals web page](#) to locate all published manuals.
