



Provider News & Resources

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[May 2024 Provider Bulletin \(B2400508\)](#)

Did You Know?

Referring National Provider Identifier (NPI)

Claims for some provider types are suspending or denying if a valid referring National Provider Identifier (NPI) is not listed.

Visit the [Ordering, Prescribing and Referring Claim Identifier Project web page](#) for more information and links to learning sessions.



Provider Disenrollment Due to Missing Revalidation

Providers are reminded of the requirement to revalidate in Health First Colorado (Colorado's Medicaid program) at least every five (5) years to remain an active provider. Providers are contacted via email with instructions six (6) months before the revalidation deadline.

Providers who have failed to revalidate with a revalidation deadline in 2023 will be disenrolled beginning May 1, 2024.

Southern Colorado, Metro Denver, Western Slope Home and Community-Based Services (HCBS) Providers

Direct Care Workforce Stabilization Board Public Hearings

HCBS providers and staff members are invited to share experiences and suggestions that will help inform recommendations for minimum direct care employment standards. Suggestions will be shared with the Governor and legislature as required by [Senate Bill \(SB\) 23-261](#): Direct Care Workforce Stabilization Board Act.

These public meetings are available for both in-person and virtual attendance. Visit the [Direct Care Workforce web page](#) for the location and Zoom registration link. If unable to attend the meeting for your region, feel free to join another meeting.

Providers are encouraged to share this information with direct care workforce staff members.

- Aurora - May 7, 2024, 5:30 p.m. - 7:30 p.m. MT
- Grand Junction - May 9, 2024, 5:30 p.m. - 7:00 p.m. MT

Featured Quick Guide: Submitting an Institutional Claim Quick Guide

The [Submitting an Institutional Claim Quick Guide](#) was updated to include step-by-step

instructions, including screen shots, for submitting institutional claims in the [Provider Web Portal](#).

Visit the [Quick Guides web page](#) to locate all published Provider Web Portal Quick Guides.

Recently Updated Billing Manuals

- [Appendix X - HCPCS/NDC Crosswalk for Billing Physician-Administered Drugs](#)
- [Federally Qualified Health Center and Rural Health Clinic](#)

Home and Community-Based Services (HCBS)

- [Brain Injury \(BI\), Community Mental Health Supports \(CMHS\) and Elderly, Blind and Disabled \(EBD\)](#)
- [Children's Habilitation Residential Program \(CHRP\) Waiver Program](#)
- [Children's Home and Community-Based Services \(CHCBS\), Children with Life Limiting Illness \(CLLI\)](#)
- [Complementary and Integrative Health \(CIH\)](#)
- [Persons with Intellectual and/or Developmental Disabilities Waiver Programs & Targeted Case Management for HCBS Waiver Programs](#)

Visit the [Billing Manuals web page](#) to locate all published manuals.

Resolved Issues

Resolved 04/26/24

Some Speech Therapy Claims for Evaluation Services were Denying for Explanation of Benefits (EOB) 5551 - "Speech Therapy service limit of 12 sessions has been met."

Some speech therapy claims for evaluation services with first date of service (FDOS) on 01/01/2024 were denying incorrectly for the following procedure codes:

92520	92597	92610	92627
92521	92605	92611	96105
92522	92606	92612	96111
92523	92607	92614	96112
92524	92608	92626	96113
Q3014	V5011		

Affected claims were reprocessed on 04/30/24.

Issue resolved 04/26/24.
