



Provider News & Resources

August 26, 2021 | Issue 32

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Upcoming Holidays:

**Labor Day - Monday,
September 6** - State Offices,
the ColoradoPAR Program,
DentaQuest and Gainwell
Technologies will be closed.

Upcoming Suspension:



Professional and Outpatient Claims Due to a System Migration

Professional and outpatient claims that process through ClaimsXten™ submitted **after the Friday, August 27, 2021**, financial cycle will suspend for one of the Explanation of Benefits (EOB) codes from 7895 - 7900 due to a system migration.

Providers who submit claims via the Provider Web Portal will still be able to submit professional and outpatient claims and receive an Internal Claim Number (ICN). Suspended claims will be released for processing **by the end of Sunday, August 29, 2021**.

Note: This does not affect Home and Community-Based Service (HCBS) providers and will not delay payments.

Refer to the [Provider Claim Types Processed Through ClaimsXten™ chart](#) for a complete list of included and excluded provider/claim types.

COVID-19 Third Dose Vaccine

On August 13, 2021, the Food and Drug Administration (FDA) issued an Emergency Use Authorization (EUA) for a third dose of COVID-19 vaccines for immunocompromised individuals.



Providers should consult the [Centers for Disease Control \(CDC\)](#) for guidance.

Refer to the email [COVID-19 Third Dose Vaccine - 08-23-2021](#) for more information.

Food and Drug Administration (FDA) Gives Pfizer COVID-19 Vaccine Full Approval

On August 23, 2021, the Food and Drug Administration (FDA) gave its full approval to the Pfizer-BioNTech COVID-19 vaccine for those 16 years of age and older. It was also announced that the Pfizer vaccine will be marketed as Comirnaty (koe-mir'-na-tee). The vaccine is still available for those

12 to 15 years old and for use as a booster for certain immunocompromised individuals under the FDA's Emergency Use Authorization.

While Comirnaty is the first to receive FDA full approval, all available COVID-19 vaccines have been proven safe, effective, and authorized for emergency use against the virus. For more information, refer to the Colorado Department of Public Health and Environment (PHE) [news release](#) and/or the [announcement](#) from the FDA.

The Department of Health Care Policy & Financing anticipates this news will result in increased demand for the vaccine. Eligible providers are encouraged to [enroll with the Department of Public Health and Environment](#) to become vaccinators as soon as possible.

Administrative Account Versus the Delegate Account in Provider Web Portal

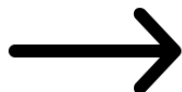
Only the administrative account gives a user full access to the functionality available within the Provider Web Portal. Providers may have one account admin on the administrative account. All other users may be granted Provider Web Portal access as a delegate.

A delegate is an office staff person, other support staff or third-party employed or contracted by the provider who has been given access to perform certain Provider Web Portal functions on the provider's behalf. Functions define the provider information that the delegate can access. A delegate may be assigned multiple functions according to job duty. Providers may have more than one delegate assigned to the Provider Web Portal account.

Visit the [Delegates Provider Web Portal Quick Guide web page](#) for more information on adding, linking or managing delegates.

Visit the [Delegates Access Definitions Provider Web Portal Quick Guide web page](#) for a list of the defined functions of which delegates may be given access.

Reminder:



Featured Quick Guide - Administrative Password Reset Process

The administrative account gives the user full access to the functionality available within the Provider Web Portal. Providers may have one account admin on the administrative account.

Refer to the [Administrative Password Reset Process](#) on the [Quick Guides web page](#) for step-by-step instructions.

Note: The temporary password must be typed into the Password field of the Provider Web Portal. The temporary password cannot be copied and pasted.

Visit the [Quick Guides web page](#) to locate all published Provider Web Portal Quick Guides.

Pharmacy & Therapeutics (P&T) Committee Open Positions

Applicants are being accepted for the following two open positions for the P&T Committee member term ending in December 2022:

- One physician who specializes in the practice of psychiatry
- One physician who specializes in the treatment of members with disabilities

Applicants are being accepted for the following six open positions for the P&T Committee member terms January 2022 - December 2023:

- Pharmacist (2 positions)
- Specialty Physician (3 positions)
- Member Representative (1 position)

The actively practicing pharmacist, physician, or member representative shall serve two-year terms. Duties, membership and other term details can be found in the P&T Committee Policies and Procedures, accessible under "Our Members" on the [Pharmacy and Therapeutics \(P&T\) Committee web page](#).

If interested in serving or know someone who would be qualified, please submit/have them submit a curriculum vitae (CV) along with a completed [Conflict of Interest form](#) by October 22, 2021, to:

Colorado Department of Health Care Policy and Financing
Attn: Brittany Schock, PharmD
Fax to 303-866-3590 or email Brittany.Schock@state.co.us

A CV is not required for the member representative position. A resume (or similar document) is acceptable.

Recently Published Billing Manuals

- [Appendix X - HCPCS and NDC Crosswalk for Billing Physician-Administered Drugs](#)
- [Immunization Benefits](#)
- [Vision Care and Eyewear](#)

Visit the [Billing Manuals web page](#) to locate all published manuals.

Resolved Issues

Home & Community-Based Services (HCBS) Providers

Resolved 8/12/21

Colorado interChange Updated with Rate Increase for Procedure Code H2021 with U8 Modifier

Effective 7/1/21, the reimbursement rate was increased for procedure code H2021 billed with the U8 modifier, and the Colorado interChange was updated accordingly on 8/12/21.

Affected HCBS claims were reprocessed on 8/19/21.

Issue resolved 8/12/21.

Please do not reply to this email; this address is not monitored.
