



Provider News & Resources

August 2, 2021 | Issue 30

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Featured Resources:

[August 2021 Provider Bulletin](#)

[Provider FAQ Central](#)

Upcoming Holidays:

Labor Day - Monday, September 6 - State Offices, the ColoradoPAR Program, DentaQuest and Gainwell Technologies will be closed.



Coming Soon!

Provider Enrollment Portal Updates

The Provider Enrollment Portal will soon be updated to allow for change-of-ownership enrollment applications with a new Federal Employer Identification Number (EIN), and the Provider Web Portal will be updated for voluntary disenrollment requests.

Resources

- [August 2021 Provider Bulletin \(B2100466\)](#)
- [Change of Ownership \(CHOW\) FAQs](#)
- [Change of Ownership \(CHOW\) Form](#)
- [Provider Enrollment Portal Quick Guide: Change of Ownership Enrollment Application](#)
- [Provider Web Portal Quick Guide - Disenrollment](#)

Colorado Indigent Care Program (CICP) Applications Extension

The end date for collecting signatures on the applications for the Colorado Indigent Care Program (CICP) has been extended to October 31, 2021, due to the COVID-19 public health emergency.

Refer to the [Completing Colorado Indigent Care Program \(CICP\) Applications During the COVID-19 Pandemic](#) section on the [COVID-19 web page](#) for more information.

Remittance Advice (RA) Comma-Separated Values (CSV) File Update

It is anticipated for August 11, 2021, that the Remittance Advice (RA) Comma-Separated Values (CSV) file available for download through the Provider Web Portal Search Payment History panel will be updated to add a line break between each record for clarity. Once downloaded, the CSV file can be saved to a user's computer and the data manipulated as desired.

The [Reading the Remittance Advice \(RA\) Dated on or After 1/9/2019 Provider Web Portal Quick Guide](#) will be updated accordingly.

The RA is available for download as PDF and CSV file formats. This guidance is not applicable for providers that do not use the CSV format.

What's New? Prescriber Tool



The Prescriber Tool empowers providers with real-time information on prescription drug costs and affordable alternatives.

The goals of the Prescriber Tool are to help improve patient health outcomes and service, reduce administrative burden for prescribers, improve prescription drug affordability for Coloradans, employers and the state, and support providers with value-based payments that reward them for addressing the number one contributor to rising health care costs - rising prescription drug costs.

Refer to the [August 2021 Provider Bulletin \(B2100466\)](#) to review the Prescriber Tool bulletin article.

Visit the [Prescriber Tool Project web page](#) for more information.

Skilled Nursing Facility Claims Reprocessing July 2021

Provider-specific rates for skilled nursing facility claims effective July 1, 2021, were reprocessed by Gainwell Technologies on July 26, 2021.

This adjustment will appear on Remittance Advices (RAs) dated August 2, 2021, and is identifiable by region code 52 (the first two digits of the ICN). Refer to the [Reading Your Remittance Advice \(RA\) Quick Guide](#) for more information.

Recently Published Billing Manuals

- [Appendix C - Prior Authorization and Review Agencies](#)
- [Appendix Q - Revenue Codes](#)
- [Appendix X - HCPCS-NDC Crosswalk](#)
- [Dialysis](#)
- [Managed Care Encounters](#)

Transportation Providers: Modifiers were updated for billing multiple trips

- [Emergency Medical Transportation \(EMT\)](#)
- [Non-Emergent Medical Transportation \(NEMT\)](#)

Home Community-Based Services Providers (HCBS): Telehealth codes were updated

- [Brain Injury \(BI\), Community Mental Health Supports \(CMHS\), and Elderly, Blind, and Disabled \(EBD\)](#)
- [Children's Habilitation Residential Program \(CHRP\) Waiver](#)
- [Children's Home and Community Based Services \(CHCBS\), Children with Life Limiting Illness \(CLLI\)](#)
- [Intellectual and/or Developmental Disabilities \(IDD\) Waiver Programs](#)
- [Spinal Cord Injury \(SCI\)](#)

Visit the [Billing Manuals web page](#) to locate all published manuals.

NEW Featured Quick Guide:

**Provider Enrollment Web Portal
Quick Guide - Change of Ownership (CHOW)**

Visit the [Provider Enrollment Portal Quick Guide: Change of Ownership Enrollment Application](#) for

illustrated step-by-step instructions regarding CHOW applications.

Visit the [Quick Guides web page](#) to locate all published Provider Web Portal Quick Guides.

Provider Enrollment: Change of Ownership and Change of Federal Employer Identification Number (EIN)

Welcome * Indicates a required field.

Request Information

Change of Ownership

Specialties

Addresses

Provider Identification

Network Participation

Languages

EST Enrollment

Other Information

Addendums

Disclosures

Attachments and Fees

Agreement

Summary

Change of Ownership and EIN

A change of ownership resulting in a change of EIN terminates the Provider Participation Agreement. New owners and providers with a new EIN must re-apply and complete a new Provider Participation Agreement to participate in Health First Colorado (Colorado's Medicaid Program) and Child Health Plan Plus (CHPP+).

Claims cannot be submitted before the application is activated for the new enrollment. Additionally, claims may not be submitted by the new owner using the old EIN or the selling provider's NPI/Health First Colorado Provider ID.

Change of Ownership and EIN

Is this application due to a change of ownership where the EIN is changing? Yes No

Continue Finish Later Cancel



NEW Featured Quick Guide:

Provider Web Portal Quick Guide - Disenrollment

Visit the [Provider Enrollment Portal Quick Guide: Change of Ownership Enrollment Application](#) for illustrated step-by-step instructions regarding voluntary disenrollment requests.

Visit the [Quick Guides web page](#) to locate all published Provider Web Portal Quick Guides.

Pharmacy Providers

Reminder: Update Fax Numbers

Pharmacy providers are encouraged to ensure their fax numbers are accurate and current to receive important pharmacy fax blasts. Many pharmacies either do not have a fax number on file or have a corporate fax number on record.

Visit the [Provider Maintenance - Provider Web Portal Quick Guide web page](#) for more information on updating the fax number.

Known Issues

Durable Medical Equipment (DME) Backup Wheelchair Claims Billed with TW Modifier Denying for Explanation of Benefits (EOB) 7814

Some Durable Medical Equipment (DME) claims for the wheelchair procedure codes listed below with dates of service on or after 9/26/20 billed with the TW modifier (back-up equipment) are denying for EOB 7814 - "This service is not payable for the same date of service as another service included on the current or history claim per National Correct Coding Initiative."

E1050	E1060	E1070	E1083-E1090
E1092	E1093	E1100	E1110
E1130	E1140	E1150	E1160
E1170-E1172	EE180	E1190	E1195
E1200	E1221-E1224	E1230	E1240
E1250	E1260	E1270	E1280
E1285	E1290	E1295	K0001-K0007
K0010-K0012	K0014	K0800-K0802	K0806-K0808
K0812-K0816	K0820-K0831	K0856	K0861
K0899			

A resolution to the issue is in process.

Affected claims will be reprocessed.

Please do not reply to this email; this address is not monitored.
