



Provider News & Resources

October 19, 2020 | Issue 3

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Featured Resources:

[Special Provider Bulletin -
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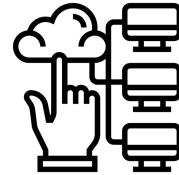
[Provider Contacts](#)

Upcoming Holidays:

**Veterans Day - Wednesday,
November 11** - State Offices
and the ColoradoPAR
Program will be closed.
Gainwell Technologies and
DentaQuest will be open.

**Thanksgiving Day -
Thursday, November 26** -
State Offices, DentaQuest,
Gainwell Technologies and
the ColoradoPAR Program
will be closed.

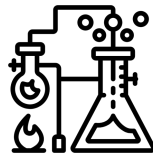
The receipt of warrants and
EFTs may potentially be
delayed due to the



NEW! National Provider Identifier (NPI) Backdate Form

The [National Provider Identifier \(NPI\) Backdate Form](#) is used to change an effective date for a **new** unique NPI that has been added to an existing enrollment record.

Electronic submission instructions via the Provider Web Portal are located at the bottom of the form.



Reminder: Laboratory Services

Providers are reminded that fees for blood drawing, specimen collection, or handling are **not** reimbursable to laboratories.

Specimen collection (including venipuncture) is considered to be an integral part of the laboratory testing procedure when performed by a hospital laboratory and is **not** reimbursable as a separate or additional charge.

The laboratory fee schedule for 2020 has been posted under the Clinical Diagnostic Laboratory Test, Upper Payment Limit drop-down section located on the [Provider Rates & Fee Schedule web page](#).

Refer to the [Laboratory Services Billing Manual](#) for additional information.

processing at the United State Postal Service or providers' individual banks.

Upcoming holidays are posted to the [Provider Resources web page](#) and on the last page of every monthly [Provider Bulletin](#).



Known Issues & Updates



Resolved 9/30/20 - Rate Updates for Durable Medical Equipment (DME) Codes Subject to Medicare Upper Payment Limit (UPL)

Effective for claims with dates of service on or after 1/1/20, rates for DME codes subject to the Medicare Upper Payment Limit (UPL) were implemented in the Colorado interChange on 9/30/20.

The Durable Medical Equipment fee schedule for 2020 has been posted under the Durable Medical Equipment, Upper Payment Limit drop-down section located on the [Provider Rates & Fee Schedule web page](#).

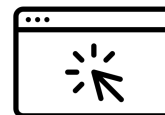
ClaimsXten™ Known Issues & Updates

Known Issue - Vision Claim Denials for Explanation of Benefits (EOB) 7817 - "Payment Modifier Not Appropriate" When Billed with Modifier 55

Professional claims for adult glasses and contact lens procedure codes are denying when submitted with modifier 55 for EOB 7817 - "The payment modifier is not appropriate with the procedure code billed."

A resolution to this issue is in process.

Affected claims will be reprocessed.



Known Issue - Claims Denying for Evaluation & Management (E&M) Services and Procedure Code 99050 for Explanation of Benefits (EOB) 7801 - "Content of Service of Another Procedure on Current/Previous Claim" When Billed with Other E&M Services

Professional claims for procedure code 99050 (services provided in the office when the office is normally closed after-hours) are currently denying when billed with other E&M services for EOB 7801 - "Service is denied because it is content of service of another procedure on the current and/or previous claim."

A resolution to this issue is in process.

Affected claims will be reprocessed.

Please do not reply to this email; this address is not monitored.
