



COLORADO
Department of Health Care
Policy & Financing

Provider News & Resources

Special Newsletter:

Durable Medical Equipment (DME) Known Issues

July 7, 2023

In This Issue:

Resolved Known Issues

Resolved 07/07/23: Claims for DME Denying for EOB 4070 or EOB 2861

Resolved 05/04/23: Some DME Supply Claims Paying at Incorrect Rate

Resolved 04/07/23: DME Supply Claims Paying at Incorrect Rate

Featured Resources:

[Provider News & Resources - Special Newsletter - Durable Medical Equipment \(DME\) Known Issues - 06-19-2023](#)

DME Providers

This newsletter contains three additional DME resolved known issues. All newly submitted claims for DME and supplies should now be processed correctly for those issues that were resolved.

Visit the [Known Issues web page](#) to review all known issues and updates regarding reprocessing located under the DME/Supply drop-down.

Contact the [Provider Services Call Center](#) with any other questions.

Resolved Known Issues

Resolved 07/07/23

Claims for Durable Medical Equipment (DME) Denying for Explanation of Benefits (EOB) 4070 or EOB 2861

[Some procedure codes](#) billed on DME claims without the NU modifier were denying for Explanation of Benefits (EOB) 4070 - "The Procedure Code/Modifier combination is not payable for the Date of Service." or EOB 2861 - "No Rate on File for the Date(s) of Service."

Affected claims will be reprocessed and are anticipated to be completed by Friday, July 14, 2023.

Issue resolved 07/07/23.

Resolved 05/04/23

Some Durable Medical Equipment (DME) Supply Claims Paying at Incorrect Rate

Some DME claims with Procedure Codes A4267, A4268, A4269, A4351, A4352, E1130, E1140, K0739 and K0740 were paying at the old default rate instead of the DME rural and non-rural rate.

Affected claims were reprocessed 06/30/23.

Issue resolved 05/04/23.

Resolved 04/07/23

**Durable Medical Equipment (DME) Supply Claims
Paying at Incorrect Rate**

Some DME claims with dates of service after 07/01/22 were paying at the old default rate instead of the DME rural and non-rural rate.

Affected claims were reprocessed 06/30/23.

Issue resolved 04/07/23.
