



Provider News & Resources

July 28, 2025 Issue 123

In This Issue:

Prevent Inactivation of Provider Web Portal Accounts

Updating Legal Name and Tax Identification Number

August Provider Training - Provider Enrollment and Billing with Other Payers

Recently Updated Billing Manuals and Fee Schedules

Resolved Known Issues:

Resolved 7/15/25: Some Claims Billed with PAD Code J0578 were Paid at an Incorrect Rate

Resolved 7/14/25: Some HCBS Claims were Denying when Billed Using Code S5130 U2

Prevent Inactivation of Provider Web Portal Accounts

Delegates and Trading Partners are reminded to log into the [Provider Web Portal](#) on a regular basis to prevent inactivation. This does not apply to administrators.

- **For new accounts:** If the Delegate or Trading Partner account has no login activity for a period of 60 days, the status automatically changes from Active to Inactive.
- **For existing accounts:** If the Delegate or Trading Partner account has no login activity for a period of 90 days, the status automatically changes from Active to Inactive.

Refer to the [Delegates Quick Guide](#) and the [Link the Trading Partner Identification \(TPID\) Quick Guide](#) on the [Quick Guide web page](#) for more information.

Featured Resources:

[Updating Legal Name and Tax Identification Number Quick Guide](#)



Updating Legal Name and Tax Identification Number

Providers are asked to enter their Tax Identification (ID) Number (TIN) and Legal Name on the Request Information panel in the [Provider Web Portal](#) during enrollment. That information is compared against the Internal Revenue Service (IRS) record. If the information is not a match, all subsequent claims submitted for processing are placed on a payment hold.

The Legal Name can be changed by submitting a Legal Name Change Form in the Provider Web Portal. The TIN cannot be changed after enrollment. If the TIN is incorrect, providers must disenroll and submit a new enrollment with the correct TIN. Providers may compare the TIN on their profile in the Provider Web Portal to the TIN on IRS Form 147c to determine if disenrollment and reenrollment is required.

Refer to the [Legal Name Change Form](#) on the [Provider Forms web page](#) if a name change is required. Refer to the [Disenrollment Quick Guide web page](#) and the [Provider Enrollment Manual](#) if a TIN change is required. Refer to the [Updating Legal Name and Tax Identification Number Quick Guide](#) for more information.

August Provider Training - Provider Enrollment and Billing with Other Payers

Provider Enrollment Training

Provider enrollment training is designed for providers at various stages of the initial enrollment process with Health First Colorado (Colorado's Medicaid program). It provides an overview of the program and guidance on the provider application process, enrollment types and common errors. It also provides information on next steps after enrollment.

[Provider Enrollment Training 8/19/25](#)

1:00 p.m. - 3:30 p.m. MT

Billing Training - Medicare and Third-Party Liability

This billing training addresses billing Medicare and third-party liability (TPL) (e.g., commercial and private insurance) as primary payers, including detailed information on Medicare lower-of pricing logic and timely filing guidelines. This training is not relevant to Home and Community-Based Services (HCBS) and Non-Emergent Medical Transportation (NEMT) providers.

[Billing Training: Medicare & Third-Party Liability 8/21/25](#)

1:00 p.m. - 2:30 p.m. MT

Click the training session(s) to register for the webinar. An automated response will confirm the reservation.



Recently Updated Billing Manuals and Fee Schedules

Billing Manuals

- [Appendix Q - Revenue Code Table](#)
 - [Appendix R – Remittance Advice \(RA\) Messages](#)
 - [Appendix X - HCPCS/NDC Crosswalk for Billing Physician-Administered Drugs](#)
 - [Durable Medical Equipment, Prosthetics, Orthotics and Supplies \(DMEPOS\)](#)
 - [Federally Qualified Health Center \(FQHC\) and Rural Health Clinic \(RHC\)](#)
-

- [Lactation Support Services](#)
- [Wheelchair Benefit Coverage Standard](#)

Visit the [Billing Manuals web page](#) to locate all published manuals.

Fee Schedules

- [Home & Community-Based Services - Elderly Blind and Disabled \(EDB\), Community Mental Health Supports \(CMHS\), Brain Injury \(BI\), and Complementary and Integrative Health \(CIH\)](#)
- [Home & Community-Based Services - Developmental Disabilities \(DD\), Supported Living Services \(SLS\), Children's Extensive Supports \(CES\)](#)
- [Integrated Care Fee Schedule FY25-26](#)
- [July 2025 Health First Colorado Fee Schedule](#)
- [Physician-Administered Drug Fee Schedule for Q1/Q2/Q3 2025](#)

Visit the [Provider Rates and Fee Schedule web page](#) to locate all published fee schedules.

Resolved Known Issues

Resolved 7/15/25: Some Claims Billed with Physician-Administered Drugs (PAD) Code J0578 were Paid at an Incorrect Rate

Some claims billed with PAD code J0578 with a Date of Service (DOS) on or after 7/1/25 were paid at a lower rate.

Claims were reprocessed on 7/16/25.

Issue resolved 7/15/25.

Resolved 7/14/25: Some Home & Community Based Services (HCBS) Claims were Denying when Billed Using Code S5130 U2

Some Home & Community Based Services (HCBS) claims were denying when billed using code S5130 U2 for Dates of Service (DOS) on or after 7/1/25.

Affected claims were reprocessed on 7/16/25.

Issue resolved 7/14/25.

Please do not reply to this email; this address is not monitored.

