



**COLORADO**

Department of Health Care  
Policy & Financing

## **Accountable Care Collaborative Program Improvement Advisory Committee**

Meeting Minutes

**January 19, 2021 // 9:30 A.M. to 12:15 P.M.**

### **1. Welcome, Introductions, & Minutes Approval**

Kiara Kuenzler welcomed members to the Program Improvement Advisory Committee (PIAC) meeting and called the meeting to order at 9:31 A.M.

The following people were in attendance: Kiara Kuenzler, Christina Suh, Donald Moore, Ian Engle, Joanna Martinson, Tom Keller, Wendy Nading, Dede de Percin, Kelly Phillips-Henry, Kevin JD Wilson, Catania Jones, Daniel Darting, and Michael Aragon.

*A quorum of voting members was present.*

Kiara presented the [December meeting minutes](#) for approval. There were no abstentions. December meeting minutes were approved.

#### Action Items:

- None

#### Parking Lot Items:

- None

### **2. Action Item Review**

Kiara Kuenzler introduced Milena Guajardo, an Accountable Care Collaborative (ACC) Program Specialist and PIAC liaison from the Department, to review action items from previous meetings. PIAC voting members recommended identifying where each action item fits into the charter to ensure PIAC is focusing on its mission.

#### Action Items:

- The Department will identify where each action item fits into the PIAC charter.

#### Parking Lot Items:

- None.

### **3. Workforce Discussion Update**

Kiara Kuenzler introduced Daniel Darting, a co-chair of the Behavioral Health Integration Strategies (BHIS) subcommittee, and Joanna Martinson, a co-chair of the Provider and Community Experience (P&CE) subcommittee, to provide updates on the workforce discussions from recent BHIS and P&CE meetings.

BHIS is currently undergoing an idea and information sharing process with its members. BHIS is interested in participating in this topic going forward but recommended that this issue should be addressed at a higher level than the subcommittees (i.e., PIAC or the Department). P&CE held a [discussion](#) on workforce challenges and conducted a survey with its meeting participants on the following topics:

- Top three challenges relative to workforce
- Recommendations relative to the challenges
- Ways the ACC program can help with the challenges

PIAC will use the information from BHIS and P&CE to form a recommendation to the Department.

Action Items:

- BHIS will compile the ideas and information it collects from its members into a written format.
- The PIAC co-chairs and the Department will categorize the information from P&CE and BHIS into themes prior to the February meeting.

Parking Lot Items:

- PIAC requested an update from the Behavioral Health Administration at a future meeting.

#### 4. Regional MAC Update

Kiara Kuenzler introduced Cara Hebert from Colorado Community Health Alliance (CCHA) to share [updates, successes, and challenges](#) from the Region 7 Member Advisory Committee (MAC). The Region 7 MAC has been focusing on its Community Incentive Program, collecting member feedback for program development, COVID-19 virtual engagement, and providing compensation/benefits for advisory committee members. It has faced challenges in member recruitment and including a diverse member voice.

Action Items:

- None.

Parking Lot Items:

- None

#### 5. COVID Vaccination Effort Discussion

Kiara Kuenzler introduced Sabine Durand from the Department's Data Analytics Section to review data from the COVID-19 vaccination dashboard. Data points that were discussed include:



- 47.1% of members are fully or partially vaccinated, compared to 75.1% of the Colorado population
- Members in older age groups have higher vaccination rates
- Members in the 5-11 age group have the lowest vaccination rate
- Members of the Asian race/ethnicity group have higher vaccination rates
- Members that speak Spanish or another non-English language have higher vaccination rates
- Pregnant adults have a low vaccination rate

The Department shared information on its new process to pay for at-home COVID-19 tests for Health First Colorado and Child Health Plan Plus (CHP+) members. More information is available [here](#).

#### Action Items:

- The Department will update the COVID-19 data slideshow on its website.
- PIAC members who represent regional entities will send information on best practices for engaging members to the PIAC co-chairs and the Department.

#### Parking Lot Items:

- None.

## **6. PIAC Discussion and Next Steps**

#### Action Items:

- Kiara Kuenzler reviewed action items from the meeting:
  - BHIS will compile the ideas and information it collects on workforce challenges from its members into a written format.
  - The PIAC co-chairs and the Department will categorize the information on workforce challenges from P&CE and BHIS into themes prior to the February meeting.
  - The Department will update the COVID data slideshow on its website.
  - PIAC members who represent regional entities will send information on best practices for engaging members around COVID-19 to the PIAC co-chairs and the Department.

#### Parking Lot Items

- PIAC requested to have a discussion on successful aspects and challenges of ACC 2.0 that should be considered by the Department in developing ACC 3.0.
- The Region 1 PIAC requested to have a discussion on expanding coverage for hearing aids and eyeglasses and increasing the dental insurance cap for members with high needs.

## **7. Open Comment**



Milena Guajardo opened the meeting for public comment. The public requested access to the workforce challenges information compiled by the BHIS and P&CE subcommittees.

Aaron Green, the Department's Health Disparities and Equity, Diversity, and Inclusion Program Manager, shared an update on the Department's Health Equity Plan. The Department will be hosting open town halls for internal and external partners to determine how to align best practices with the Health Equity Plan.

Action Items:

- The Department will share dates of the town hall meetings with PIAC when they are available.

Parking Lot Items

- None.

**8. Wrap Up**

Kiara Kuenzler adjourned the meeting at 11:50 A.M.

