

Performance Measurement & Member Engagement (PMME) Subcommittee Meeting

October Meeting
10/23/2025



Colorado Department of Health Care Policy & Financing (HCPF) Mission

Improve health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.

PMME Conversation Guidelines

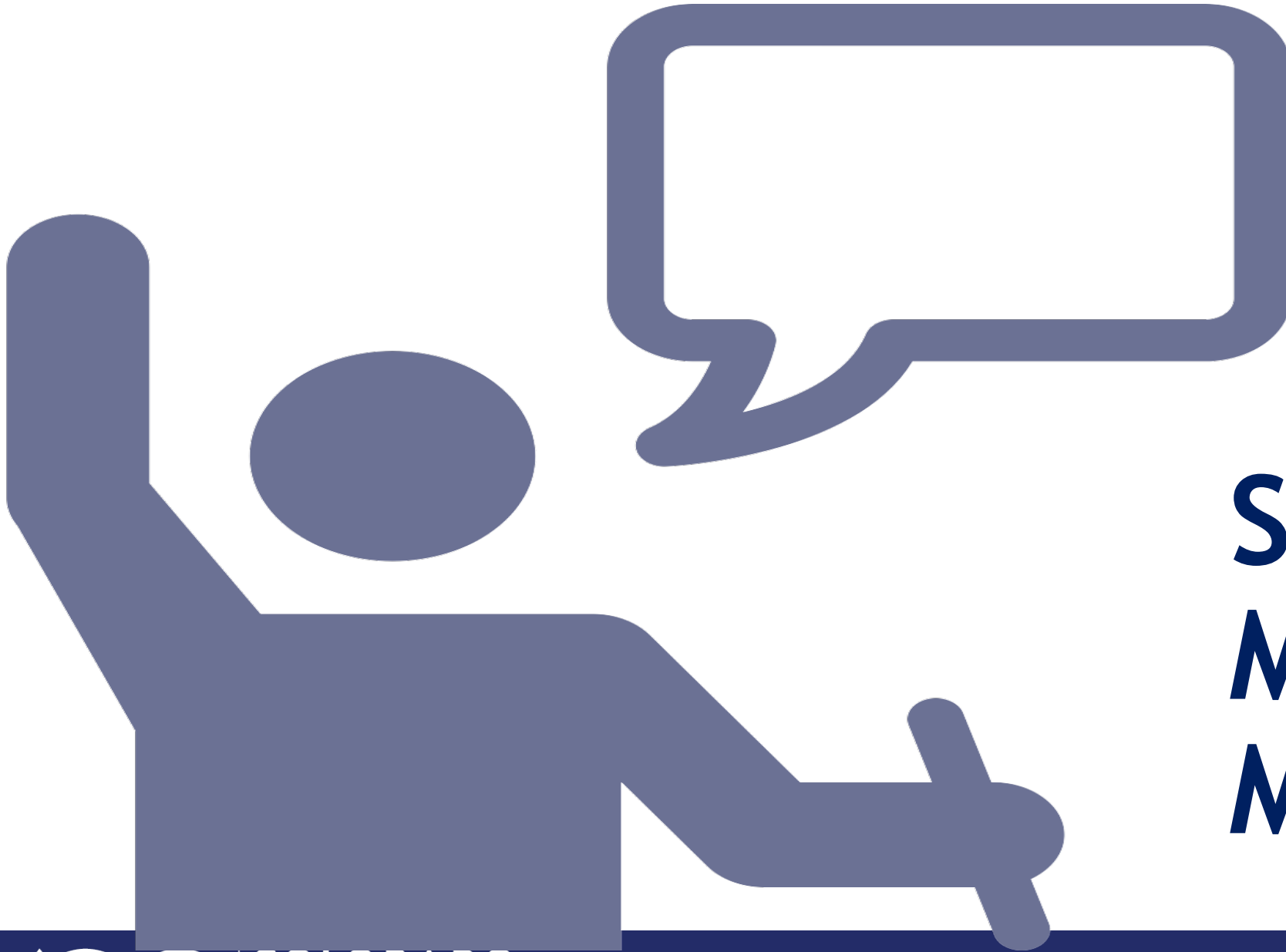
- Assume best intent.
- Be tough on issues, soft on people.
- Step forward/step backward so everyone participates.
- Avoid acronyms.
- Acknowledge what hat you're wearing.
- The answer to "but" is "yes"
- Be thoughtful and respectful.
- Mute yourself when you're not speaking and please use the chat feature when appropriate.

Agenda

- 3:00-3:15** **Introductions, September Minutes, Housekeeping**
- 3:15-3:35** **ACC Phase III Managed Care Entity (MCE) Data Collection**
- 3:35-3:55** **ACC Phase III Performance Improvement Projects (PIPs)**
- 3:55-4:20** **Health First Colorado and ACC Program Information**
- 4:20-4:30** **Public Comment, Next Steps and Wrap Up**

Committee Introductions





September Meeting Minutes



October PIAC Update



ACC Phase III Data File Overview

Program Measurement & Member Experience Committee
September 25, 2025

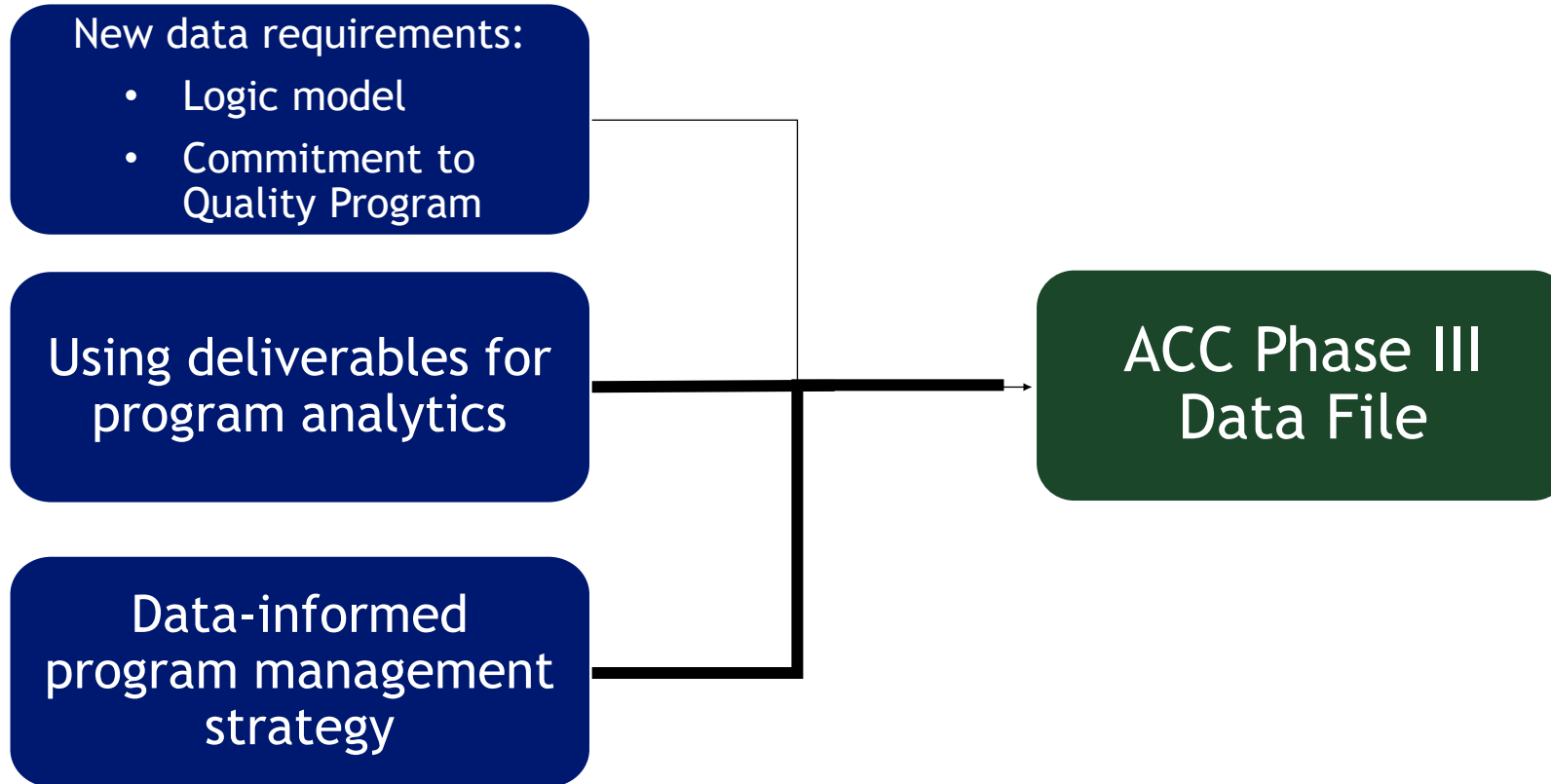
Presented by:

Audrey Keenan, Managed Care Technology Administrator

Agenda

1. Purpose
2. Content
3. Process
4. Utilization

Purpose of the Data File



Data File Topics

1. Appeals
2. Call Line
3. Care Coordination Engagement
4. Contracting & Credentialing
5. Fraud, Waste, & Abuse
6. Health Neighborhood
7. Member Complaint
8. Member Incentive
9. Member Outreach
10. Member Roster
11. Provider Complaint
12. Provider Support

Example Specification Document

Member Incentive

Field #	Column Name	Physical Data Type	Format/Values	Attribute Name	Definition	Required	Additional Details	Date Added to Spec Document
1	SBMT_DT	Date (10)	MM/DD/YYYY	Submission Date	Date the file is submitted.	Y	Data is only reported for members that are enrolled in an incentive program.	6/12/2025
2	RPT_PD	Date (10)	MM/DD/YYYY	Reporting Period	Beginning date of the reporting period for the file being submitted.	Y		6/12/2025
3	MCAID_ID	VarChar (7)	Text/Number	Member ID	The member's Medicaid ID. (Key)	Y		6/12/2025
4	RAE_ID	Int (8)	Text/Number	RAE Provider ID	State ID for the RAE. (Key)	Y		6/12/2025
6	PRG_TYP	Char (30)	Child Immunizations; Diabetes; Obesity; Other; Prenatal Care; Smoking; SUD	Program Type	Indicator for the type of incentive program the member is enrolled in.	Y	Multiple values can be reported. Values: Child Immunizations Diabetes Obesity Other Prenatal Care Smoking SUD	6/12/2025
7	INC_GVN	Char (1)	Y or N	Incentive Given	Y/N indicator whether an incentive is given to the member.	Y	Y = Yes N = No	6/12/2025
8	INC_AMT	Int (6)	Number	Incentive Amount	Amount of the incentive given to the member.	Y		6/12/2025

Data File Process



★ We are here with current data submissions

Data File Utilization



Care Coordination
Dashboard



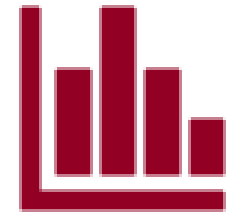
Commitment to
Quality Program



Deliverable
Review



Executive
Dashboard



Program Monitoring
and Evaluation



Questions?

Performance Improvement Projects (PIPs)

Russell Kennedy, HCPF



COLORADO
Department of Health Care
Policy & Financing

How many PIPs?

CMS requires two PIPs 1 clinical & 1 non-clinical

- Required for PIHP & MCO contracts
- Not required for PCCM contracts
- Each PIP on a three-year completion cycle with annual reporting



Current PIPs for PIHP Contracts

- Non-clinical – Increase SDOH screening (Dept. directed)
- Clinical – Given choice of BH Core Measures
- PIPs not required for ACC Physical Health contract but is required for the Behavioral Health contract.

Timeline of current PIPs

- Current PIP cycle completed on 6/30/2025
- Plans allow for claims run out and compile data 7/1/25-9/31/25
- Plans submit data for validation 10/31/25
- Validated reports due to Department 4/30/26

Topics for Next PIPs

- Non-clinical PIP - All plans to submit proposal
- Clinical PIP for ACC- Follow up after hospitalization for SUD
- Clinical PIP for CHP+/ MCO - Choice of Well Child Visits or Adolescent Vaccinations

Timeline for next PIPs

- Plans submit non-clinical proposals 11/15/25
- Measurement year and design starts 1/1/26
- Reporting - Plan submission for validation annually in August starting 2027. Final Reports from EQRO due November 30th.

Examples of nonclinical PIP topics are:

- Improving the percentage of eligible members who received transportation services
- Improving the percentage of eligible members who enrolled in a case management program
- Improving the percentage of eligible members who completed a social determinate of health (SDOH) screening tool/ or care needs assessment
- Improving member satisfaction (CAHPS survey question selected to focus on)
- Improving the percentage of providers who report being highly satisfied with the health plan (provider satisfaction survey indicator)
- Maximizing Care Needs Screening Completion Rates: Increasing the percentage of members for whom the health plan completed a Care Needs Screening within 90-days of enrollment
- Improving Health Risk Assessment (HRA) Completion

Things to consider...

- **Existing or easily defined measure:** Does an overall performance indicator (measure) already exist for the PIP topic (e.g., standardized, nationally recognized measure) or can a measure be clearly and easily defined for the topic?
- **Health plan access to data:** Do the health plans have access to data for the PIP topic and performance indicator to allow objective, comparable annual measurements over time?
- **Demonstrated need or opportunity for improvement:** Do existing historical data demonstrate a need or opportunity for improvement in the topic and performance indicator?
- **Feasibility for improvement:** Can the topic be addressed (and performance indicator results be improved) through health plan interventions? Do the health plans have control over the key drivers of performance indicator results?



Questions?

Health First Colorado and ACC Program Information

Presented by:

Katie Lonigro, ACC Communications & Project Specialist

Open Comment

Next Steps and Wrap Up

Upcoming PMME Meeting:

- November 27th (Thanksgiving) - cancel Nov?