

Performance Measurement & Member Engagement (PMME) Subcommittee Meeting

October Meeting
10.26.2023



Colorado Department of Health Care Policy & Financing (HCPF) Mission

Improve health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.

PMME Conversation Guidelines

Reminder:

Non-voting members, please
use the chat only.

- Assume best intent.
- Be tough on issues, soft on people.
- Step forward/step backward so everyone participates.
- Avoid acronyms.
- Acknowledge what hat you're wearing.
- The answer to "but" is "yes"
- Be thoughtful and respectful.
- Mute yourself when you're not speaking and please use the chat feature when appropriate.

Agenda

3:00-3:15: Welcome, Introductions, and Housekeeping

3:15-3:50: Behavioral Health Incentive Program (BHIP) Discussion

3:50-4:20: ACC Phase III Member Engagement Strategy

4:20-4:30: Public Comment, Next Steps and Wrap Up



Committee Introductions

Ice Breaker:

What is your favorite Halloween Candy?

-No judgement if it is candy corn :)



PIAC Update

Samuel Herbert, PMME & PIAC Member

-Clinic Assistant Manager/Director of Data Analytics/Program Coordinator, Wray Hospital & Clinic

- ACC Phase III: Care Coordination for Children
- ACC Phase III: Attribution
- HCPF Health Equity Plan Update
- Next PIAC November 15th, 2023, 9:30am to 12:00pm





September Meeting Minutes

BHIP Review

Questions from PIAC:

- How are BHIP performance dollars used to support providers and members?
- How can we improve equity in expectation and payment for performance measures when a low performing RAE meets their target and are paid for performance and a high performing RAE misses their target and does not get their financial incentive?

BHIP Data Review

Nicole Nyberg
HCPF Quality Performance Unit Supervisor



FY23/24 BHIP Measures

BHIP

Initiation and Engagement of Substance Use Disorder Treatment (Engagement)

Follow-up After Hospitalization for Mental Illness (7 days)

Follow-up After Emergency Department Visit for Substance Use (7 days)

Follow-Up after a Positive Depression Screen

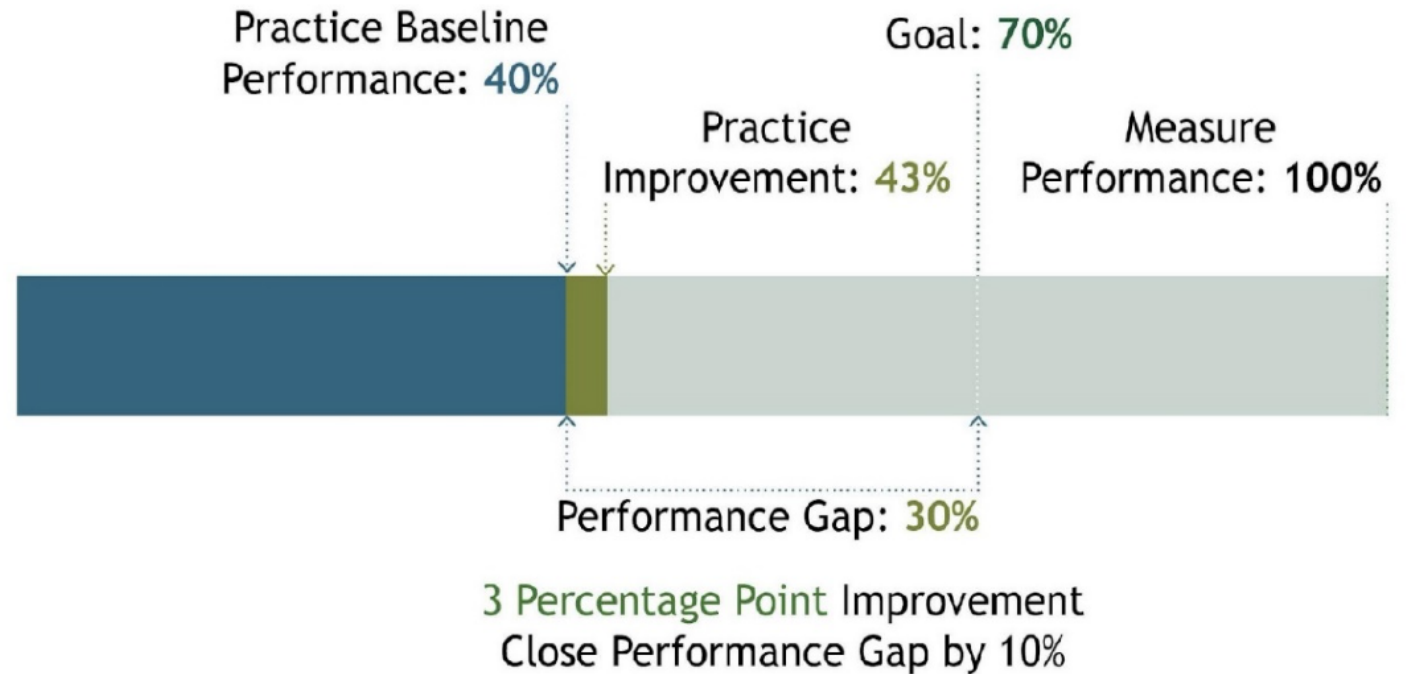
Behavioral Health Screening or Assessment for Children in the Foster Care System



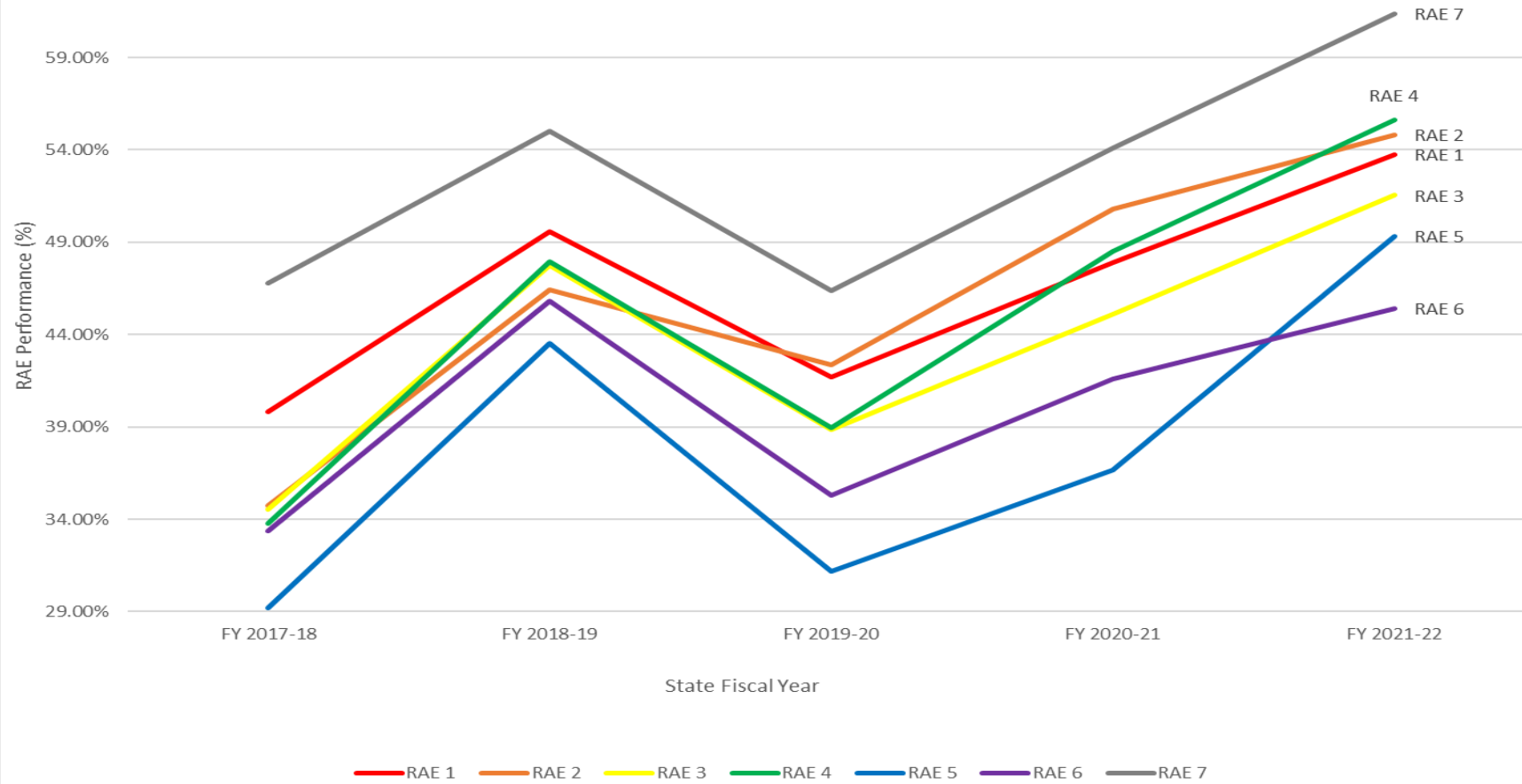
How RAEs earn incentives in BHIP

The targets for indicators are based on a 10% gap closure methodology from baseline to Department goal.

Each RAE will be responsible for closing their performance gap (between SFY 21-22 performance and the identified HCPF Goal) by 10% during the performance year (SFY 23-24).



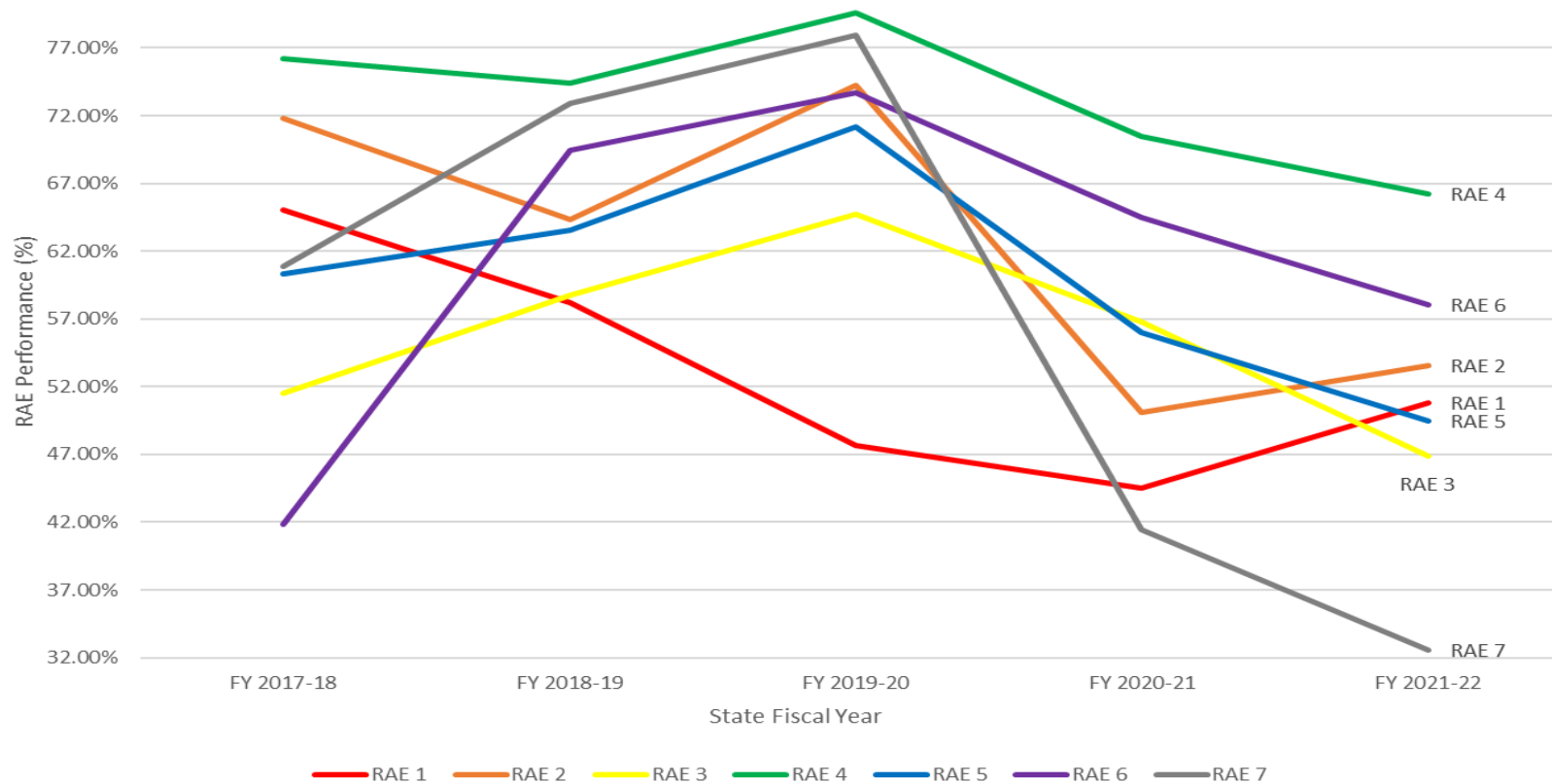
Engagement in Outpatient Substance Use Disorder (SUD) Treatment



	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
RAE 1	39.84%	49.58%	41.72%	47.90%	53.72%
RAE 2	34.72%	46.40%	42.34%	50.80%	54.79%
RAE 3	34.53%	47.75%	38.84%	45.09%	51.53%
RAE 4	33.75%	47.93%	38.98%	48.51%	55.64%
RAE 5	29.18%	43.54%	31.19%	36.65%	49.33%
RAE 6	33.36%	45.82%	35.29%	41.61%	45.40%
RAE 7	46.77%	55.01%	46.37%	54.10%	61.34%

Goal Met
Goal Not Met

Follow-up within 7 days of an Inpatient Hospital Discharge for a Mental Health Condition

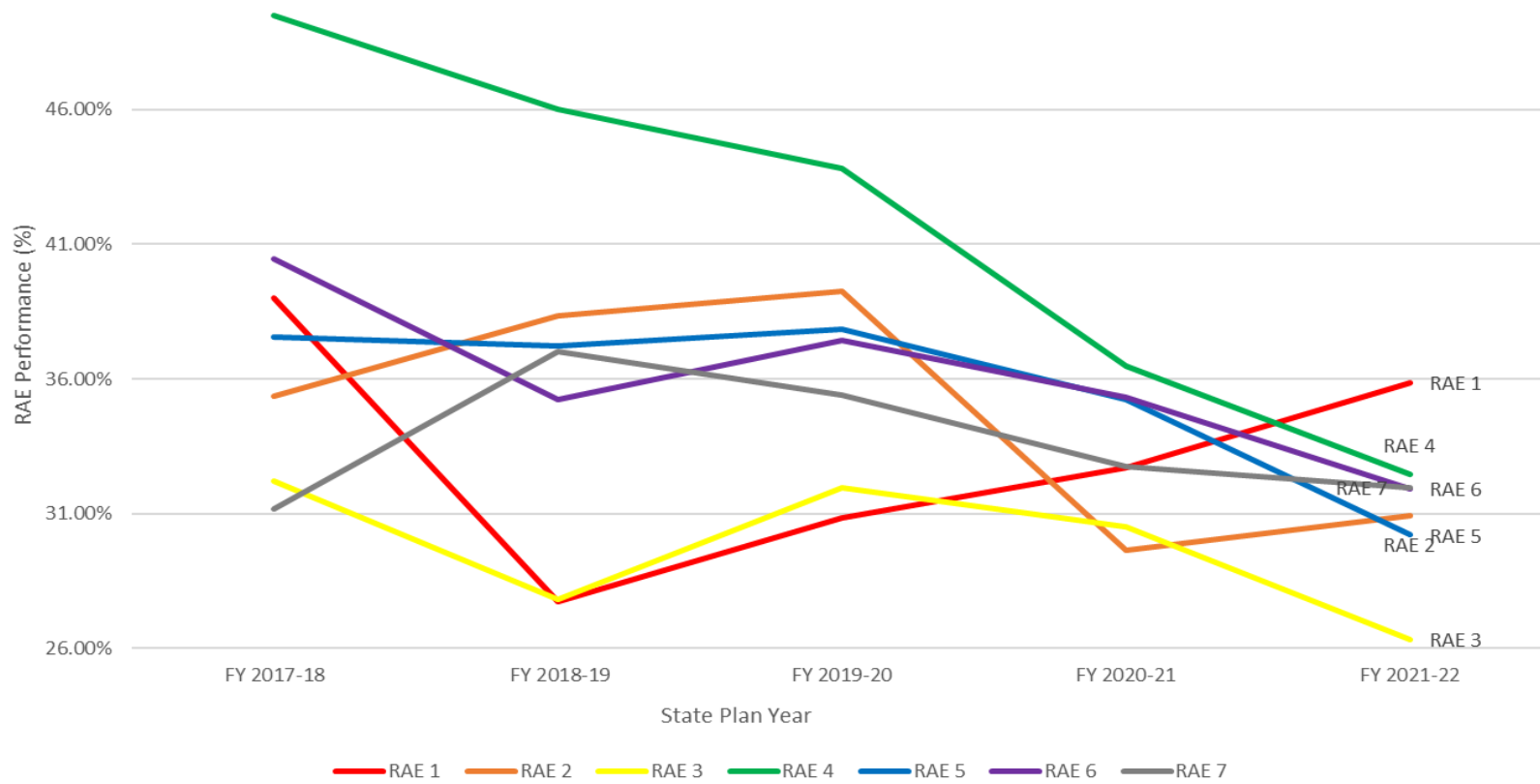


	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
RAE 1	65.02%	58.18%	47.66%	44.48%	50.79%
RAE 2	71.82%	64.31%	74.23%	50.07%	53.59%
RAE 3	51.53%	58.76%	64.71%	56.76%	46.84%
RAE 4	76.17%	74.36%	79.61%	70.43%	66.21%
RAE 5	60.32%	63.56%	71.20%	56.03%	49.46%
RAE 6	41.82%	69.45%	73.69%	64.51%	58.07%
RAE 7	60.86%	72.90%	77.93%	41.42%	32.59%

Goal Met
Goal Not Met



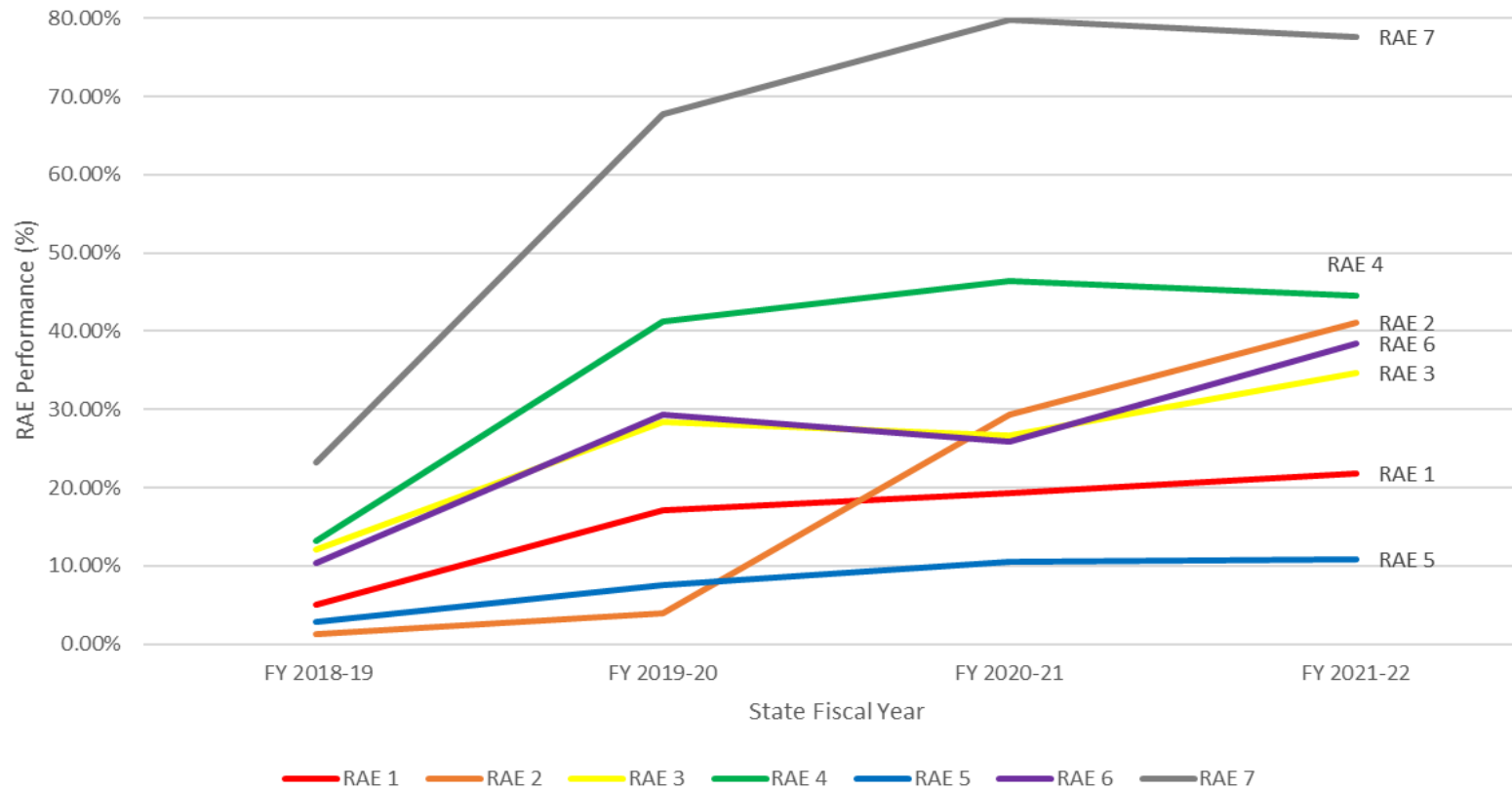
Follow-up within 7 days of an Emergency Department (ED) Visit for Substance Use Disorder



	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
RAE 1	39.00%	27.75%	30.85%	32.69%	35.87%
RAE 2	35.34%	38.33%	39.25%	29.64%	30.94%
RAE 3	32.22%	27.83%	31.97%	30.50%	26.33%
RAE 4	49.49%	46.03%	43.83%	36.49%	32.45%
RAE 5	37.56%	37.22%	37.85%	35.25%	30.20%
RAE 6	40.46%	35.25%	37.42%	35.30%	31.92%
RAE 7	31.17%	37.01%	35.41%	32.75%	31.96%

Goal Met
Goal Not Met

Members with a Well Visit & Depression Screening within Measurement Year (Gate Measure)

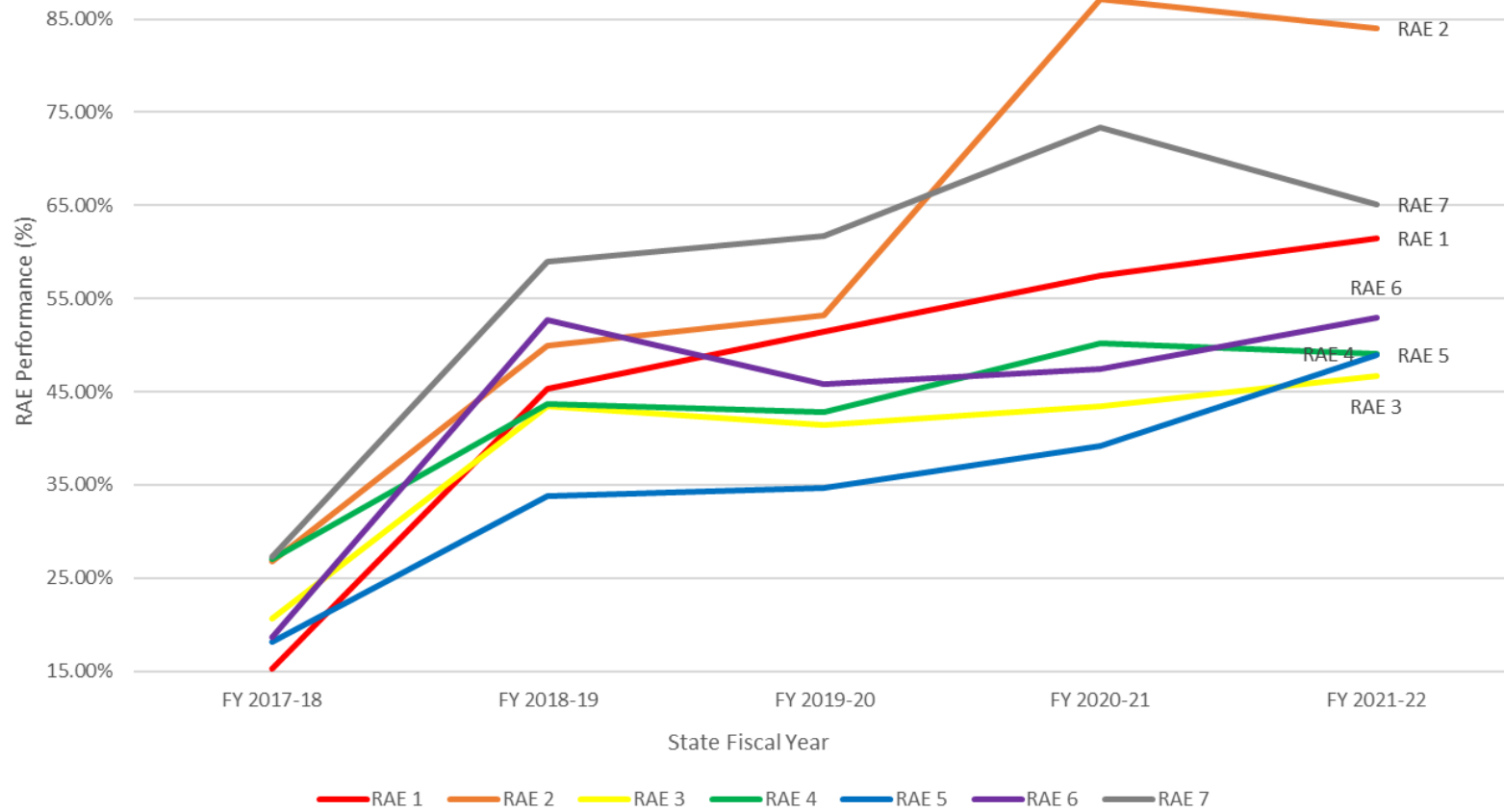


	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
RAE 1	4.99%	17.11%	19.31%	21.76%
RAE 2	1.18%	3.88%	29.34%	41.06%
RAE 3	12.05%	28.45%	26.70%	34.65%
RAE 4	13.21%	41.17%	46.47%	44.51%
RAE 5	2.89%	7.46%	10.50%	10.85%
RAE 6	10.37%	29.30%	25.81%	38.45%
RAE 7	23.15%	67.71%	79.78%	77.66%

Goal Met
Goal Not Met



Follow-Up after a Positive Depression Screening

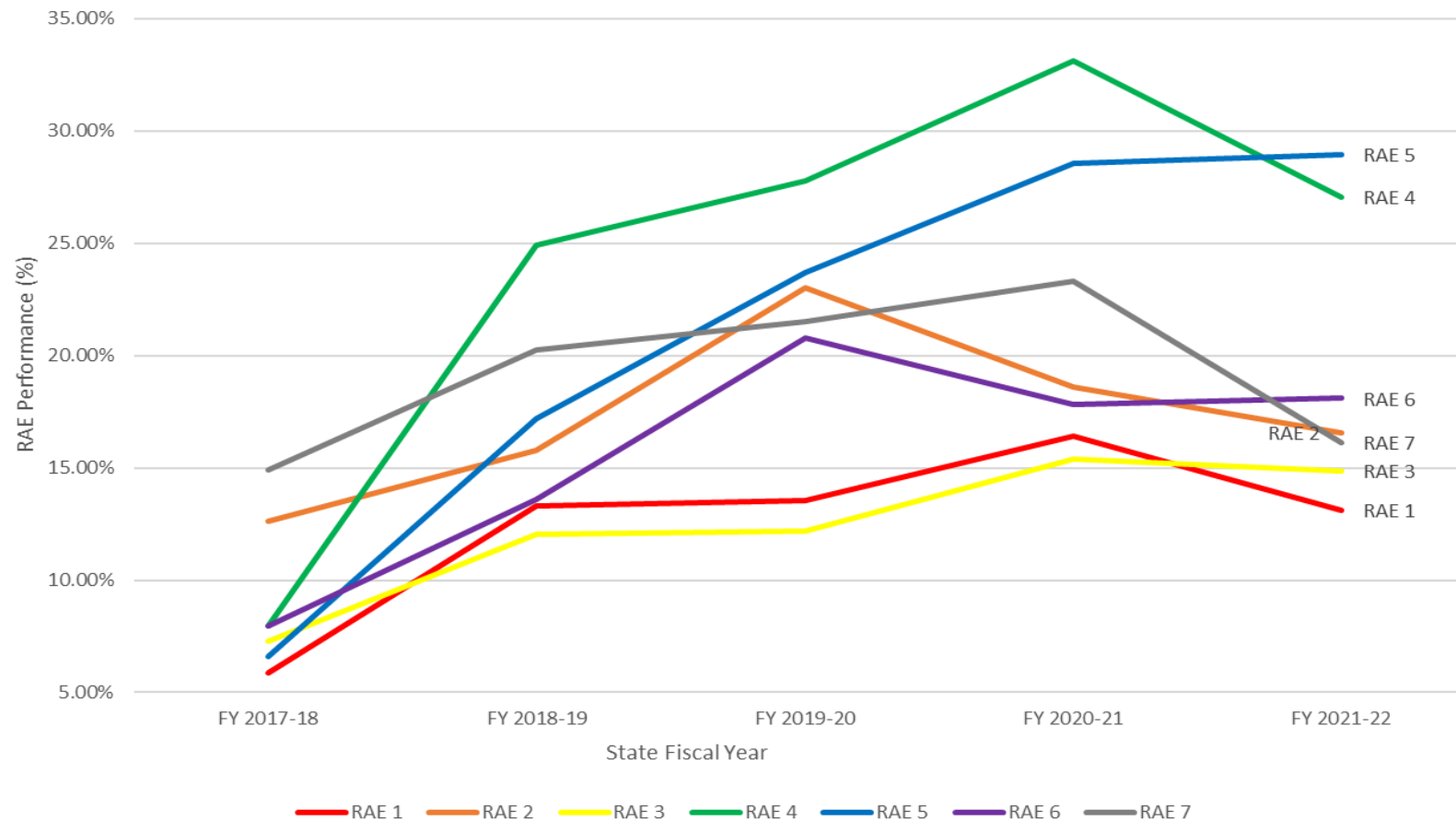


	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
RAE 1	15.32%	45.32%	51.47%	57.49%	61.43%
RAE 2	26.83%	50.00%	53.25%	87.09%	83.99%
RAE 3	20.70%	43.48%	41.50%	43.47%	46.69%
RAE 4	27.10%	43.64%	42.87%	50.19%	49.03%
RAE 5	18.12%	33.82%	34.64%	39.21%	48.98%
RAE 6	18.61%	52.70%	45.87%	47.48%	52.98%
RAE 7	27.26%	58.99%	61.75%	73.39%	65.09%

Goal Met
Goal Not Met



Behavioral Health Screening or Assessment for Children in the Foster Care System



	FY 2017-18	FY 2018-19	FY 2019-20	FY 2020-21	FY 2021-22
RAE 1	5.85%	13.29%	13.57%	16.39%	13.12%
RAE 2	12.63%	15.76%	23.00%	18.60%	16.56%
RAE 3	7.29%	12.05%	12.17%	15.41%	14.88%
RAE 4	7.94%	24.93%	27.78%	33.11%	27.05%
RAE 5	6.58%	17.20%	23.70%	28.57%	28.93%
RAE 6	7.94%	13.59%	20.79%	17.82%	18.09%
RAE 7	14.93%	20.26%	21.51%	23.29%	16.12%

Note: This data does not include DH in SFY20-21

Goal Met
Goal Not Met



BHIP Data Review Discussion

- What barriers do members have to receiving care (including those related to SDoH)?
- What stands out to you as positive in the measures data? Negatives?
- How can the RAEs and/or HCPF support members?

RAE Presentations Summarized



BHIP RAE Presentations

RMHP - Rocky Mountain Health Plan, RAE 1:

Distributes the 20% of the Total Provider BHIP Distribution proportionally with participating providers based on the portion of all successful follow up that provider completed during the performance period.

Each provider's payment will therefore depend on:

- 1) Total BHIP revenue received from HCPF
- 2) Total successful follow-up for each metric across all providers
- 3) Number of successful follow-ups conducted by that provider

NHP - Northeast Health Partners, RAE 2:

- 1) Look at member-level data for the measure (visit dates, providers, care coordinator group, etc.)
- 2) Allocate incentives based on funds received and the where the visits occurred (85% of the incentive distribution)
- 3) Incentivize Care Coordination Entities for Support (15% of the incentive distribution)



BHIP RAE Presentations

COA - Colorado Access, RAES 3&5:

- 1) 50% Partnership Payment** – Top 100 providers that bill the most claims in the region receive a partnership payment. Payment is proportional to their percentage of the region’s total claims during the measurement period.
 - For example: If Provider A’s claims account for 7.8% of the region’s total claims volume for the year, Provider A will receive 7.8% of the total available Partnership Payment dollars
- 2) 50% Performance Payment** – Payment is proportional to the percentage of qualifying visits the provider performed for each metric.
 - For example: If Provider A performed 3.5% of all of the follow-up visits that occurred within 7 days of discharge from an inpatient hospital stay, they will receive 3.5% of performance half of the incentive dollars.

BHIP RAE Presentations

Health Colorado, RAE 4:

- 1) Evaluate top performers (Gather Best Practice) and bottom performers (Facilitated Improvement) for Each Measure
- 2) Improve Population Health measure performance as well as engagement in quality improvement activities.

CCHA - Colorado Community Health Alliance, RAE 6 & 7

- 1) Providers can earn funds proportional to their contribution to the achievement of BHIP measures.
- 2) Disbursement is contingent on RAE's achievement of target and receipt of funds for each indicator.

BHIP RAE Presentations Discussion

- How are BHIP performance dollars used to support providers and members?
- How can we improve equity in expectation and payment for performance measures when a low performing RAE meets their target and are paid for performance and a high performing RAE misses their target and does not get their financial incentive?

ACC Phase III Member Engagement

Katie Lonigro

ACC Communications & Project Specialist,
Cost Control & Quality Improvement



Open Comment

Next Steps and Wrap Up

Next Steps:

- Continue ACC Phase III discussions
- CAHPS survey results

Upcoming PMME Meeting:

- November meeting- cancel due to Thanksgiving holiday?
- December meeting- move to December 7th?