

Performance Measurement & Member Engagement (PMME) Subcommittee Meeting

May Meeting
5.25.2023



Colorado Department of Health Care Policy & Financing (HCPF) Mission

Improve health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.

PMME Conversation Guidelines

Reminder:

Non-voting members, please
use the chat only.

- Assume best intent.
- Be tough on issues, soft on people.
- Step forward/step backward so everyone participates.
- Avoid acronyms.
- Acknowledge what hat you're wearing.
- The answer to "but" is "yes"
- Be thoughtful and respectful.
- Mute yourself when you're not speaking and please use the chat feature when appropriate.

Agenda

3:00 - 3:10: Welcome, Introductions, and Housekeeping

3:10 - 3:30: ACC Phase III: Children and Youth

3:30 - 4:10: Health Equity Plan Update & Performance Metrics

4:10 - 4:25: Department's Response to PIAC Recommendations

4:25 - 4:30: Public Comment, Next Steps and Wrap Up





April Meeting Minutes

(ACC) Phase III: Children and Youth

Susanna Snyder

Child and Family Health Division Director, HCPF

Health Equity Plan Update & Performance Metrics

Aaron Green

Health Disparities and Equity, Diversity & Inclusion
Officer, HCPF

Department's Response to PIAC Recommendations

Mathew Sundeen

ACC Program Management Section Manager, HCPF

Department Response to PIAC Recommendations on Well Child Visits



PIAC Recommendations

- 1. Improve Education about Well Child Visits**
- 2. Improve NEMT**
- 3. Extend Office Hours for Well Child Visits**
- 4. Partner with Schools**
- 5. Support State Well Child Visit Legislation**

Improve Education about Well Child Visits

PIAC Recommendation

- Use communications about EPSDT as an opportunity to improve education about well child visits

Department Response

- RAEs promote well child visits through KPI incentive
- RAEs responsible for providing info about EPSDT
 - Annual EPSDT Outreach Plan and Quarterly Reports.
 - Department will explore revising deliverables to track dissemination of well child visit information
- Will improve well child visits metric in ACC Phase III

NEMT

PIAC Recommendations

- Direct RAEs to help members access NEMT
- Track NEMT vendor reliability

Department Response

- Section 10.2.13 requires RAEs to establish relationships with NEMT entities and implement initiatives to improve efficiency
- Contract requires RAEs to provide NEMT information to members and providers
- The Department contracts directly with NEMT vendors and monitors performance
- <https://www.healthfirstcolorado.com/nemt/>

Extended Office Hours for Well Child Visits

PIAC Recommendation

Require RAEs to ensure that a certain percentage of PCMPs in their network offer extended office hours reserved for well child visits

Department Response

- RAE contracts currently contain many standards and considerations for RAE PCMP networks including number of members, expected utilization, provider specialty, geographic location, provider quality, diversity and cultural responsiveness.
- Individual PCMPs must provide care coordination, 24/7 phone coverage, availability for appointments on weekends or outside of typical work or school hours (section 9.2.1.10)
- The Department will not development mandatory requirements related to scheduling of after hours appointments

Partner with Schools to Support Well Child Visits

PIAC Recommendations

- The PIAC recommended that the Department add a section to one of the ACC Program RAE deliverables to collect specific actions taken by the RAEs to partner with schools regarding well child visits.

Department Response

- The Dept requires RAEs to form relationships with the Health Neighborhood
- RAEs report on community partnerships in Health Neighborhood deliverable
- The Department will update health neighborhood deliverable for RAE reporting specific partnerships and collaboration efforts with schools.

Support Well Child Visit Legislation

PIAC Recommendation

- PIAC recommended that if legislation is introduced regarding a requirement for a well child visit at age-appropriate intervals, the Department support the legislation.

Department Response

- The Department has a standard review process for any proposed legislation. If legislation is introduced relative to well child visits, it will be subject to the same process.

Next Steps and Wrap Up

Next Steps:

- Continue ACC Phase III discussions

Upcoming PMME Meeting:

- June 22, 2023
- PIAC Summer recess July 2023.
 - Should PMME align its recess with PIAC July 2023?