

Performance Measurement & Member Engagement (PMME) Subcommittee Meeting

February Meeting
2.27.2025



Colorado Department of Health Care Policy & Financing (HCPF) Mission

Improve health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.

PMME Conversation Guidelines

Reminder:

Non-voting members, please
use the chat only.

- Assume best intent.
- Be tough on issues, soft on people.
- Step forward/step backward so everyone participates.
- Avoid acronyms.
- Acknowledge what hat you're wearing.
- The answer to "but" is "yes"
- Be thoughtful and respectful.
- Mute yourself when you're not speaking and please use the chat feature when appropriate.



January Meeting Minutes

Agenda

3:00-3:10 Welcome, Introductions, and Housekeeping

3:10-3:25 Performance Pool Data Review

3:25-3:55 Department of Corrections (DOC) Performance Pool Metric

3:55-4:25 ACC Phase III Care Coordination Changes: Member FAQ

4:25-4:30 Public Comment, Next Steps and Wrap Up



Performance Pool Data Review

Nicole Nyberg, HCPF



Department of Corrections (DOC) Performance Pool Metric

Matt Pfeiffer, HCPF



DOC Metric Update

Matt Pfeifer, HCPF



Metric: Behavioral Health Engagement for Members Releasing from State Prisons

- Part of the Performance Pool incentive funds
- Developed with BHIS to comply with SB19-222
- Definition: Percentage of members releasing from a Department of Corrections (DOC) facility with at least one billed behavioral health capitated service or short-term behavioral health visit within fourteen (14) days.
- Statewide metric
- Six (6) month delay for claims runout

DOC Metric

Information Workflow

- Data sharing agreement between DOC and HCPF
- DOC ensures members are enrolled prior to release and sends a roster to HCPF multiple times a week
- Rosters include release date (scheduled or actual) and some clinical information
- HCPF systems identify the *anticipated RAE* and sends RAEs and MCOs the rosters daily
- All work is automated

DOC Metric

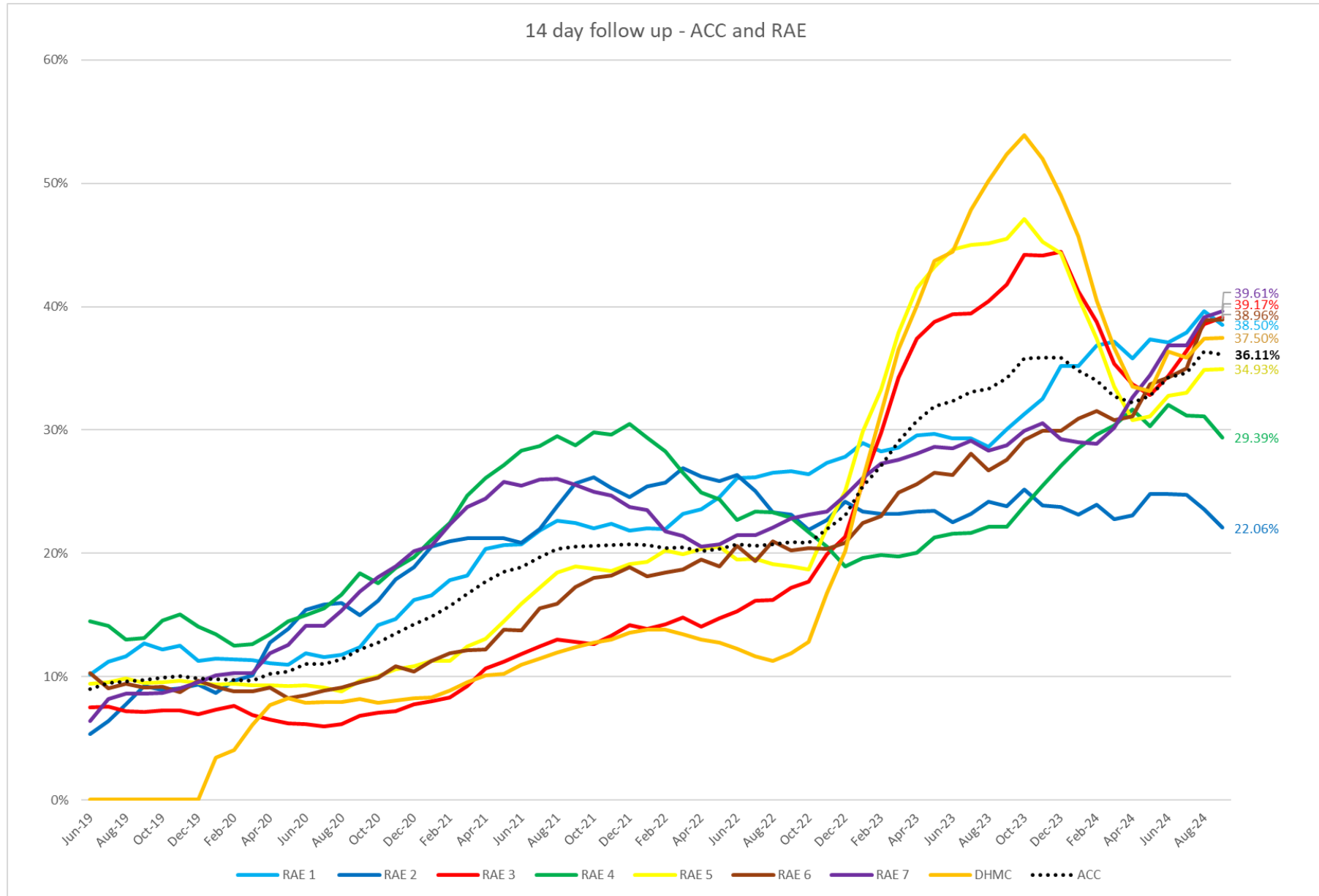
Effectiveness/Best Practice

- Developed with significant stakeholder input
- Regular reporting to the stakeholders (BHIS) that help develop the metric
- Regular collaboration between RAEs, HCPF and DOC to improve performance on the metric
- Specifications unchanged since it's development which helps increase its usefulness as a monitoring tool

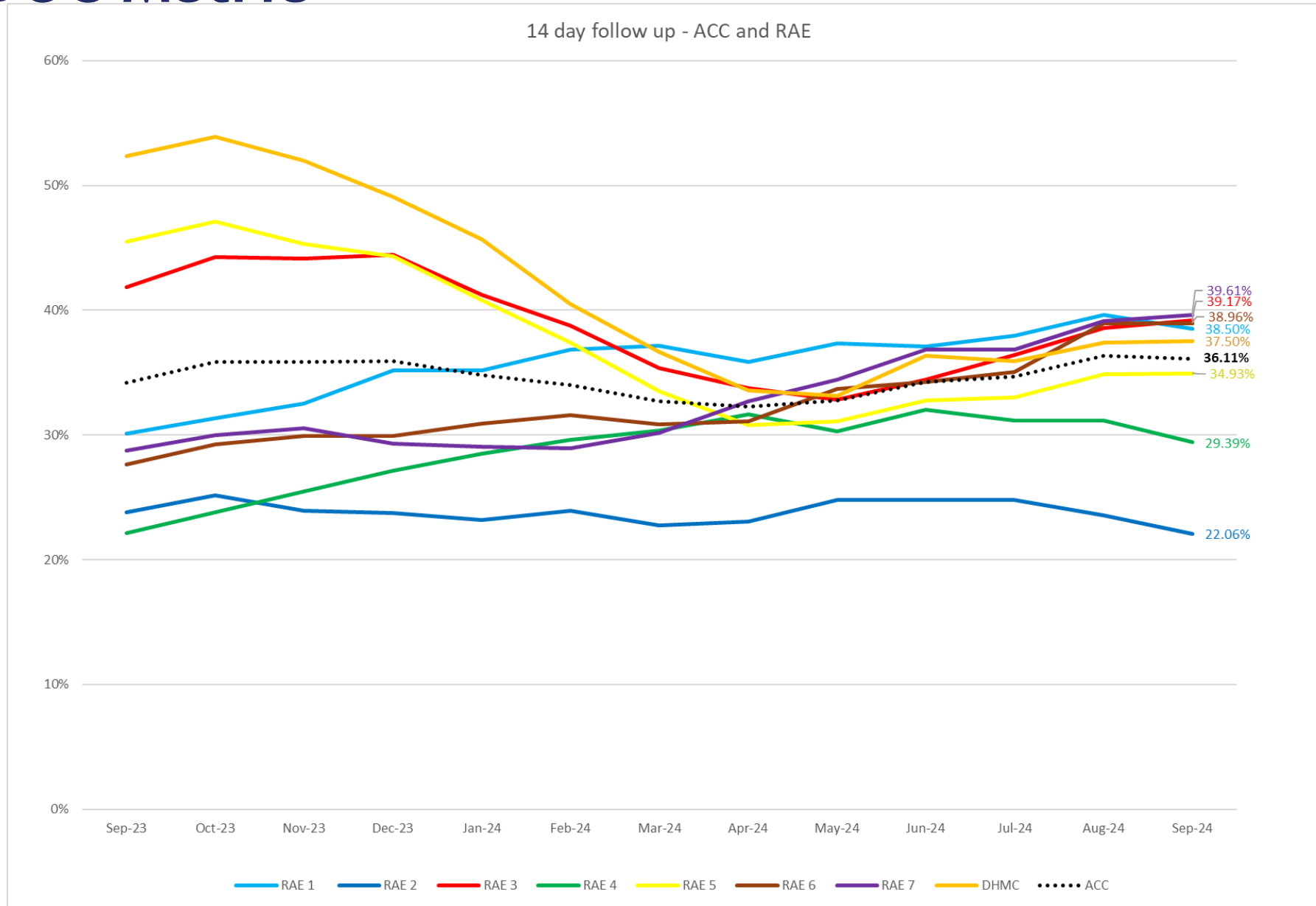
DOC Metric

- Calculated over the fiscal year and as a rolling 12-month rate for analysis
- Initial rate in June 2019 was 9.02%
- The target for FY24-25 is 34.28%
- The current rate through September 2024 is 36.11%

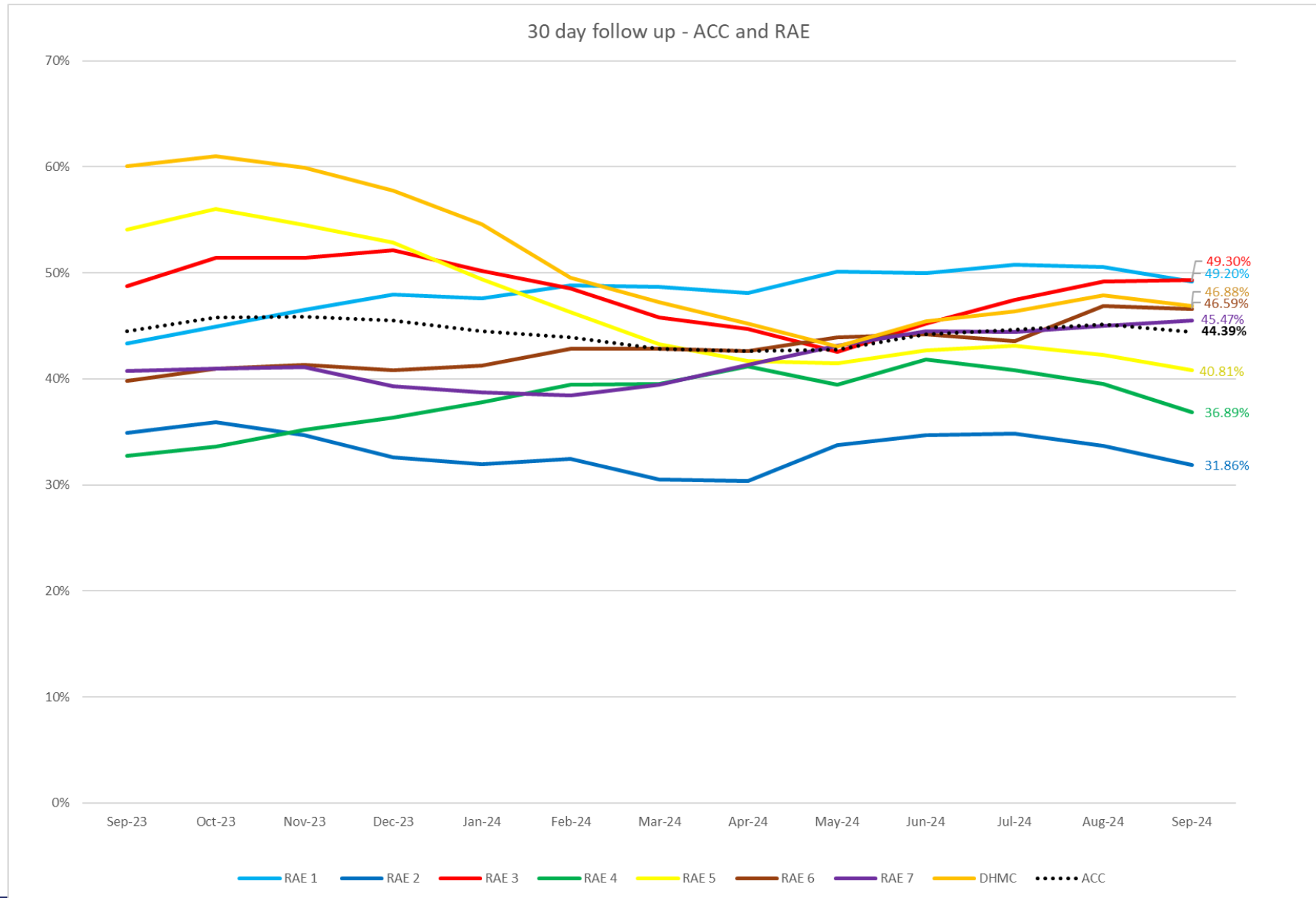
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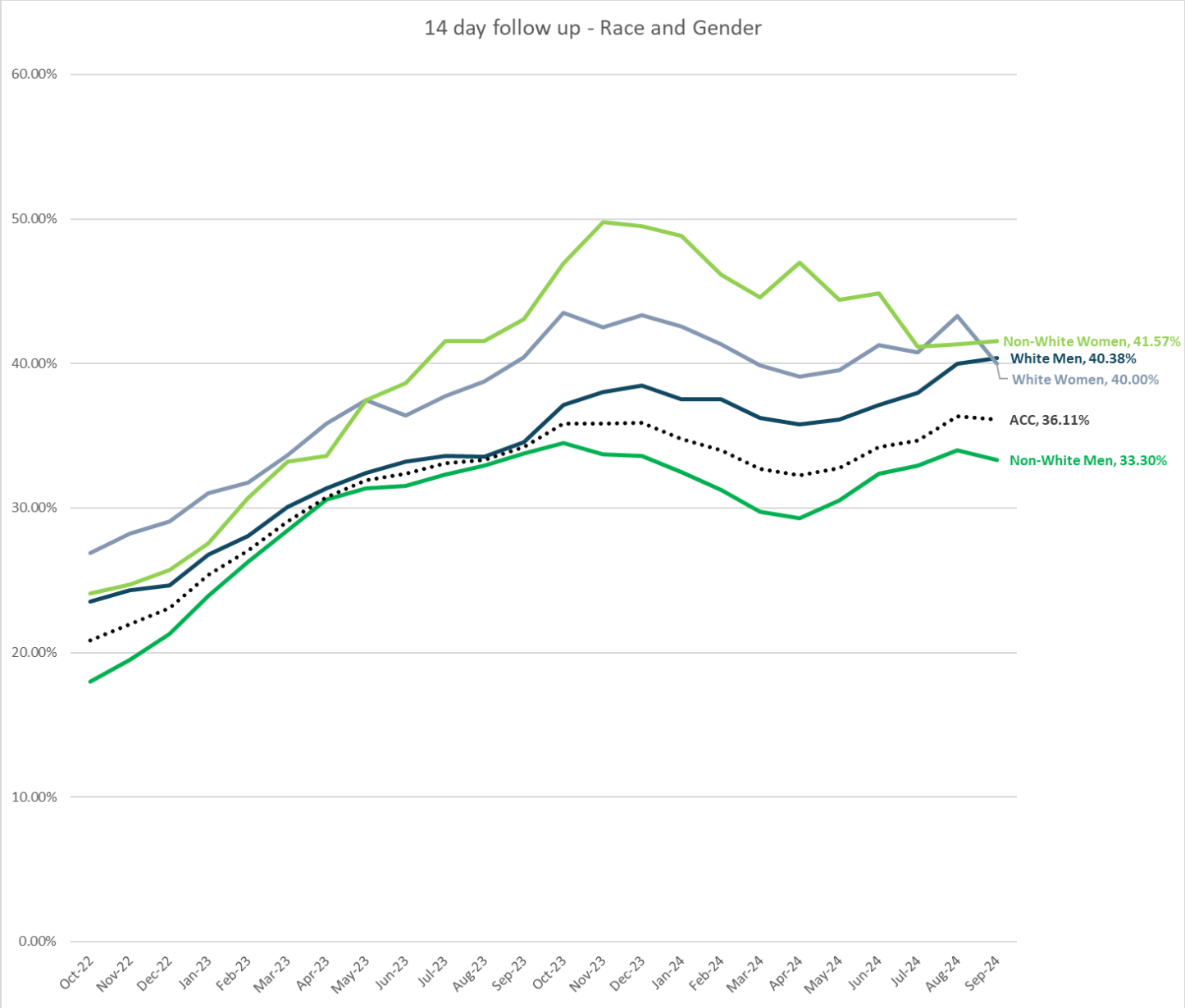
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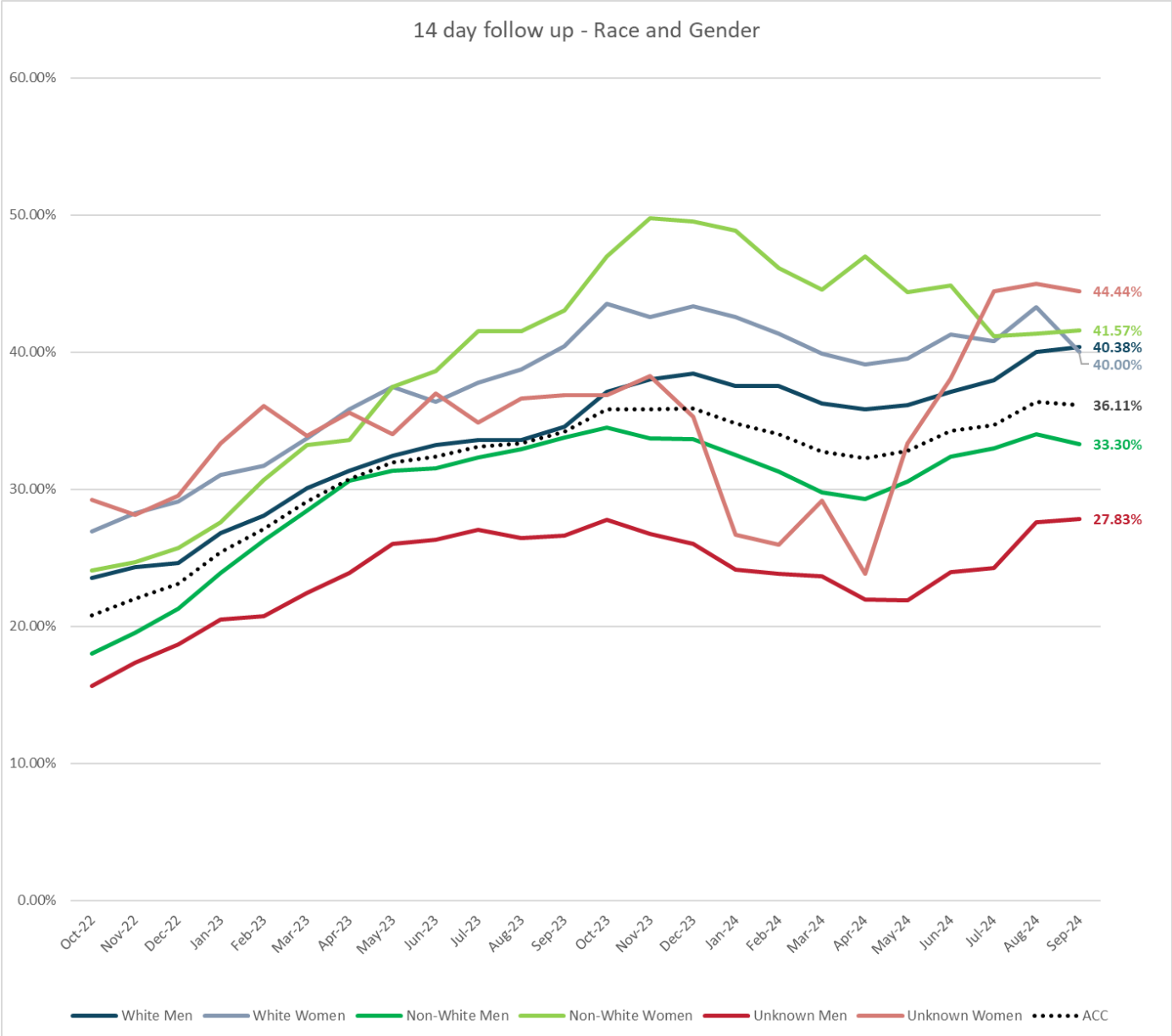
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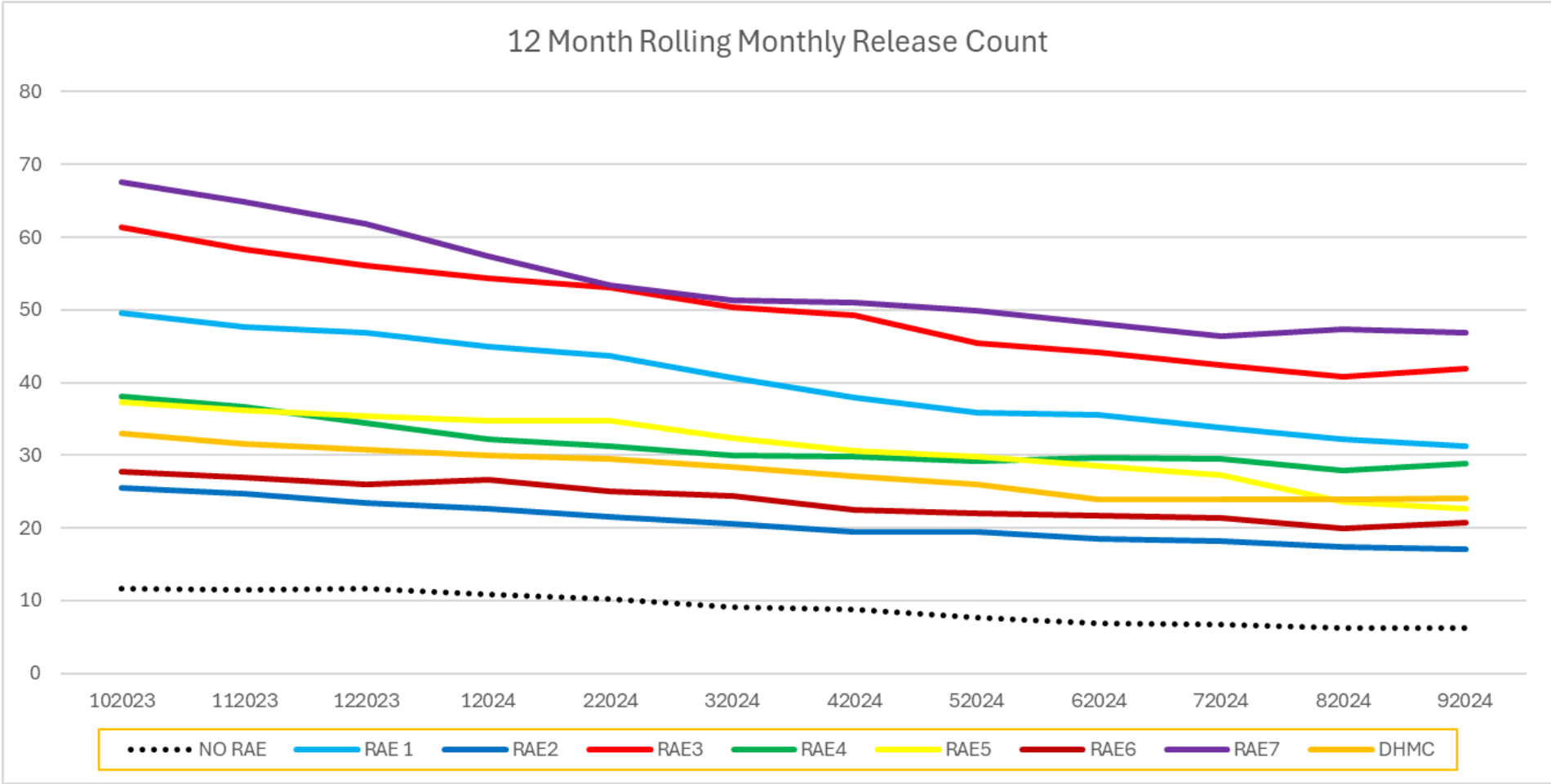
DOC Metric



DOC Metric



DOC Metric





Questions?

ACC Phase III Member FAQ

Katie Lonigro, HCPF



Open Comment



Next Steps and Wrap Up

Next Steps:

- Consumer Assessment of Healthcare Providers and Systems (CAHPS) Review
- Phase III Evaluation Plan-Feedback

Upcoming PMME Meeting:

- March 27th, 2025