

Performance Measurement & Member Engagement (PMME) Subcommittee Meeting

March Meeting
3.24.2022



Meeting Objective

- The goals of this meeting are:
 - Discuss and review learnings from the well child visit work
 - Review updated key performance indicator (KPI) data

Colorado Department of Health Care Policy & Financing (HCPF) Mission

Improve health care equity, access and outcomes for the people we serve while saving Coloradans money on health care and driving value for Colorado.

PMME Conversation Guidelines

Reminder:

Non-voting members, please
use the chat only.

- Assume best intent.
- Be tough on issues, soft on people.
- Step forward/step backward so everyone participates.
- Avoid acronyms.
- Acknowledge what hat you're wearing.
- The answer to "but" is "yes"
- Be thoughtful and respectful.
- Mute yourself when you're not speaking and please use the chat feature when appropriate.

Agenda

3:00 - 3:05: Welcome, Introductions, and approval of February Minutes

3:05 - 3:15: Update from PIAC

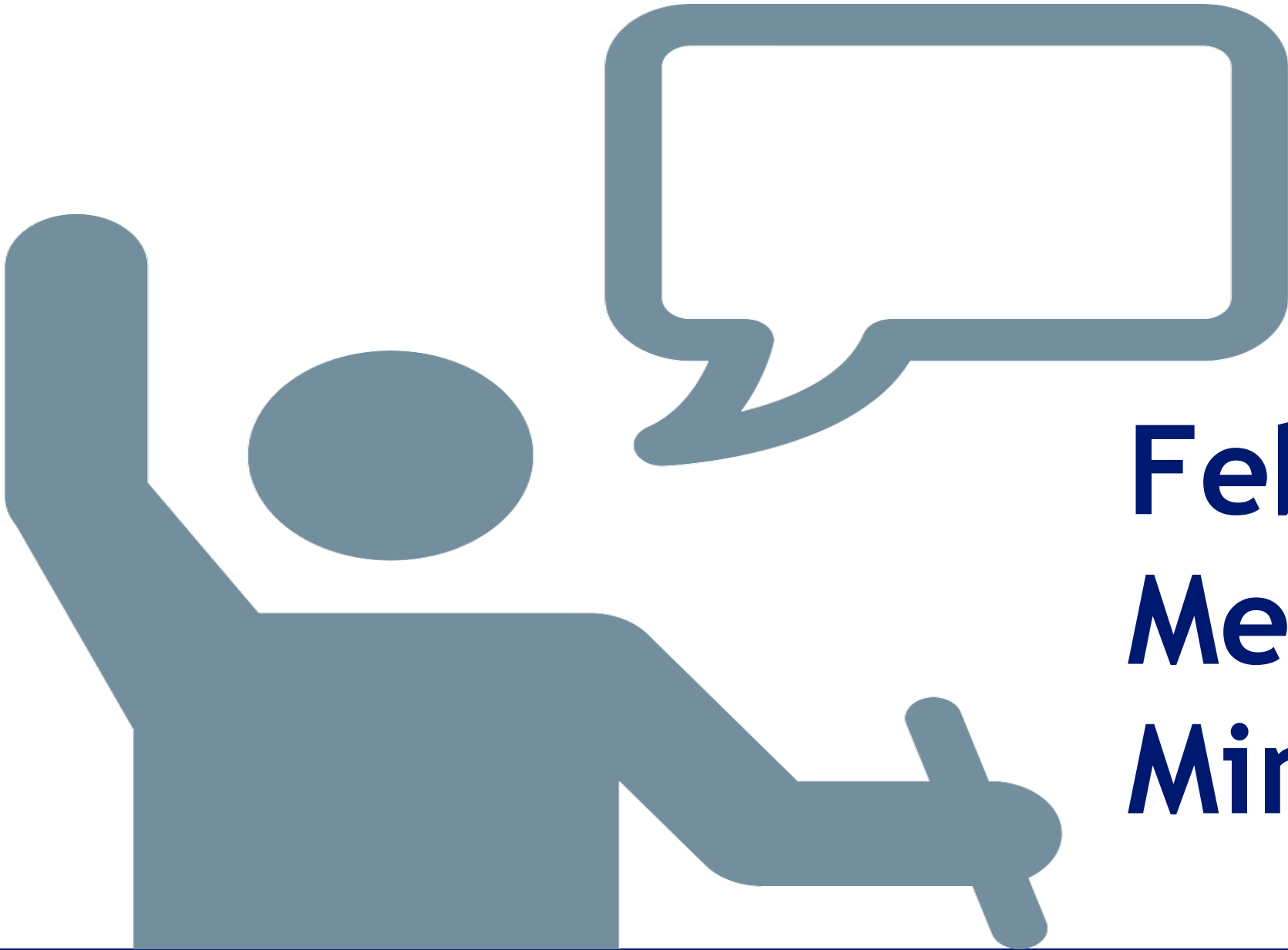
3:15- 3:45: Well Child Data update and Member Survey Review

3:45 - 4:00: Well Child Visit Learnings and Recommendations Discussion

4:00 - 4:20: Discussion and Next Steps

4:20 - 4:25: Public comment

4:25 - 4:30: Wrap Up



February Meeting Minutes

March ACC PIAC Update

PIAC meeting notes and slides can be found [here](#).

March PIAC Update

1. Update on HCPF's Health Equity Plan - Aaron Green
2. ACC (Accountable Care Collaborative) 101
 - Level set on ACC 2.0 in order to start planning for ACC 3.0
3. RAE Presentations
 - RAEs discussed work in ACC 2.0

Well Child Visit Data

Well Child Visit Data Member Survey Results

Well Child Visit Data

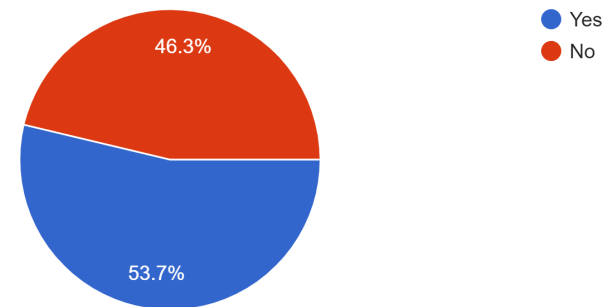
Sabine Durand, HCPF
Matthew Vance, HCPF

Well Child Visits Member Survey

Well Child Visits Member Survey

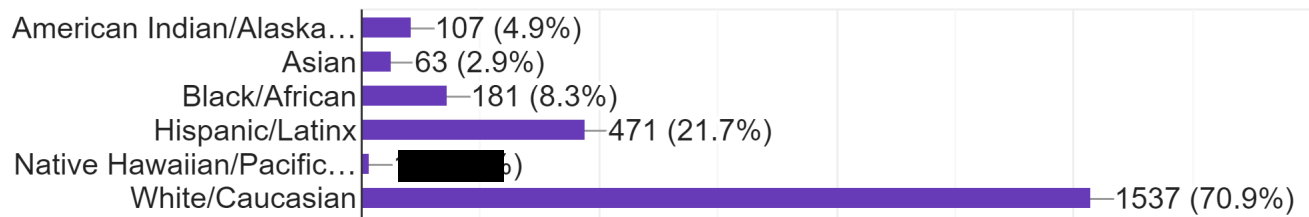
- Health First Colorado Members and CHP+ Members
- 2,281 total responses total
 - 1,226 responses from Members responsible for the care of a child under 18 years old.

Are you responsible for the care of a child under 18?
2,280 responses



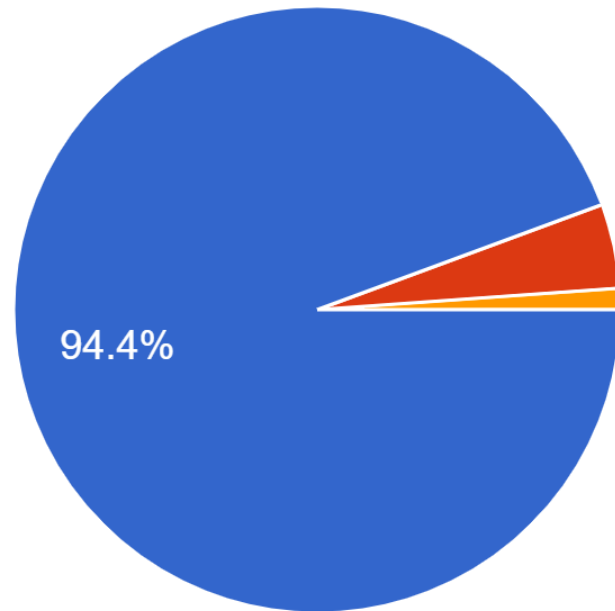
How else might you describe yourself?

2,168 responses



Do your children receive well-child check-ups with their doctor?

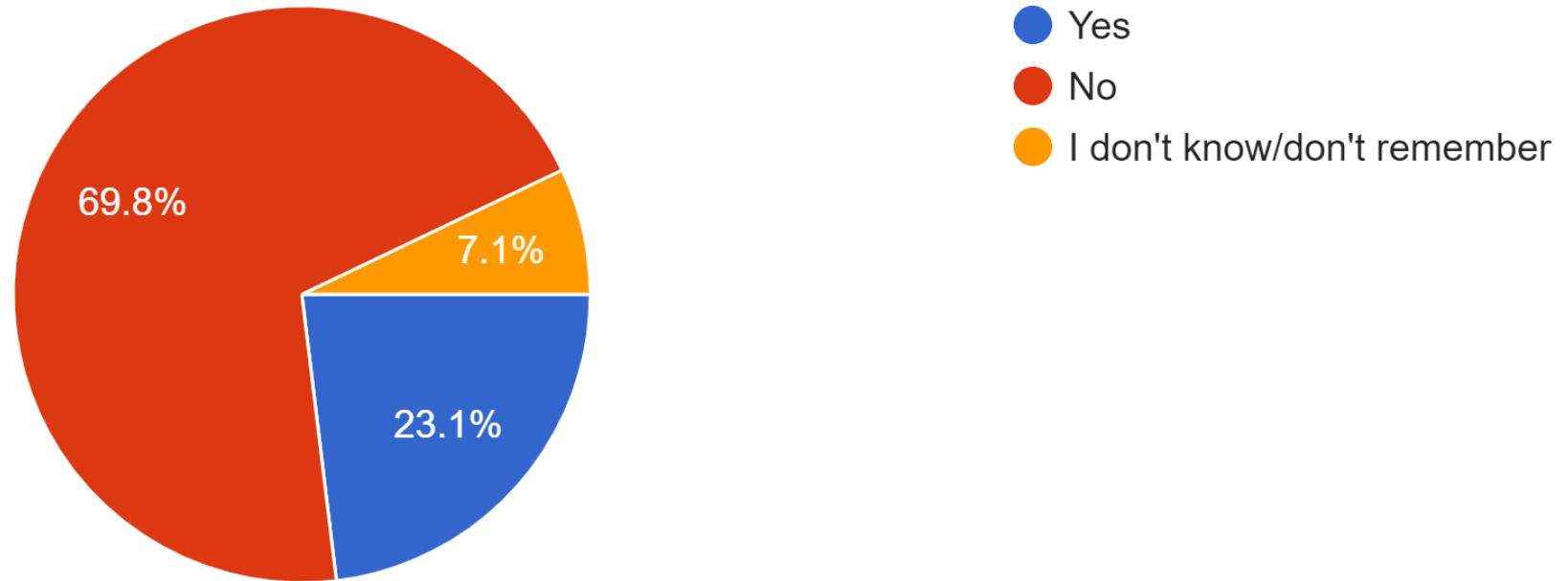
1,226 responses



- Yes
- No
- I don't know/don't remember

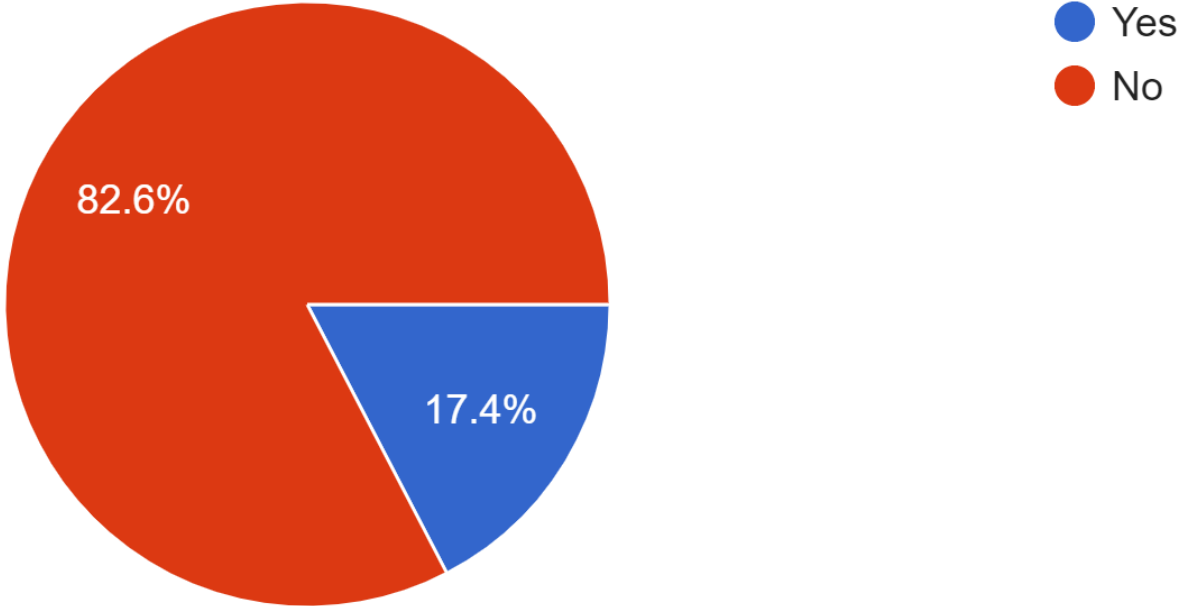
Have any of your children ever missed their recommended well-child check-up?

1,226 responses



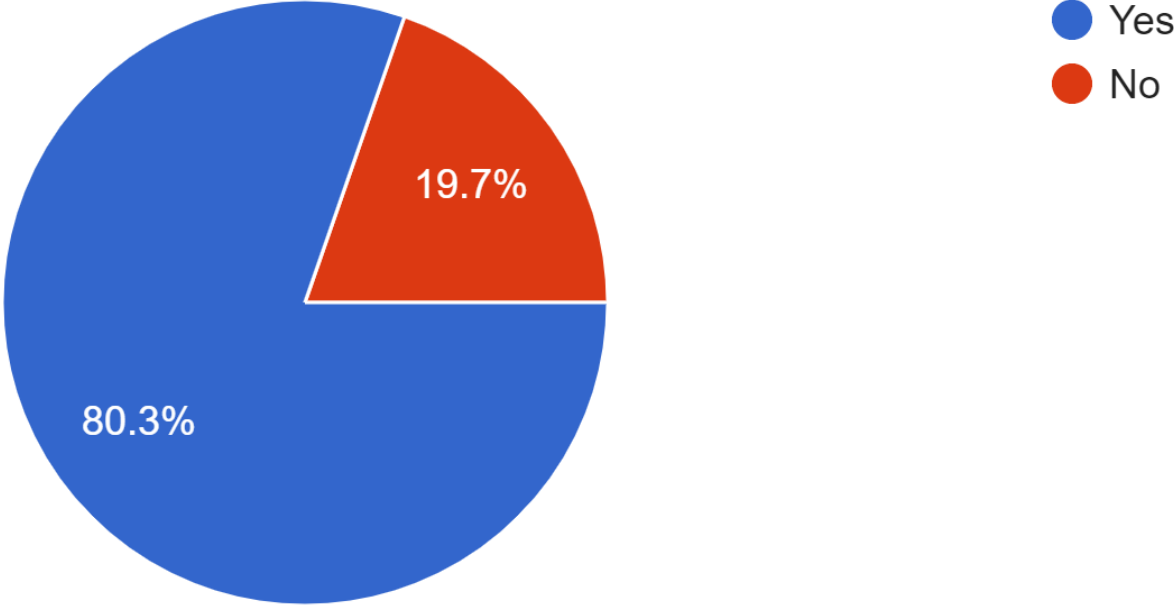
Have you had any difficulty scheduling well-child check-ups for your children?

1,226 responses



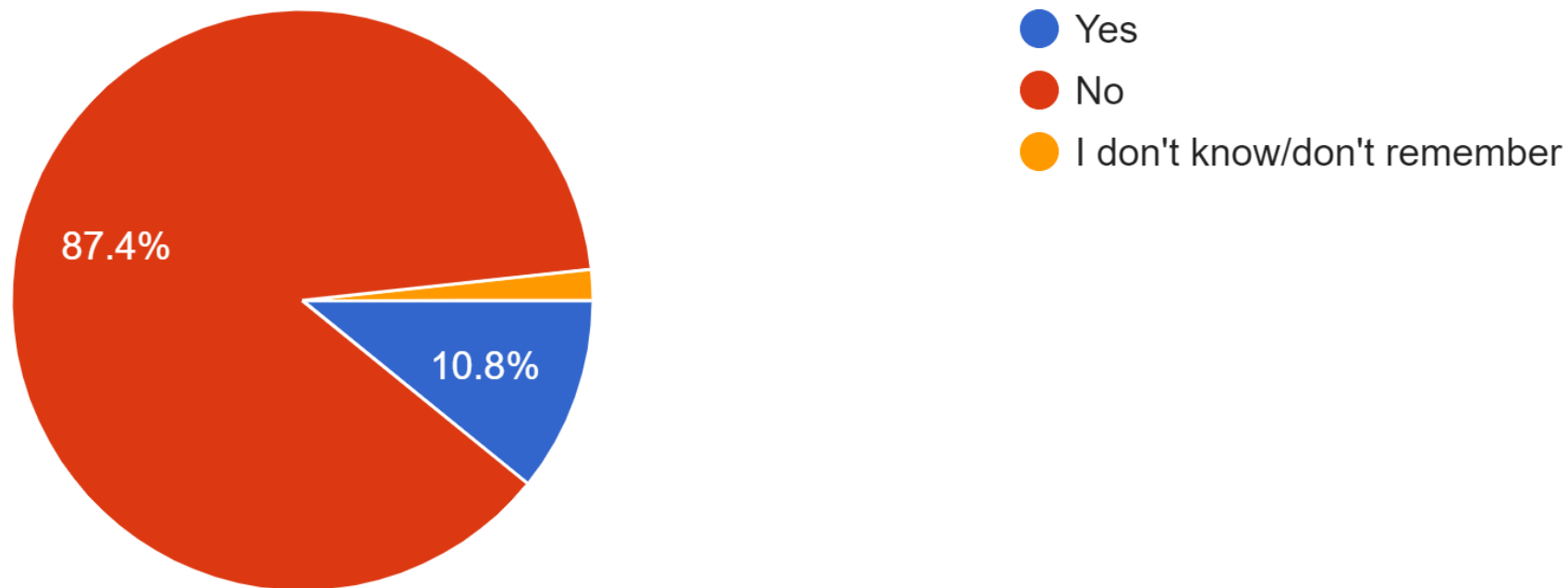
Are appointments generally available at times or on days that work with your schedule?

1,226 responses



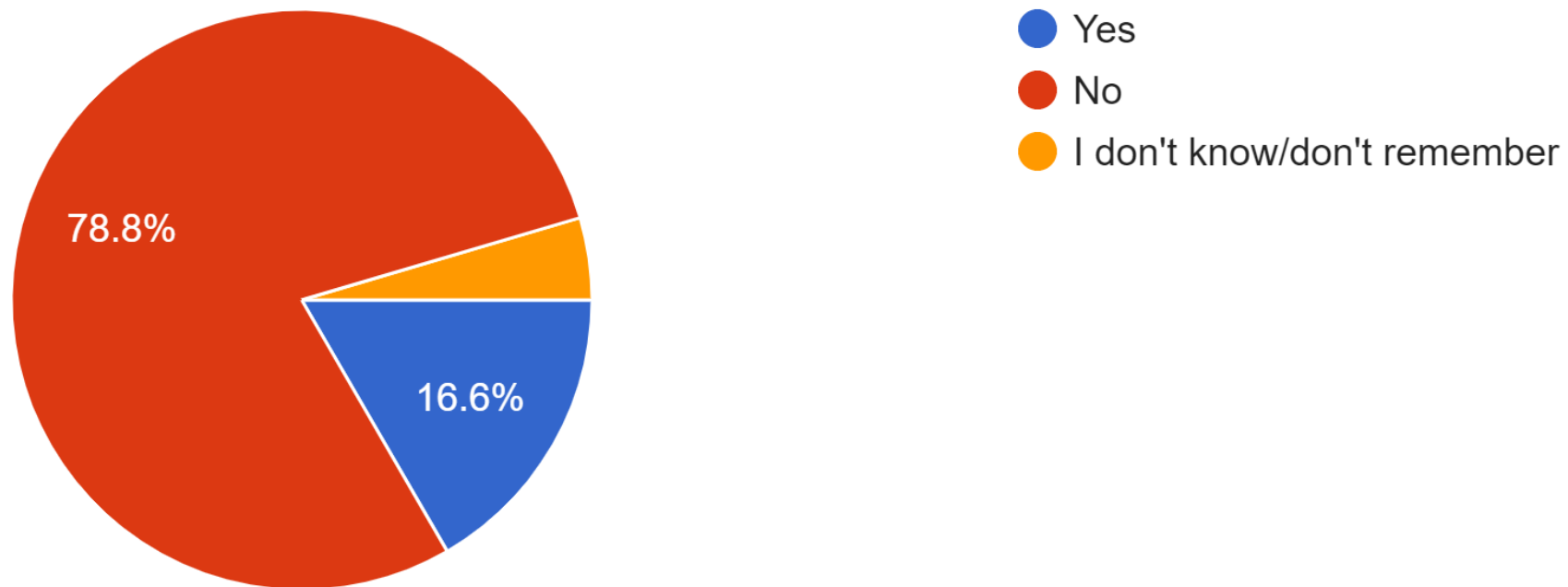
Have you had any problems finding transportation to well-child check-ups?

1,226 responses



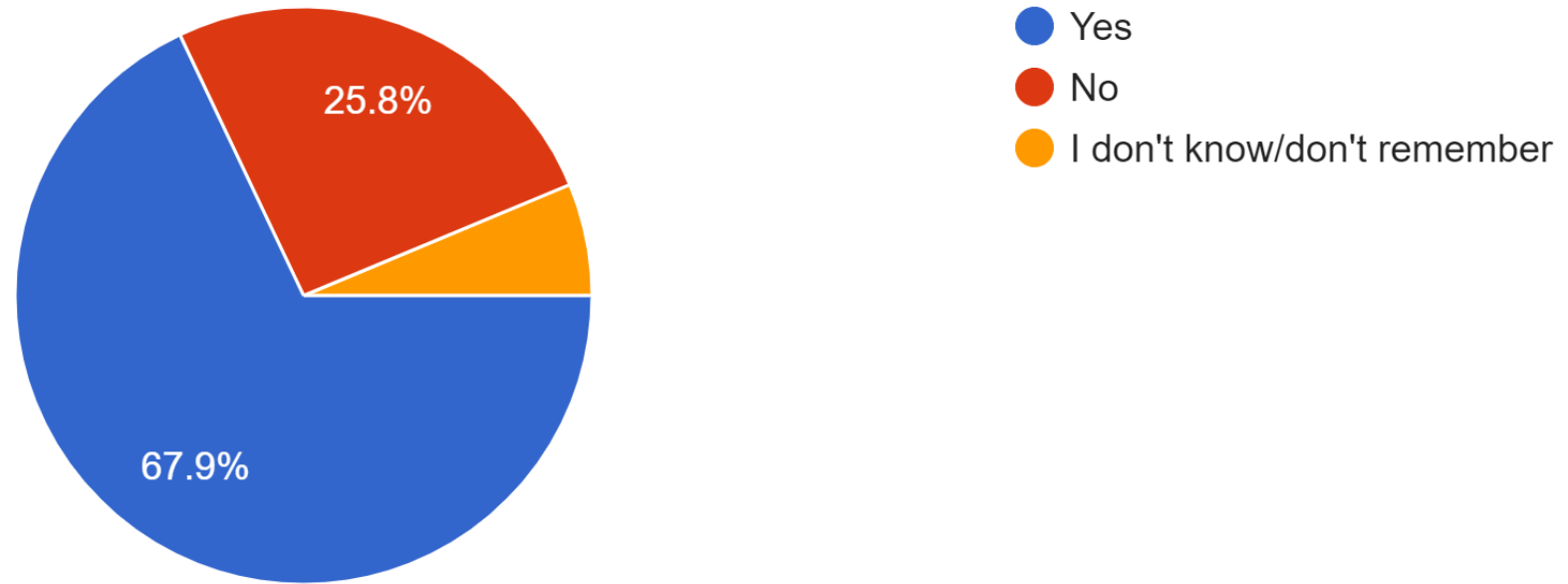
Has anyone offered you help with transportation to well-child check-ups?

1,226 responses



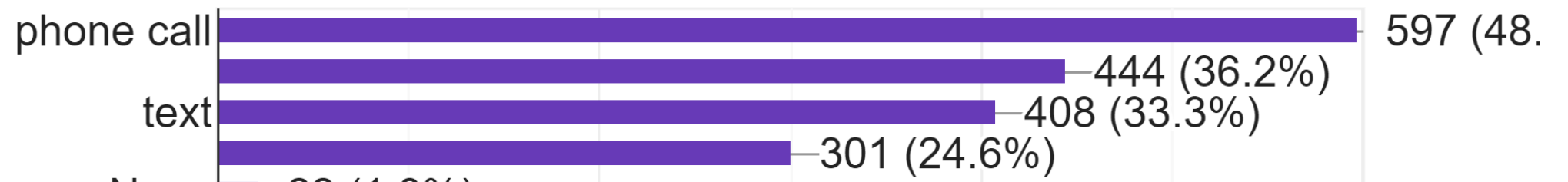
Does your child's doctor's office remind you to schedule well-child check-ups?

1,226 responses



If yes, how do they remind you?

1,226 responses



What would make it easier for you to bring your children in for their well-child check-ups?

The top three response categories

- Appointment availability/convenient days and times
- Reminders for appointments
- Transportation

Other response categories include:

- Bringing all children in at the same time for their appointment
- Childcare for the other children
- Timing of visits
- Convenient location of provider
- Office staff

Questions?