

Performance Measurement & Member Engagement

June Meeting

June 25, 2020

Agenda

3:00 - 3:10 Roll call and approval of *May's* minutes

3:10 - 3:15 Discuss/vote on July meeting and purpose

3:15 - 3:45 Wrap up the APM COVID measure discussion

3:45 - 4:25 Brainstorm how to improve the prenatal KPI

4:25 - 4:30 Next steps

Roll Call & Meeting Minutes

July: To Meet or Go on “Vacation”?

Potential Agenda If We Meet:

- Scope of work: Develop topics to cover for next 6-12 mos. and how to be most impactful time-wise
- Recommendation process
- Discuss onboarding new Medicaid members in August

Vote?

APM Wrap Up

APM Summary from Last Time

Three COVID measures were proposed:

- (1) Participation in clinical trials
- (2) Provider engagement and outreach with high risk members
- (3) Telemedicine utilization

APM: Telemed COVID Measure

In May, we talked about the following:

- Should it be a structural measure or a clinical measure?
- Any measure created should circumvent the changing nature of the pandemic
- Audio is very important in addition to video telemed
- Measure what matters to members (ease of access for some, safer during pandemic, follow up's for medications)

APM: Telemed COVID Measure

- Providers must already be collecting and reporting this data. We can't ask for new information from providers.
- What problem do we want to narrow in on? (e.g., decline in no show rates, decline in ED utilization, utilization among members with barriers)
- Do we want one quantitative measure or several types of qualitative data? (structural measure)?
- Other questions or ideas?

Prenatal KPI

Prenatal KPI: Definition

- Percentage of members with at least one prenatal visit in the 40 weeks prior to delivery out of all live birth deliveries that performance period (which is a rolling 12-months).
- Members must be enrolled in Medicaid at least 30 days before delivery

Prenatal KPI: Today's Objective

- To start identifying an improved methodology for calculating the Prenatal Engagement KPI.
- We do NOT have to finalize anything today.
- What's the on the table? Both small adjustments or even large changes to this measure.
- Ideas gathered today and in the following weeks will be presented to the RAEs for feedback.

Prenatal KPI: The Challenge

- Most services that pregnant women and new mothers receive are difficult to measure because they are “bundled” and reimbursed globally, meaning a doctor receives one rate for all services provided.
- As a result, the Department doesn’t get a bill with line items for the specific services received.
- In short: We can’t track visits or specific actions like assessments that providers administered using claims data.

Prenatal KPI: Outside the Bundle

- Complications of pregnancy
- Depression screens for pregnant and post-partum women
- Lab tests
- Prenatal testing (e.g., ultrasounds)
- Initial antepartum visit

A more detailed list can be found [here](#).

Prenatal KPI: Less Than Perfect

- The current KPI does not clearly indicate when prenatal visits happened
- It doesn't adjust for high-risk pregnancies. One prenatal visit isn't adequate especially for women with more risk factors.
- Women who sign up for Medicaid when delivering aren't included, if we wanted to capture any type of broader perinatal care
- Prenatal visits are still a measure of access not health outcomes - what is our ultimate goal?

Prenatal KPI: Related Measures

- Performance pool: Premature Birth Rate (< 37 weeks)
- CMS Core Measures: Low birth weight (< 2500 grams, NQF 1382)
- Maternity bundled payment pilot: Measures are in development now
- Maternity programming: 5 components

Prenatal KPI: Discussion

- What outcomes matter most to members in terms of prenatal and perinatal care?
- After deciding what we should measure, how can we measure it?
 - What data sources are available?
 - What are the advantages/disadvantages?
- What are questions or ideas do you have to adjust or change this measure?

Prenatal KPI: Ideas

	Feasible	Maybe	Not Feasible
HEDIS Measures			
WIC/SNAP Data			
Labs			
ADT Hospital Data			
eCQMs			
Potentially Avoidable Maternal Complications			
PRAMS / survey data			
Depression screens			
Maternal morbidity			
NEMT			
Other ideas?			

Next Steps