

Performance Measurement and Member Engagement
PIAC Subcommittee
Agenda

| Meeting Information | | | |
|--------------------------|--|-----------------------|---|
| Date | Thursday, March 25, 2021 | Time | 3:00 – 4:30 PM |
| Location | Virtual attendance only | Call-in Number | 253-215-8782 or 346-248-7799 Meeting ID: 939 1214 7561 Passcode: 385864 |
| | | Webinar link | https://zoom.us/j/93912147561?pwd=eG1xR2JLMmZmeDU0VXhwU051dnZjdz09 |
| Committee Purpose | Discuss best practices and challenges to improving quality and health outcomes for ACC members and make recommendations for the ACC PIAC and the Department with regard to quality. | | |
| Meeting Purpose | The primary purpose of this meeting is to: (1) review behavioral health equity data from the revised dashboard (version 2.0); discuss key take-aways and next steps to better understanding the data and how it compares to what is happening in practice; (2) follow up on PMME's CAHPS survey recommendation including ideas for next steps on efforts specific to member engagement and experience. | | |

| Meeting Agenda | | | | |
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| Item No. | Time | Owner | Description | Attachment |
| 1 | 3:00 – 3:05 | BP | Introductions | |
| 2 | 3:05 – 3:10 | LM | Updated group conversation guidelines | |
| 3 | 3:10 – 3:15 | BP | Approval of minutes | 1 |
| 3 | 3:15 – 4:00 | BP/DK/LM | Behavioral Health Equity Dashboard 2.0 review. Discussion of key take-aways, questions, and next steps. | 2 |
| 4 | 4:00 – 4:25 | LM/BP | Member engagement and CAHPS follow up conversation | |
| 5 | 4:25 – 4:30 | BP/CS | Next Steps | |

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Megan Comer at 303-866-2246 or megan.comer@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.