



MINUTES OF THE MEETING OF THE Performance Measurement and Member Engagement (PMME) Committee

253-215-8782 or 346-248-7799

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May 25, 2023

1. Welcome, Introductions and Housekeeping

Christina Suh (CS) did a roll call of voting Committee members.

Voting Members Present: Christina Suh (Phreesia/CHCO), Jill McFadden (Front Range Health Partners), Daphne McCabe (Boulder County Public Health), Jennie Munthali (CDPHE), Bob Conkey (Health First Colorado member), Samuel Herbert (Wray Community District Hospital), Janelle Jenkins (Health First Colorado member), Luke Wheeland (The Arc), Brent Pike (Health First Colorado member).

Voting Members Absent: Bethany Pray (CCLP), Ealasha Vaughner (Health First Colorado member), Greta Allen (Colorado Blueprint to End Hunger), Brandon Ward (Jefferson Center for Mental Health), Jennie Munthali (CDPHE).

HCPF Staff: Erin Herman, Nancy Mace, Susanna Snyder, Caleb Pykkonen, Lauren Landers-Tabares, Katie Lonigro, Matt Sundeen, Aaron Green.

Other Participants: Andrea Loasby, Sophie Thomas, Lauren G, Amy Yutzy, Emilee Kaminski, Saskia Young, Edward Arnold, Amy Becerra, Brandon Arnold, Michelle Blady, Melissa Fisk, Laurel, Samantha Fields, ReNae Anderson, Sarah Lambie, Anna Pittar-Moreno, Alee LaCalamito, Kellen Roth, Matt Morrison, Jessica Cabral, Andrea Loasby, Sophie Thomas, Lauren G., Amy Yutzy, Melissa Schuchman, Nicole Gartner, Camila Joao, Jason Shotwell, Kathryn Morrison, Laura Johnson, Clara Cabanis, Devin Kepler, Michaela Smyth, Katrina Chaffin, Katie DeFord,

A quorum of voting members was present.

The April meeting minutes were approved. There were no abstentions.

Daphne McCabe provided a brief update from the May PIAC meeting.

- Additional PIAC [meeting materials](#) are located on the HCPF website.



2. Accountable Care Collaborative (ACC) Phase III: Children and Youth (Susanna Snyder, HCPF)

Susanna Snyder (SS) led a discussion regarding [initiatives to support children and youth in ACC phase III](#).

The Department is developing a standardized child benefit to address different needs at different levels of complexity.

- Children and youth vision: Build a system of care that is family-centered, trauma-informed and complete across the continuum for children, youth, families and caregivers that recognizes the distinct needs of this population-- from identification of need to treatment.
- HCPF has spent the last eight months researching models from other states.
- As a result of the research HCPF proposes to develop a Standardized Child Benefit to address different needs at different levels of complexity
 - An example is the [Texas Resilience and Recovery Model](#).
 - This creates a continuity of care.
 - Care Coordination would be its own level.
 - The model promotes: simplified system, reduction in regional variability, framework to identify missing or hard to access services, improve member and provider experience.
 - Model intersects with APRA projects.
 - We have two years to build out the model. This will take time to work as a community and build out the content

PMME committee members shared the following feedback:

- The model is moving in the right direction but questioned how this will be done.
- This sounds encouraging.
- A committee member asked about families who don't want this- how will this be handled?

3. Health Equity Plan Update and Performance Metrics (Aaron Green, HCPF)

Aaron Green (AG) provided an [update](#) to the committee regarding the HCPF Health Equity Plan and a health equity lens and decision-making framework.

- HCPF Department pillars: Member health, care access, operational excellence and customer service, Health First Colorado value, affordability leadership, and employee satisfaction.
- HCPF cannot do this work without a workforce that is representative of Colorado.

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- The RAEs will provide a health equity plan for their region at the end of this year.
 - RAEs are responsible for sharing the strategies for their region to reduce disparities.
- The statewide health equity dashboard is live. Moving forward this dashboard will be shared at public meetings.
- Statewide Health Equity Task Force.
 - 60 ambassadors focused on addressing health disparities and provide actionable recommendations to HCPF.
 - Representatives from all RAEs.
 - At the July Statewide Health Equity Task Force meeting a live demonstration of the health equity dashboard will be presented. Members are welcome to attend that meeting.
 - HCPF cannot share Tableau as it has Member data. HCPF is still working on a public facing dashboard.
- Health equity will be embedded in ACC Phase III.

AG shared a health equity lens and decision-making framework.

- HCPF has embedded this lens into the stakeholder work we do.
- If we are talking about a group, we should include them in the discussion.
- Five Is of equity, diversity, inclusion and accessibility: Innovation, Intent, Interaction, Impact, and Implementation.
- AG shared ten Equity Lens questions:
 1. How are people from different underserved groups affected by this issue?
 2. What does the data tell us? What is missing from the data?
 3. How can those most adversely affected by the issue be actively involved in solving it?
 4. How will the proposed policy, practice or decision be perceived by each group?
 5. If this policy is adopted, who is burdened most and who benefits most?
 6. If funding is involved, how do we ensure equitable distribution of resources across geographic areas?
 7. If this policy is adopted, what are the health inequities, barriers or negative outcomes involved in the problem being examined?
 8. Historically, how has our use of data impacted disenfranchised communities we seek to serve? How does this decision address this?
 9. How can we ensure that this policy results in inclusive, equitable and accessible solutions?
 10. What must we do differently to center equity?
- PMME committee members shared in the chat which equity lens question feels the most important to them.

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- PMME committee members would like to continue discussions regarding this framework and would like to view the health equity dashboard.

4. HCPF response to PMME’s Well Child visit Recommendations.

Matt Sundeen shared [HCPF’s response to PMME’s recommendations](#) regarding well child visits.

- The response will be finalized and presented to the PIAC.

5. Public Comment

CS opened the meeting to the public for comment.

- There were no comments.

6. Wrap Up/Next Steps (Christina Suh, PMME Co-Chair)

- The committee would like to continue discussing health equity in future meetings.
- The next PMME Meeting is on June 22, 2023.
- The committee all agreed to take a July recess to be in line with the PIAC.
 - The July 27, 2023, PMME meeting is cancelled.

