



COLORADO

Department of Health Care
Policy & Financing

MINUTES OF THE MEETING OF THE Performance Measurement and Member Engagement (PMME) Committee

Meeting Link:

<https://us02web.zoom.us/j/88287385917?pwd=aOXKDgBaYlPSqdb9r7jehfuUE6mYj8.1>

Zoom Meeting

Dial In: 1 720 928 9299

Zoom Meeting ID: 882 8738 5917

Passcode: 951193

August 28, 2025

1. Welcome, Introductions and Housekeeping

Voting Members Present: Bethany Pray (CCLP), Daphne McCabe (Boulder County Public Health), Bob Conkey (Health First Colorado member), Samantha Fields (Health First Colorado member), Janelle Jenkins (Health First Colorado member), Jennie Munthali (CDPHE).

Voting Members Absent: Ealasha Vaughner (Health First Colorado member), Brent Pike (Health First Colorado Member), Mike Morosits (Colorado Community Health Network), Fatima Kiass (Empowered Connections).

Daphne McCabe, PMME Co-Chair, opened the meeting by welcoming participants, reviewing housekeeping items including an update from the August [PIAC](#) meeting, and confirming attendance. A quorum of committee members was present. The July meeting minutes were reviewed and approved.

2. HCPF Communication Planning for Federal Medicaid Changes (Natalie Coulter, HCPF)

Natalie Coulter presented HCPF's communication and outreach strategy in response to upcoming federal Medicaid changes. The plan includes tailored messaging for impacted members and the development of support materials to ensure clear, accessible information.

Committee member comments included:

- A member asked how materials would be distributed to rural communities.
- Concerns were raised about language access and culturally responsive messaging.

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- A suggestion was made to partner with trusted local organizations for outreach.

Natalie noted that HCPF is coordinating with the RAEs and local health departments to support these efforts.

3. ACC Phase III Go Live Update (Katie Lonigro, HCPF)

Katie LoNigro shared updates on the launch of ACC Phase III, which officially went live in August. She discussed system readiness, ongoing technical support, and RAE coordination efforts.

Committee member comments included:

- Questions regarding how implementation issues will be logged and addressed.
- A request to clarify member reassignment processes.
- A comment about provider readiness and whether training resources were sufficient.

Katie emphasized that feedback mechanisms are in place to document and resolve go-live issues in real time.

4. ACC Phase III Quality Program Overview (Nicole Nyberg, HCPF)

Nicole Nyberg provided an overview of the ACC Phase III Quality Program. She described the performance metrics, evaluation approach, and alignment with broader HCPF quality goals. The program aims to improve care coordination, access, and outcomes while holding RAEs accountable for results.

Committee member comments included:

- A request to see how member experience will be tracked.
- Clarification about how new measures differ from Phase II.
- A suggestion to incorporate member advisory groups into evaluation design.

Nicole shared that quarterly dashboards and regular feedback loops will be built into the evaluation process.



5. Next Steps and Wrap Up (Daphne McCabe, PMME Co-Chair)

The meeting concluded with open discussion. Committee members expressed appreciation for the clarity of updates and continued transparency. There was no public comment.

The next PMME Subcommittee meeting will be held on September 25, 2025.

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