



Performance Measurement and Member Engagement Committee Agenda

January 22, 2026
3:00 P.M. to 4:30 P.M. MT

Google Meeting Link: <https://meet.google.com/kfe-grzv-qin>

Join By Phone:
Dial In: 414-909-6043
PIN: 768 000 062#

Meeting Purpose: The Performance Measurement and Member Engagement subcommittee assesses the overall performance of and experience within the ACC by investigating strategies to ensure Health First Colorado member participation in all aspects of the health care system and to provide guidance for an effective, and publicly accessible performance measure set that is member and health outcomes focused and aligned with other efforts of the broader health care system.

Agenda Items:

1. Welcome, Introductions, and Housekeeping (3:00 PM - 3:15 PM)

Purpose: To take attendance for voting committee members and approve previous meeting minutes.

Facilitator: Bethany Pray, PMME Co-Chair

2. Member Correspondence Improvement Projects (3:15 PM – 3:35 PM)

Purpose: Discuss the Department's upcoming projects focused on improving communication with Health First Colorado members, including stakeholder feedback opportunities.

Facilitators: Kristen Lundy, Member Content Strategy & Compliance Manager, HCPF

3. ACC Quality Program Overview (3:35 PM- 4:15 PM)

Purpose: Discuss the ACC Phase III Quality Program, including the updated payment structure for practice-level and regional performance in ACC Phase III.

Facilitators: Nicole Nyberg, Araceli Santistevan, HCPF

4. Open Discussion, Next Steps and Wrap Up (4:15 PM- 4:30 PM)

Purpose: To discuss next steps and conclude the meeting.

Facilitator: Bethany Pray, PMME Co-Chair

Auxiliary aids and services for individuals with disabilities and language services for individuals whose first language is not English may be provided upon request. Please notify Erin Herman at erin.herman@state.co.us or the Civil Rights Officer at hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

Las ayudas y servicios auxiliares para individuos con discapacidades y servicios de idiomas para individuos cuyo idioma materno no sea inglés pueden estar disponibles por solicitud. Comuníquese con Erin Heman a erin.herman@state.co.us o con el oficial de derechos civiles a hcpf504ada@state.co.us al menos una semana antes de la reunión para hacer los arreglos necesarios.

