



COLORADO

Department of Health Care
Policy & Financing

Performance Measurement and Member Engagement Committee Agenda

February 23, 2023
3:00 P.M. to 4:30 P.M.

<https://zoom.us/j/93912147561?pwd=eG1xR2JLMmZmeDU0VXhwU051dnZjdz09>

Dial In: 253-215-8782 or 346-248-7799

Zoom Meeting ID: 939 1214 7561

Passcode: 385864

Meeting Goal: The primary goals of this meeting are to discuss Key Performance Indicators and the Member experience as we move toward ACC Phase III.

Agenda Items:

1. Welcome, Introductions, and Housekeeping (3:00 PM - 3:15 PM)

Purpose: To take attendance for voting committee members, hear an update on the February PIAC meeting, and approve the January meeting minutes.

Facilitator: Christina Suh, PMME Co-Chair

2. Key Performance Indicator Data Review and Discussion (3:15 PM – 3:35 PM)

Purpose: To provide an update on the ACC Program Key Performance Indicator data and committee discussion of future Key Performance Indicators.

Facilitators: Nicole Nyberg, HCPF

3. ACC Phase III Member Experience (3:35 PM – 4:05 PM)

Purpose: To discuss ACC Phase III with a focus on the Member experience.

Facilitators: Sarah Eaton, HCPF

4. CAHPS Survey (4:05 PM – 4:20 PM)

Purpose: To review CAHPS survey data and the Member experience.

Facilitator: Christina Suh, PMME Co-Chair

5. Public Comment (4:20 PM – 4:25 PM)

Purpose: To allow non-voting members the opportunity to comment on the meeting.

Facilitator: Christina Suh, PMME Co-Chair

6. Next Steps and Wrap Up (4:25 PM- 4:30 PM)

Purpose: To conclude the February meeting.

Facilitator: Christina Suh, PMME Co-Chair

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Erin Herman Erin.Herman@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

