



COLORADO

Department of Health Care
Policy & Financing

Performance Measurement and Member Engagement Committee Agenda

December 7, 2023
3:00 P.M. to 4:30 P.M.

<https://zoom.us/j/93912147561?pwd=eG1xR2JLMmZmeDU0VXhwU051dnZjdz09>

Dial In: 253-215-8782 or 346-248-7799

Zoom Meeting ID: 939 1214 7561

Passcode: 385864

Meeting Goal: The primary goal of this meeting is to discuss CAHPS survey results and hear how RAEs use the survey data.

Agenda Items:

1. Welcome, Introductions, and Housekeeping (3:00 PM - 3:15 PM)

Purpose: To take attendance for voting committee members, approve the October meeting minutes, and hear an update on the November PIAC meeting.

Facilitator: Daphne McCabe, PMME Co-Chair

2. CAHPS Survey Results (3:15 PM – 3:50 PM)

Purpose: Review and discuss CAHPS survey data.

Facilitator: Russell Kennedy, HCPF

3. CAHPS Survey: RAE Data (3:50 PM – 4:20 PM)

Purpose: Hear how RAEs use the CAHPS survey data.

Facilitators: Lauren Ratliff and Sarah Thomas, Colorado Access; Chelsea Watkins, Rocky Mountain Health Plans

4. Open Discussion, Next Steps and Wrap Up (4:20 PM- 4:30 PM)

Purpose: To conclude the December meeting.

Facilitator: Daphne McCabe, PMME Co-Chair

Reasonable accommodations will be provided upon request for persons with disabilities. Please notify Erin Herman Erin.Herman@state.co.us or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.